

Manawa Ora

Healthy Heart Healthy Homes
Ngā Whare Hauora

June 2025

Information sheet for whānau/families

Kia ora!

You have been referred to the Manawa Ora Healthy Homes Initiative.

The Manawa Ora Healthy Homes Initiative aims to support tamariki and whānau to live in warmer, drier, healthier homes.

The Manawa Ora programme is coordinated throughout Northland by Health New Zealand | Te Whatua Ora.

A member of the Hub will contact you between 2-3 days of receiving your referral.

A community health worker / kaimahi from a Whānau Ora provider will phone you within a couple of weeks of being referred, generally sooner. The kaimahi will arrange to visit you at home within a month and complete a comprehensive housing assessment.

The visit will aim to find out what is required to help make your home warmer and drier and / or improve your housing situation and to provide you with advice.

Some of the housing interventions Manawa Ora can provide include insulation, curtains, heating, bedding, assistance with Work and Income or social housing, and education depending on your housing situation.

Who are the Whānau Ora Providers and what are their roles?

Manawa Ora has connections with Whānau Ora and Hauora providers across Te Tai Tokerau/Northland, as well as Habitat for Humanity and Tokotoko Solutions. You will be contacted by someone working for one of these organisations. They will work with you to support and manage your family's progress through this process.

Consent

A consent form is attached to your referral form. This is important as it allows us to provide you with support and share information to help you and your family.



Protection of privacy

Any information that is provided by you will be disclosed only to those assigned parties assisting with the Manawa Ora service. All information gathered will be kept securely and confidentially.

Voluntary participation

You can choose not to participate in any part of the initiative or exit at any time.