#### DISTRIBUTION:

#### **Committee Members**

- Mr C Wade (Chair)
   Ms T Hodges (Deputy Chair)
   Mr B Simcock
- □ Ms S Webb
- □ Ms S Mariu
- Mrs P Mahood
- □ Ms C Beavis
- Ms TP Thompson-Evans (pending)
- Mr F Mhlanga (Consumer Council to confirm)
- □ Mr J McIntosh (Consumer Council to confirm)
- □ Mr D Slone (Consumer Council to confirm)
- □ Lakes DHB (Consumer Council to confirm)
   □ Bay Of Plenty DHB (Consumer Council to confirm)

#### Management

- Dr N Murray, Chief Executive
- Mr B Paradine, Executive Director, Waikato Hospital Services
- Ms M Chrystall, Executive Director, Corporate Services
- Ms L Aydon, Executive Director, Public and Organisational Affairs
- Mr D Hackett, Executive Director, Virtual Care and Innovation
- Mr N Hablous, Chief of Staff
- Mrs S Hayward, Director of Nursing & Midwifery
- Ms M Berryman, Acting Executive Director, Māori Health
- Dr T Watson, Chief Medical Advisor
- Mr I Wolstencroft, Executive Director, Strategic Projects
- Dr D Tomic, Clinical Director Primary and Integrated Care
- Dr D Wright, Executive Director, Mental Health & Addictions Service
- Mr M Spittal, Executive Director, Community & Clinical Support
- Ms M Neville, Director, Quality & Patient Safety
- Mrs B Garbutt, Rehabilitation and Allied Health
- Ms J Wilson, Executive Director, Strategy & Funding
- Prof R Lawrenson, Clinical Director, Strategy & Funding
- Ms T Maloney, Commissioner of the taskforce for the Women's Health transformation project
- Mr M ter Beek, Executive Director, Operations and Performance
- Mr C Cardwell, Executive Director, Facilities and Business
- Mr P Mayes, Ministry Of Health
- Minute taker
- Board Records

#### Contact Details:

Telephone 07 834 3600 www.waikatodhb.health.nz

Next Meeting Date: 14 June 2017



# WAIKATO DISTRICT HEALTH BOARD

# Agenda

# Health Strategy Committee

- Date: 12 April 2017
- Time: 12:30pm
- Place: Board Room Level 1 Hockin Building Waikato Hospital Pembroke Street HAMILTON



# Meeting of the Health Strategy Committee to be held on Wednesday 12 April 2017, at 12:30pm Board Room, First Floor, Hockin Building

# AGENDA

- 1 APOLOGIES
- 2 LATE ITEMS

#### 3 INTERESTS

- 3.1 Schedule of interests
- 3.2 Conflicts related to items on the agenda

#### 4 MINUTES AND MATTERS ARISING

- 4.1 Waikato DHB Health Strategy Committee; 8 March 2017
- 4.2 Lakes DHB Community & Public Health Advisory Committee and Disability Support Advisory Committee; 13 February 2017
- 4.3 Bay of Plenty DHB combined Community & Public Health Advisory Committee and Disability Support Advisory Committee; 1 March 2017

#### 5 WORKPLAN

- 6 STRATEGY AND FUNDING OVERVIEW REPORT
- 7 PAPERS FOR ACTION

#### 8 PAPERS FOR INFORMATION

#### 9 STRATEGIC PROGRAMMES UPDATE

- I. eSPACE (June)
- II. Mental Health and Addictions Model of Care (April)
- III. SmartHealth (April) presentation at meeting
- IV. Rural Project (April)
- V. Women's Health Transformation (April)
- VI. Elective Services Improvement (April)
- VII. Patient Flow (June)
- VIII. Quality Account (June)
- IX. Medical School (June)
- X. CBD Accommodation Projects (June)
- XI. Primary Care Integration (June)

#### 10 PRIORITY PROGRAMME PLANS

10.1 Priority Programme Plan Project Update

#### 11 GENERAL BUSINESS

12 DATE OF NEXT MEETING 14 June 2017

# RESOLUTION TO EXCLUDE THE PUBLIC NEW ZEALAND PUBLIC HEALTH AND DISABILITY ACT 2000

#### THAT:

(1) The public be excluded from the following part of the proceedings of this meeting, namely:

Item 13: Minutes of the Health Strategy Committee: 8 March 2017

(2) The general subject of each matter to be considered while the public is excluded, and the reason for passing this resolution in relation to each matter, are as follows:

GENERAL SUBJECT OF EACH MATTEI BE CONSIDERED	R TO REASON FOR PASSING THIS RESOLUTION IN RELATION TO EACH MATTER
Item 13: Minutes public excluded	Minutes taken with the public excluded.

(3) This resolution is made in reliance on Clause 33 of Schedule 3 of the NZ Public Health & Disability Act 2000 and the grounds on which the resolution is based, together with the particular interest or interests protected by the Official Information Act 1982 which would be prejudiced by the holding of the whole or the relevant part of the proceedings of the meeting in public are as follows:

Item 13 As shown to exclude the public in minutes.

#### Item

**13 MINUTES PUBLIC EXCLUDED** Health Strategy Committee held 8 March 2017

#### THAT:

- The Public Be Re-Admitted.
- (1) (2) The Executive be delegated authority after the meeting to determine which items should be made publicly available for the purposes of publicity or implementation.



# **Apologies**



# Late Items



# Interests

## SCHEDULE OF INTERESTS AS UPDATED BY COMMITTEE MEMBERS TO APRIL 2017

#### HEALTH STRATEGY COMMITTEE MEMBERS

#### Clyde Wade (Chair)

Board member, Waikato DHB Shareholder, Midland Cardiovascular Services Trustee, Waikato Health Memorabilia Trust Trustee, Waikato Heart Trust Trustee, Waikato Cardiology Charitable Trust Patron, Zipper Club of New Zealand Emeritus Consultant Cardiologist, Waikato DHB Cardiology Advisor, Health & Disability Commission Fellow Royal Australasian College of Physicians

#### Tania Hodges (Deputy Chair)

Board member, Waikato DHB Iwi: Ngati Pahauwera, Ngati Ranginui, Ngati Haua, Tuwharetoa, Maniapoto Director/Shareholder, Digital Indigenous.com Ltd (contracts with Ministry of Health and other Government entities) Trustee/Shareholder, Whanau.com Trust Director, Ngati Pahauwera Commercial Development Ltd Director, Ngati Pahauwera Development Custodian Ltd Director, Ngati Pahauwera Tiaki Custodian Limited Trustee, Ngati Pahauwera Development and Tiaki Trusts (Deputy Chair) Justice of the Peace

#### **Bob Simcock**

Chairman, Waikato DHB Chairman, Orchestras Member, Waikato Regional Council Director, Rotoroa LLC Director, Simcock Industries Ltd Trustee, RM & AI Simcock Family Trust Wife is the CEO of Child Matters, Trustee of Life Unlimited which holds contracts with the DHB, Member of Governance Group for the National Child Health Information Programme and Member of the Waikato Child and Youth Mortality Review Group

#### Sally Webb

Deputy Chair, Waikato DHB Chair, Bay of Plenty DHB Member, Health Workforce NZ Member, Capital Investment Committee Director, SallyW Ltd

#### **Sharon Mariu**

Board member, Waikato DHB Director/Shareholder, Register Specialists Ltd Director/Shareholder, Asher Group Ltd Director, Hautu-Rangipo Whenua Ltd Owner, Chartered Accountant in Public Practice Daughter is an employee of Puna Chambers Law Firm, Hamilton Daughters are employees of Deloitte, Hamilton

#### **Pippa Mahood**

Board member, Waikato DHB Life Member, Hospice Waikato Member, Institute of Healthy Aging Governance Group Board member, WaiBOP Football Association Husband retired respiratory consultant at Waikato Hospital

#### **Crystal Beavis**

Board member, Waikato DHB Director, Bridger Beavis & Associates Ltd, management consultancy Director, Strategic Lighting Partnership Ltd, management consultancy Life member, Diabetes Youth NZ Inc Trustee, several Family Trusts Employee, Waikato District Council

#### John McIntosh

Disability Information Advisor, LIFE Unlimited Charitable Trust. A national Health & Disability Service Provider, contracts to Ministry of Health. (Currently no Waikato DHB contracts) Coordinator, SPAN Trust. A mechanism for distribution of specialised funding from

Ministry of Health in Waikato

Trustee, Waikato Health and Disability Expo Trust.

#### **David Slone**

Employee CSC Buying Group Director and Shareholder Weasel Words Ltd Trustee NZ Williams Syndrome Association Member of Executive, Cambridge Chamber of Commerce Committee Member, Waikato Special Olympics Wife employed by CCS Disability Action and Salvation Army Home Care, both of which receive health funding Disability issues blogger (opticynic.wordpress.com).

#### Fungai Mhlanga

Employee, Hamilton City Council Member, Public Health Association.

#### Iwi Maori Council representative

Te Pora Thompson-Evans Interests to be advised

Lakes DHB representative

**Bay of Plenty DHB representative** 

**Consumer Council representative** 



# Conflicts related to items on the agenda



# Minutes and Matter Arising

# MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# **AGENDA ITEM 4**

# **COMMITTEE MINUTES**

Attached are minutes from the following Committee meetings:-

- 4.1 Waikato DHB, Health Strategy Committee; 8 March 2017
- 4.2 Lakes DHB, Community & Public Health Advisory Committee; 13 February 2017
- 4.3 Bay of Plenty combined Community & Public Health Advisory & Disability Support Advisory Committee; 1 March 2017

Recommendation THAT The minutes be noted.

CLYDE WADE CHAIR, HEALTH ADVISORY COMMITTEE

# WAIKATO DISTRICT HEALTH BOARD Minutes of the Health Strategy Committee held on Wednesday 8 March 2017 commencing at 12.30pm

Present:	Mr C Wade (Chair) Ms T Hodges (Deputy Chair) Ms S Webb Ms S Mariu Mrs P Mahood Ms C Beavis Mr F Mhlanga Mr J McIntosh Mr D Slone
In Attendance:	Ms J Wilson, Executive Director, Strategy & Funding Ms N Middleton (Minutes) Dr N Murray, Chief Executive Mr M ter Beck, Executive Director, Operations and Performance Mr D Wright, Executive Director, Operations and Performance Mr N Hablous, Chief of Staff Ms M Chrystall, Executive Director, Corporate Services Mr D Hackett, Executive Director, Corporate Services Mr D Hackett, Executive Director, Virtual Care and Innovation Mr B Paradine, Executive Director, Waikato Hospital Services Ms E McKenzie Norton, Strategy and Funding Ms N Parker, Change Team Ms J Hudson, Strategy and Funding Mr M Gallagher, Waikato DHB Board member Ms MA Gill, Waikato DHB Board member Ms S Christie, Waikato DHB Board member Mr A McCurdie, Chief Financial Officer Mr A Leaman, Waikato Times

## IN THE ABSENCE OF DELEGATED AUTHORITY ALL ITEMS WERE FOR RECOMMENDATION TO THE BOARD

# ITEM 1: APOLOGIES

Apologies from Mr B Simcock and Ms J Eketone were received.

Resolved

THAT

The apologies were received.

## ITEM 2: LATE ITEMS

There were no late items raised at the meeting.

## ITEM 3: INTERESTS

#### 3.1 Register of Interests

There were no changes made to the Interests register.

#### 3.2 Conflicts Relating to Items on the Agenda

No conflicts of interest relating to items on the agenda were foreshadowed.

#### ITEM 4: MINUTES OF PREVIOUS MEETING AND MATTERS ARISING

#### Resolved

#### THAT

- 1. The minutes of a meeting of the Waikato DHB Community & Public Health Advisory Committee and Disability Support Advisory Committee held on 10 August 2016 be confirmed as a true and correct record.
- 2. The minutes of a meeting of the Lakes DHB Community & Public Health Advisory Committee held on 17 October 2016 be noted.
- The minutes of a meeting of the Bay of Plenty DHB combined Community & Public Health Advisory Committee and Disability Advisory Committee held on 5 October 2016 be noted.

## ITEM 5: COMMITTEE STRUCTURE AT WAIKATO DHB

Mr N Hablous attended for this item. The standard items within Health Strategy Committee are significant pieces of work that are ongoing at the Waikato DHB. These items will be reported to this Committee. There will be an overlay of items between the Health Strategy Committee and the Performance Monitoring Committee.

The Committee has asked for assurance that the needs of key populations (e.g. disability, migrant community) will continue to be represented at this Committee. This was confirmed and deemed a statutory requirement. Mr D Slone noted his concern in relation to whether these interests will continue to be well represented at this Committee.

#### Resolved

#### THAT

- 1. The Committee received the report;
- 2. The Terms of Reference will be altered to incorporate both The Community Public Health Advisory Committee and the Disability Support Advisory Committee.

# ITEM 6: PRIORITY PROGRAMME PLAN

Mr D Hackett attended for this item. These Priority Programme Plans are key to the Strategy Refresh and will be actively worked on by the Waikato DHB. The Priority Programme Plans offer structure to enable staff an opportunity to do things differently, where staffs are able to identify areas where they want to create change. Ms M Neville and Mr D Hackett will be guiding this piece of work. The Committee was tasked with determining how these plans will be presented. A success matrix will be presented to the Committee that is to report on what has occurred and how the matrix integrates, and rated against other priorities.

#### Resolved

#### THAT

- 1. The report be received;
- 2. Recommendations 1, 2, 3, 4, and 5 be accepted.

# ITEM 7: STRATEGICE PROGRAMMES UPDATE

The following items were tabled for information:

#### 7.1 eSPACE

Mr D Page, Ms S Baker and Ms M Lacey and Ms M Chrystall attended for this item. eSPACE is currently implementing a new clinical system that will be integrated across the Midland DHBs. This was approved three years ago by all five of the DHBs however the project hasn't run smoothly and a new approach was agreed in 2016. The project is broken into three phases and is currently in the testing phase with the system to go live in July 2017.

#### 7.2 Mental Health and Addictions Model of Care

Ms J Wilson presented and Mr D Wright and Ms J Hudson attended for this item. This programme of work covers Adult Mental Health services and Adult addiction service. An update was presented to the Community Public Health Advisory Committee in 2016. Health Needs Analysis update in April. A Steering group has since been established. Timeframes to be presented at the April meeting.

#### Resolved

#### THAT

The updates be received.

## ITEM 8: STRATEGY AND FUNDING OVERVIEW REPORT

The Annual Plan has been altered nationally and is now reduced to 33 pages; previously the Plan was in excess of 180 pages. A specific list of reporting areas were provided from the Ministry of Health. The Draft Annual Plan is due to be submitted 31 March 2017 without financials. Where possible a clinical champion has been assigned to each measure with five of the six measures each having a champion.

Raising health kids target was not met nationwide however the Waikato DHB is sitting above the national average. An evaluation of this target was requested for a future meeting.

It was noted that the Community Health Forums were evaluation in 2016. These will be completed as part of the priority programme plan 'Authentic collaboration with partner agencies'.

#### Resolved

#### THAT

The report be received.

## ITEM 9: PAPERS FOR ACTION

#### 9.1 Workplan

Additional items for inclusion on the 2017 workplan to include:

- Improving access to primary care for the intellectual disability community;
- Younger persons in resthomes;
- Support for immigrants and refugees with a disability;
- Government disability strategy;
- Health of Older People strategy;
- Prevention programme assessment;
- Translation services funding.

#### Resolved

#### THAT

The items be submitted to the workplan.

## **ITEM 10: PAPERS FOR INFORMATION**

No papers for information.

# ITEM 11: GENERAL BUSINESS

No general business.

# ITEM 12: DATE OF NEXT MEETING

12 April 2017.



#### MINUTES OF A MEETING OF THE COMMUNITY & PUBLIC HEALTH ADVISORY COMMITTEE HELD MONDAY 13<sup>th</sup> FEBRUARY 2017 TAUPO HOSPITAL LIBRARY, KOTARE STREET, TAUPO

Meeting:	[139]
Present:	L Thurston (Chair), W Webber (Deputy Chair), D Shaw (Board Chair - ex Officio), M Raukawa-Tait, D Epp, J Morreau, P Marks and A Pedersen
In Attendance:	K Kaukau, R Dunham, J Miller, J Hanvey, M Davies, B Bayne, K Shaw, R Masters - Quality and Risk Co-Ordinator (in lieu of Dr S Kletchko), and B E Harris (Board Secretariat)

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1.0		MEETING CONDUCT
		The Chair welcomed everyone to the first CPHAC meeting for the year. He offered the condolences of the CPHAC members to B Harris on the passing of her husband, Stuart on Christmas day.
		of the of the members to b hams on the passing of her hasband, otdat of offisithas day.
1.1		Apologies: C Rankin, B Bayne-apology for lateness, S Kletcko and S Andrews
		Resolution:
		THAT the apologies be received.
		L Thurston : J Morreau
		CARRIED
1.0		Cohodulo of Interacto Decistor
1.2		Schedule of Interests Register The register was circulated during the meeting with no entries made.
		The register was circulated during the meeting with no entries made.
1.3		Conflict of Interest related to items on the agenda : Nil
_		
1.4		Items for General Business - Nil
2.0		SIGNIFICANT ISSUES
2.1.		Public Health
2.1.1		Toi Te Ora Public Health Service
	2.1.1.1	Toi Te Ora Public Health Service report : February 2017
		Items covered from this report included:-
		Recommendation to the Midland GMs Planning and Funding for the Childhood Obesity Prevention Strategy has been endorsed and a response is being prepared.
		<ul> <li>Strategy is in place for Bay of Plenty and Lakes DHBs.</li> </ul>
		In terms of type 2 diabetes, Lakes is not collectively doing what it should be doing.
		Committee should have a sense of what is not being done to be clear in thinking what
		gains can be achieved - have a clear understanding of big ticket items. Look at the
		food policy across the country.
		Children identified as being obese is being looked into by the Population Advisory
		<ul> <li>group. A paper will be submitted for the next meeting on 18<sup>th</sup> April.</li> <li>Cervical Screening – while doing well overall, there is still a gap for Maori and Asian</li> </ul>
		women. Lakes DHB is working with various groups to improve the situation.
		<ul> <li>Health In All Policies is in its early stages of establishment within the DHBs.</li> </ul>
		HPV vaccination being promoted. It is now available to both men and women up to 27
		years old.
		<ul> <li>years old.</li> <li>Health Strategy recently sent out highlighted good points and is something we need to</li> </ul>
		years old.

		<ul> <li>Health literacy and education awareness are very important and should be promoted more. The subject is complex in not only understanding but also its service appropriateness and care for oneself.</li> <li>Central Government should be advised of our concern to head this off to have the next generation free of diabetes to ensure people try to live some quality of life.</li> </ul>
		The two councils are keen on this issue.
		Resolution:
		THAT the report be received.
		L Thurston : W Webber
		CARRIED
	0440	Tel Te Ore Madies Officer of Health reports January 2017
	2.1.1.2	Toi Te Ora Medical Officer of Health report : January 2017 Dr Miller advised that to assist people make decisions about the risks of using recreational water, there is a monitoring programme for around 80 of the most popular locations. The water quality at more than 80 popular coastal, river and lake recreation sites and shellfish beds in the region are surveyed and monitored by Bay of Plenty Regional Council and Waikato Regional Council from October to March each year.
		In response to a question Dr Miller advised that as a result of the Havelock North incident, he had written to the CE advising the issues to be addressed. Announcement of the findings were due shortly.
		Resolution:
		THAT the report be received.
		L Thurston : P Marks
		CARRIED
2.2		Primary Health
2.2.1		Pinnacle MHN update : Extended Care team
		<ul> <li>M Davies took his paper as having been read, stating that the main focus during the period had been the establishment and development of the Extended Care team in the Taupo/Turangi area which was considered the key vehicle to support integration of primary and community care. Collective work had been carried out with the involvement of M Smith, K Rex and P King. A big difference was the triage of referrals from GPs and now have multiple members of the team working together, making a difference with hard data of the population showing outcomes of good lifestyles. Other points made were:-</li> <li>&gt; Waikato trial has discontinued</li> <li>&gt; Finding practice nurses out of practice and looking for efficiencies</li> <li>&gt; Lakes carries out ¼ targets for cervical screening but over 1,000 women are un-screened</li> <li>&gt; Nearly 75% referrals are high needs of which 70% are Maori – clearly indicates this is the most needed target to focus on. There is a general will on all parties to get it right and to meet challenges as they arise. The gains are being observed now. Next year, Lakes will get traction.</li> <li>&gt; In working closely to maximise the value of this resource, a community healthy worker – Kaiwhina, and a clinical pharmacist have been added to the team with stunning results. A similar programme was run in Te Awamutu around education health literacy and engaging people into services that were appropriate to them.</li> <li>J Morreau acknowledged the good model and the excellent work carried out.</li> </ul>
2.2.2	a)	Diabetes and Obesity Research Review : Information received
	b)	Diabetes Annual Report December 2016
		K Rex also took the Diabetes Annual Report as having been read and was happy to receive
		comments.
		<ul> <li>Multi-disciplinary team with a wide range of clinicians and consumers contributing.</li> <li>Achieved good outcomes with regard to ensuring providers have up-to-date information</li> <li>Monitoring activities within retinal screening services</li> <li>Looked at quality standards and identified areas needing more work. Have to deal with</li> </ul>
		disease burden now – receive regular reports on the DAPHNE programme

Resolution:         THAT the annual report be received.         P Marks : L Thurston         CARRIED         •		<ul> <li>There is no restriction on membership with an invitation extended to P Marks to nominate an iwi representative from Te Roopu Hauora o Te Arawa (TRHOTA)</li> <li>Healthy Families have also been extended an invitation to participate with Te Papataakaro as part of their group</li> </ul>
THAT the annual report be received.         P Marks : L Trurston         CARRIED         c)         Diabetes New : November 2016         2.2.3         Healthy Families update October 2016         The above items were noted.         2.2.4         RAPHS Update         M Davies acknowledged the excellent work from his team members and highlighted the following         > Working with Midlands Retinal Screening which is progressing well. Currently this is peer review to keep improving on issues. Hope to have an update for the next meeting o April 2017.         > At the moment working with our practices to improve in the area of pharmacy.         Resolution:         THAT the RAPHS update be received.         M Davies : J Hanvey         CARRIED         2.3         Maori Health         Resolution:         Tumu Whakaree Pea Ora Policy Framework         2.3.1         Maori Health         Resolution:         Tumu Whakaree Pea Ora Policy Framework         P Marks congratulated the Maori Health team in addressing the problem of inequity but said the was a long way to go.         J Morreau was surprised how much was in the report around child health and perinatal healt saw this as a plea to the Board to think through a life course approach pre-pregnancy.         Resolution: <t< th=""><th>- Bo</th><th></th></t<>	- Bo	
P Marks: L Thurston         CARRIED         C         Diabetes New : November 2016         2.2.3         Healthy Families update October 2016         The above items were noted.         2.2.4         RAPHS Update         M Davies acknowledged the excellent work from his team members and highlighted the following         > Working with Midlands Retinal Screening which is progressing well. Currently this is peer review to keep improving on issues. Hope to have an update for the next meeting o April 2017.         > At the moment working with our practices to improve in the area of pharmacy.         Resolution:         THAT the RAPHS update be received.         M Davies : J Hanvey         CARRIED         2.3.1         Maori Health         2.3.2         Whanau Ora Outcomes Framework         2.3.3         Tumu Whakarae Pae Ora Policy Flamework         2.3.3         Tumu Whakarae Pae Ora Policy Flamework         P Marks congratulated the Moort Health team in addressing the problem of inequity but said theil was a long way to go.         J Morreau was surprised how much was in the report around child health and perinatal healt saw this as a plea to the Board to think through a life course approach pre-pregnancy and healthy, quality well-child system. He stated there were still significant gaps in that space.         Resolutio		
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2.2.3       Healthy Families update October 2016         The above items were noted.         2.2.4       RAPHS Update         M Davies acknowledged the excellent work from his team members and highlighted the following <ul> <li>Working with Midlands Retinal Screening which is progressing well. Currently this is is peer review to keep improving on issues. Hope to have an update for the next meeting o April 2017.</li> <li>At the moment working with our practices to improve in the area of pharmacy.</li> <li>Resolution:</li> <li>THAT the RAPHS update be received.</li> <li>M Davies : J Hanvey</li> <li>CARRIED</li> <li>CARRIED</li> <li>2.3.1</li> <li>Maori Health</li> <li>2.3.2</li> <li>Whanau Ora Outcomes Framework</li> <li>P Marks congratulated the Maori Health team in addressing the problem of inequity but said the was a long way to go.</li> <li>J Morreau was surprised how much was in the report around child health and perinatal healt saw this as a plea to the Board to think through a life course approach pre-pregnancy and healthy quality well-child system. He stated there were still significant gaps in that space.</li> <li>Resolution:</li> <li>THAT the Maori Health Information above be received and noted.</li> <li>L Thurston : D Shaw</li> <li>CARRIED</li> <li>So</li> <li>SECRETARIAL</li> <li>Minutes of Community and Public Health Advisory Committee meeting : 17<sup>th</sup> October 2016</li> <li>Resolution:</li> <li>THAT the minutes of the Community and Public Health Advisory Committee meeting of 17<sup>th</sup> October 2016</li> <li>Resolution:</li> <li>CARRIED</li> <li>So SECRETARIAL</li> <li>Matters arising</li> <li>So Schedule of Tasks</li> <li>Matters arising</li> <li>So Schedule of Tasks</li> <li>Maters arising</li></ul>	CA	ARRIED
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3.3 Schedule of Tasks	Ma	atters arising
<ul> <li>updated by advising two meetings had been held with the Terms of Reference drafted and placed before the meeting next week – Has a good national and regional membership</li> <li>Delete Home insulation and healthier housing – Updated that concentration is on qua existing housing stock with a focus on state houses – idea of size of problem in inade housing and what it means. People have been interviewed as to what housing means to and their well-being?</li> <li>Some councils have difficulty in accepting housing as their responsibility</li> </ul>		<ul> <li>Delete Home insulation and healthier housing – Updated that concentration is on quality of existing housing stock with a focus on state houses – idea of size of problem in inadequate housing and what it means. People have been interviewed as to what housing means to them and their well-being?</li> <li>Some councils have difficulty in accepting housing as their responsibility</li> </ul>
Part of the whole process is government integrated approach		Part of the whole process is government integrated approach

		<ul> <li>Board to ensure have prerequisites for a healthy environment and no dampness</li> <li>Need to support key areas of focus for all to support processes with all agencies</li> <li>A report on social house had recently been commissioned. Lakes does not have the quality of housing it should have – purely a lot of guess work – comprehensive report and ask who should be involved with points of strategy and solutions?</li> <li>HPV Vaccine – Programme started in January – report to committee in six months' time and re-word action (M Smith/B Harris). Awareness campaign and issues to work on.</li> </ul>
3.4		<ul> <li>Copy of presentations by Professor Mason Durie on Pae Ora Mauri Ora Healthy Lives and Maori Health : The Next Phase</li> <li>Wealth of information that has been picked up in Lakes planning process.</li> <li>Maori Health Plan integrated throughout the Lakes DHB Annual Plan, working closely with team members</li> <li>Equity lens to ensure addressing two important areas (tobacco use, pregnant women exposing baby to smoke). Health literacy for those who give information as well as interacting with people in a way messages are understood and presented in a positive manner. TRHOTA support pushing hard to see this as part of the plan in moving forward</li> <li>Limited to 30 page plan to provide MoH with a high level version.</li> <li>Midland Iwi Relationship Board wanting to see the implementation of the Whanau Ora Framework.</li> </ul>
4.0		REPORTS
4.1		Community representative reports : Nil
5.0		INFORMATION AND CORRESPONDENCE
5.1		CPHAC Work Plan 2016-2018
5.2		Rotorua Dementia Friendly Community Initiative
5.3		Healthy Ageing Strategy link
5.4		Changes to Enduring Power of Attorney
5.5		Regional Cancer Network Service Review Template
5.6	1	Cancer Community Contacts
5.7		Cancer Support Organisations
5.8		Faster Cancer Treatment
5.9		End of Term for DHB representatives on Lakes DHB Advisory Committees
5.10	1	Rotorua Hospital Mobility Parking
		Resolution:
		THAT the above items of information be noted.
		J Morreau : W Webber
		CARRIED
6.0		PUBLIC EXCLUDED
		Resolution:
		THAT the committee move into Public Excluded at 2pm
		L Thurston : D Epp
		CARRIED



#### <u>SCHEDULE OF TASKS FROM THE</u> <u>COMMUNITY & PUBLIC HEALTH ADVISORY COMMITTEE</u> <u>13<sup>th</sup> FEBRUARY 2017</u>

Agenda Item	Action	Responsibility of	Timeframe
PRESENTATIONS			
ITEMS			
HPV vaccine	<ul> <li>HPV vaccine – part of Purchasing Intentions 2017 feasibility undertaking mock- up programme. Look at HPV vaccine and gage how many people will respond to recalls. Before the end of this year, will have an idea of whether this is worth pursuing. Working with PHOs.</li> <li>Report to be submitted in six months' time.</li> </ul>	Mary Smith to re-word this action highlighted! M Smith	14 <sup>th</sup> August 2017
RAPHS	Update on Midlands Rentinal Screening Peer Review to be provided to next meeting	B Bayne	18 <sup>th</sup> April 2017



#### MINUTES OF THE DISABILITY SUPPORT ADVISORY COMMITTEE MEETING HELD IN THE TAUPO HOSPITAL LIBRARY MONDAY 13<sup>th</sup> FEBRUARY 2017 AT 10.00AM

MEETING:	[No. 137]	
PRESENT:	R Vigor-Brown (Chair), D Shaw, L Thurston, D Epp, S Burns, J Horton, M Raukawa-Tait (from 10.15am), P Marks (in lieu of S Westbrook) and K Kaukau (in lieu of L Loughlin)	
IN ATTENDANCE:	R Dunham, V Russell, M Ranclaud, R Masters (representing S Kletchko), D Sorrenson and B E Harris (Board Secretariat)	
APOLOGIES:	M Watson, S Kletchko, P Tangitu, M Smith and S Wilkie	
1.0	MEETING CONDUCT (Agenda Item 1.0)	
	The Chair welcomed everyone to the first meeting of the year and offered the condolences of the DSAC members to B Harris on the passing of her husband, Stuart on 25 <sup>th</sup> December 2016.	
	The meeting followed with a karakia led by P Marks and followed with introductions from those around the table.	
1.1	<b>Apologies</b> ( <i>Agenda Item 1.1</i> ) : M Watson, S Kletchko, P Tangitu, M Smith and S Wilkie <b>Resolution:</b> THAT the apologies as recorded above be received.	
	D Shaw : P Marks	
	CARRIED	
1.2	Schedule of Interests Register – This was circulated during the meeting with the following notations:- <i>L Thurston</i> : deletion as Trustee of Rotorua Energy Charitable Trust	
	M Raukawa-Tait : deletion as FAC member replaced as a member on CPHAC and correction to read Te Roopu Taurima o Manukau Board member	
1.3	<b>Conflict of Interest related to items on the agenda</b> - The Chair called for any disclosures from committee members. None were declared.	
1.4	General Business – No items were registered.	
1.5	The NZ Disability Strategy : 15 Objectives – Members noted the objectives	
2.0	WORKPLAN : DISABILITY SUPPORT ADVISORY COMMITTEE	
2.1	~ Disability Support Services	
2.1.1	Rotorua Access Committee meetings 2017	
2.1.2	Rotorua Access Group Distribution list : February 2016 Rotorua Access Group Meeting 12 <sup>th</sup> October and 7 <sup>th</sup> December 2016	
2.1.3 2.1.4	Access Taupo TDC Minutes 7 <sup>th</sup> December 2016	
2.1.4	The above information was noted by the meeting along with advice that future information regarding both the Rotorua Access and Access Taupo would be emailed to members.	
2.1.5	Rotorua Hospital mobility parking improvements An email from Ray Sykes of the Rotorua Access Group praised the Rotorua Public Hospital for the additional eight disabled car parks which now meant 20 disabled car parks were available within 50 meters of the main doors. S Burns commented that he still could not locate a park despite the increase and was told to use the 15 minute car	

park area instead.

- 2.1.6 Rotorua Lakes Council and CCS Disability Action Audit
- 2.1.7 Autism E-News : October 2016
- 2.1.8 CCS Disability Action "Have a Go Day"

Above items received for the information of members and in future will be emailed out to committee members.

#### 2.2 ~ Health of Older People

2.2.1

2.2.3

Health of Older People and Disabilities update : February 2017

V Russell spoke to her update, highlighting activities over Q2 relating to MoH priorities as follows:-

- System integration for Older People aimed at improving flow of information between services to ensure the right information is provided to the right person / organisation at the right place and time.
- Integrated Falls and Fracture Prevention and Rehabilitation ACC, MoH and DHB co-ordinated programme approach to reduce presentations to ED and admission for falls and fractures through ensuring people access treatment for osteoporosis, retain mobility, strength and balance as they age and receive recognised best practice assessment, clinical treatment and rehabilitation support when required.
- Lakes DHB Falls & Fracture Prevention programme completed service gap analysis – to be sent to members. interRAI Comprehensive clinical assessment ARC and in home and community settings data to influence service changes and design – current achievements.
- Dementia Care Pathways continued work to ensure people are diagnosed with dementia early and they and carers have access to support, education and respite early.

▶ Need to action and measure the DSAC performance as a committee.

The Chair thanked V Russell for her excellent work.

#### 2.2.2 Presentation - Overview of Health of Older People services in Lakes

V Russell outlined a range of support services in Lakes for older people - A copy of the presentation to be circulated to members.

#### Healthy Ageing Strategy

MoH has completed Healthy Ageing Strategy that will influence government and NGO service delivery over the next 5 - 10 years to ensure the needs of increasing older population will be met. Strategy includes five components:-

Ageing Well, Acute & Restorative care, Living well with long term conditions, Support for people with high & complex needs, Respectful end of life

A summary of DHB expected actions to be presented to DSAC at the May meeting. Healthy Ageing Strategy to be made available to DHB Board members with overview of expected DHB activities.

#### **Resolution:**

THAT the Healthy Ageing Strategy be received. **D Shaw : J Horton** CARRIED

2.2.4 Rotorua Dementia Friendly Community Initiative V Russell – Creating a Dementia – Friendly Rotorua draft plan update of Rotorua Lakes Council in conjunction with British United Provident Association (BUPA), Alzheimers NZ and Westpac led an initiative to increase awareness of dementia and how best to support people and their carers. Board Secretariat to diary update on progress for the last DSAC meeting of the year

2.2.5 Recent changes to arranging an Enduring Power of Attorney (EPA) Ministry of Social Development is making it an easier process to arrange an EPA that will be more affordable. Information is available on MSD website. Members were interested in a presentation on recent changes. Possible presenters could include David Dowthwaite, solicitor who had undertaken previous training of DHB staff or Lakes

DHB staff who work with EPA processes regularly.

R Dunham reported that Lakes DHB policies relating to managing situations where there was not an EPA in place are well established and will be included in the next agenda on 15<sup>th</sup> May 2017. D Shaw stated that PHOs & GPs also have policies on providing care if no EPA is in place.

Other points of note taken were:-

- Alison Douglas thesis and report Mental Capacity in NZ is seen by lawyers and doctors as highlighting where NZ does not meet the International Human Rights requirements and offers a clear process for identifying capacity within EPA.
- Regular education sessions are available for DHB and NGO staff on the use of EPA, Protection of Personal and Property Rights Act (PPPR Act) and Health & Disability Code 7.4 to support people who are not competent to make decisions that impact on their health and wellbeing.
- > Lakes DHB staff have access to legal specialists in this field.

Conversations that Count Day - 5 April 2017 promoting Advance Care Planning This is to raise value of advance care planning (ACP) with the general public to encourage people to think about, talk about and plan for their future and end-of-life care. A national initiative is to promote the importance to make decisions you would want particularly relating to health and well-being. The updated national ACP document is on the DHB website and is being promoted with hospital and community providers. A copy can be forwarded to medical records to be stored on the hospital patient management record.

#### Regional Cancer Network Service Review Template

Cancer and Palliative care sit in V Russell's portfolio and she is Lakes representative on the Midland Cancer Executive Committee and other regional groups.

A copy of the Midland Cancer Network service review self-assessment for the MoH letterhead raised discussion on:-

- MoH Faster Cancer Treatment target of people being referred from GP with a high suspicion of cancer to be seen by a specialist within 14 days and receive treatment within 62 days. Lakes DHB has changed many of its referral, appointment and follow up processes to ensure patients are not delayed by administration or diagnostic timeframes and is now meeting the MoH target.
- Bowel screening programme for Lakes will be in place in 2019 and will benefit by well established processes and services from DHBs that implemented earlier.
- Focus in Lakes is to reduce the impact of lung cancer by promoting earlier diagnosis and presentations to GPs. Cough, Cough programme that encourages people to see a GP if they have had a cough for three weeks. This was trialled in Lakes and is being rolled out in other DHBs.

#### **Resolution:**

2.2.6

2.2.7

THAT the Midland Regional Cancer Network Service Review be received.

#### P Marks : D Shaw CARRIED

- 2.2.8 Cancer Community Contacts brochure
- 2.2.9 Cancer Support Organisations poster Aratika Trust sought DHB support to develop information about all Rotorua cancer support services.

2.3	~ Mental Health : Nil
2.4	~ Cancer Services
2.4	Faster Cancer Treatment
	This item was covered earlier in the meeting.
3.0	SECRETARIAL
3.1	Minutes of previous meeting 17 <sup>th</sup> October 2016 Amendment:
	Resolution:
	THAT the minutes of the previous DSAC meeting held 17 <sup>th</sup> October 2016 be approved as
	an accurate and correct record.
	D Shaw : H Rameka
	CARRIED
2.2	
3.2 3.3	Matters Arising Schedule of Tasks
5.5	<ul> <li>Under 65 year old carer support – MoH DSS is currently completing a review of</li> </ul>
	their respite services, including carer support with outcomes due mid – late
	2017. Invitation for an update to be delayed until late 2017.
	DSAC Work Plan – replace with Ageing Strategy items
	Correction to name should read "Du Plessis"
3.4	Cluster Funding – MoH DSS initiative – V Russell to contact Colin Cockburn. Copy of presentations by Professor Mason Durie on Pae Ora Mauri Ora Healthy Lives
5.4	and Maori Health – the Next Phase : Received
4.0	COMMUNITY REPRESENTATIVE REPORTS
	P Marks
	Apology from S Westbrook due to presentation at Reporoa College.
	K Kaukau
	Have issues with families since last year – person with both disability and
	mental illness is difficult to deal with. Kim and M Ranclaud to look into
	situation.
	H Rameka
	Respite for parents caring for children without having to deduct from their package – to be discussed with MoH DSS, Support Net - D Sorrenson in person
	following the meeting.
5.0	REPORTS : Nil
<u> </u>	
<b>6.0</b> 6.1	INFORMATION AND CORRESPONDENCE End of Term representatives on Lakes DHB Advisory Committees
0.1	Resolution:
	THAT the correspondence be received.

D Epp : P Marks

7.0

PUBLIC EXCLUDED : Nil



# LAKES DHB SCHEDULE OF TASKS : DISABILITY SUPPORT ADVISORY GROUP $\underline{29}^{\underline{\text{th}}}$ August 2016

Item	Action	Responsibility	Time Frame
PRESENTATIONS			
Enduring Power of Attorney	Possible presenters on recent changes to EPA could include David Dowthwaite, solicitor who had undertaken previous training of DHB staff or Lakes DHB staff who work with EPA processes regularly.	V Russell/B E Harris	15 <sup>th</sup> May 2017
Community-based geriatric services	THAT a presentation be given to DSAC on community-based geriatric services and what they would mean for Lakes.	Michelle Bloor	2017
Under 65 year old carer support	THAT the MoH be invited to a DSAC meeting to present on under 65 year old carer support and hear the concerns of the committee.	V Russell	2017
TASKS			
DSAC Work Plan	THAT the next draft version of the plan be placed before the October DSAC meeting.	V Russell	17 <sup>th</sup> October 2016
MoH DSS Carer Support	Concern to be raised with MoH DSS and seek an update on any changes to ensure carers of DSS clients can get appropriate breaks.	V Russell	As convenient
Rotorua Dementia Friendly Community Initiative	That an update be provided on progress to the final DSAC meeting for the year.	V Russell	13 <sup>th</sup> November 2016
Presentation Overview of Health of Older People services in Lakes	A copy of the presentation to be circulated to K Kaukau	B Harris	Action completed
Enduring Power of Attorney	Lakes DHB policies relating to managing situations where there was not an EPA in place are well established and will be included in the next agenda on 15 <sup>th</sup> May 2017.	R Dunham	15 <sup>th</sup> May 2017



## Minutes

# Combined Community & Public Health Advisory Committee/ Disability Advisory Services Committee Members

#### Venue: Tawa Room Education Centre Date: Wednesday 1 March 2017 at 10:30am

- Committee:Bev Edlin (Chair), Marion Guy, Anna Rolleston, Ron Scott, Judy Turner, Sally Webb (Board<br/>Chair), Punohu McCausland, Margaret Williams, Stuart Ngatai, Mark Arundel
- Attendees:Helen Mason (Chief Executive), Simon Everitt (GM Planning and Funding), Gail<br/>Bingham (GM Governance & Quality), Janet Hanvey, (Business Contracts Manager, Toi<br/>Te Ora Health Service), Hugh Lees (Medical Director), Andrea Baker (Portfolio Manager<br/>Planning and Funding)

ltem No.	Item	Action
1	Apologies	
	No apologies were received	
2	Interests Register	
	The Committee were asked if there were any conflicts in relation to items on the agenda.	
	No conflicts were declared in relation to items on the agenda.	
3	Minutes	
	<b>Resolved</b> that the minutes of the meeting held 5 October 2016 be confirmed as a true and correct record.	
	Moved: Sally Webb Seconded: Bev Edlin	
4	Matters Arising – As circulated with the agenda	
	Minutes of regional meeting received.	

ltem No.		ltem	Action
5	Reports requiring Decision -Nil		
6	Report	s for Noting	
	6.1	Work Plan The Committee noted the information. Updated work plan will be circulated. This will more closely align with the Health Services Plan.	
	6.2	Primary Care – System Level Measures Framework Plan and Implementation The Committee noted the information	
		There has been good buy in from clinicians in relation to the development of the plan.	
		Need adequate IT platform to enable achievement of the plan.	
		The Committee discussed the incentive payments for meeting the plan, particularly in relation to the risk that the focus flows with the funding. The proportion of incentive funding is relatively low in comparison to GP income.	GMPF: In future provide
	6.3	Midland Regional Services Plan 16-19Q2 Progress Report The Committee noted the information	comment on amber and red areas that affect BOP.
	6.4	Planning and Funding Monthly Report The Committee noted the information	
	6.5	<u>Toi Te Ora – Public Health Service Update</u> The Committee noted the information	
		The Committee queried whether any work is being done with local dairies about the selling of surgery drinks to kids before school? It was noted that these programs in other areas have been initiated by the schools, rather than Public Health services. Current work with dairies is focused on reducing/eliminating tobacco sales.	
	6.6	Disability Focus Progress Report The Committee noted the information	
	6.7	<u>Health in All Policies Update</u> The Committee noted the information	

Item No.	Item	Action
	The Committee discussed the risk of making broad brush statements about not working with any provider that accepts money from gambling.	
	6.8 <u>Review of Aged Residential Care (ARC) Clinical Nurse</u> <u>Specialist (CNS) Position 2016</u> The Committee noted the information.	
	Program is available across the Bay. Looking at advancing pharmacy role in Aged Care.	
	There was a discussion on the challenges of access to GP care for patients in Age Residential Care.	
7	Presentations –	
	7.1 <u>Palliative Care</u>	· ·
	7.1.1 Hospice Eastern Bay of Plenty	
	The Committee thanked Peter Bassett for the informative presentation.	
	Peter made a request for DHB bed funding and funding for a palliative care specialist, similar to that received by Waipuna Hospice. Their program is based on service delivery in the home. It was noted that there is a need for critical mass to support in-patient units.	
	7.1.2 Waipuna Hospice	
	The Committee thanked Richard Thurlow for the informative presentation.	
	Services include: in-patient beds, day programmes, education and counselling, hospital liaison nurses. The aim is to provide care close to home. Currently sitting at 60% DHB funding, as % of total revenue Made request for addition funding for specialists. Currently palliative care beds are limited to cancer and renal, palliative care covers other specialities.	
	Medical Director spoke to the provision of palliative care in the Provider Arm. The benefits of palliative care being can be commenced when the patient is still in the curative stage were noted. This approach is difficult because community sees palliative care as the end of	

ltem No.	Item	Action
	hope. GMPF acknowledged the funding pressure and agreed there needed to be a combined approach to the resolution.	
8	General Business The Committee discussed health's involvement in the Te Tumu development. Community membership of the Committee will be discussed at the Board meeting.	
9	Next Meeting – Wednesday	

The open session of the meeting closed at 12:55 pm

These minutes will be confirmed as true and correct at the next meeting.



# Workplan

# MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# **AGENDA ITEM 5.0**

## WORKPLAN 2016

The proposed Health Strategy Committee workplan for 2017 is attached for your information.

As discussed at the March Health Strategy Committee there will be standard items on the workplan in relation to

- updates around the DHBs strategic projects and
- implementation of the strategy and development of priority programme plans.

There were however a a number of other items the committee had indicated it would be seeking to include within a future agenda separate from these areas.

An initial workplan has been developed at attached. This recognises that a significant portion of the committee agenda will be focussed on the above items restricting other activity to one or two items per meeting.

**Recommendation THAT** The workplan be received.

CLYDE WADE CHAIR, HEALTH STRATEGY COMMITTEE

# HEALTH STRATEGY COMMITTEE FUTURE WORK PLAN 2017

	Report	When
1.	System level measures Tobacco Plan	June 2017
2.	Pharmacy Plan Translation services	August 2017
3.	Understanding our population profile	October 2017
4.	Prevention programme assessment Health of Older people Strategy	December 2017

Joint workshops with the Performance Monitoring Committee are also proposed in relation to the following items:

- Child health
- Managing demand

Items with date to be confirmed (subject to availability of presenters):

- Government Disability Strategy \*Note A
- Younger people in resthomes \*Note A
- Support for immigrants and refugees with disabilities \* Note A
- Improving access to primary care for the intellectual disability community.

\*A - Ministry of Health will be invited to discuss these items



# Strategy and Funding Overview Report

## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

## AGENDA ITEM 6.0

## STRATEGY AND FUNDING REPORT

Purpose

1) For information

#### Waikato Annual Plan 2017/18

This update follows on from the update presented in March 2017 which noted that the 2017/18 Annual Plan was required to be a significantly shortened document. The new format required is for a document of 30-33 pages which includes Maori health indicators as a separate Maori Health plan is no longer required by the Ministry of Health.

The draft Waikato DHB Annual Plan 2017/18 was submitted to the Ministry of Health on 31 March 2017, following presentation at the March board meeting and updating the tables to reflect their alignment with the key imperatives in the Waikato DHB strategy.

It was noted in submitting the draft document to the Ministry of Health that the document was a draft and that it would need to be reviewed following funding confirmation. For 2017/18 a complete funding envelope will not be released until late May/early June. Once this advice is received adjustments to the draft document are expected to be required.

Annual Plan Financial templates were submitted to the Ministry of Health on 3 March 2017.

Now that the draft plan has been submitted to the Ministry of health, work will continue on providing detail within responses and further developing and refining the content of our plan as updated advice is received from the Ministry of Health.

In developing the Annual Plan for 2017/18 consideration has been given to our refreshed Waikato DHB strategy and how this is reflected in the Annual Plan. As noted above the links with the DHB strategic imperatives that is now reflected alongside the government planning priority. Noting both that the priority programme plans are still in the development phase and that the template required by the Ministry of Health is prescriptive, the extent to which the strategy implementation can be fully reflected in the plan is restricted. Future Annual Plans however should be able to build from the work currently being undertaken on the priority programmes to enable increased alignment between the Annual Plan and the longer term Strategy implementation process and Long Term Investment Plans.

Part of the ongoing work to finalise the Annual Plan will be focused on ensuring that our plan:

- Aligns with the Midland DHB Regional Service Plan 2017/18 and shows our contribution to activities in that plan;
- Reflects the strategic imperative of health equity for high needs populations including radical improvement in Maori health outcomes, eliminating health inequities for rural populations and removing barriers for people experiencing disabilities.

Detailed feedback from the Ministry of Health on the draft Annual Plan is expected to be received in the week beginning the 2nd of May 2016. The feedback will identify:

- Green areas (plan supported);
- Orange areas (plan supported but technical issues to be resolved);
- Red areas (plan not supported).

Given that the Ministry's requirements and the structure of the Plan are so significantly different to prior plans it is difficult to predict the number of areas that will be identified as orange or red. It is my expectation that there will a number of issues to work through over the next few months with higher number of red issues compared to previous years.

The date for submission of our final draft Annual Plan 2017/18 is yet to be confirmed however it is expected this will be at some point in June 2017.

#### System Level Measures (SLM) Plan

This update follows on from the update presented in March 2017.

Key changes for 2017/18 improvement plans are:

- two additional System Level Measures to be implemented as 'developmental measures', making a total of six;
- improvement milestones to aim for an *improvement* in performance;
- district alliances to consider contributions beyond PHOs and secondary care, eg, community providers, public health units, pharmacy, ambulance etc;
- the plan is to describe activities that will be undertaken by primary, secondary and community providers for the contributory measures selected.

To date a technical SLM group has been set up with DHB and PHO representation. Their role is to work across the SLM working groups providing data, reporting, improvement and implementation support. Their first meeting is currently being set. Each SLM now has a working group (including the two new developmental SLM's) and where possible a clinical champion for each measure has been agreed. The first meetings are being set up for these groups also.

It is expected that the improvement milestones decided for 2017/18 will take into consideration the Waikato DHB strategic priorities, in particular achieving health equity for high need populations, along with safe, quality health services for all and productive partnerships.

Our approach will be to aim for contributory measures that are:

- Aligned to current strategic priorities;
- Aligned to current Alliance work programme and activity;
- Information that is already collected and readily available; and where possible aligned across the Alliance;
- Relevant to family and whanau, clinicians and managers;

- Focused on reducing inequity;
- Relevant to vulnerable population including but not limited to older people and children;
- Impacting on a reasonable sized population;
- Desirable with regard to a return on input investment.

The draft 2017/18 System Level Measure Improvement Plan will be submitted to the Ministry of Health by the 30<sup>th</sup> of June 2017.

#### Initiative areas

*Exemplar* Co-existing Problems and Youth Alcohol and Other Drug initiatives Youth INtact services are provided by Odyssey for Hamilton, North and surrounds and in the wider Waikato DHB catchment communities through three other providers:

- CareNZ who provide Youth INtact in Tokoroa/Putaruru
- Taumarunui Community Kokiri Trust covering Te Kuiti, Otorohanga and Taumarunui
- Te Korowai o Hauraki covering Hauraki, Thames/Coromandel.

The Hamilton launch of Youth INtact occurred on 15 March in Garden Place. The approach was a celebration with youth for youth in the Waikato. Rangatahi / young people from local high schools entertained the public with songs, poetry and kapa haka. It was supported by all Youth INtact services across the Waikato.

Waikato DHB chair Bob Simcock and Odyssey chief executive Fiona Trevelyan spoke at the event.

Since the service started an average of 183 young people per month are being seen for counselling by all Youth INtact providers. A further update on the total number of young people engaged in Youth INtact services will be provided for the June committee meeting. This service will also provide brief information for young people and their whanau that do not proceed to counselling however these contacts are counted separately from the figures above.

Litmus Ltd, a Wellington group of evaluators with experience in evaluating other Youth AOD exemplars have been appointed as evaluators for the service. Along with other agreed criteria the evaluation criteria will include those outlined in the Implementation Plan signed off by the Board August 2015. These are:

#### 1. Visibility/acceptability of services

#### Desired Outcome:

Rangatahi/young people and their families/whanau, and their communities will know where services are located, who they are and what to expect from them. They will recognise and associate the name and brand with culturally appropriate youth focused services delivered in locations that are familiar and by staff who are trusted. Contracted providers will be required to use the new branding and service name along with all that this entails.

#### 2. Accessibility to services

#### Desired Outcome:

Rangatahi/young people have timely, equitable access to Waikato DHB-funded services regardless of ethnicity, location, socio-economic status, age, acuity of illness and time of day services are sought. At least 3-5% of youth with problematic or serious AOD issues and/or coexisting problems will be seen by Waikato DHB-funded

services and options for early intervention will be available for the wider youth population. Families/whānau will have access to advice and education.

#### 3. Integration of services

### Desired Outcome:

Youth alcohol and other drug services will be working together and with other sectors to provide integrated and comprehensive services for the youth population 12 - 19 years.

## 4. Quality

#### Desired Outcome:

Youth AOD services will be supported to use a consistent suite of information and tools based on best practice. Services will be accredited under the Youth AOD brand and will have regular training in the use and application of these tools. Youth will have a voice in how services are delivered.

#### 5. Accountability

#### Desired Outcome:

Contracting mechanisms are in place to ensure that the funder and all youth alcohol and other drugs service providers are clear about what is being purchased and what should be delivered; how and where. Robust, consistent and useful reporting will be required from contracted providers, and enhanced monitoring and feedback loops to providers and communities will be required.

The evaluation methodology includes meetings with family/whānau members, rangatahi/young people, other providers and referrers/interfacing services. Ethics approval will be sought.

The delivery date for the final report is 30 March 2018.

#### Demand Management Advisory Group (DMAG)

The demand management advisory group was developed in 2015 and includes representation from all PHOs along with representatives of Waikato and rural hospitals, St Johns and pharmacy. The areas of focus in the demand management group will be detailed in the workshop scheduled for August 2017.

#### **Community Health Forum**

The report from the March round of Community Health Forum is attached (Appendix A). These reports will be included following each round of forum.

## Recommendation THAT

The Committee notes the content of the report

### JULIE WILSON EXECUTIVE DIRECTOR, STRATEGY AND FUNDING

## **SUBJECT**: Community Health Forum (Round Three) 2016

## Context

Community Health Forums are a key mechanism we use to engage with our communities. Waikato DHB supports Community Health Forums in the following geographic areas:

- 1. Thames Coromandel/Hauraki
- 2. North Waikato
- 3. Hamilton City and surrounds
- 4. Matamata Piako
- 5. South Waikato
- 6. Waitomo
- 7. Ruapehu (covers the northern part of the Ruapehu District territorial local authority area)

Within some of these areas, meeting venues alternate between centres e.g. Morrinsville, Matamata and Te Aroha. This is at the request of CHF attendees. In this round, meetings were held in Taumarunui, Te Kuiti, Morrinsville, Tokoroa, Thames, Hamilton and Te Kauwhata.

## Background

Each Community Health Forum has a locally appointed Chair and regular contact is maintained between meetings, often resolving issues immediately or starting a solution based process in a timely manner. All of the issues or concerns raised at forum meetings are directed to the appropriate individuals or services (DHB, PHO or other providers). Updates and feedback are provided at following meetings to ensure transparency and shared learning.

A Community Health Forum is an open meeting to which all members of the public are welcome. There are three meeting rounds per year which are generally in March (R1), July (R2) and November (R3). Attendance numbers at the meetings have remained consistent over the past twelve months following a concerted effort to use social media, service clubs and community networks to advertise the Community Health Forum concept. Although numbers are consistent, a percentage of the individuals attending may change. It appears that in the past year there has been a broader representation across the community in both age and ethnicity. Table 2 below, illustrates a summary of attendance.

CHF area	Venue	Number of attendees
Thames Coromandel/Hauraki	Thames	25
North Waikato	Te Kauwhata	22
Hamilton City and surrounds	Hamilton	26
Matamata Piako	Morrinsville	25

Table 2 CHF Attendance March 2016

South Waikato	Tokoroa	29
Waitomo	Te Kuiti	20
Ruapehu	Taumarunui	25
Total		172

## March 2017 Round

At each Community Health Forum a DHB update is presented. The key topics included in the update this round were:

- Advance Care Planning
- The Medical School proposal
- Southern Rural Maternity review
- The iHub
- B5 Waiting area upgrade
- The DHB Strategy update and approach to priority programme plan development
- Consumer Council
- Smart Health and after hours virtual GP service;

Representatives of Midland Health Network and Hauraki PHO have been regular participants in the Community Health Forum meetings. Their participation affords the community an opportunity to ask questions and hear primary care perspectives. It also provides an opportunity for the community to identify ways to work together on "local solutions for local issues".

Quality and Patient Risk staff attend each CHF meeting and present updates on relevant topics (Consumer Council again in this round) and are on hand to discuss individual concerns if required as the public nature of the Community Health Forum is not designed to address individual issues.

Community and Rural Health have a representative at each meeting and present a regular update on rural and community developments in conjunction with other community based partners.

Work and Income NZ were represented at two meetings by the regional health advisor who will be attending more meetings in the future. There seem to be some practical solutions that can be provided by WINZ in relation to service access.

What Matters to our Communities

- The impact of Methamphetamine-P in our communities continues to be a matter of concern. People commented on the lack of community education and the related health issues that ensue.
- Warm, dry, safe and habitable houses. It appears that there is scope for agencies to work together more effectively and for health staff to advocate for their patients.
- Shortage of affordable accommodation (rental and for sale).
- Access to afterhours Rural Pharmacy and after hours GP services.
- Access to services in Hamilton due to appointment times and length of travel distance.

- Eye Clinic waiting list times at Waikato Hospital, comments regarding the length of time people wait to receive an appointment and the impact on eyesight.
- Transport is an ongoing issue that is raised in relation to out of hours discharges. Thames are trialling a local bus service for the town centre for 6 months. However, the bus does not have wheelchair access.
- Car parking on the hospital site and the siting of the "car park full sign" on Pembroke Street. It is in a place where drivers do not see it until they are in the car park entrance.
- The threat or risk of closure of the rural hospitals. Once again this was front of mind in Taumarunui and Te Kuiti, sparked by the rural maternity consultation.
- The delay for patients post discharge before community supports begin. This is a DSL and ward discharge overlap area.
- In Te Kuiti, the community have raised \$3000 towards an upgrade of the palliative care room at Te Kuiti Hospital.
- Clarity around the CHF and Consumer Council distinction, some community members are concerned that the Consumer Council will replace the CHF meetings. They have been reassured and explanations provided. A joint presentation will occur in July to differentiate between the CHF and the Council.

### **Ongoing Issues**

For rural communities, there are always suggestions for practical improvements to the patient experience.

- Improving the timing of appointments based on geographic area to allow for better transport solutions.
- Providing a safe and comfortable place to wait for transport there is acknowledgement that the new B5 waiting area is a big improvement. Further changes will occur regarding the selection of chairs (variety of heights).
- Ongoing reminders to our front line staff to ensure respectful and sensitive interactions.
- Transport costs and access to parking places. Information regarding entitlements for assistance from other agencies such as Work and Income and NTA will continue to be provided.
- Timeliness of discharge letters and information.
- Cost of prescriptions, leading to "cherry picking" of prescribed medicines or non-collection due to financial constraints.
- The waiting time for a GP appointment can vary from 5 days to 21 days across the DHB area.
- Loneliness and isolation issues leading to a negative impact on psycho-social wellbeing.
- Support for people with long term and /or severe mental health issues.
- Counselling for ongoing grief issues post suicide. Clare Simcock attends most CHF meetings and is able to explain the availability of services.
- Rural representation at the DHB table and STV. Some communities have raised this issue via their MPs with the Minister of Health.

## Significant Issues Raised

Advance Care Planning was well received and stimulated some interesting and thought provoking discussion. For some of your rural communities, the waiting time to see a GP for a face to face appointment is up to three weeks which can result in increased attendance at the rural EDs (Emergency Departments).

Access to affordable and safe rental properties was raised at several CHF meetings in this round. There are two issues, one is the availability of rental houses and the other is the condition of the available housing stock. Housing and accommodation has an impact on general health and wellbeing, and DHB staff will investigate options for ways in which advocacy could be provided in this situation and will report back to Mark Spittal and Nigel Murray.

In North Waikato, the shortage of rental accommodation was attributed to the "influx" of Aucklanders and the impact on the local community was also acknowledged.

Midland Health Network are aware of the challenges within practices for service provision to the LGBT community and will be focussing some attention on this area over coming months.

Several Maori health workers have been recruited to offer support to the GP practices with the highest needs population.

There was a mixed response to the iHub concept. Some communities were sceptical of the impact on high needs, rural Maori. Others liked the idea of having somewhere to go and something to do if they had a long wait in the Mead Clinical Centre. The team were given some direct and clear feedback with ideas of what needed to be clarified or further considered if the iHub were to be successful.

#### Summary

At the end of this first CHF round of 2017, there was a strong sense of support for the Medical School proposal of a community engaged, graduate entry programme. Housing and accommodation and the impact of P were front of mind in many communities and it has become clear that interagency working is the way forward within rural communities when addressing some of the perceived health issues.

At each CHF meeting, a summary was provided that linked the strategic priorities to the agenda items and those raised during the meeting. This will allow the community to become more familiar with the strategy as a living document and assist DHB staff and NGOs with understanding where their work fits with the priority areas and values.

## Table 2 CHF Meeting Dates 2017

Thames – Hauraki		
Thursday, March 16 <sup>th</sup>	Thames at Richmond Villas 82 Richmond St	10 am – 12 noon
Thursday 20 <sup>th</sup> July	Paeroa – Bible Chapel, Wharf St Paeroa	10 am - 12 100m
Thursday 16 <sup>th</sup> November	Thames at Richmond Villas 82 Richmond St	
Inursday 16 November	Thames at Richmond Villas 82 Richmond St	
North Waikato		
Thursday 9 <sup>th</sup> March	Aparangi Village, Brenda Simmonds Hall 8 Pilgrim Pl, Te Kauwhata 3710	10 am – 12 noon
Thursday 27 <sup>th</sup> July	Huntly - Friendship House 55 William St,	
Thursday 9 <sup>th</sup> November	Ngaruawahia Community House 13 Galileo St, Ngaruawahia	
Hamilton		
Tuesday 14 <sup>th</sup> March	Fellowship Lounge, The Link	9.30am -11.am
Tuesday 18 <sup>th</sup> July	Cnr River Road and Te Aroha Street,	
Tuesday 14 <sup>th</sup> November	Hamilton.	
Matamata-Piako		
Tuesday 7 <sup>th</sup> March	St John Hall, 113 Anderson St, Morrinsville	2pm - 4pm
Tuesday 18 <sup>th</sup> July	St John Hall 32 Rawhiti Ave, Matamata	
Tuesday 14 <sup>th</sup> November	3400	
	Mountain View Church, 5 Church St, Te Aroha	
South Waikato		
Monday 13 <sup>th</sup> March	Tokoroa Hospital Meeting Room, Maraetai	12noon – 2 pm
Monday 24 <sup>th</sup> July	Rd,	
Monday 13 <sup>th</sup> November		
Waitomo		
Monday 6 <sup>th</sup> March	Rotary Room, Te Kuiti Hospital 24 Ailsa St,	12 noon- 2pm
Monday 31 <sup>st</sup> July	Otorohanga – Kiwi House 20 Alex Telfer Drive,	
Monday 20 <sup>th</sup> November	Rotary Room, Te Kuiti Hospital 24 Ailsa St	
Ruapehu		
Wednesday 15 <sup>th</sup> March	Taumarunui & Dist Senior Citizens Assoc	11 am – 1 pm
Wednesday 2 <sup>nd</sup> August	Morero Terrace, Taumarunui	-
Wednesday 29 <sup>th</sup> November		

## Waikato DHB Community Health Forum Meetings 2017

## Bernadette Doube

(CHF Facilitator)



Papers for Action



## Papers for Information



# Strategic Programmes Update

## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

## **AGENDA ITEM 9.2**

## MENTAL HEALTH & ADDICTIONS PROGRAMME OF WORK UPDATE

Purpose

1) For information

#### Background

The approach and engagement plan for this programme of work was approved by Board 27 July 2016.

A core element of this programme of work is the Health Needs Analysis. The Health Needs Assessment is undergoing final analysis/review and is on track to deliver the final report by the due date of 31 May 2017. This has been contracted to the University of Waikato and is now nearing completion. A presentation of the Health Needs Analysis will be presented by Professor Ross Lawrenson. The overheads for this presentation are included as Appendix 1.

#### **Progress Update**

As reported last month, overall progress has been good with the Steering Group meeting monthly.

It was reported last month that the name Rethink had been adopted by the group, however on further consideration the Steering Group felt this was not reflective enough of a new approach and the name Te Pae Tawhiti was agreed as a preferred name for the programme. This name had been proposed by Wayne McLean (Chair of Hauora Waikato) through the Hauora Waikato representative on the Steering Group and it was felt that this better encompassed 'Pursuing aspirations – dreams'.

The relevant whakatauki/proverb is:

"Ko te pae tawhiti whaia kia tata; Ko te pae tata whakamaua kia tina"

"Pursue the distant dreams so they become closer; pursue the close dreams so they can be embraced"

This proposed name was supported unanimously by the Steering Group and was to be introduced to Iwi Maori Council on 6 April 2017 however this will now occur at the May 2017 meeting.

Timeline		
Approach	Date	Comment
Invitations to express interest in the working groups	22/02/17	Sent to the MH&A sector and other sectors via database and via Steering Group members
Closing date	24/03/17	
Confirmed working group members	20/04/17	Steering Group approval
Invitations to express interest in Advisory Group or identify other way they would like to have input	Sent 24/03/17	Sent to the MH&A sector and other sectors via database and Intersect. Steering Group members approved approach.
Closing date	07/04/17	
Confirmed Advisory Group members	20/04/17	Steering Group approval
Adult AOD Working Group	May 2017 (commencement)	The work will be phased with the initial focus occurring around Adult AOD and Adult Mental Health. Models of Care
Adult Mental Health Working Group	May 2017 (commencement)	and Outcome Framework delivery date December 2017
Child & Youth Mental Health Working Group	To be confirmed * note A	Models of Care and Outcome
Mental Health & Addictions for Older People	To be confirmed *note A	Framework delivery date March 2018

Note A. The second two working groups are expected to commence as the initial groups get close to finalisation recognising that having four work steams operating concurrently would unreasonably stretch sector resources.

## Recommendation

THAT

- 1) The Committee notes the content of the report/proposal
- 2) The Committee provides feedback on the draft Health Needs Analysis.

JULIE WILSON EXECUTIVE DIRECTOR STRATEGY AND FUNDING ROSS LAWRENSON CLINICAL DIRECTOR STRATEGY AND FUNDING

# Health Needs Assessment -Mental Health and Addiction Service Utilisation

# Waikato District Health Board

March 2017





## Health Needs Assessment Part 1-Mental Health and Addiction Service Utilisation

Commissioned by the Waikato District Health Board

March 2017

**Te Rūnanga Tātari Tatauranga** | **National Institute of Demographic and Economic Analysis** Te Whare Wānanga o Waikato | The University of Waikato Private Bag 3105 | Hamilton 3240 | Waikato, New Zealand Email: <u>shefalip@waikato.ac.nz</u> | visit us at: <u>www.waikato.ac.nz/nidea</u>/

Referencing information:

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## Acronyms and Abbreviations

AoD	Alcohol and Drugs
CAU	Census Area Unit
DALY	Disability Adjusted Life Year
DHB	District Health Board
ERP	Estimated resident population
HNA	Health Needs Assessment
GP	General Practice
LGBT	Lesbian Gay Bisexual Transgender
MH	Mental Health
MH&A	Mental Health and Addictions
МоН	Ministry of Health
NEET	Not in Employment, Education or Training
NGO	Non Government Organisation
NHI	National Health Index
NIDEA	National Institute of Demographic and Economic Analysis
NMDS	National Minimum Dataset
NZDep	New Zealand Deprivation Index
NZHIS	New Zealand Health Information Service
PRIMHD	Programme for the Integration of Mental Health Data
TA or TLA	Territorial Authority or Territorial Local Authority
WHO	World Health Organisation

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## **1** Introduction

## 1.1 Background

In 2016/2017 the Waikato District Health Board (DHB) is undertaking a significant programme of work to review the Mental Health and Addiction (MH&A) Service, and to consider new models of care within the region. Aims of this programme of work include: putting people in the centre of the Waikato DHB MH&A Service; improving outcomes for service users and family/whānau; working with the MH&A sector; and ensuring cross-sector stakeholder representation and engagement.

The following four priority areas are described for this programme:

- Child & Youth Mental Health
- Adult Mental Health
- Adult Addictions
- Mental Health and Addictions for Older People.

Reviewing the models of care and the overall delivery of MH&A services in the Waikato DHB region represents a significant and timely opportunity to improve wellbeing outcomes for the Waikato DHB population. Further, this approach is an important step towards addressing government and public expectations about how services respond to people with mental health and addictions issues. The MH&A programme of work will involve the development of strategy and plans for each of the priorities populations described. In turn, these plans will focus on the coordination, support and implementation of a set of related projects and activities to deliver outcomes and benefits related to Waikato DHB's strategic imperatives.

The MH&A programme of work is governed by a Sector Steering Group, chaired by the Clinical Director: Strategy and Funding, and formed in mid 2016.

## 1.2 Initiation of this Health Needs Assessment

In order to inform the review of the region's MH&A Service, in February 2016 the Disability Support Advisory Committee of the Waikato DHB approved the development of a comprehensive MH&A Health Needs Assessment (HNA). It was recognised that a specific MH&A needs assessment, focused on the Waikato DHB region, would support: informed planning decisions and prioritisation; assist the reform of the models of care; and allow the strategic consideration of service development to meet future changes in the DHB population.

In August, 2016, the chair of the MH&A Sector Steering Group, supported by other Steering Group members and in association with direction from the DHB Board, defined the scope of the proposed needs assessment. Further, the specific scope of this particular document – to consider service utilisation patterns – was defined. Data was gathered for these analyses between September and December, 2016.

## 1.3 Strategic alignment

## 1.3.1 Waikato DHB priorities

The Waikato DHB undertook a strategy refresh process in 2016, describing the DHB's vision for healthy people, excellent care; and a mission to 'enable us all to manage our health and wellbeing, and to provide excellent care through smarter, innovative delivery' (Waikato DHB, 2016). This strategy also recognised the need to provide health and care services quickly, expertly and in a caring and fair way, and the described priorities are provided in Table 1.1.

Strategic Imperative	Priority
Health equity for high needs populations - Oranga	<ul> <li>Radical improvement in Māori health outcomes by eliminating health inequities for Māori</li> <li>Eliminate health inequities for people in rural communities</li> <li>Remove barriers for people experiencing disabilities</li> <li>Enable a workforce to deliver culturally appropriate services</li> </ul>
Safe, quality health services for all - Haumaru	<ul> <li>Deliver high quality, timely safe care based on a culture of accountability, responsibility, continuous improvement, and innovation</li> <li>Prioritise fit-for-purpose care environments</li> <li>Early intervention for services in need</li> <li>Ensure appropriate services are delivered to meet the needs of our populations at all stages of their lives</li> </ul>
People centred services - Manaaki	<ul> <li>Utilise the expertise of communities, providers, agencies, and specialists in the design of health and care services</li> <li>Provide care and services that are respectful and responsive to individual and whānau needs and values</li> <li>Enable a culture of professional cooperation to deliver services</li> <li>Promote health services and information to our diverse population to increase health literacy</li> </ul>
Effective and efficient care and services - Ratonga a iwi	<ul> <li>Live within our means</li> <li>Achieve and maintain a sustainable workforce</li> <li>Redesign services to be effective and efficient without compromising the care delivered</li> <li>Enable a culture of innovation to achieve excellence in health and care services</li> </ul>

## Table 1.1: Waikato DHB priorities (2016)

Strategic Imperative	Priority
A centre of excellence in learning, training, research and innovation – Pae taumata	<ul> <li>Build close and enduring relationships with local, national, and international education providers</li> <li>Attract doctors, nurses, and allied health staff to the Waikato through high quality training and research</li> <li>Cultivate a culture of innovation, research, learning, and training across the organisation</li> <li>Foster a research environment that is responsive to the needs of our population</li> </ul>
Productive partnerships - Whanaketanga	<ul> <li>Incorporate te Tiriti o Waitangi in everything we do</li> <li>Authentic collaboration with partner agencies and communities</li> <li>Focus on effective community interventions using community development and prevention strategies</li> <li>Work towards integration between health and social care services</li> </ul>

Waikato DHB documentation also describes the need to understand the population health profile of our region in order to focus on where we can make the greatest gains in terms of our strategic outcomes, as well as for planning and prioritisation of programmes at an operational level.

This documentation, and the related Health Needs Assessment process (as described in section 1.4), aligns to the current strategic imperatives, priorities, and operational effort of the Waikato DHB.

## 1.3.2 National priorities

Mental health is a priority health area for the New Zealand Government. The most recent assessment of health loss through the New Zealand Burden of Diseases determined that mental health and dementia are growing challenges, and neuropsychiatric disorders are now the leading cause of health loss, accounting for 19 per cent of total Disability Adjusted Life Years (DALYs; Ministry of Health, 2016b). Dementia has risen to become the fifth-ranked cause of health loss in females and thirteenth in males. Providing better care for people living with mental illness, addiction and dementia – including care for their physical health – is recognised as a growing challenge for the health and social sectors (Ministry of Health, 2016b). Globally, mental illness accounts for 15 per cent of the total burden of disease in the developed world, and depression is predicted to become the second leading cause of disability in the world by 2020 (World Health Organisation, 2001).

Responding to mental health and addiction needs in our population has been the focus of a number of government policies and programmes. Most recent strategies include: 'Rising to the Challenge: The Mental Health and Addiction Service Development Plan 2012–2017' (Ministry of Health, 2012); 'Blueprint II: Improving mental health and wellbeing for all New Zealanders: How things need to be' (Mental Health Commission 2012a); and 'Blueprint II: Improving mental health

and wellbeing for all New Zealanders: Making change happen' (Mental Health Commission 2012b).

While there remains attention on improving mental health and addiction services, there is also understanding that there remains variability in service delivery around the country, and that important inequities exist – particularly for Māori. Compared to non-Māori, Māori are more likely to experience some mental health and addiction issues (Oakley Browne et al 2006), and are more likely to experience inpatient admission, seclusion and compulsory treatment (Ministry of Health 2012a).

In 2002, the Ministry of Health's Te Puawaitanga Māori Mental Health National Strategic Framework aimed to provide support for DHBs to plan and deliver services that are appropriate for tangata whai ora (people who are the subject of care, assessment and treatment in mental health; Ministry of Health 2000), and their whānau. Mental health concerns are recognised by the New Zealand Ministry of Health (and other sectors) as a high priority within Māori wellbeing, and there are known important management and support for tangata whai ora that take into account a Māori cultural context (Ministry of Health, 2002).

Other areas of focus within the national documentation include:

- access to effective primary care for MH&A need
- integration between primary and specialist (secondary and tertiary) services
- quality of MH&A service delivery
- support for those with co-existing mental health and addiction problems, and those with co-existing mental health issues and chronic illness/disabilities
- youth suicide
- variation in access to services especially for children and youth
- waiting times for access to mental health and addiction services
- increased system performance and effective use of resources
- integration between DHB provider arm services and those provided by Non-Government Organisations (NGOs).

These directions are underpinned by a continued emphasis on recovery and wellness, with an additional focus on building resilience to effectively deal with future adversity, and on building partnerships across the whole of government and across health, education and social sectors (MH&A strategy from the New Zealand Ministry of Health). Attention to mental health need therefore also requires an understanding of broader Government priorities such as:

• the Prime Minister's Youth Mental Health Project

- the Drivers of Crime work programme, with a focus on conduct disorders and alcohol and other drugs
- implementation of the Suicide Prevention Action Plan
- Vulnerable Children and the work of Oranga Tamariki
- Whānau Ora initiatives, and
- Welfare Reforms.

This document is focused on the data regarding mental health service utilisation in the Waikato DHB, which relates to national strategic priorities such as the use of population-based evidence, and the consideration of access to services and equity of care. Authors of this report are mindful that the findings presented here need to be considered within the broader context of the Health Needs Assessment approach, which takes into account quality of care and the relationships across sectors, as well as the national context.

## 1.4 The Health Needs Assessment approach

A health needs assessment (HNA) is an analysis of a population's demand and need for health services, with the following aims in order to provide for improved health and equity:

- 1. Understanding the needs of the population.
- 2. Understanding the demands of the system, where there are specific gaps, and how resources need to be allocated or reallocated according to needs.
- 3. Understanding the experience of care in order to improve quality and safety.

Health Needs Assessments typically involve epidemiological, qualitative, and comparative methods to describe health needs of a population, where health 'need' is that which can benefit from health care or from wider social and environmental changes (Wright, Williams, & Wilkinson, 1998, Coster, 2000). Distinguishing between individual needs and wider population-based need is important in the planning and provision of health services. A systematic approach to assessing how health services are used can support better use of resources and identify inequities (Wright, Williams, & Wilkinson, 1998; Stevens & Gillam, 1998). In the New Zealand context, HNAs have been used to help create a picture of the health status of District Health Board (DHB) populations at a given time, and to support service development. While described as a MH&A 'Health Needs Assessment' this document focuses on those aspects of MH&A need within the Waikato DHB that required service utilisation in 2015. Using this snapshot of service utilisation, accompanied by understanding of population demographics and the broad determinants of mental health, this document presents the best evidence available regarding the current demands on the mental health system in the Waikato DHB region.

## 1.5 Purpose, objectives and scope of this document

This report is entitled 'Health Needs Assessment - Mental Health and Addiction Service Utilisation'. The overall aim agreed for this analysis was to detail the current service delivery within mental health and addictions, and to forecast potential future service requirements for the DHB population through to the year 2033.

This objectives of this report are to:

- describe the demographic characteristics of the current Waikato DHB population, and the projected DHB population to 2023 and 2033. These projections are useful for further consideration of service delivery by the Waikato DHB and will be used in future HNA, including those focused on other areas of health need and/or specific populations;
- consider the broader determinants of mental wellbeing within the Waikato DHB population, with consideration of health 'need' and the intersection with social, economic and education sectors;
- provide information on secondary and tertiary MH&A service utilisation for both the DHB provider arm and the NGO sector across the Waikato DHB and to provide this information by age, ethnicity and locality wherever relevant/possible;
- describe the potential future mental health and addictions service needs (within the secondary and tertiary services) according to population projections;
- provide information on primary MH&A care across the Waikato DHB and to provide this information by age, ethnicity and locality wherever relevant/possible; and
- consider specifically the issues of suicide and intentional self-harm within the Waikato DHB region.

## 1.5.1 Structure of this document

The findings of this HNA are summarised in the key points at the beginning of each chapter. The focus areas of this report are as follows:

- Chapter 2 describes the data accessed and analysed for this report, and the potential limitations of its use
- Chapter 3 describes the current resident population of the Waikato DHB region, as determined in the 2015 Census of the New Zealand population. This chapter also describes the projected changes in the population through to 2023 and 2033, with a particular emphasis on changes by age, sex, ethnicity and location of residence
- Chapter 4 focuses on the determinants of mental health and wellbeing for the Waikato DHB population, particularly those related to the social, economic and education sectors

- Chapter 5 describes utilization of secondary MH&A services in the Waikato DHB region, according to analyses of the Programme for the Integration of Mental Health Data (PRIMHD) database. This chapter considers utilization rates for MH&A services in 2015 by particular activity types, and looks at utilization by age, sex, ethnicity and geographic location. Further, projections of utilization rates are determined to 2023 and 2033
- Chapter 6 describes utilization of primary MH&A care in the Waikato DHB in 2015, utilizing pharmaceutical data
- Chapter 7 considers suicide and self-harm hospitalization.

It is anticipated that the information in the report will provide robust, high quality evidence to inform Waikato DHB's work into the model of care for MH&A services, and also to consider implications of future demographic changes with respect to responding appropriately to population needs and emerging issues.

## 1.6 Important considerations regarding scope and approach

The key components of an assessment of health needs include understanding of population demographics, socioeconomic status, health status, incidence and prevalence, services provided and views of community and stakeholders. This document represents components of a comprehensive MH&A Health Needs Assessment for the Waikato DHB. The first component (Chapters 3 and 4) assesses the Waikato DHB population - current and projected, and broader determinants of mental health amongst the Waikato DHB population. Secondly, Chapters 5 and 6 focus on secondary care service utilisation, and consider potential utilisation rates for MH&A services projected to 2023 and 2033. The third component of the HNA presented here (Chapters 7 and 8) reviews the best available data regarding primary care utilisation for MH&A in the Waikato DHB, as well as information on suicide and self harm.

A further, and important, part of this MH&A HNA considers the views of MH&A stakeholders – particularly service providers. This component is not included in this document. At the time of writing, semi-structured interviews with key stakeholders to assess opportunities and challenges to the existing model of care had begun, and a draft questionnaire for GPs was in development. Interviews and focus groups with tangata whai ora themselves are to be conducted in 2017, depending on the broader work programme.

The following limitations of this document are important considerations to be taken into account:

- the data used are limited to routinely collected administrative data, provided by MH&A secondary care providers as well as pharmaceutical dispensation claims. Utilisation patterns and rates are provided. These cannot be interpreted as descriptions of population need because of (but not restricted to) the following issues:
  - unmet need will not be represented in these analyses particularly those tangata whai ora that cannot/do not access primary care, pharmaceuticals, or secondary care
  - o in addition to under-delivery, it is not possible to assess over-delivery
- the scope of this document excludes qualitative research, evaluations or other measures. The descriptive data presents an epidemiological snapshot but does not (and cannot) answer questions relating to 'what is missing', 'why does this occur' or 'what is the best way of addressing this pattern'. Therefore, ongoing discussion of the analyses presented here will generate further questions and knowledge gaps that may require additional research and/or analyses
- the quality of analysis of the routinely collected data (such as PRIMHD and pharmaceutical information) used in this document is dependent on the accuracy and consistency of these datasets, including the quality and completeness of data entry across service providers and the accuracy of key variables such as age and ethnicity.
   Further detailed limitations of the specific data sets used are described in each relevant chapter.
- up to date prevalence data of MH&A issues is not available, and therefore gaps between determined 'need' and delivery of care cannot be assessed. The most comprehensive review of MH&A population prevalence, Te Rau Hinengaro: the New Zealand Mental Health Survey was conducted in 2009 and collected information from adults aged 16 years and over. There is no recent population prevalence information available, and there is also no information available on child and youth MH&A prevalence from this source. Additional prevalence data has been sought in the literature where relevant.
- data analysed predominantly focuses on service utilisation only for the year 2015, and therefore a subject to particular issues that may have occurred in that calendar year as well as particular dataset practices at that time
- the analyses presented here are provided in order to assist the Waikato DHB and the MH&A Sector Steering Group. The format and content of the report is designed for these stakeholders but may need adapting to make it more digestible for a wider range of users.
- where possible, Māori/non-Māori analyses are conducted to consider the equity gap in service utilisation, however the approach taken in this document does not take an indigenous knowledge or matauranga Māori framework – outside of the scope for this particular project.

#### 2 Data sources

The analysis and findings presented in this report are based on the analysis of data extracted from various sources, as described in this chapter.

### 2.1 Population estimates and projections

The following census and related population data were sourced from the NZ.Stat online portal of Statistics New Zealand and from the Ministry of Health (MoH):

- Estimated resident population (ERP) numbers for 2015 (based on the 2013 Census) for the Waikato DHB area disaggregated by Territorial Authority (TA) area, sex (male, female, total), ethnic group (Māori and non-Māori) and age (0-14, 15-24, 25-44, 45-64, 65-74, 75+ years).
   Population estimates give the best available measure of the size and composition of the population usually living in an area. Estimates are derived from the latest census data, adjusted for net census undercount, residents temporarily overseas on census night, and births, deaths, and migration since the census (Statistics New Zealand, 2012).
- 2. Projected population numbers in 2023 and 2033 (2013 Census based, 2016 update) disaggregated by Territorial Authority (TA) area, sex (male, female, total), ethnic group (Māori and non-Māori) and age (0-14, 15-24, 25-44, 45-64, 65-74 and 75+ years). It should be noted that population projections are not forecasts, but are estimations of what the situation will be if the assumptions on which they are based prevail. Three alternative series (designated low, medium, and high) are produced by Statistics New Zealand for each area unit using different fertility, mortality, and migration assumptions:
  - Low series: Assuming low fertility, high mortality and low net migration
  - Medium Series: Assuming medium fertility, medium mortality and medium net migration
  - High Series: Assuming high fertility, low mortality and high net migration

It is conventional to see the medium series projections as the 'most likely' scenario. The low and high series provide an indication of the likely lower and upper parameters of change, and allow users to assess the impact on population size and structure resulting from more conservative and optimistic demographic scenarios, respectively. Projections resulting from the medium series scenario have been presented in this report.

## 2.2 Determinants of mental wellbeing data

The following data were sourced from Statistics New Zealand (Infoshare and NZ.Stat portals):

- Vouth NEET by Regional Council by Age (Annual-Dec)
- Labour Force Status by Ethnic Group by Regional Council (Annual-Dec) (Table Ref HLF191AA)
- Labour Force Status by Total Response Ethnic Group and Age Group (Annual-Dec) (Table Ref HLF184AA)
- General Social Survey: Overall Life Satisfaction by Housing Satisfaction and Housing Problems, by region (2012)
- General Social Survey: Overall Life Satisfaction by Income Adequacy, by region (2008)
- General Social Survey: Overall Life Satisfaction by Social Isolation, by region (2012)
- General Social Survey: Overall Life Satisfaction by Self Rated Health, by region (2012)
- Total family income (grouped) by family type, for families in occupied private dwellings, 2006 and 2013 Censuses (RC, TA, AU)
- Total personal income (grouped) by age group and sex, for the census usually resident population count aged 15 years and over, 2006 and 2013 Censuses (RC, TA, AU)
- Tenure holder and ethnic group (grouped total responses) by sex, for the census usually resident population count aged 15 years and over, 2001, 2006 and 2013 Censuses (RC, TA, AU)
- Tenure of household, for households in occupied private dwellings, 2001, 2006 and 2013 Censuses (RC, TA, AU)
- Tenure holder by age group and sex, for the census usually resident population count aged 15 years and over, 2001, 2006 and 2013 Censuses (RC, TA, AU)
- Highest qualification and ethnic group (grouped total responses) by sex, for the census usually resident population count aged 15 years and over, 2006 and 2013 Censuses (RC, TA, AU)
- Highest secondary school qualification by age group and sex, for the census usually resident population count aged 15 years and over, 2013 Census (RC, TA, AU).

The date of the data collected for the consideration of the determinants of mental wellbeing (particularly using the Census 2013) differs slightly from the 2015 utilisation of services focus in this report. In addition, for some data sources the geographical boundary of the data collected does not match exactly with that of the Waikato DHB region.

Further details of the survey and Census data extracted and analysed in this report is provided in Chapter 4.

# 2.3 Secondary mental health and addiction services data

The PRIMHD (Programme for the Integration of Mental Health Data) database of the Ministry of Health collects and stores all recorded information on the secondary care Mental Health and Drugs and Alcohol services (mental health/AoD) funded by the government (National Collections & Reporting, National Health Board). The primary purpose is to integrate data on mental health service provision and outcomes into a single national collection. The PRIMHD system, which went live on 1 July 2008, combines data from two prior systems: Mental Health Information National Collection (MHINC) and Mental Health – Standard Measures of Assessment and Recovery (MH-SMART). Note that the PRIMHD data includes only publically funded mental health and addictions services (and not those funded privately/through insurance etc.).

The MoH extracted a unit record dataset for the 2015 calendar year from the PRIMHD database in September 2016 using specifications provided by NIDEA, University of Waikato. Diagnostic data was provided, coded to DSM-IV or ICD codes, with some upcoding required.

Key demographic variables utilized to consider secondary MH&A service utilization include:

1. Age

Age data has been calculated as on 30 June 2015 and grouped into broad age groupings: 0-14 years, 15-24 years, 25-44 years, 45-64 years, 65-84 years and 85+ years.

2. Ethnicity

A mutually exclusive Māori/non-Māori ethnic identification has been used in this report. This ethnic identification utilises ethnicity data prioritized to one broad ethnic identity (European, Māori, Pacific, Asian and Other) for each person (for further discussion of the prioritization ethnic identity see Ministry of Health, 2008).

3. Socioeconomic status

The area-level measure of socio-economic status used for this report is the 2013 New Zealand Index of Deprivation (NZDep2013) which combines Census data relating to income, home ownership, employment, qualifications, family structure, housing, access to transport and communications to estimate the relative socioeconomic deprivation of small geographic area (see Appendix Table 1). The NZDep2013 ordinal scale ranges from 1 to 10, where 1 represents the areas with the least socio-economic deprivation and 10 the areas with the most socio-economic deprivation. It is important to note that NZDep2013 deprivation scores apply to geographic areas rather than individual people. For the purpose of this report, NZDep quintiles are used, combining NZDep 9 & 10 as the most deprived quintile, while NZDep 1 & 2 together represent the areas of least socio-economic deprivation.

Further details of the data extracted and analysed in this report is provided in Chapter 5.

## 2.4 Pharmacy data

The Waikato DHB extracted the unit record data for GP prescribed medication related to mental health and addiction issues in November 2016 from the National Pharmaceutical data warehouse with the following specifications:

- Only prescriptions dispensed either by a Waikato DHB funded pharmacy or to a patient resident in the Waikato DHB area over the 2015 calendar year.
- Prescriptions related to the specific pharmaceuticals within the following pharmaceutical groups: antidepressant, antipsychotic, sedatives/relaxants, mood stabilizers, dementia treatment. Specific medications analysed are provided in Section 6.1, and these medications were selected following with the input of our clinical advisors.
- NHI-linked data was not available for this report, and therefore analyses were completed per calendar quarter of 2015

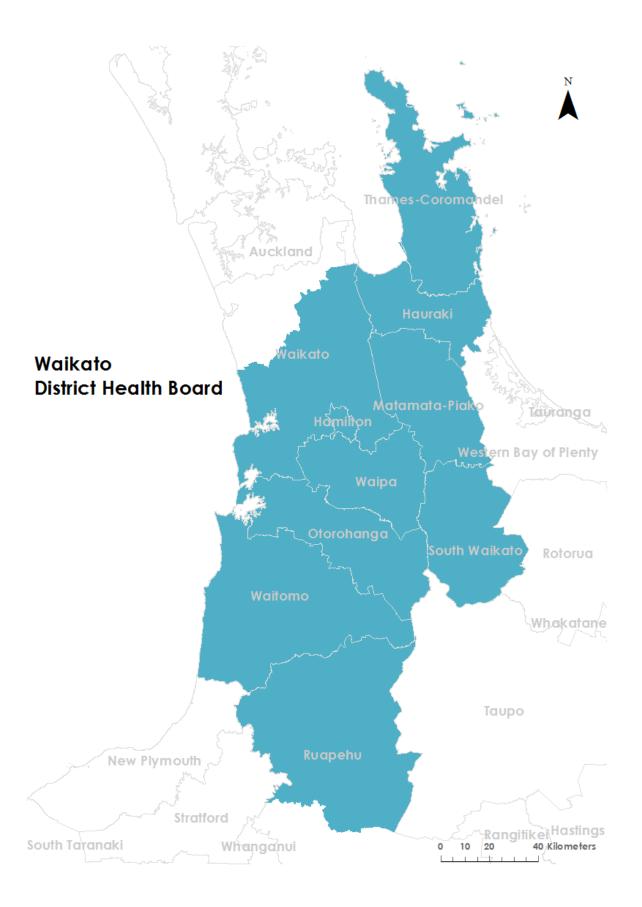
Refer to Chapter 6 for further details of the pharmaceutical data extracted and the methodology for these analyses in this report.

### 2.5 Suicide data

Provisional Waikato DHB suicide data were requested for the period 1 July 2007 to 30 June 2016 from the Coronial services of the Ministry of Justice. The dataset received included some active cases which were suspected suicides and as such were provisional pending the Coroner's official findings, and data received was tabulated and aggregated by age group and sex and ethnic group.

National and some DHB level suicide data (including standardised rates) were sourced from the Ministry of Health:

 Suicide Facts: Deaths and intentional self-harm hospitalisations 2013: accompanying tables (published November 2016) 3 Resident population: Current and projected



## Key points

- The Waikato DHB population is geographically diverse, and this DHB serves an estimated population of around 390,700 usually resident (in 2015) across ten territorial authority (TA) areas. The most populated TA is Hamilton City, and the least populated TA served by Waikato DHB is Ruapehu (Waikato DHB boundaries include two thirds of the Ruapehu TA population).
- There are 49 per cent of the DHB population that are male, and 51 per cent female although this sex ratio differs across the TAs of the Waikato DHB region.
- The population aged less than 25 years in the Waikato DHB area (36 per cent) is slightly higher than that estimated for New Zealand, as is the proportion aged 65 years or older (15 per cent). Hamilton City has the youngest age profile followed by the Waikato, Waitomo and Otorohanga Districts, while Thames-Coromandel and Hauraki Districts have the oldest age structures.
- The Waikato DHB population has a greater proportion of Māori (23 per cent) compared to the national population, and the Māori population is a youthful one - more than half aged less than 25 years and 5 per cent aged 65 years or more.
- There are 3 per cent of the Waikato DHB population with ethnic identification within the Pacific ethnic group, and 8 per cent Asian. The Pacific population age structure is also youthful, while more than a third of the Asian population is aged 25-44 years.
- A greater proportion of the Waikato DHB population live in area-level socioeconomic deprivation, compared to the New Zealand population as a whole. More than half of the South Waikato (64 per cent), Ruapehu (58 per cent) and Hauraki (53 per cent) populations are living in the most deprived NZDep quintile.
- The Waikato DHB resident population is projected to experience an overall increase (under the medium series assumptions) of 22 per cent over the 18-year period from 2015 to 2033. Approximately 60 per cent of the DHB's population growth over this period occurs in Hamilton City alone, whereas the population size of Ruapehu, Waitomo and South Waikato are expected to decline.
- Over the next 18 years, the younger aged Waikato DHB population is likely to either increase only marginally or decline, while the proportion of the population aged 65+ years is expected to increase substantially. Through numerical and structural ageing, the proportion of 65+ year olds among the DHB's resident population is projected to increase from 15 per cent in 2015 to 22 per cent by 2033.
- Over the 2015-2033 period, only the Hamilton, Waikato and Waipa TA areas in the DHB are expected to experience gains in every age group. In Ruapehu, Waitomo, South Waikato and Thames Coromandel, all projected growth over the next 18 years is confined to the two oldest age groups (65-74 and 75+ years).

- There are important projected increases for the Māori, Pacific and Asian populations of the Waikato DHB to 2033. The growth expected in the Māori population contributes maximally to the DHB's estimated population increase (+36,400 residents or 43 per cent of the population increase), followed by Asian population increases (one-third of the DHB's population growth over this time period).
- By 2033, 26 per cent of the Waikato DHB population are expected to identify as Māori.
- For those identified as Māori, Pacific and Asian, the population is projected to increase in all age groups over 2015-2033. By 2033, three in five children aged 0-14 years in the Waikato DHB are likely to be either Māori, Pacific or Asian; while 22 per cent of those aged 65+ years are identified as either Māori, Pacific or Asian.

### 3.1 Resident population profile 2015

The Waikato DHB funds and provides healthcare services to an estimated population of around 390,700 usually resident across one of the ten territorial authority (TA) areas as shown in Figure 3.1. Seven of these ten TA areas are located completely within the Waikato DHB boundary while some parts (as defined by the census area units or CAUs) of the Waikato, Hauraki and Ruapehu Districts have services provided and/or funded by other DHBs.

Figure 3.1 Waikato DHB estimated resident population in 2015 by Territorial Authority (TA) area

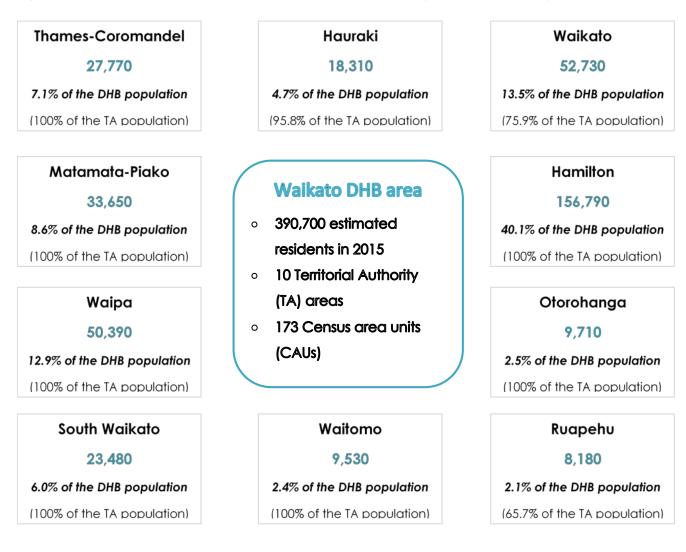
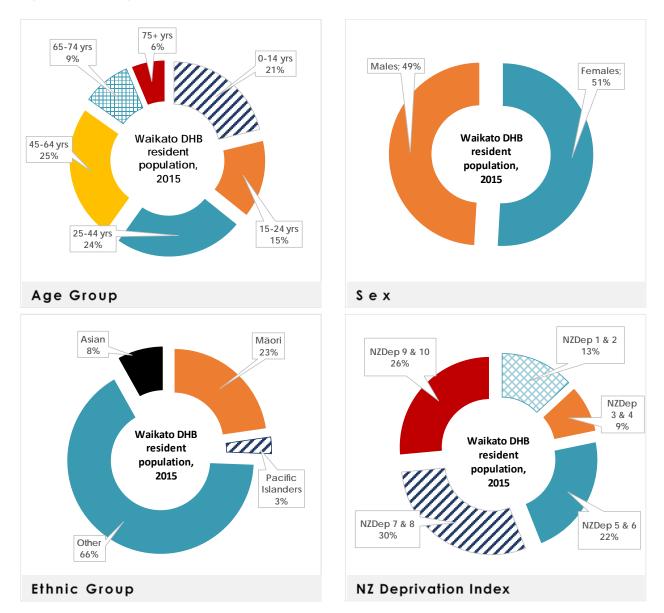


Figure 3.2 shows the demographic characteristics (age group, sex, prioritized ethnic group and NZ Deprivation Index) of the estimated population resident in the Waikato DHB area in 2015. The 2013 New Zealand Index of Deprivation (NZDep2013) used in this report is developed by Otago University and combines Census data relating to income, home ownership, employment, qualifications, family structure, housing, access to transport and communications to estimate the relative socioeconomic deprivation of an area (see Appendix Table 1). The NZDep2013 ordinal scale ranges from 1 to 10, where 1 represents the areas with the least deprived and 10 the most

deprived areas. It is important to note that NZDep2013 deprivation scores apply to areas rather than individual people. For the purpose of this report, NZDep 9 & 10 have been combined to represent areas of highest deprivation while NZDep 1 & 2 together represent areas with least socio-economic deprivation.





#### 3.1.1 Sex profile

The sex profile of the population living in the Waikato DHB area is the same as that seen nationally, with 97 men for every 100 females (across all age groups). When disaggregated by TA of residence however the pattern changes. Figure 3.3 shows the sex ratio (number of males per 100 females) in each of TA areas. Otorohanga has a particularly high sex ratio with 110 males for every 100 females resident in the area as estimated for 2015, while there are 94 males for every 100 females in Hamilton and Hauraki areas.

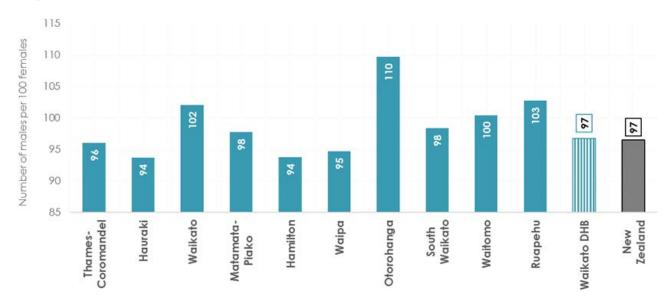
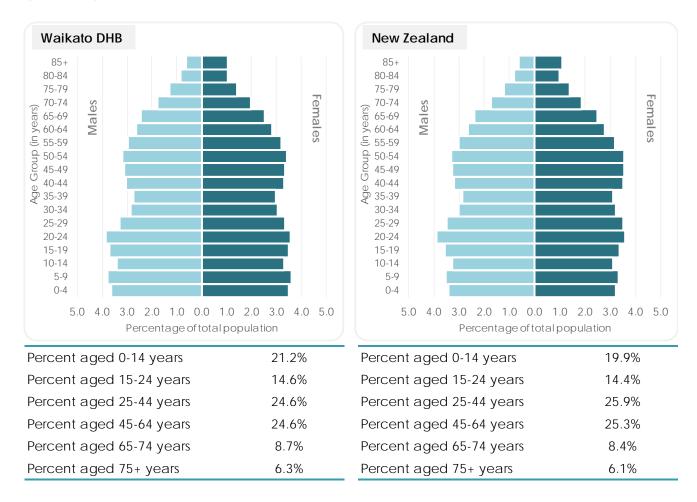


Figure 3.3 Sex ratio (number of males per 100 females) in each of the TA areas within the Waikato DHB area, 2015

#### 3.1.2 Age profile

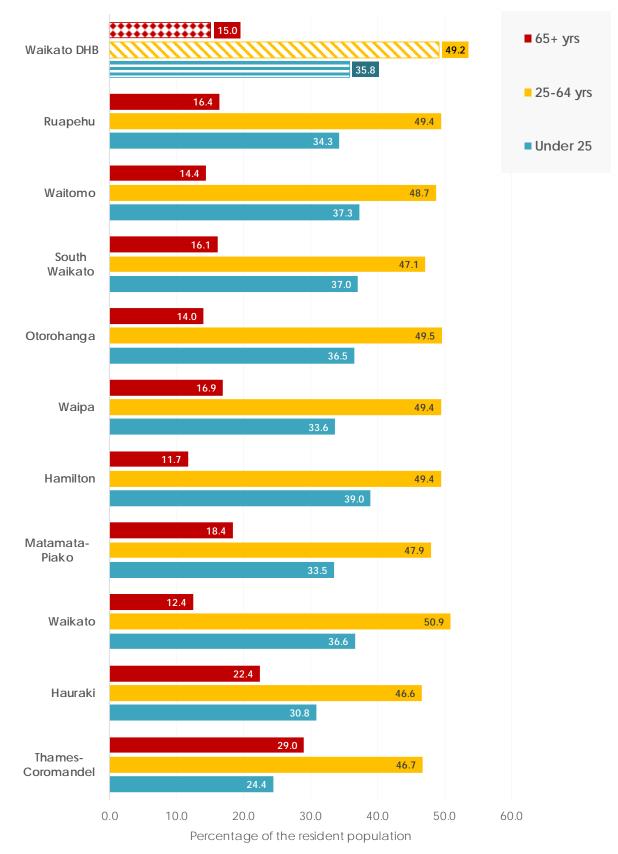
Figure 3.4 shows the age-sex structure of the population resident in the Waikato DHB area compared to the national population as estimated in 2015. The two age-sex structures are fairly similar with the proportion aged 65 years or more in the Waikato DHB (15.0 per cent) only marginally higher than the national average of 14.5 per cent. The population aged less than 25 years in the Waikato DHB area (35.8 per cent) is also slightly higher than that estimated for total New Zealand (34.3 per cent).



#### Figure 3.4 Age-sex structure of Waikato DHB resident population compared to total New Zealand, 2015

Figure 3.5 shows the age distribution in three broad age bands (under 25, 25-64 and 65+ years) of the population resident in each of the TA areas that fall within the Waikato DHB boundary. Six of the ten TA areas have a higher proportion of 65+ year olds in their resident population than the DHB average of 15.0 per cent - Thames-Coromandel, Hauraki, Matamata-Piako, Waipa, Ruapehu and South Waikato. The Thames-Coromandel and Hauraki Districts have the oldest age structures with approximately one in four residents aged 65 years or more. Hamilton City has the youngest age profile with two in five aged less than 25 years. Higher proportion of under 25 year olds are also seen in South Waikato, Waikato and Waitomo Districts.

Figure 3.5 Age distribution (broad age groups) of the resident population in each of the TA areas within the Waikato DHB boundary, 2015

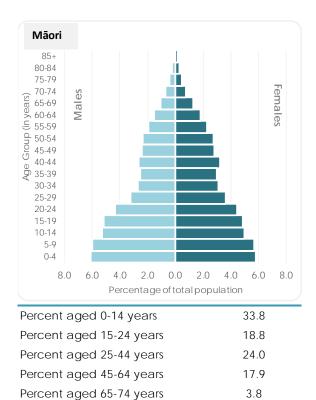


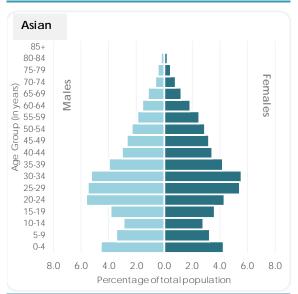
#### 3.1.3 Ethnic profile

Waikato DHB provides funding and services to a population with a higher proportion of Māori (22.7 per cent) compared to the national Māori population proportion of 15.7 per cent. On the other hand, the proportion of Pacific and Asian resident in the DHB area (2.9 and 8.2 per cent respectively) is lower compared to the national average for these ethnic groups (6.4 and 12.9 per cent).

Figure 3.6 shows the 2015 age-sex profile of the four broad ethnic groups – Māori, Pacific, Asian and Other – prioritized according to the approach common in health sector data to ensure that every person is counted only once, even if they identify with more than one ethnicity. The relative youthfulness of the DHB's population is very much contributed to by the extremely youthful Māori and Pacific population groups. The Māori population living in the Waikato DHB area has the youngest age structure with more than half (52.6 per cent) aged less than 25 years and only 5.4 per cent aged 65 years or more. In comparison, the residual population group 'Other', which makes up two-thirds of the DHB population (and includes the most common 'European' ethnic category), has a much older age profile with only 29.1 per cent aged less than 25 years and close to one-fifth (19.8 per cent) aged 65+ years. The Pacific population has an age structure very similar to the Māori population whereas the Asian population resident in the DHB area has a very different age-sex structure compared to the other three ethnic groups. The significant 'wings' on the Asian population at 20-24 years are likely to reflect education-related migration. More than a third (36.5 per cent) of the Asian population is aged 25-44 years, whereas this age group makes up 23 to 28 per cent of the population among the other three broad ethnic groups.



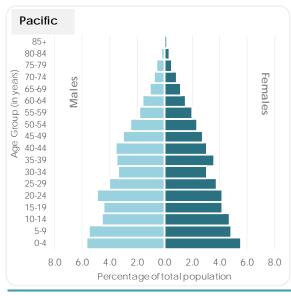




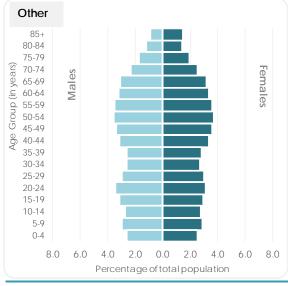
1.6

Percent aged 75+ years

Percent aged 0-14 years	21.3
Percent aged 15-24 years	17.5
Percent aged 25-44 years	36.5
Percent aged 45-64 years	19.1
Percent aged 65-74 years	3.9
Percent aged 75+ years	1.6



Percent aged 0-14 years	30.9
Percent aged 15-24 years	17.8
Percent aged 25-44 years	27.9
Percent aged 45-64 years	17.6
Percent aged 65-74 years	3.9
Percent aged 75+ years	2.1

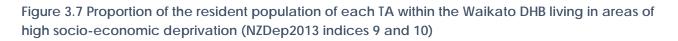


Percent aged 0-14 years	16.4
Percent aged 15-24 years	12.7
Percent aged 25-44 years	23.2
Percent aged 45-64 years	27.9
Percent aged 65-74 years	11.2
Percent aged 75+ years	8.6

#### 3.1.4 Socioeconomic profile

More than one quarter (26.4 per cent) of the DHB's resident population live in relatively high arealevel socio-economic deprivation (NZDep quintile 5 or deciles 9 and 10). This is greater than the national average of 21.9 per cent in the same area-level deprivation. Figure 3.7 shows the proportion of each Waikato DHB TA area's resident population who live in areas of high socioeconomic deprivation (NZDep indices 9 and 10), while Figure 3.8 shows the spatial distribution of the resident population of the Waikato DHB area at the CAU level across the five NZDep groupings.

More than half of the South Waikato (64.2 per cent), Ruapehu (58.2 per cent) and Hauraki (53.1 per cent) populations are living in significant area-level deprivation, and these areas have the greatest proportions of their resident population living in deprivation within the Waikato DHB. Waitomo and Otorohanga also have higher proportions of their population living in area-level deprivation than the DHB average of 26.4 per cent.



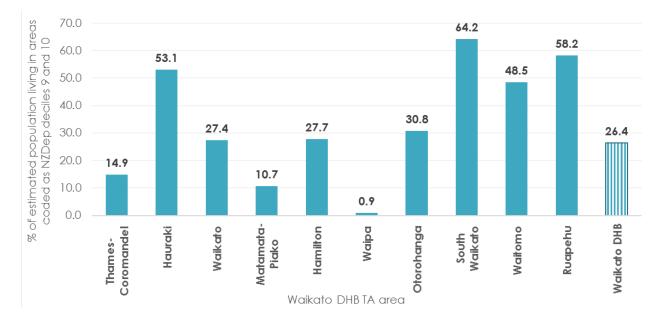
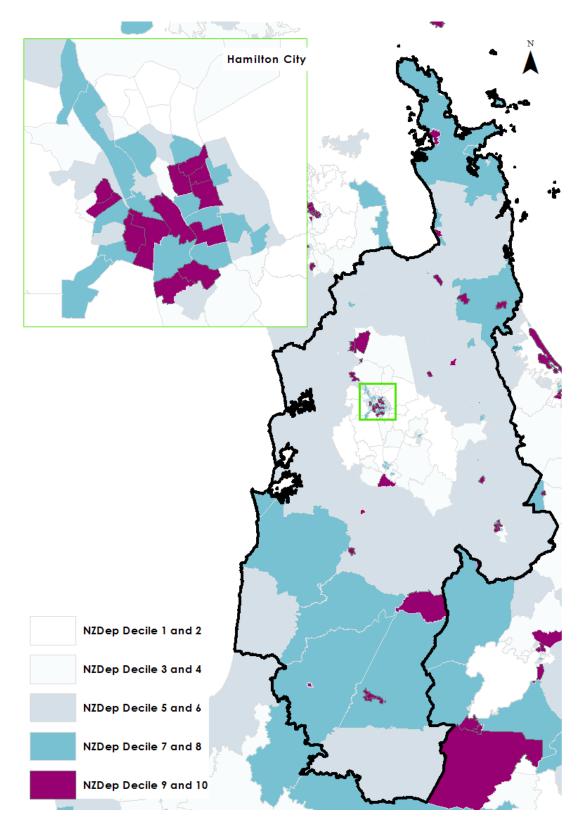


Figure 3.8 Spatial distribution of the resident population by the 2013 NZ Deprivation index, Waikato DHB area, 2015



# 3.2 Projected changes in population, 2015-2023 and 2015-2033

This section looks at the projected resident population of the Waikato DHB area over the next 18 years. As noted earlier, population projections are not forecasts but are estimations of what the situation will be if the assumptions on which they are based, prevail. Under the medium series assumptions (as described in Section 2.1), the population of the Waikato DHB area is likely to increase by 12.6 per cent over the eight-year period 2015-2023 and by another 8.0 per cent over the subsequent ten-year period, 2023-2033. This equates to an overall increase of 21.7 per cent over the 18-year period from 2015 to 2033.

The average annual rate of population growth over the initial eight-year period (2015-203) is approximately +1.6 per cent after which the growth rate slows down to an average of around +0.8 per cent annually over the decade from 2023-2033.





#### 3.2.1 Projected changes by Territorial Authority area

The estimated changes in the resident population of the DHB are not uniformly distributed across its constituent TA areas as seen in Figure 3.10 and Figure 3.11. Over the next 18 years, the overall population numbers are projected to increase in seven TA areas within the Waikato DHB boundary whereas the numbers are likely to decline in the remaining three, namely, Ruapehu, Waitomo and South Waikato. Over the 2015-2033 period, increases in population numbers expected in three TA areas, Hamilton, Waikato and Waipa, account for almost all of the projected growth for the whole Waikato DHB area (see Figure 3.11). Hamilton City alone is likely to account for approximately 60 per cent of the DHB's population growth over this 18-year period.

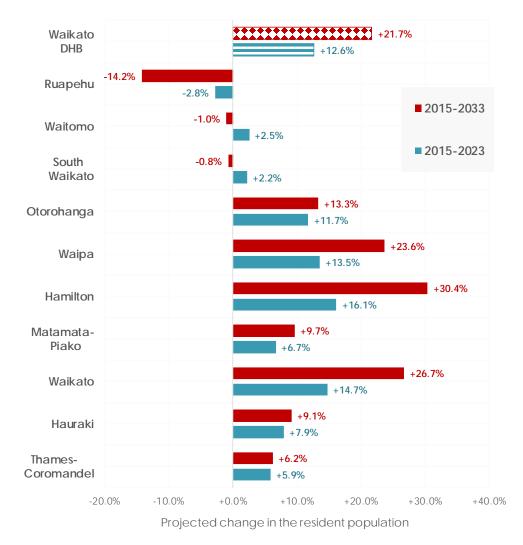
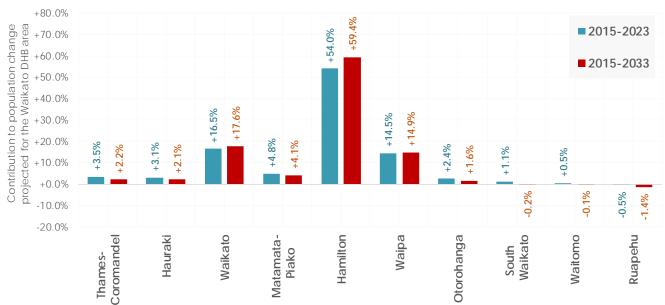


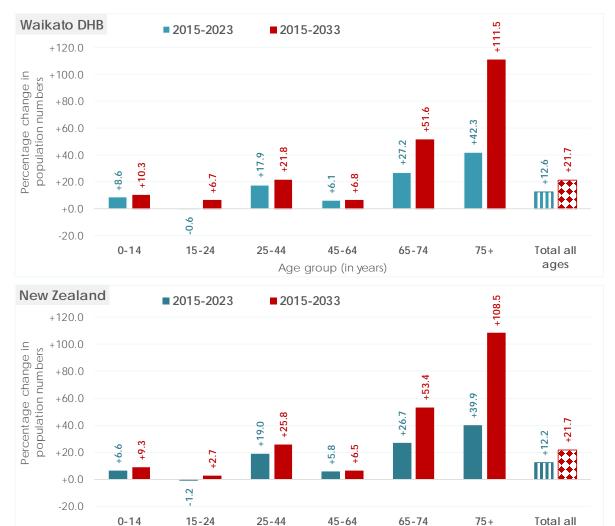
Figure 3.10 Projected change in resident population of each TA within the Waikato DHB boundary

Figure 3.11 Contribution (of each TA area) to population change in the Waikato DHB area, 2015-2023 and 2015-2033



#### 3.2.2 Projected changes by age group

The projected population growth in the Waikato DHB area across the broad age groups over the next 18 years is very similar to that expected nationally (see Figure 3.12). The population at younger ages is likely to either increase only marginally or decline, while those in the older 65+ year age groups expected to increase substantially. Over the 2015-2033 period, the number of 65+ year olds in the DHB's resident population is projected to increase by approximately 76.7 per cent, similar to the increase projected nationally. In terms of numbers, there are likely to be an additional 44,900 people aged 65+ years resident in the Waikato DHB area in 2033 compared to 2015. The two oldest age groups will account for more than half (+53.0 per cent) of the total population growth projected for the DHB over the 2015-2033 period (see Figure 3.13). The other age group contributing more substantially to the overall population increase across the DHB (over a quarter or +25.8 per cent) is those aged 25-44 years.

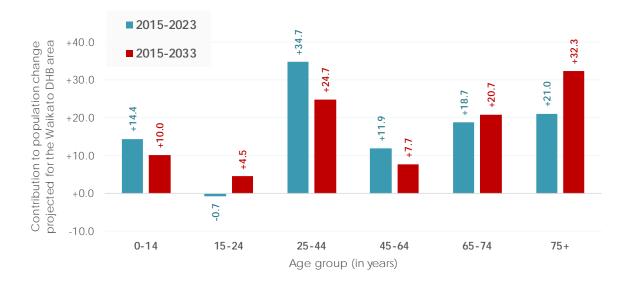


Age group (in years)

Figure 3.12 Numerical change by broad age groups over 2015-2023 and 2015-2033, Waikato DHB and total New Zealand

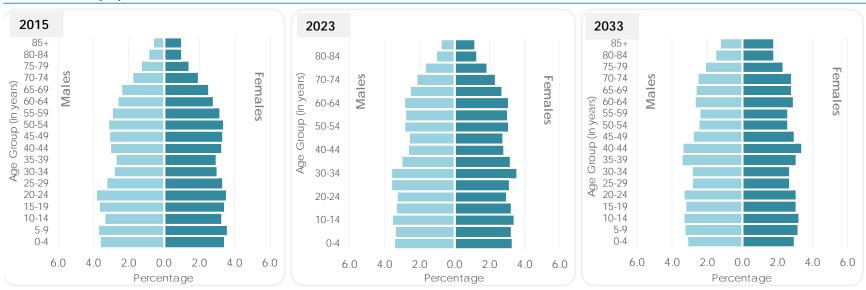
ages

Figure 3.13 Contribution (of each broad age group) to population change in the Waikato DHB area, 2015-2023 and 2015-2033



The 'ageing' of a population is the result of two different types of ageing: numerical and structural. Numerical ageing of the population is the increase in the actual numbers of aged persons which was shown in Figure 3.12. The primary cause of numerical ageing is declining mortality. That is, as the life expectancy increases, the number of older people increases. On the other hand, structural ageing, which is shown in Figure 3.14, is the increase in the proportion of older persons. Its primary cause is fertility decline, which leads to a relatively smaller proportion of young people. The proportion of 65+ year olds among the DHB's resident population is projected to increase from 15.0 per cent in 2015 to 21.8 per cent by 2033.

#### Figure 3.14 Structural change by age group over 2015-2023 and 2015-2033, Waikato DHB resident population



#### Waikato DHB population

	20	15	20	23	20	33
	Waikato DHB	New Zealand			Waikato DHB	New Zealand
Percent aged 0-14 years	21.2	19.9	20.4	18.9	19.2	17.8
Percent aged 15-24 years	14.6	14.4	12.9	12.7	12.8	12.1
Percent aged 25-44 years	24.6	25.9	25.7	27.4	24.6	26.8
Percent aged 45-64 years	24.6	25.3	23.2	23.9	21.6	22.2
Percent aged 65-74 years	8.7	8.4	9.8	9.5	10.9	10.6
Percent aged 75+ years	6.3	6.1	7.9	7.6	10.9	10.5

Table 3.1 shows the numerical change projected in the resident population of each TA area within the Waikato DHB area disaggregated by broad age groups. Over the 2015-2033 period, only the Hamilton, Waikato and Waipa TA areas in the DHB are expected to experience gains in every age group. In four TA areas, Ruapehu, Waitomo, South Waikato and Thames Coromandel, all projected growth over the next 18 years is confined to the two oldest age groups (65-74 and 75+ years) with numbers likely to decline in all groups aged less than 65 years. All the TAs are projected to experience substantial growth in both numbers and proportions at 65+ years, with this growth accounting for all growth (and/or offsetting decline) in all but Hamilton City, Waikato and Waipa.

Table 3.1: Projected change by major age groups in each TA across the Waikato DHB area, 2015-2023
and 2015-2033

	2015 - 2023													
Waikato DHB TA area	a 0-14 years		15-24 years		25-44 years		45-64 years		65-74 years		75+ years		Total all ages	
Thames-Coromandel	-1.4	♣	-3.8	♣	+6.0		-5.2	♣	+8.7		+47.9		+5.9	
Hauraki	+6.2		-22.9	♣	+20.4		-4.0	♣	+15.6		+46.9		+7.9	
Waikato	+3.9		+8.0		+19.3		+11.3		+34.2		+55.4		+14.7	
Matamata-Piako	+5.9		-11.5	♣	+11.3		-0.1	$\Leftrightarrow$	+21.2		+29.3		+6.7	
Hamilton	+14.4		+5.1		+20.2		+12.0		+33.0		+35.2		+16.1	
Waipa	+7.4		-0.2	$\Leftrightarrow$	+20.6		+6.8		+29.0		+39.6		+13.5	
Otorohanga	+15.3		-1.3	♣	+16.8		+0.4	$\Leftrightarrow$	+21.2		+44.6		+11.7	
South ₩aikato	+0.9	$\Leftrightarrow$	-24.8	♣	+7.8		-0.5	$\Leftrightarrow$	+16.7		+32.9		+2.2	
Waitomo	-2.1	♣	-10.7	♣	+12.4		-7.7	♣	+22.4		+21.2		+2.5	
Ruapehu	-3.2	♣	-16.1	➡	+3.3		-16.6	♣	+21.4		+12.0		-2.8	➡
Waikato DHB*	+8.6		-0.6	₽	+17.9		+6.1		+27.2		+42.3		+12.6	

	2015 - 2033													
Waikato DHB TA area	a 0-14 years		15-24 years		25-44 years		45-64 years		65-74 years		75+ years		Total all ages	
Thames-Coromandel	-10.2	♣	-10.6	╇	-15.4	➡	-15.4	➡	+6.8		+108.6		+6.2	
Hauraki	+0.8	$\Leftrightarrow$	-16.2	╇	-14.6	♣	-14.6	➡	+31.4		+106.1		+9.1	
Waikato	+8.7		+7.4		+12.0		+12.0		+78.5		+162.0		+26.7	
Matamata-Piako	+0.7	$\Leftrightarrow$	-7.7	╇	-7.9	♣	-7.9	♣	+46.6		+76.9		+9.7	
Hamilton	+20.4		+17.8		+26.5		+26.5		+62.8		+108.2		+30.4	
Waipa	+10.8		+3.9		+2.8		+2.8		+63.9		+108.5		+23.6	
Otorohanga	+12.8		+18.8		-11.1	♣	-11.1	➡	+32.9		+121.8		+13.3	
South ₩aikato	-11.2	♣	-23.3	╇	-13.4	♣	-13.4	♣	+39.6		+81.3		-0.8	$\Leftrightarrow$
Waitomo	-9.8	♣	-10.7	₽	-22.4	♣	-22.4	♣	+35.3		+78.8		-1.0	♣
Ruapehu	-21.7	♣	-22.0	₽	-36.3	♣	-36.3	➡	+9.9		+80.2		-14.2	♣
Waikato DHB*	+10.3		+6.7		+21.8		+6.8		+51.6		+111.5		+21.7	
	Decline in population Increase in population No notable change (between +1.0 % and -1.0 %)										tween			

\*Based on 2016 projections update by Statistics New Zealand customised for the MoH. The TA level projections are based on the 2016 projections update sourced from NZ.Stat portal.

#### 3.2.3 Projected change by ethnicity

In order to accurately understand the ethnic profile of populations, it is important to also understand the complexity of ethnicity data outputs and the context of ethnic identification, particularly in Aotearoa New Zealand. Projecting populations based on ethnic identification, and understanding the limitations and interpretation of such projections, is even more challenging. For example, many such projections involve a high degree of rounding of numbers, and, for some groups, low reliability of data by age because of small cell sizes. The following projections have many such limitations and therefore should be read as indicative only.

Figure 3.15 shows that the residual ethnic group 'Other' (which includes NZ European and other 'European' ethnic identification groupings) is projected to grow only slightly (5.2 per cent over 2015-2033). The projected increases for the Pacific and Asian populations (59.8 and 88.4 per cent respectively) are substantially larger, in part reflecting their smaller bases. The resident Māori population of the DHB is also projected to experience an important increase (41.0 per cent) over this 18-year period.

Figure 3.16 looks at the contribution of these projected changes in each ethnic group to the DHB's overall population growth over the 2015-2033 period. The growth expected in the Māori population contributes maximally (43.0 per cent) to the DHB's estimated population increase (+36,400 residents), followed by Asian population increases (one-third of the DHB's population growth over 2015-2033 which equates to approximately 28,200 additional residents over the next 18 years).

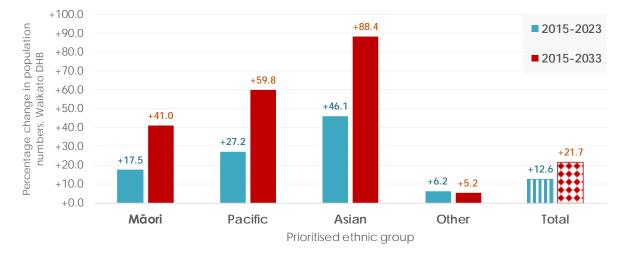


Figure 3.15 Percentage change by prioritised ethnic group over 2015-2023 and 2015-2033, Waikato DHB resident population (medium series projections)

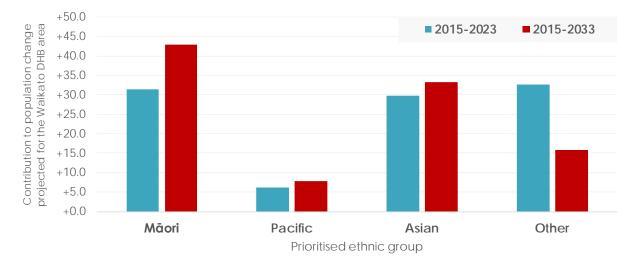


Figure 3.16 Contribution (of each prioritised ethnic group) to population change in the Waikato DHB area, 2015-2023 and 2015-2033

As a result of the projected numerical increase, the ethnic profile of the resident population of the Waikato DHB is also likely to change slightly over the next 18 years (see Figure 3.17). The Māori and Asian share of the population is estimated to increase from 22.7 and 8.2 per cent in 2015 to 26.3 and 12.6 per cent respectively by 2033. Although the residual Other ethnic group will continue to account for the majority of the DHB's population, the population share of this group is projected to decline from 66.3 per cent in 2015 to 57.3 per cent by 2033.



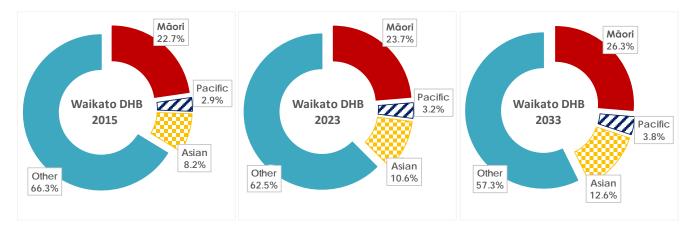
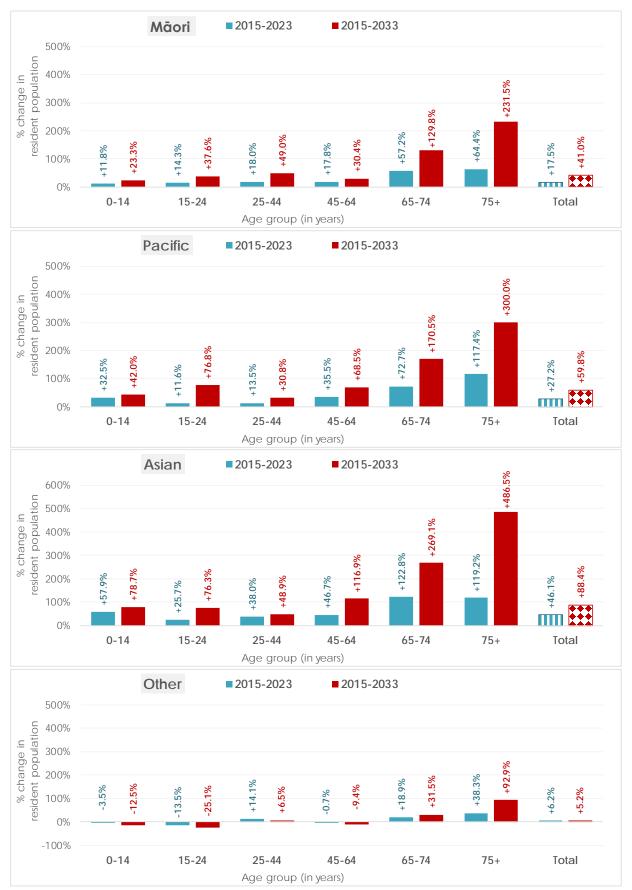


Figure 3.18 considers the numerical change projected over 2015-2023 and 2015-2033 in each age group for the four prioritised ethnic groups and Figure 3.19 shows the corresponding structural changes expected. Over the next 18 years, the population numbers across the DHB area for the residual 'Other' group are projected to mostly decline at all age groups less than 65 years (small increase likely in the 25-44 year group). The population is likely to increase notably only in the two oldest age groups, 65-74 and 75+ years (an overall increase of around 58 per cent projected in the number of 'Other' 65+ year olds by 2033).

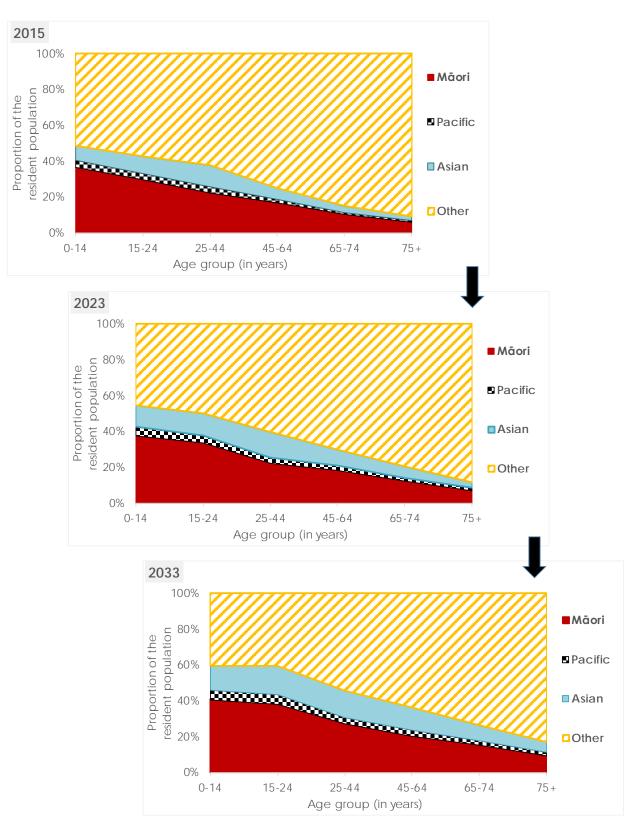
For those identified as Māori, Pacific and Asian, the population is projected to increase in all age groups over 2015-2033. However, the increase in population numbers at the two oldest age groups are much more substantial for these three ethnic groups than estimated for 'Other'. The number of 65+ years is projected to increase by an estimated 160 percent among Māori (2.6 times the population in 2015), 215 per cent among Pacific (3.1 times the population in 2015) and 334 per cent among Asian (4.3 times the population in 2015).

These projected changes in the population numbers will slightly change the ethnic composition within each age group as shown in Figure 3.19. Although the residual 'Other' group will continue to account for the greatest proportion of the Waikato DHB population over time, its share within each age group is projected to decline over the next 18 years. By 2033, three in five (59.2 per cent) children aged 0-14 years across the DHB area are likely to be either Māori, Pacific or Asian compared to less than half (48.6 per cent) in 2015. This structural change is even more substantial among youth (15-24 years).

The ethnic composition of the population of the DHB aged more than 65 years is also projected to see a notable change over the 2015-2033 period. In 2015, 12.4 per cent of those aged 65+ years are identified as either Māori, Pacific or Asian and this proportion is likely to increase to 21.6 per cent by 2033.









### Key points

- Mental health and wellbeing is a fundamental pillar for communities, critical to indigenous models of health, and crucial area for societal investment. Recent analyses consider that neuropsychiatric conditions now account for almost one fifth of health loss in New Zealand, and these conditions are particularly important amongst youth and younger adults.
- Because of the complexity of causation with respect to mental illness and addictions, a lifecourse approach to considering risk (and protective) factors is important. This approach is able to take into account both acute and accumulated biological and environmental impacts, as well as critical and sensitive time periods for exposure (such as the first 1000 days), and access to quality diagnosis, support and management.
- Mental illness is both contributed to, and a contributing factor for, poor physical health and reduced productivity in terms of employment, education and participation in whānau, communities and society. There is an important gradient between social deprivation, disadvantage, and the prevalence of mental illness, both in New Zealand and internationally; and in New Zealand important inequities in mental health occur particularly for Māori and Pacific communities, and those that who identify as a gender or sexual minority.
- In the Waikato DHB many of the likely broader risk factors for mental health, and targets for mental wellbeing, are difficult to quantify at a population level utilising existing datasets and within the scope of this report. However it is possible to focus on key aspects of the determinants of mental health for the Waikato DHB population.
- People with serious mental illness frequently live with high levels of comorbid physical conditions, and the complexity of multiple diagnoses is most commonly experienced by Māori and Pacific people, and those who face greater socioeconomic deprivation.
- Poverty and material hardship, including financial debt, are key risk factors for mental illness, as is socio-economic deprivation. The median income in the Waikato DHB region is slightly lower than that of the New Zealand population as a whole, and the lowest median income level is found in the Hauraki, Thames-Coromandel, South Waikato and Ruapehu TAs. The median family income is also lower in the Waikato DHB region compared to across New Zealand, with the exception of the Waikato and Waipa TAs.
- Overcrowding, housing quality, tenure, housing insecurity and homelessness have all been linked to chronic stress and negative mental health outcomes. As seen nationally, approximately half of the Waikato DHB population aged 15+ years are home owners, although home ownership is less common in the Hamilton, Waitomo and Ruapehu TAs.

- People with mental illness and addictions face high rates of job loss, unemployment and labour force non-participation, which also impacts on mental wellbeing and the other determinants of health. Discrimination in the employment and labour force sector is also a barrier for wellbeing for those with mental illness and addictions. In the Waikato DHB region, a greater proportion of 15-24 year olds (compared to the New Zealand proportion) are not in employment, education or training (NEET). In 2015, 5 per cent of the total Waikato DHB population was unemployed. Higher rates of unemployment are experienced by Māori compared to non-Māori in the Waikato DHB, and Māori experience greater fluctuations in unemployment rate – or less secure employment.
- There is a strong link between mental health, educational retention and achievement. A greater proportion of Māori and non-Māori adults in the Waikato DHB (compared to New Zealand as a whole) do not have any educational qualifications. Over 40 per cent of Māori adults in six TAs of the Waikato DHB have not been enabled to access educational qualifications.
- The stigma of mental illness has serious impacts on the lives of those with poor mental health and people with mental illness and addiction commonly face social exclusion. Importantly in Aotearoa/New Zealand people with mental illness and addiction can also face isolation from cultural networks and supports.

# 4.1 Definition of mental wellbeing

Mental health is a fundamental pillar for health and wellbeing. This is acknowledged in many definitions of health, including that of the World Health Organization (WHO, 1948), and aspects of mental health (such as hinengaro and wairua) are integral to traditional holistic Māori and Pacific models of wellbeing, including 'Te Whare Tapa Wha' and 'Fono Fale' (Durie, 1984; Puloto-Endeman).

Mental health is described by the World Health Organization (WHO) as "a state of wellbeing in which the individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to his or her community" (World Health Organization, 2014). However, the term 'mental health' is also frequently used to refer to a person or population's condition with regard to emotional and psychological health. States of mental health range from 'flourishing' mental health to mental illness and disorders; with a breadth of states in between.

Wellbeing is a related term; however it does not have a commonly accepted definition. Researchers have argued that wellbeing should be thought of as a state in which individuals are able to flourish and have the resources and resilience to manage life's challenges (Dodge, Daly, Huyton, & Sanders, 2012). Importantly, the lack of a clinical diagnosis of a mental illness does not indicate flourishing mental health (Allen, Balfour, Bell, & Marmot, 2014).

#### 4.2 Cost to society of poor mental health

Flourishing mental health is vital for population wellbeing and the social and economic prosperity of society (Barry, 2009). Mental health and wellbeing is therefore a crucial area for societal investment. There is growing recognition of the burden of ill health caused by mental illness and its cost – both personally and societally. Mental illness and poor mental wellbeing severely impact people's lives, their families and have significant negative impacts on society.

Data from the 2016 Ministry of Health report "Health Loss in New Zealand 1990–2013: A report from the New Zealand Burden of Diseases, Injuries and Risk Factors Study" (Ministry of Health, 2016b) indicate that neuropsychiatric1 conditions now account for almost one fifth of health loss in New Zealand (19 per cent of Disability Adjusted Life Years – DALY). Notably, neuropsychiatric health conditions are the most significant health concern amongst youth (15 to 24 year olds) and younger adults (25 to 44 year olds); these disorders contribute 35 per cent and 31 per cent respectively, of all health lost (DALY) by these age groups (Ministry of Health, 2016b). A review of

<sup>&</sup>lt;sup>1</sup> Neuropsychiatric conditions include neurologic conditions, mental illness and substance abuse/addiction disorders. However, the classification prioritises conditions in the following way: injuries, cancers, infections, vascular disorders and lastly organ systems. Therefore, traumatic brain injuries are classified as injury, primary brain cancers are classified as cancer, meningitis classified as infection and stroke is classified as a cardiovascular disorder. (Ministry of Health, 2016b)

health loss data over time, indicate the impact on health loss from neuropsychiatric disorders is slowly increasing in the New Zealand population, in contrast to the majority of other groups of disorders (Ministry of Health, 2016b).

In addition to the significant personal cost from mental health and addiction disorders, these disorders have a considerable financial cost to society. The societal cost to New Zealand due to serious mental illness and addictions was estimated at \$NZ17 billion in 2014 (Sweeney & Shui, 2016). The economic cost due to comorbid physical conditions and premature death was estimated to add a further \$NZ6.2 billion to this cost (Sweeney & Shui, 2016).

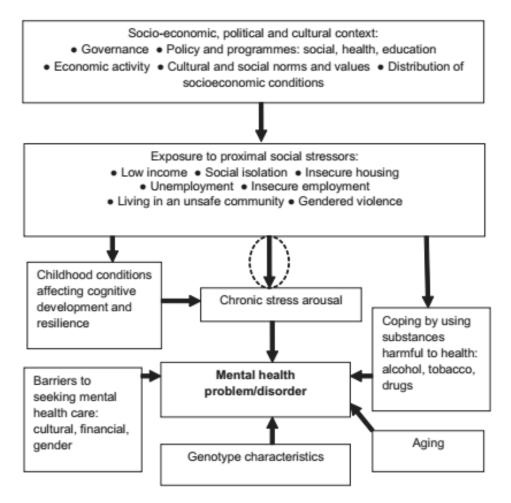
## 4.3 The causes of mental illness

The causes of mental illness are complicated and multifactorial. They can be conceptualised at multiple levels; an individual's genetics, the environment in which a person lives and works, and the social, political and economic influences which shape our environment and society (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Fisher & Baum, 2010; Manseau, 2014). Trauma and stress of any form, particularly chronic stressors, increase the risk of the development of mental illness (Fisher & Baum, 2010; Manseau, 2014; Sederer, 2016). Risk factors for mental illness are typically not disorder specific, but relate to the development of most forms of mental illness does not determine than an individual will develop a mental illness, conversely mental health disorders can develop in the absence of any identifiable stressor or trauma. Furthermore, many people experience sub-threshold mental disorders, which mean poor mental health and a lack of wellbeing that does not reach the threshold for a clinical diagnosis of a mental illness. Notably, sub-threshold mental disorders affect a far larger proportion of the population than severe mental illness.

Figure 4.1 provides a framework to conceptualise the factors which influence mental health and wellbeing. These factors are multi-directional, intertwined and include aspects of both the physical and social environments. For example, mental illness is both contributed to by, and a contributing factor for both poor physical health and reduced productivity in terms of employment, education and participation in whānau, communities and society. (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016) Figure 4.1 demonstrates that the causes of mental illness most commonly cited in popular discourse – trauma, genetic predisposition and drug and alcohol use – only acknowledge some of the factors that influence the development of mental illness. A comprehensive understanding of the causes of mental illness to accessing early mental health care, proximal stressors such as isolation, poor housing, poverty, occupation, violence and safety and of course the wider environment and socio-political landscape, including social norms and discrimination, social policy, education, health and

welfare which influence the burden of proximal stressors. (Fisher & Baum, 2010; Manseau, 2014; Sederer, 2016)

Figure 4.1 Factors influencing individual onset of a mental health problem/disorder (adapted from Commission on the Social Determinants of Health) (Fisher & Baum, 2010)



This model of causation is reinforced by data which show a strong gradient between social deprivation and the prevalence of mental illness, both in New Zealand and internationally (Allen et al., 2014; Fisher & Baum, 2010; Manseau, 2014; Oakley Browne, Wells, Scott, & (eds), 2006). Proximal stressors, including social deprivation and poverty, are understood to set up chronic states of stress, which may be punctuated by acute points of anxiety and stress, such as times of crisis including job loss or redundancy (Fisher & Baum, 2010). Exposure to these stresses may come in addition to less education, less exposure to positive coping mechanisms and problem solving skills, and having fewer resources which can mean the potential to suffer greater social consequences from a crisis (Fisher & Baum, 2010). Gender is also important; mental disorders are more common in women, as women are affected differently by social, economic and environmental factors compared with men and often suffer greater social disadvantage (Borrell et al., 2014; Strandh, Hammarström, Nilsson, Nordenmark, & Russel, 2013). Data from Te Rau Hinengaro: The New Zealand Mental Health Survey indicate that the prevalence of mental illness

is higher for people who are disadvantaged in New Zealand (Oakley Browne et al., 2006). This relationship exists with multiple measures of disadvantage: educational qualification, equivalised household income or the New Zealand Deprivation index (Oakley Browne et al., 2006). Additionally, the New Zealand Health Survey found that psychological distress and hazardous alcohol consumption follow a gradient and are more prevalent among people living in the most deprived deciles (Ministry of Health, 2016a).

Genetic predisposition for mental illness should also be considered in terms of environmental factors, given the role of the environment and exposures in altering the expression of genes through epigenetic mechanisms (Sederer, 2016). Furthermore, the use of alcohol and other drugs is common as a coping mechanism for chronic stress and trauma, and once again should be seen in the context of other environmental influences on mental health (Fisher & Baum, 2010).

It is also crucial to acknowledge the increased prevalence of mental illness among some specific groups of the population in New Zealand, namely Māori (Clark et al., 2011; Oakley Browne et al., 2006) and people who identify as a gender or sexual minority (Clark et al., 2014; Semlyen, King, Varney, & Hagger-Johnson, 2016). There remains a difference in the prevalence of mental illness between each of these groups and the general population, even when accounting for socioeconomic deprivation and differences in the population structures (Meyer, 2007; Semlyen et al., 2016). The disparity in mental health outcomes for these groups is largely due to the stress of experiencing both objective and perceived stigma, prejudice and discrimination (Harris et al., 2006; Hatzenbuehler, Phelan, & Link, 2013; Meyer, 2007; Schmitt, Branscombe, Postmes, & Garcia, 2014). International research shows that mental health outcomes are better for people of gender and sexual minorities when living in areas where social policies provide protection for their rights, such as employment non-discrimination policies (Hatzenbuehler et al., 2013). In a New Zealand context, data from the New Zealand Health Survey indicate that Māori are more likely to report experiencing racism (physical or verbal attacks or unfair treatment) than non-Māori people, and that there is a dose-response relationship between exposure to racism and a number of health outcome measures, including measures of mental health (Harris et al., 2006). Furthermore, the impact of discrimination on mental health outcomes has been shown to be greater for people who are socially and economically disadvantaged (Schmitt et al., 2014).

Mental health outcomes are heavily influenced by exposures and experiences in early life, particularly the first 1,000 days of life (from conception until approximately two years of age) (Allen et al., 2014; Braveman, 2014; Faculty of Public Health and Mental Health Foundation, 2016; Furber et al., 2015; Moore & West, 2016). Numerous studies have shown that exposure to chronic stress or trauma in childhood increases an individual's vulnerability to mental illness as an adult (Faculty of Public Health and Mental Health Foundation, 2016; Fisher & Baum, 2010) and that multiple toxic exposures and sources of disadvantage have a cumulative negative effect (Allen et al., 2014). Notably, 75 per cent of mental illness presents before the age of 24 (Faculty of Public Health and Mental Health Foundation, 2016) and emotional health as a child is one of the most important predictors of life satisfaction as an adult (Layard, Clark, Cornaglia, Powdthavee, & Vernoit, 2014). Consequently, it is important to take a life-course approach to addressing the causes of mental illness and implementing preventive strategies: i.e. evaluate and address exposures and experiences, including social and economic stressors and their cumulative effects as causes of mental ill health (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Furber et al., 2015; Layard et al., 2014; Moore & West, 2016). This approach is particularly important given the increasing evidence that poverty and other social and economic stressors not only lead to poor mental health, but the impact of mental illness and developmental problems creates intergenerational cycles of disadvantage and ill health (Allen et al., 2014; Faculty of Public Health and Mental Health (Allen et al., 2014; Faculty of Public Mental Health (Allen et al., 2014; Faculty and other social and economic stressors not only lead to poor mental health, but the impact of mental illness and developmental problems creates intergenerational cycles of disadvantage and ill health (Allen et al., 2014; Faculty of Public Health and Mental Health).

The development of mental illness is most commonly discussed in terms of an individual or population's risks and vulnerabilities. However, it is important to consider protective factors in addition to markers of risk and vulnerability. At present the there is a limited body of academic literature investigating and discussing protective factors for mental health and wellbeing; particularly in comparison to that detailing risk factors and vulnerability. What is known is that both external, environmental factors and internal factors are important in reducing the risk of mental illness. A review of data from the 2001 New Zealand Youth Health Survey found that strong connection to family and the belief that one's family are caring and supportive was a protective factor against suicidality among adolescent Māori in New Zealand (Clark et al., 2011). Other studies have shown the importance of caring friends and non-parental adults (Borowsky, Taliaferro, & McMorris, 2013), employment (Viner et al., 2012), family connectedness (Viner et al., 2012), and safe school environments (Fleming, Merry, Robinson, Denny, & Watson, 2007) as factors that reduce the risk of youth mental illness. Within workplaces, job security and a sense of control act as protective factors against mental illness for employees (Allen et al., 2014).

Resilience is a concept related to protective factors, but refers to the attributes and characteristics of an individual, such as emotional regulation and problem solving skills, that allow a person to weather challenging circumstances (Hjemdal, Friborg, Stiles, Rosenvinge, & Martinussen, 2006). High levels of resilience are recognised as protective against the development of mental illness and are associated with flourishing population wellbeing (Faculty of Public Health and Mental Health Foundation, 2016; Fisher & Baum, 2010; Hjemdal et al., 2006) and there is ongoing research investigating ways to increase resilience in individuals, and the population (Fisher & Baum, 2010).

# 4.4 The determinants of mental health in the Waikato DHB region

The purpose of this report is primarily to inform a review of the model of care for mental health services and the development of inter-sectoral preventative strategies for the Waikato District Health Board. Many of the risk factors for the development of mental illness are difficult to quantify at a population level (e.g. discrimination, poor parental attachment, dysfunctional families). Consequently, this next section first considers physical health comorbidities and then looks at the social, economic and environmental factors using population level data where available. The analysis are presented for the Waikato Region or Waikato DHB (boundaries as defined by Statistics New Zealand) and further disaggregated to the TA level where possible. A brief literature review of each key determinant, with a focus on New Zealand-relevant information, is also provided.

#### 4.4.1 Physical health

New Zealand and international data indicate that people with mental illness have a higher burden of physical health conditions. People with serious mental illness frequently live with high levels of comorbid physical conditions and have shorter lives (Chang et al., 2011; Lawrence, Hancock, & Kisely, 2013; Piatt, Munetz, & Ritter, 2010; Sweeney & Shui, 2016). Additionally, the impact of mental illness on physical health disproportionately impacts some groups in society, namely Māori and Pacific people and people who face greater socioeconomic deprivation (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Mental Health Commission, 2012; Morton et al., 2010; Morton et al., 2012).

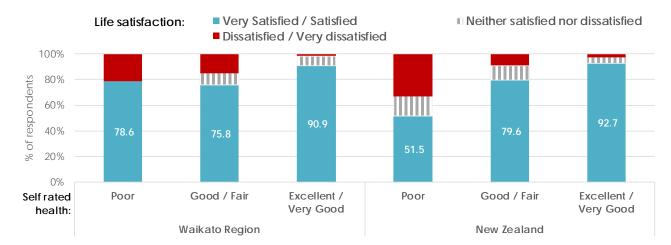
There are multiple reasons for this disparity, including the adverse effects of psychiatric medications on physical health, the higher prevalence of risk factor behaviours for chronic disease (e.g. smoking), a higher likelihood of death or injury from violence, accidents and suicide and poorer access to health services or fewer resources to undertake treatment (Cunningham, Sarfati, Peterson, Stanley, & Collings, 2014; Sweeney & Shui, 2016; Thornicroft, 2011). Once again this relationship is bi-directional, with mental illness both increasing the risk of poor physical health and poor physical health negatively influencing one's mental health and wellbeing.

Data from Te Rau Hinengaro - The New Zealand Mental Health Survey, indicate that in New Zealand adults with a mental illness have a higher prevalence of chronic pain, cardiovascular disease, hypertension and respiratory conditions (Scott, Oakley Browne, Mcgee, & Elisabeth Wells, 2006). The results of this survey also indicate people with mental illness have a higher prevalence of risk factors associated with physical ill health; such as smoking, obesity and hazardous alcohol consumption (Scott et al., 2006). In fact, people with mental illness are known to be some of the

highest consumers of tobacco (Ashton, Rigby, & Galletly, 2014; Tobias, Templeton, & Collings, 2008) and New Zealand indicate that 33 per cent of cigarettes consumed in New Zealand in 2008 were consumed by people with a mental health disorder (Tobias et al., 2008).

Shorter life expectancies are also an unwanted outcome for people with mental illness. A 2014 review of adults who had accessed secondary mental health services in New Zealand found that the standardised mortality rate was twice that of the general population (Cunningham et al., 2014). Most deaths were due to "natural causes", predominantly cancer and cardiovascular disease, however suicide and accidents were also more common compared to the general population (Cunningham et al., 2014).

Figure 4.2 shows the relationship between self-reported physical health and life satisfaction for New Zealanders and residents of the Waikato DHB region based on data from the New Zealand General Social Survey. The data indicate a strong association between self-rated health and life satisfaction. Similar levels of life satisfaction was reported within the Waikato DHB and New Zealand populations for people who reported 'good/fair' or 'excellent/very good' health. However, life satisfaction was considerably higher among people in the Waikato DHB region with poor self-rated health compared to the general population; 78.6 per cent of Waikato DHB residents with poor health reported they were 'very satisfied/satisfied' with their lives, compared with only 51.5 per cent of all New Zealanders who reported poor health.





Source: Statistics New Zealand dataset (General Social Survey) 'Overall Life Satisfaction by Self-rated Health, by region (2012)'

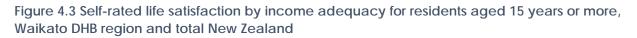
## 4.4.2 Poverty

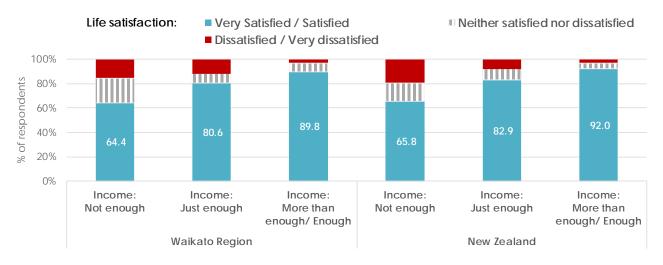
Material poverty has been shown to be strongly associated with the development of mental illness and lower states of wellbeing. This relationship is bi-directional; poverty both increases the risk of developing a mental illness and mental illness increases the risk of an individual becoming impoverished (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Manseau, 2014; Murali & Oyebode, 2004). When considering poverty as a cause of mental illness, financial debt is one of the strongest risk factors (Jenkins et al., 2009). Research has shown a dose response between financial debt and the development of mental illness (Jenkins et al., 2008). Furthermore, strong social welfare systems have been shown to act as a protective factor against the impact of poverty and unemployment on the development of mental illness (Allen et al., 2014; Manseau, 2014). Additionally, living in areas of high social deprivation has been found to be deleterious to mental health outcomes, even after adjustment for individual or household level poverty (Manseau, 2014).

There is also emerging evidence to indicate that relative poverty, or wealth inequality, influences the development of mental illness due to its impact on social exclusion and stigma (Murali & Oyebode, 2004; Pickett & Wilkinson, 2010). Consequently, the prevalence of mental illness follows a strong social gradient, with mental illness increasing with greater levels of economic hardship (Allen et al., 2014; Fisher & Baum, 2010; Manseau, 2014; Murali & Oyebode, 2004). This trend is seen in New Zealand data. The 2015/16 New Zealand Health Survey shows that psychological distress and hazardous alcohol consumption increase with neighbourhood deprivation (Ministry of Health, 2016a). Te Rau Hinengaro - The New Zealand Mental Health Survey found that common mental health problems are more prevalent among people who experience greater disadvantage using a number of different measures: lower educational qualification, lower equivalised household income or area deprivation (Oakley Browne et al., 2006).

It is also crucial to note that exposure to poverty in childhood has a much greater negative impact on mental health outcomes compared with exposure to poverty in later life (Braveman, 2014; Manseau, 2014).

Data from the New Zealand General Social Survey indicate that income adequacy and life satisfaction show a strong correlation. Data from both the Waikato DHB region and the New Zealand population show that life satisfaction is more likely to be rated higher for people who rate their income as 'enough' or 'more than enough', compared with 'just enough' or 'not enough' (Figure 4.3). Self-report of 'not enough' income was associated with a higher proportion of people also reporting that they were 'dissatisfied' or 'very dissatisfied' with life. However, even for those people who rate their income as 'not enough' 64.4 per cent of Waikato DHB residents and 65.8 per cent of all New Zealanders report that they are satisfied or very satisfied with their lives. Compared to the New Zealand population, Waikato DHB residents with 'not enough' income were more likely to report favourable life satisfaction, with a higher proportion of people reporting they were 'neither satisfied or dissatisfied' rather than 'dissatisfied' or 'very dissatisfied'.





Source: Statistics New Zealand dataset (General Social Survey) 'Overall Life Satisfaction by Income Adequacy, by region (2008)'

The median personal income for people aged 15 years and over in New Zealand is \$28,500 per annum (Figure 4.5). For people resident in the Waikato DHB region, the median income is slightly lower at \$27,900 per annum as recorded at the 2013 Census. Disaggregation by TA indicates that residents in four of the ten TAs had a median personal income similar or greater than the New Zealand median. However, of the remaining six TAs, residents of Hauraki, Thames-Coromandel, South Waikato and Ruapehu, had a median personal income of less than \$25,000 per annum.

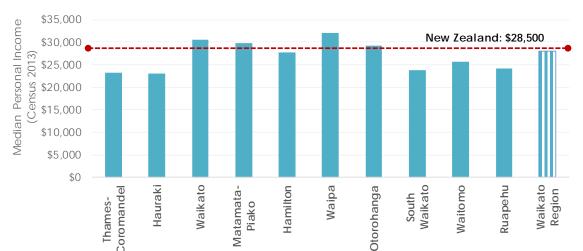
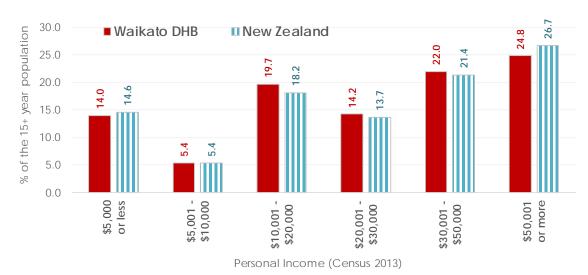


Figure 4.4 Median personal income for people aged 15 years and over resident in the Waikato DHB region and New Zealand (2013 Census)

Figure 4.5 indicates the proportion of residents 15 years and over in the Waikato DHB area and New Zealand with personal incomes within each income band (based on 2013 Census data). Compared to the national average, Waikato DHB residents were slightly less likely to have a personal income over \$50,000. However, the proportion of residents earning in each income band was overall similar between Waikato DHB residents and the wider New Zealand population.





In New Zealand, 20 per cent of people aged 15 years and over have a personal income of less than \$10,000 per annum (Figure 4.6). Within the TAs of the Waikato DHB region, a higher proportion of residents earn less than \$10,000 per annum in Hamilton City (partly contributed to by the large student population of the city) and the Otorohanga and Ruapehu districts.

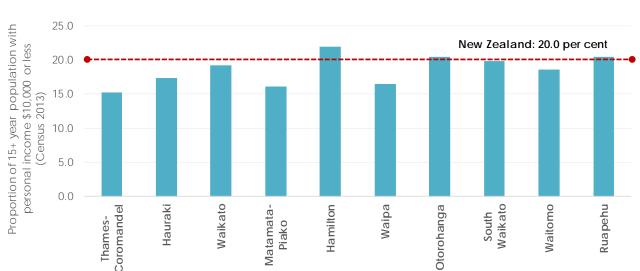


Figure 4.6 Proportion of Waikato DHB residents (aged 15 years+) with personal income less than \$10,000 disaggregated by TA area (2013 Census)

The median family income for New Zealand is \$72,700 per annum. This is lower in Waikato DHB region, with a median family income of \$69,000. Within the Waikato DHB region, the median family income exceeded the national median in only two TAs: Waikato and Waipa.

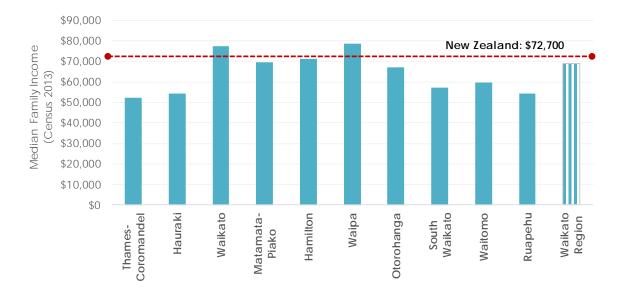




Figure 4.8 outlines the total family income for residents aged over 15 years in the Waikato DHB area and total New Zealand. Notably, fewer families in the Waikato DHB have a family income of \$100,001 per annum compared to national data. A breakdown of family income by territorial authority within the Waikato DHB area (Figure 4.9) shows the proportion of families with a household income of less than \$50,000 per annum. Nationally, 32.6 per cent of families have an income of less than \$50,000 per annum. However, within the Waikato DHB area, this figure is higher for most TAs and notably over 40 per cent of families in Thames-Coromandel, Hauraki, South Waikato and Ruapehu districts have a household income of less than \$50,000.

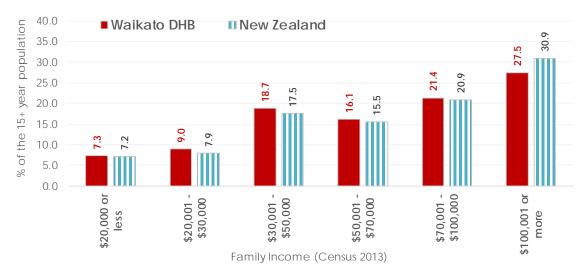
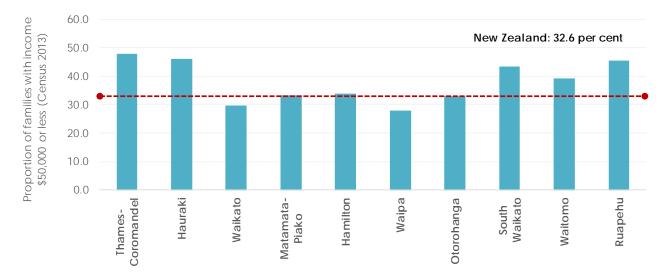


Figure 4.8 Median family income for residents aged 15 years and older resident in Waikato DHB and New Zealand (2013 Census)



# Figure 4.9 Proportion of families in the Waikato DHB area with an income of less than \$50,000 per annum disaggregated by TA area (2013 Census)

## 4.4.3 Housing

Housing is one of the many proximal stressors for which there is strong evidence of an association with mental health outcomes (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Pierse, Carter, Bierre, Law, & Howden-Chapman, 2016; Sederer, 2016). Overcrowding, housing quality, tenure, housing insecurity and homelessness, have all been linked to chronic stress and negative impacts on mental health outcomes (Fazel, Geddes, & Kushel, 2014; Fisher & Baum, 2010; Johnson & Chamberlain, 2011; Pierse et al., 2016). Safe and affordable housing is now well recognised as a key policy area for good population mental health (Sederer, 2016).

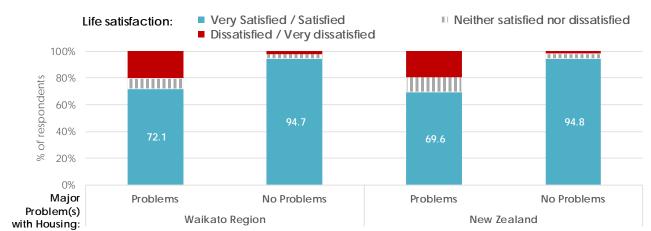
Cold, damp and unsuitable homes have significant impacts not only on physical health, but also mental health. This is mediated by the negative impact of poor housing on quality of life, physical ill health and the stigma and stress of poor housing conditions (Faculty of Public Health and Mental Health Foundation, 2016; Howden-Chapman, Keall, Conlon, & Chapman, 2015). Quality of housing is particularly important for the very young and the very old, who are estimated to spend up to 90 per cent of their time at home (Howden-Chapman et al., 2015).

Household crowding is also a significant determinant of mental health, and crowded home conditions have been linked with chronic stress and family violence (Allen et al., 2014). Additionally, household overcrowding is strongly linked with insecure tenure, particularly rental accommodation (Pierse et al., 2016). Housing security, in terms of both tenure and affordability, are also important considerations. Loss of control over housing decisions, through either an inability to meet costs or forced relocation for renters, is a significant stressor for many households, particularly those on low incomes (Sederer, 2016). Updated population-based analyses of

overcrowding in the Waikato DHB, subsequent to the 2006 Census, was not available at the time of writing of this report.

At the extreme end of housing stress is homelessness. A situation that affects a relatively small proportion of the population, but one that both causes and is caused by mental illness and substance abuse (Fazel et al., 2014; Johnson & Chamberlain, 2011). Homelessness is also associated with significantly reduced life expectancy (Fazel et al., 2014). The prevalence of mental health and addiction problems amongst homeless people is known to be higher than in the community (Fazel, Khosla, Doll, & Geddes, 2008). However, accurate prevalence information, including for New Zealand, is not known. A 2008 meta-analysis of homeless people in high-income western countries found the population prevalence of multiple mental illnesses well above community prevalence estimates: alcohol dependence 37.9 per cent, drug dependence 24.4 per cent and psychosis 12.7 per cent (Fazel et al., 2008).

Data from the 2012 New Zealand General Social Survey indicate an association between selfreported major housing problems and life satisfaction (Figure 4.10). Higher levels of life satisfaction were more common among New Zealanders who did not identify major problems with their houses. Only minor differences were noted in the levels of life satisfaction for people with and without major housing problems in Waikato DHB compared to the rest of New Zealand.





Throughout New Zealand just over half (50.2 per cent) of New Zealanders aged 15 years and over do not own (or partly own) their usual residence as recorded at the 2013 Census. The Waikato DHB region as a whole has similar rates of different housing tenure types compared with the New Zealand population (Figure 4.11). However, when disaggregated by TA, home ownership is less common in the Hamilton, Waitomo and Ruapehu districts of the Waikato region compared with nationally. Of all Waikato DHB TAs, home ownership was least common for residents of Hamilton.

Source: Statistics New Zealand dataset (General Social Survey) Overall Life Satisfaction by Housing Satisfaction and Housing Problems, by region (2012)'

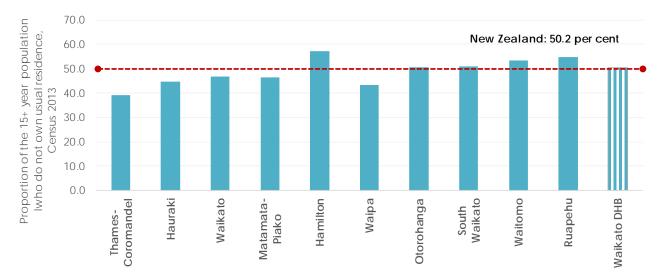


Figure 4.11 Proportion of Waikato DHB residents aged 15 years and over who do not own their usual residence disaggregated by TA area, 2013 Census

## 4.4.4 Employment

People with mental illness are some of the most socially and economically marginalised in our communities (Waghorn & Lloyd, 2005). This pattern is particularly apparent when one considers the high rates of unemployment and labour force non-participation for people with mental illness (Waghorn & Lloyd, 2005). As with other determinants discussed in this report, employment is both a driver of mental illness and a consequence.

Unemployment has wide reaching effects. It has negative impacts on income levels, housing affordability, social inclusion and also one's purpose, identity and personal sense of value (Huxley & Thornicroft, 2003; Waghorn & Lloyd, 2005). This of course has serious implications for individuals and whānau affected by mental illness, and also wider society when one considers both the social and economic costs (Harvey, Henderson, Lelliott, & Hotopf, 2009; Sharac, Mccrone, Clement, & Thornicroft, 2010).

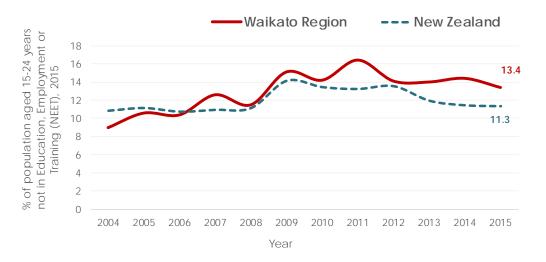
People with mental illness who are in paid employment have a greater likelihood than the general population of being in part-time, low-status, poorly paid, low control and insecure work (Allen et al., 2014; Faculty of Public Health and Mental Health Foundation, 2016; Huxley & Thornicroft, 2003; Sharac et al., 2010). Notably, job security and a sense of control in the workplace have been shown to act as protective factors against mental illness for employees (Allen et al., 2014). Job loss has also been found to be strongly correlated with mental illness, particularly depressive and anxiety disorders (Allen et al., 2014); this is unsurprising given that mental health disorders are a leading cause of absenteeism in high income countries (Harvey et al., 2009). Data from the New Zealand General Social Survey reflect the patterns seen in international literature: New Zealanders with mental illness are less likely to be in employment and

there is an inverse relationship between the severity of mental health disability and the likelihood of unemployment (Mental Health Commission, 2011).

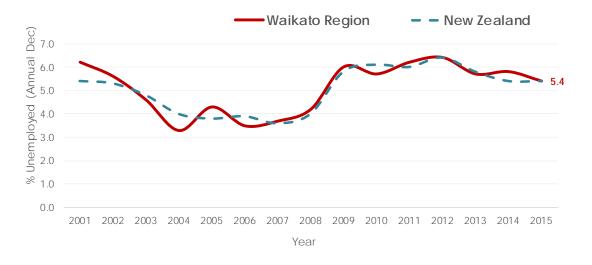
A large contributor to the disparity in employment rates between those with and without mental illness is thought to be the stigma and discrimination faced by people with mental illness (Corrigan, Morris, Michaels, Rafacz, & Rüsch, 2012; Peterson, Pere, Sheehan, & Surgenor, 2007), which is still prevalent in our society (Corrigan et al., 2012; Corrigan & Watson, 2002; Hatzenbuehler et al., 2013). A 2007 survey of people with mental illness in New Zealand found that 34 per cent of respondents reported they had experienced some form of discrimination when seeking employment (Peterson et al., 2007). Unsurprisingly, a study from Australia indicate that for people with psychotic illnesses a lack of employment is listed among their highest concerns, along with personal finances and social isolation (Carr & Waghorn, 2013).

Figure 4.12 depicts the proportion of youth aged 15 to 24 years old not in employment, education or training (NEET) in the Waikato DHB region and New Zealand. The figure shows that rates have fluctuated over this time. However, the most recent figures (2015) indicate that the NEET rate in Waikato DHB (13.4 per cent) is higher than the national rate (11.3 per cent).



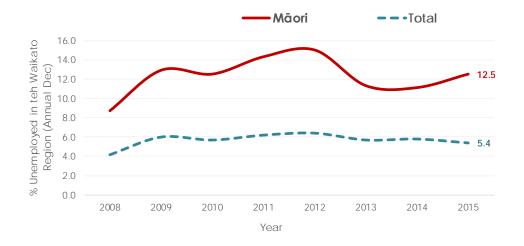


Unemployment rates for Waikato have largely followed national trends for the last 15 years (Figure 4.13). The most recent figures (2015) indicate that unemployment rates for Waikato DHB and New Zealand are comparable. In 2015, 5.4 per cent of the Waikato DHB population (aged 15+ years) was unemployed.



#### Figure 4.13 Unemployment rate for Waikato DHB region and New Zealand

In the Waikato DHB region, as with other parts of New Zealand, unemployment disproportionately impacts Māori. Figure 4.14 illustrates that in the Waikato DHB region Māori have higher rates of unemployment compared with non-Māori and have greater fluctuations in employment rates compared with non-Māori.



#### Figure 4.14 Unemployment rate for Māori and the total population in the Waikato Region

## 4.4.5 Education

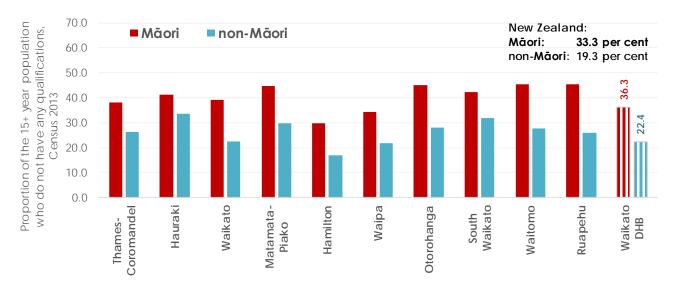
Education and mental health have strong reciprocal impacts on one another (Samavi, Bakhtari, & Nakhodaei, 2016). The majority of mental illness first presents in childhood, adolescence or early adulthood and often has profound impacts on school and tertiary studies (Cornaglia, Crivellaro, & McNally, 2015; Faculty of Public Health and Mental Health Foundation, 2016; Jaycox et al., 2009). This has significant implications for future employment and career prospects.

There is a strong link between poor mental health and lower educational achievement and educational drop out (Cornaglia et al., 2015; Jaycox et al., 2009). Mental illness is thought to lead to poorer education attainment because of its impact on stress, anxiety and a reduction in beliefs of self-efficacy (Cornaglia et al., 2015). Conversely, educational success is believed to improve mental health and wellbeing (Samavi et al., 2016). A 2009 longitudinal study of college students in the United States found poorer mental health at the outset of tertiary studies predicted lower academic achievement and increased dropout rates (Eisenberg, Golberstein, & Hunt, 2009). This pattern was particularly pronounced for students with anxiety disorders (Eisenberg et al., 2009).

New Zealand data is consistent with the international literature. Te Rau Hinengaro - The New Zealand Mental Health Survey (2006) found a strong gradient for both the prevalence of mental illness and the severity of mental illness based on educational attainment. This pattern was also seen in the results of the New Zealand General Social Survey, which found that people with symptoms of mental distress had lower levels of schooling and were less likely to have a higher education (Mental Health Commission, 2011).

Data from the 2013 Census indicate Māori are less likely than non-Māori to attain any formal education qualification (Figure 4.15). This pattern is also seen in the Waikato DHB region: 22.4 per cent of non-Māori had no formal qualifications, compared with 36.3 per cent of Māori. In Waikato, the proportion of people without any formal qualifications was lowest in Hamilton. Notably, in six TAs of the Waikato DHB region the proportion of Māori without any formal qualifications was above 40 per cent of the population.

# Figure 4.15 Educational attainment for Māori and non-Māori in the Waikato DHB area disaggregated by TA area (Census 2013)



## 4.4.6 Social participation

A lack of social contacts and feelings of isolation are common consequences of mental health disorders, due to both the nature of the disorder and also because of the discrimination faced by people with mental illness (Corrigan & Watson, 2002; El-Badri & Mellsop, 2007; Huxley & Thornicroft, 2003).

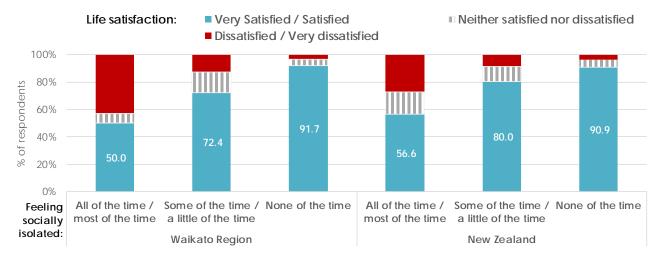
The stigma alone of mental illness is believed to have serious impacts on the lives of those with poor mental health (Corrigan et al., 2012) and people with mental illness are some of the most socially excluded in our society (Huxley & Thornicroft, 2003). Stigma is also of particular concern given the increasing evidence that social participation is crucial for recovery from mental illness (Ramon, Healy, & Renouf, 2007). Importantly in Aotearoa/New Zealand people with mental illness and addiction can also face isolation from cultural networks and supports, including those related to whānau, hapū and iwi. Access to cultural connections and a sense of belonging are important components of both mental health recovery and resilience to mental health risk.

Research indicates that people with mental illness are less likely to report having a close friend or someone they can turn to for help in a crisis (Huxley & Thornicroft, 2003). Data from the New Zealand General Social Survey shows an inverse relationship between loneliness and both a sense of wellbeing and life satisfaction (Mental Health Commission, 2011). However, once again, this relationship is bi-directional and loneliness and isolation have been linked to the development of depression, poor mental health, alcohol dependence and suicidal behaviours (Allen et al., 2014; Courtin & Knapp, 2015; Huxley & Thornicroft, 2003; Statistics New Zealand, 2013). This is particularly of concern for young children who are more vulnerable to toxic social or physical environments (Braveman, 2014; Moore & West, 2016; Simpson et al., 2016) and for elderly people who

frequently have shrinking social circles and health and disability concerns which can make socialising outside of the home difficult (Allen et al., 2014).

Data from the New Zealand General Social Survey show a clear relationship between increasing social isolation and dissatisfaction with one's life (Figure 4.16). Data indicate that the Waikato DHB region and the New Zealand population show similar patterns, with exception to the results for people who report high levels of social isolation. Amongst people who report that they were frequently lonely, those who lived in the Waikato DHB region were more likely to also report a high level of dissatisfaction with their lives (42.9 per cent) compared to the New Zealand population (27.1 per cent).





Source: Statistics New Zealand dataset (General Social Survey) 'Overall Life Satisfaction by Social Isolation, by region (2012)'

# 5 Secondary Mental Health and Drug & Alcohol service utilisation data

## Key points

Data analysed in this chapter related to the 18,220 individuals recorded in the Programme for the Integration of Mental Health Data (PRIMHD) in 2015. These tangata whaiora accessed a secondary mental health/AoD service funded by the Waikato DHB in 2015, and/or lived in the Waikato DHB area in 2015. Of these individuals, 14, 984 residents lived in the Waikato DHB area. Of those not living in the Waikato DHB, but funded by the Waikato DHB (3,236 individuals), the majority were aged 25-44 years, were living in the wider Midland area, and were provided services by Non-Government Organisations (NGOs) in an outpatient or community setting.

#### Utilisation of services

- In 2015, there were a total of 318,439 activity types or service provision activities recorded in PRIMHD for clients whose allocated TA of residence was within the Waikato DHB boundary. These activities represent 14,984 tangata whaiora.
- Of the 14,984 tangata whaiora residing in the Waikato DHB area, 97 per cent received an activity type coded within PRIMHD as a 'contact' service provided in outpatient and community setting (not requiring hospitalisation); 3 per cent received a 'bed-night' service provided in an inpatient hospital or residential care setting; and a very small proportion were coded as 'seclusion' activity type.
- Of the 14,953 tangata whaiora residing in the Waikato DHB area that received a 'contact' outpatient/community service, an average of 20.6 contacts were received per client in 2015: 39 per cent of these outpatient activity types were individual treatment attendances with the client; 15 per cent were co-ordination contacts and 14 per cent were contacts with family/whānau.
- Two-thirds of the services/activities delivered in an outpatient/community setting required face-to-face or in-person contact with client or the whānau – an annual average of 15.6 face-to-face contacts per client. On average, around nine contacts per client were nonface-to-face (via telephone/written correspondence/text messages).
- Of the 1, 938 clients that received a 'bed-night' service, there were an average of 67.6 bednights received per client in 2015 (an average of 13.4 bed-nights per client episode)
- 69 per cent of the bed-nights utilised in 2015 were in a community based 'residential' rehabilitative MH/AoD setting. With an average of 21 bed-nights utilised per episode of care, each of the 800 tangata whaiora in this residential setting utilised around 112.4 bed-nights in 2015. This residential setting therefore required the greatest number of bed-nights per tangata whaiora. 29.5 per cent of bed-nights were in a hospital setting where clients were an

'inpatient' for treatment of MH/AoD issues. These bed-nights were delivered to more clients (1,169) and each of these episodes of care required an average of 8.3 bed-nights, with each client utilising 33 bed-nights on average. There were 433 clients (1.4 per cent of bed-night activity unit types) delivered bed-night activities in a 'Community' setting (all 'Crisis respite care occupied bed nights' – average of 2.5 bed-nights per episode); and 0.6 per cent of bed-nights were delivered in an 'Onsite' setting (mostly substance abuse residential services – 9.4 bed-nights per episode on average).

- The provider arm of the DHB delivered a little over half of the outpatient as well as the inpatient activities/services recorded in PRIMHD in 2015 (56.3 and 54.1 per cent, respectively). The remaining half were delivered by the NGO/Community sector. Services requiring seclusion were only delivered by the DHB's provider arm.
- Of all bed-nights, 71 per cent were provided by the NGO/Community sector (in a residential setting), the remainder delivered by the DHB's provider arm were provided in a hospital setting.
- Contact' activities, delivered in an outpatient /community setting, accounted for 97 per cent of bother the DHB provider arm and the NGO sector activities, and irrespective of the service provider, 'contact' activities involved an average of 13 face-to-face contacts and seven telephone/written/text message contacts for each tangata whaiora.

#### Demographic profile of users

- Of all Waikato DHB resident tangata whaiora in the PRIMHD dataset in 2015, 60 per cent were aged 15-44 years (compared to 39 per cent in this age range in the total Waikato DHB resident population). The prioritised ethnic identification of 35 per cent of all Waikato DHB-resident tangata whaiora in PRIMHD in 2015 was Māori, while 23 per cent of the total resident population are Māori. This is likely to reflect both an over-representation of Māori in the utilisation data as well as the age structure of the tangata whaiora.
- The sex profile of tangata whatora in 2015 coded in the Mental Health service type within PRIMHD (and not only in AoD), is the same as the total resident population - 51 per cent females and 49 per cent males.
- An over representation of males (66 per cent) and Māori (44 per cent) is seen particularly for the utilisation patterns focused on the AoD service types.

#### **Utilisation rates**

In 2015, approximately 384 residents per 10,000 utilised secondary mental health services. The overall utilisation rate was higher among men (413 per 10,000) compared to women (355 per 10,000).

- Age-specific rates were highest for those aged 15-24 years, with no difference between the female- and male-specific rates in this age group.
- In the 0-14 year, 25-44 year and 45-64 year age groups, the male-specific rate was higher than the female-specific utilisation rate. In those aged 65-74 years and 75+ years, the femalespecific utilisation rate was higher than that seen for males.
- The overall utilisation rates are greater across all age groups for those that are coded within the MH services (not coded only for AoD services) compared to those that are coded within the AoD services (not coded only for MH services).
- The highest age- and sex-specific utilisation rate within the MH services (those that are not coded only for AoD services) is seen for female youth (aged 15-24 years). The highest age-and sex-specific utilisation rate within the AoD services (those that are not coded only for MH services) is seen for male adults (aged 25-44 years).
- The overall utilisation rate of secondary MH/AoD services is slightly higher for the DHB's provider arm (279 per 10,000 residents) compared to NGO/Community services (219 per 10,000). Substantially higher utilisation rates are seen in the DHB provider arm (compared to the NGO/Community sector) for those residents 65 years and older, and particularly those aged 75+ years.
- Utilisation rates are highest among Māori residents (546 per 10,000) and lowest for Asian (103 per 10,000). This pattern is the same across all age groups with the exception of children aged 0-14 years, where the highest utilisation patterns are seen among the Other ethnic group, 263 per 10,000. Within the Māori and Pacific ethnic groups, utilisation rates are higher for males compared to females. In the Asian and Other (predominantly European) ethnic groups, male utilisation rates are lower than females, or the sex-specific rates are similar.
- Utilisation rates are notably higher for residents within the Ruapehu, South Waikato and Hauraki TAs of the DHB. Importantly, the highest proportion of the Waikato DHB resident population living in area-level socioeconomic deprivation are also found in the South Waikato, Ruapehu, and Hauraki TAs Of all TAs, Otorohanga has the lowest MH/AoD utilisation rate followed by Matamata-Piako.
- 383 residents per 10,000 utilised secondary MH/AOD services in an outpatient/community setting. Each client on average utilised 20.6 outpatient contacts annually (on average 15.6 face-to-face contacts and 9.1 contacts via telephone/written communication/texting). Access rates were higher for males (412 per 10,000) than females (355 per 10,000) across all age groups except youth (similar rates among males and females) and those aged 65+ years (higher rates for females). On average, a slighter greater number of contacts were provided annually to females compared to males.
- By age group, the highest number of outpatient/community contacts were for the 45-64 year age group and in this age group women had notably more outpatient contacts than men.

- By ethnicity, the rate of outpatient/community utilisation is much higher for Māori residents, than for non-Māori and this difference is seen across all age groups except the youngest (0-14) and the oldest (75+) noting very small sample sizes in the older Māori service user populations. For those aged 25-44 years, the utilisation rate for Māori is more than 2.2 times that of non-Māori (931 per 10,000 compared to 414 per 10,000). The number of outpatient contacts follows the same age-related trend, with an average of 22.1 contacts per Māori client. The contact type (face-to-face vs telephone etc) is similar for Māori and non-Māori.
- BY TA, outpatient/community utilisation was greatest in Ruapehu (582 per 10,000), Hauraki (488 per 10,000) and South Waikato (474 per 10,000).
- 50 residents per 10,000 living in the Waikato DHB area utilised MH/AoD 'bed-night' services and this rate was higher for males (54 per 10,000) than females (45 per 10,000).
- On average each client accessing the MH/AoD 'bed-night' services in 2015 utilised 67.6 bednights, with more bed-nights utilised by males compared to females. On average 30 residents per 10,000 utilised bed-nights in an Inpatient setting (hospital) and 20 residents per 10,000 in a Residential (community) setting. On average, 33 bed-nights were utilised annually by clients in an Inpatient (hospital) setting and 112.4 bed-nights were utilised per client in a residential facility.
- By ethnicity, Māori had substantially higher utilisation rates than non-Māori of 'bed-night' services, particularly for those residents aged between 15 and 64 years.
- By TA, higher than the DHB average 'bed-night' utilisation rates were seen in Ruapehu (67 per 10,000), Thames-Coromandel (61 per 10,000) and Hamilton (58 per 10,000). When disaggregated by inpatient and residential setting, the average number of inpatient bed-nights per client recorded in 2015 was highest for those residing in Hamilton while the average number of residential bed-nights per client was highest for those residing in Ruapehu, Waitomo and South Waikato.
- In 2015, approximately two per 10,000 residents of the Waikato DHB area utilised the seclusion services in 2015.

#### Projected utilisation patterns

- Assuming all else stays constant (such as access to the determinants of mental wellbeing, and service delivery models), utilisation rates can be mapped onto the resident population projections for the Waikato DHB through to 2023 and 2033.
- Over the eight-year period from 2015-2023, approximately 1,864 additional people are projected to access secondary MH/AoD services, which is an overall increase of 12 per cent.
- Over the eighteen-year period from 2015-2033 an additional 3,469 tangata whaiora are estimated to utilise MH and AoD services, an overall increase of 23 per cent. The number of 75+ year olds utilising these services is projected to more than double over 2015-2033. Those

aged 25-44 years and those aged 65+ will account for three-quarters of the projected growth in tangata whatora numbers across the DHB region over the 2015-2033 period.

- The number of Māori residents utilising secondary MH/AoD services is projected to increase by 18 per cent over 2015-2023, compared to 10 per cent for non-Māori, and by 44 per cent for Māori from 2015-2033 (compared to 13 per cent for non-Māori from 2015-2033). This pattern is seen across all age groups. An increase of 898 Māori tangata whaiora is expected by 2023, and an increase in 2,173 by 2033, with the biggest increase seen in the 25-44 year old age group, and important increases in those over the age of 65 years. Numerically, the estimated increase for Māori is around 1.7 times more than that for non-Māori.
- Tangata whaiora residing in Hamilton, Waikato and Waipa are projected to account for almost all of the increased utilisation from 2015-2033 for the DHB region, with population growth in these three TAs offsetting the notable decline in client numbers estimated for the TAs of Ruapehu, South Waikato and Waitomo.

#### Diagnostic data

- 29.9 per cent of the total tangata whaiora (4,482 clients) for 2015 have a diagnostic code available in PRIMHD. 88.5 per cent of these had only one diagnostic category or group assigned.
- The most common diagnostic categories provided for these tangata whaiora are mood disorder (29 per cent of those for whom a diagnosis was available), schizophrenia/psychotic disorders (20 per cent); mental disorders not otherwise specified (19 per cent); anxiety disorders (14.5 per cent); and substance-related disorders (9.5 per cent).

# 5.1 PRIMHD data extraction

The key data source used for this section is the Programme for the Integration of Mental Health Data (PRIMHD) provided by the Ministry of Health. The database does not include any data related to primary mental health care such as that provided by general practitioners; nor does it contain any information on unmet need – those with a mental illness and/or addiction who do not access care and/or face unsurmountable barriers to the delivery of care. Therefore the scope of utilisation data in this chapter is limited to those receiving secondary services (i.e., individuals with moderate to serious mental health issues – particularly with respect to residential or inpatient care), and utilisation rates rather than prevalence data, though they are overlapping issues. Further limitations of the PRIMHD dataset apply to this report. For example, data entry to PRIMHD from the mental health NGO/Community sector is in its early stages, and therefore is unlikely to be complete.

The unit record database retrieved from the PRIMHD database in September 2016 using specifications provided by NIDEA, University of Waikato, contained secondary care data for 379,612 inpatient, outpatient or community based services provided in 2015 (calendar year, January to December) to tangata whaiora<sup>2</sup>/consumers who satisfied either one or both of the following conditions:

- accessed a secondary mental health/AoD service funded by the Waikato DHB in 2015;
- lived in the Waikato DHB area in 2015.

Variables used (Ministry of Health, 2015):

- 1. *Master Encrypted HCU ID* This is the healthcare user's NHI number which has been encrypted for anonymity. A client is likely to access the mental health/AoD services more than once over a given time period and therefore this unique identifier was used in the analysis to count the number of individual clients.
- 2. Sex
- 3. Prioritised Ethnic Group A mutually exclusive Māori/non-Māori classification has been used in this report. The Māori category includes all individuals recorded as Māori, either alone or in combination with some other ethnic group. Tangata whaiora for whom ethnicity was not recorded are included in the overall analysis but excluded from all analysis involving disaggregation by ethnicity.
- 4. Age The age of the clients accessing services in 2015 has been calculated as on 30 June 2015 and grouped into broad age groupings 0-14, 15-24, 25-44, 45-64, 65-84 and 85+ years. Within the wider mental health system, those aged 0 to 14 are defined as children; 15 to 17

<sup>&</sup>lt;sup>2</sup> The 'tangata whaiora' term is used in this report to refer to the person who is the subject of care, assessment and treatment processes in mental health. The term consumer and client is also used.

year olds as youth, and those aged 18 years and older as adults (Mental Health Commission, 1998). However, for the purposes of comparison and the grouping of available census data at the subnational level, 15 to 19 years olds are often grouped into the same category along with those aged 20-24 years.

- 5. *DHB Domicile* The District Health Board area in which the client resided at the time of contact with the mental health service or health event.
- 6. TLA Domicile The Territorial Authority (TA) area in which the client was resident in 2015 as recorded at the time of contact with the mental health/AoD service. In case the recorded TA of domicile of an individual tangata whatora/client changed over the 2015 year, the TA of usual residence for that client was allocated using the following rules:
  - In cases of multiple contacts over the year, the TA where the client lived for the maximum duration (derived from the activity start date) was assigned as the primary TA of domicile.
  - In cases of only two contacts (each contact having a different TA of domicile recorded) or in cases of more than two contacts where there was no one TA where the client lived for the most duration of time (derived from the activity start date), the TA of domicile recorded at the first contact in 2015 was taken as the primary TA of residence.
- 7. Funding DHB The DHB funding the mental health/AoD service provided.
- 8. Organisation Name The organisation providing the service, broadly categorised as 'DHB' (services provided by the 21 DHBs across New Zealand) and 'Other' (services provided by Non-Government Organisations or a Charitable Trust or Incorporated Society).
- 9. *Team Type* A person or discrete grouping of people based in a particular location, who provide mental health care in an inpatient or community setting. Teams are grouped into categories by the New Zealand Health Information Service (NZHIS) according to their primary function.
- 10. Activity Unit Type This describes the grouping assigned to the Activity / Service Type: Bednight, Contact, Seclusion and Leave.
  - 'Bednight'<sup>3</sup>: These are the services provided in an inpatient setting in a hospital (or residential setting in case of these inpatient services delivered by NGOs), to people in need of close observation, intensive investigation or intervention. For services provided by the DHB, the activity type categorised as 'Bednight' is the inpatient or hospitalisation data which is recorded in the National Minimum Dataset (NMDS) as well as PRIMHD for mental health/AoD services.<sup>4</sup>
  - Contact: These are the services provided in outpatient and community settings (not requiring hospitalization).

<sup>&</sup>lt;sup>3</sup> Throughout this document, "'bednight'" is used to describe the Activity Type 'bednight' listing in PRIMHD, while "bed-night" is used to describe the actual bed-nights utilised by tangata whatora

<sup>&</sup>lt;sup>4</sup>The National Minimum Dataset (NMDS) is a national collection of public and private hospital discharge information, including coded clinical data for inpatients and day patients. It is assumed that all the hospitalisation data recorded in NMDS is also recorded in PRIMHD.

- Seclusion: The placing of a tangata whatora/consumer, at any time and for any duration, alone in a room or area from which they cannot freely exit. <sup>5</sup>
- Leave: The absence of a tangata whaiora/consumer from the healthcare/support facility to which they were most recently admitted/entered. Leave is reported only where that tangata whaiora/consumer is absent at midnight and is entered instead of the bed night for that period of leave. This activity type has been <u>excluded</u> from the analysis presented in this report.
- 11. Activity Unit Count Gives the number of actual bed-nights for each client treated in an inpatient or residential setting.
- 12. Activity Type Classifies the type of healthcare activity provided to the tangata whaiora/ consumer (see Appendix Table for the list of all Activity Types).
- 13. Activity Setting Indicates the type of physical setting or contact channel that the activity was provided in, or in other words, it describes the type of setting the health tangata whaiora/consumer was accessing service in.
- 14. Activity Start Date The date the client commenced accessing the mental health/AoD service.
- 15. Activity End Date The date when the client ceased receiving the mental health/AoD service.

Of the 379,612 rows of secondary mental health/AoD activity data received from the MoH for the 2015 year:

- 30,595 were excluded (Activity types, T35: Did not attend and T37: On Leave)<sup>6</sup>
- 1,555 rows of data were for activity type code 'TCR' were used to get the count of number of bed-nights occupied by clients in an inpatient or residential setting. The TCR records are created in the PRIMHD database where an organisation submits leave and bed-night records that overlap. The TCR records are therefore generated to have a negative activity unit count equal to the length of the leave record. This is to enable accurate count of number of bednights in cases where organisations are unable to stop bed-nights records being recorded even while a client is on leave.

The remaining 347,462 rows of activity data for clients who in the year 2015 either lived in the Waikato DHB area or received at least one WDHB funded secondary health mental health/AoD

<sup>&</sup>lt;sup>5</sup> There will be overlap between the 'bednight' and 'seclusion' Activity Unit Type as seclusion activities will have occurred during an inpatient stay

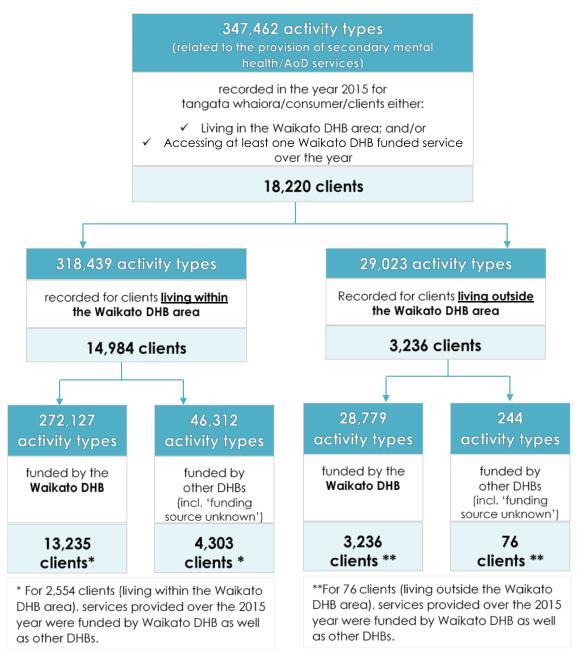
<sup>&</sup>lt;sup>6</sup> T35: Did not attend - The tangata whaiora/consumer did not participate in a pre-arranged meeting, appointment, programme or activity.

T37: On Leave - The absence of a tangata whaiora/consumer from the healthcare/support facility to which they were most recently admitted/entered. Leave is reported only where that tangata whaiora/consumer is absent at midnight and is entered instead of the bed night for that period of leave

service were analysed as shown in Figure 5.1. The TA of domicile of the clients and the funding DHB for the 347,462 activity types recorded in 2015, are shown in Appendix Table 6.

Out of the total 18,220 individuals accessing services in 2015<sup>7</sup>, approximately four-fifths (79.6 per cent or 14, 984 residents) lived in the Waikato DHB area. For the remaining 3,236 people whose allocated TA of domicile did not fall within the Waikato DHB boundary, there were 29,023 activity types recorded out of which, almost all were funded by the Waikato DHB (99.1 per cent or 28,779 activity types).

Figure 5.1: Secondary MH/AoD service provision activities delivered in 2015 disaggregated by funding DHB (Waikato and Other) and TA of domicile of the clients (living within and outside the Waikato DHB area)



<sup>&</sup>lt;sup>7</sup> Individuals who satisfied either one or both of the following conditions: accessed a secondary mental health/AoD service funded by the Waikato DHB in 2015; or lived in the Waikato DHB area in 2015.

Table 5.1 and Table 5.2 provide the demographic profile (TA of residence, age and broad ethnic group) of the non-Waikato DHB domicile clients (3,236 individuals) funded by the DHB in 2015. The majority of these tangata whaiora are aged 25-44 years (43.2 per cent); belong to the prioritised ethnic grouping 'Other' (57.0 per cent); and are from the wider Midland area (34.6 per cent).

Table 5.1: TA of usual residence of clients not resident in the Waikato DHB area but utilising MH/AoD	
services funded by the Waikato DHB in 2015	

TA of usual residence		Activity types recorded, 2015		Clients, 2015	
Far North/Whangarei/Kaipara	251	0.9	53	1.6	
Auckland Region	4,962	17.2	657	20.3	
Midlle part of North Island (Taupo to Palmerston North, excl TAs within Waikato DHB area)	8,467	29.4	1,120	34.6	
South of North Island (Tararua to South Wairarapa)	4,305	15.0	869	26.9	
South Island	10,704	37.2	513	15.9	
Overseas	90	0.3	24	0.7	
Total activities/clients living outside WDHB area funded by the DHB	28,779	100.0	3,236	100.0	

Table 5.2: Age and prioritised ethnic group of clients not resident in the Waikato DHB area but utilising MH/AoD services funded by the Waikato DHB in 2015

Age Group	No. of clients		Ethnic Group	No. of clients	%
0-14 years	127	3.9	Māori	1,159	35.8
15-24 years	854	26.4	Pacific	120	3.7
25-44 years	1,397	43.2	Asian	67	2.1
45-64 years	796	24.6	Other	1,846	57.0
65-74 years	46	1.4	Not Recorded	44	1.4
75+ years	16	0.5			
	3,236	100.0		3,236	100.0

Figure 5.2 considers in more detail the 28,779 activity types funded by the Waikato DHB for tangata whaiora whose allocated TA of domicile fell outside the DHB boundary by disaggregating the data by service provider (provider arm of the DHB or NGOs). Appendix Table 7 provides a description of the activity types funded by Waikato DHB in 2015 for clients not usually resident within its boundary, disaggregated by service provider. A substantial majority (85.5 per cent) of these activities or services were provided by NGOs (see Appendix Table 8 for the list of these service providers). Figure 5.2: Secondary MH/AoD activities/services funded by Waikato DHB for clients not usually resident in the Waikato DHB area disaggregated by service provider, 2015

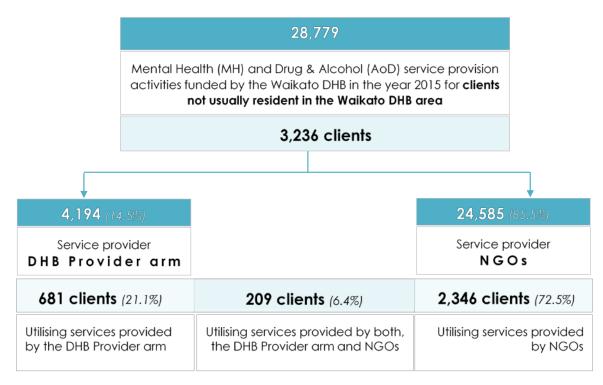
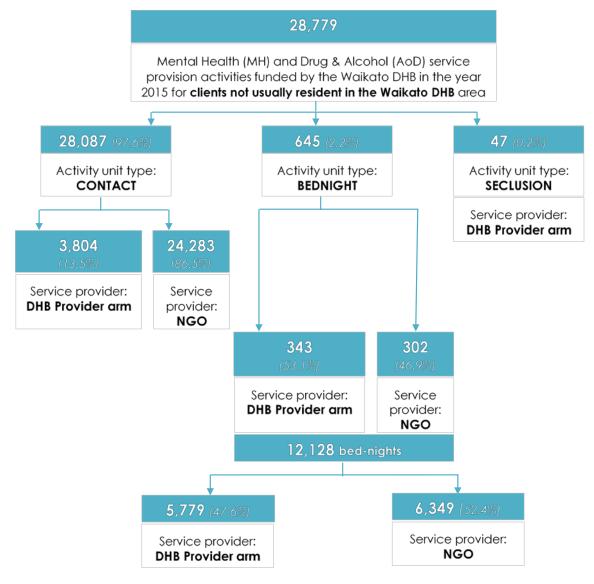


Figure 5.3 further disaggregates these 28,779 activities/services provided to non-Waikato DHB domicile clients by activity unit type. The three activity unit types recorded in the PRIMHD dataset are – Contact (activities/services delivered in an outpatient/community setting), 'Bed-night' (activities/services provided in an inpatient or residential setting) and Seclusion (services requiring the placement of client alone in a room or area from which they cannot freely exit). Almost all (97.6 per cent) were activities/services delivered in an outpatient or community setting. The majority (86.5 per cent) of these outpatient services to non-Waikato DHB clients were provided by NGOs (refer to Appendix Table 8 for the list of these service providers).

Of the 645 'bed-night' activity unit types recorded, just over half (53.1 per cent) were delivered by the provider arm of the DHB. These 645 instances of inpatient/residential care services equate to a total of 12,128 bed-nights (18.8 per episode of inpatient/residential care) funded by the Waikato DHB for clients not usually resident within its boundary. Figure 5.3: Secondary MH/AoD activities/services funded by Waikato DHB for clients not usually resident in the Waikato DHB area disaggregated by activity unit type and service provider, 2015

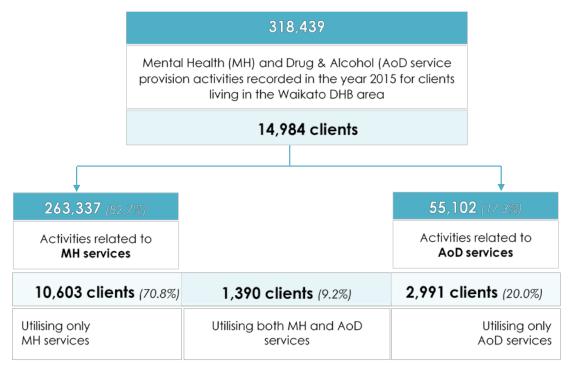


# 5.2 Profile of services delivered in 2015

The following analyses considers the profile of the secondary mental health services delivered in 2015 to clients usually resident within the Waikato DHB boundary: utilization patterns according to the activity types and service delivery profile as well as the demographic profile of the tangata whaiora using these services.

In 2015, there were a total of 318,439 activity types or service provision activities recorded for clients whose allocated TA of residence was within the Waikato DHB boundary. Of these, the majority (82.7 per cent) were coded within PRIMHD as services relating (primarily) to mental health care and the remaining (17.3 per cent) were coded within PRIMHD as addiction related services. There were 9 per cent recorded in both mental health and addiction services (see Figure 5.4). The proportions of these tangata whaiora within mental health and/or addiction services provided in this data are likely to be a function of the ability to code more than one (mental health or addiction) service type within the PRIMHD database, rather than the specifics of the delivery of care. A total of individual 14,984 clients/tangata whaiora/consumers utilised these secondary MH and AoD services across the DHB area.<sup>8</sup>

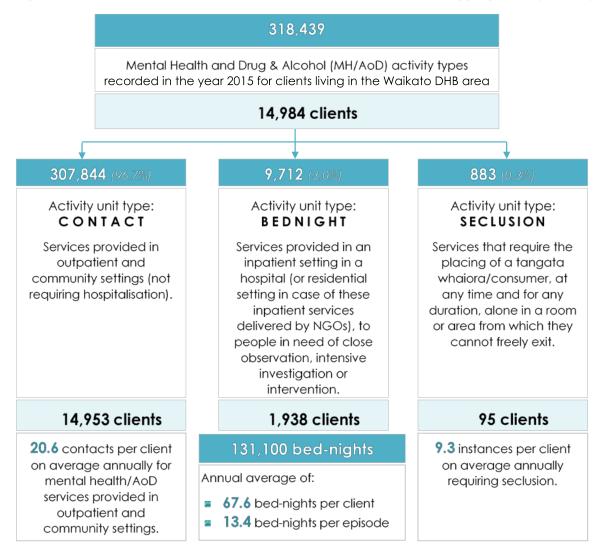




<sup>&</sup>lt;sup>8</sup> Activities were coded as Drug & Alcohol (AoD) using the following criteria: Records with an Activity Type Code <> T35 AND (Activity Type Code equal to any of T16, T17, T18, T19, T20, T48 OR Team Type Code equal to any of 03,11). Refer to Appendix Tables 9 and 10 for descriptions of the Activity type and Team type codes respectively in the PRIMHD dataset.

Within the PRIMHD dataset, the 'activity type' describes the type of activity/service (also referred to as service provision activities) provided to the tangata whaiora/consumer. Figure 5.5 shows the activity unit type (Contact, Bed-night or Seclusion) of the 318,439 MH/AoD service provision activities recorded in 2015 for clients usually resident in the Waikato DHB area. It should be noted that clients are likely to use a mix of outpatient/community based and inpatient services over the year and therefore the number of clients for each activity unit type are not mutually exclusive. Appendix Table 11 provides a description of all activity types delivered in 2015, disaggregated by activity unit type.

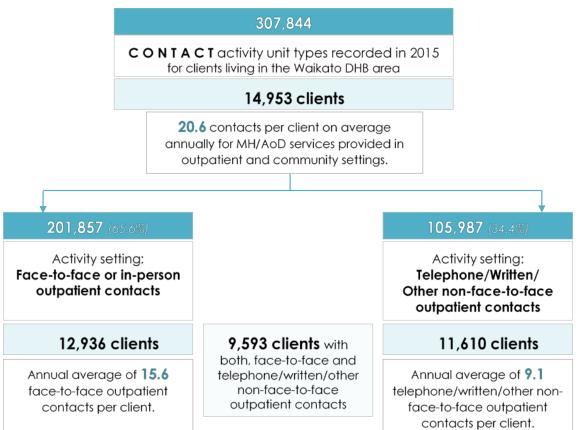
#### Figure 5.5: MH/AoD service provision activities recorded in 2015 disaggregated by activity unit type



A substantial majority (96.7 per cent, 307,844 activity types) of the service provision activities recorded in 2015 were of the activity unit type 'Contact', that is, services delivered in an outpatient/community setting. This equates to around 20.6 contacts per tangata whaiora/client annually. Appendix Table 11 shows that almost two-fifths (38.6 per cent) of these outpatient activity types were individual treatment attendances with the client; 14.8 per cent were co-ordination contacts and 13.6 per cent were contacts with family/whānau. These three activity types account for over two-thirds of the 'Contact' services delivered in 2015.

The 'activity setting' variable in the PRIMHD dataset indicates the type of physical setting or contact channel that the activity was provided in. That is, it describes the type of setting the health tangata whaiora/consumer was accessing service in. Figure 5.6 disaggregates the 307,844 Contact activity types into two categories – activities/services which require face-to-face or inperson contact with clients or family/whānau, and non-face-to-face coordination activities where the contact channel was telephone, written correspondence, text messages etc. See Table 5.3 for the activity setting for the recorded service provision activities in 2015. Two-thirds (65.6 per cent) of the services/activities delivered in an outpatient/community setting required face-to-face or in-person contact with client or the whānau – an annual average of 15.6 face-to-face contacts per client. On average, around nine contacts per client were non-face-to-face (via telephone/written correspondence/text messages).

#### Figure 5.6: Activity unit type 'Contact' disaggregated by activity setting



#### Table 5.3: Activity setting for the outpatient contacts recorded in 2015

Activity Setting	Contacts	%	Activity Setting	Contacts
Onsite	93,812	46.5	Telephone	85,978
Community	40,468	20.0	Written correspondence	12,301
Domiciliary	30,149	14.9	SMS text messaging	7,582
Māori cultural setting	15,446	7.7	Audio Visual	61
Inpatient	5,746	2.8	Other Social Media/E-therapy	65
Residential	4,466	2.2	Telephone/Written/Other non-face	105,987
Prison	4,054	2.0	to-face outpatient contacts	103,907
Education Sector	2,161	1.1		
Emergency Department	1,805	0.9		
Court	1,361	0.7		
Police	1,223	0.6		
Non-psychiatric	445	0.2		
Primary Care	399	0.2		
Day tangata whaiora/consumer setting	214	0.1		
Youth Justice Residential Facility	108	0.1		
Face-to-Face outpatient contacts	201,857	100.0		

The 9,712 recorded instances of services provided in an inpatient or residential setting (Figure 5.5) equate to a total of 131,100 bed-nights utilised by 1,938 individuals in 2015 – an annual average of 67.6 bed-nights per client or 13.4 bed-nights per episode of care. Figure 5.7 disaggregates the bed-nights by the activity setting – Residential, Inpatient, Community or Onsite. More than two-thirds (68.6 per cent) of the bed-nights utilised in 2015 were in a community based residential rehabilitative MH/AoD setting. With an average of 21.0 bed-nights utilised per episode of care, each client utilised around 112.4 bed-nights in 2015 in a residential setting.

Of the total bed-nights utilised, 29.5 per cent were in a hospital where the client was an inpatient for treatment of MH/AoD issues. Each instance of hospitalisation or episode of care required an average of 8.3 bed-nights, and each client requiring inpatient care, on average, utilised around 33.0 bed-nights in 2015.

Bed-night activity unit types delivered in a 'Community' setting (1.4 per cent of the total bednights in 2015) were all 'Crisis respite care occupied bed nights', which are defined as short-term care for a person requiring support in an urgent situation as an alternative to admission to an acute mental health service.

Bed-night activity unit types delivered in an 'Onsite' setting are of two types:

 Onsite Substance abuse residential service occupied bed nights (96.8 per cent) - Time spent by a tangata whaiora/consumer in a substance abuse residential service. These 24-hour care and treatment services are provided to people with particular requirements unable to be met in less structured or supported settings.

% 81.1 11.6 7.2 0.1 0.1 100.0 • Planned respite care occupied bed nights (3.2 per cent) - Time spent by a tangata whaiora/consumer in a respite care service or receiving home based respite care. For use by people who require a short break from their usual living situation (usually planned).



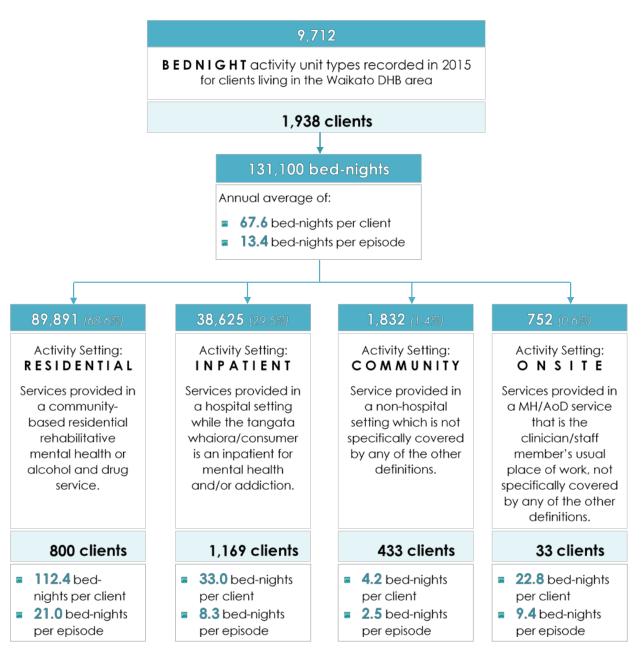


Figure 5.8 disaggregates the 318,439 service provision activities utilised in 2015 by Waikato DHB residents first by activity unit type, and then by service provider and activity setting. The provider arm of the DHB delivered a little over half of the outpatient as well as the inpatient activities/services in 2015 (56.3 and 54.1 per cent, respectively). Services requiring seclusion were only delivered by the DHB's provider arm. Of the 131,100 bed-nights utilised in 2015, the majority (71.0 per cent) were provided by NGOs and almost all these (96.5 per cent) were in a residential

setting. Of the bed-nights provided by the DHB's provider arm, 95.1 per cent were in a hospital setting.

Figure 5.8: MH/AoD service provision activities disaggregated by activity unit type and then by service provider and activity setting

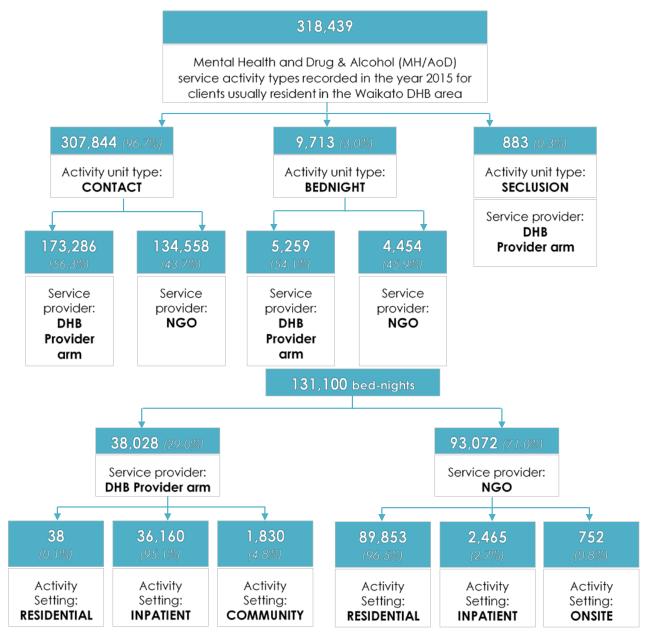
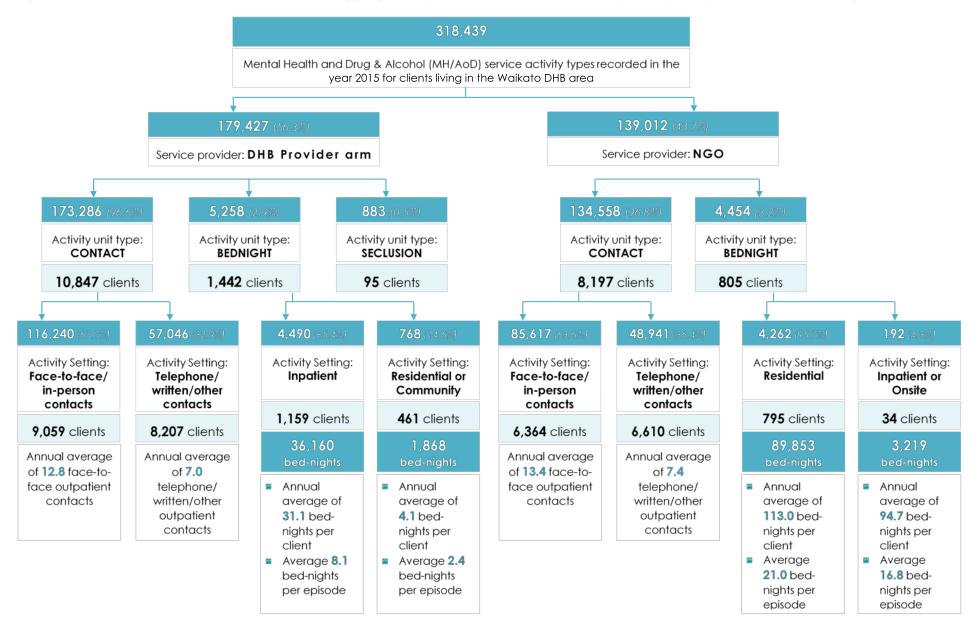


Figure 5.9 disaggregates the 318,439 service provision activities utilised in 2015 by Waikato DHB residents first by the service provider and then provides specific information on the activities provided to tangata whatora. Irrespective of the service provider, activities/services delivered in

2015 in an outpatient/community setting accounted for approximately 97 per cent of all activity types recorded. Also irrespective of whether the DHB provider arm or NGO provider delivery, on average each 'contact' client received 12-13 face-to-face contacts and seven contacts via telephone/written communication/text messaging.

Figure 5.9: MH/AoD service provision activities disaggregated by service provider and then by activity unit type and activity setting



# 5.3 Demographic profile of secondary service users in 2015

This section focuses on the 14,984 residents of the Waikato DHB area who were recorded as utilising secondary MH/AoD services in PRIMHD in 2015. Figure 5.10 shows the age group, sex and prioritised ethnic group of these tangata whaiora and Figure 5.11 disaggregates these data by whether the service utilised was for mental health or addiction issues. It should be noted that the previous limitations of coding within PRIMHD with respect to primary mental health, primary addiction, or dual diagnosis clients apply. In addition, as there were some tangata whaiora who were included in both MH and AoD, each of these categories in Figure 5.11 are not mutually exclusive. The focus of this section is on age, sex and ethnicity. An analysis of the socioeconomic status of these tangata whaiora in PRIMHD is not possible because of the inaccuracies of using a TA NZDep score compared to the finer Census Area Unit (CAU) – not possible for these analyses due to the small numbers at this level.

Of all Waikato DHB resident tangata whaiora utilising secondary care services in 2015, 60 per cent were aged 15-44 years (compared to 39 per cent in this age range in the total Waikato DHB resident population in 2015 – see Figure 3.2), and a further 20 per cent aged 45-64 years (compared to 25 per cent in this age range in the total population). A slightly higher proportion of tangata whatora in 2015 in the PRIMHD data set were male (57 per cent) compared to female (43 per cent), while the total resident population were 51 per cent female and 49 per cent male. The prioritised ethnic identification of 35 per cent of all Waikato DHB-resident tangata whaiora in PRIMHD in 2015 was Māori, while 23 per cent of the total resident population are Māori. This is likely to reflect both an over-representation of Māori in this utilisation analysis, as well as the age structure of the tangata whaiora. The same proportion of both tangata whaiora and the total Waikato DHB population were identified as Pacific (3 per cent), while a smaller proportion of Asian are seen in the tangata whatora data (2 per cent) compared to the total population (8 per cent). The Other ethnic group (which comprises predominately European) make up 60 per cent of the tangata whatora in both the MH and AoD services in PRIMHD in 2015, and 66 per cent of the total Waikato DHB resident population. The age, sex and ethnic profile of those tangata whaiora coded in the Mental Health service type category in PRIMHD is similar to the combined Mental Health and AoD services picture. Some noted differences are that for tangata whaiora in 2015 coded in the Mental Health service type, the sex profile is the same as the total resident population - 51 per cent females and 49 per cent males, compared to 57 per cent and 43 per cent in Figure 5.10. The over representation of males (66 per cent) and Māori (44 per cent) is seen particularly for the utilisation patterns focused on the AoD service types (Figure 5.11).

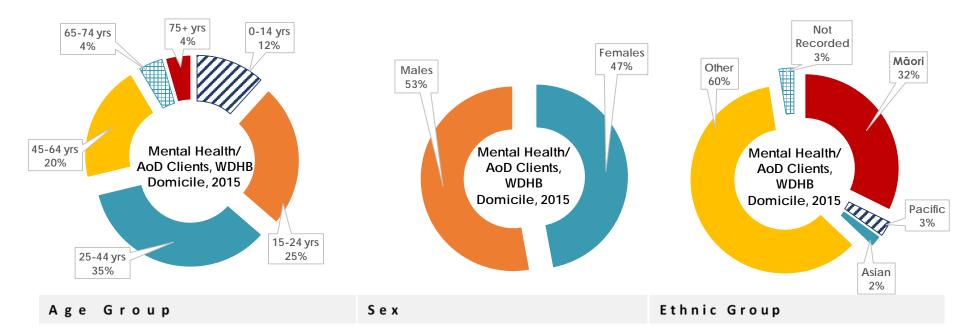
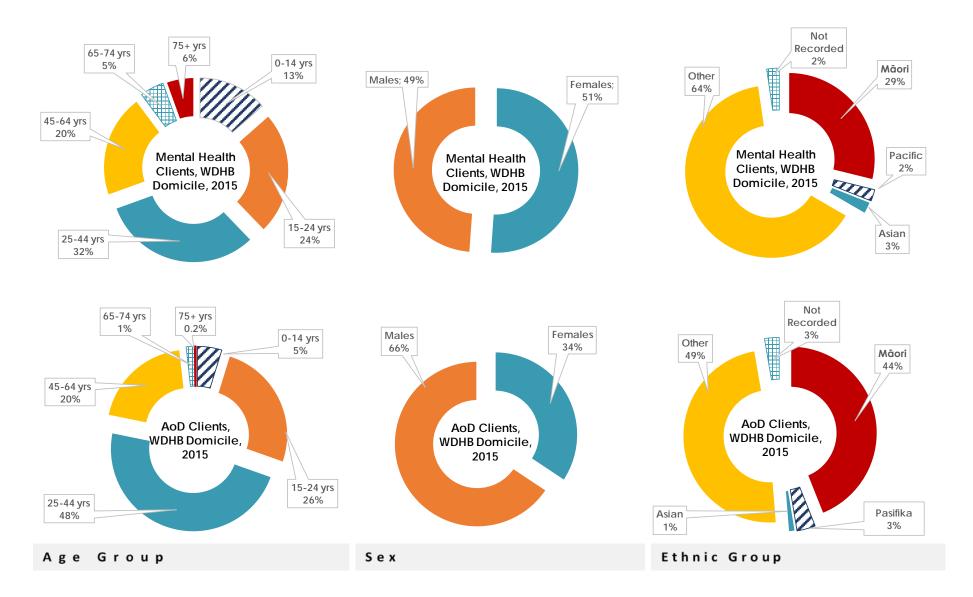


Figure 5.10: Age group, sex and prioritised ethnic group of Waikato DHB resident tangata whatora utilising secondary mental health services in 2015

Figure 5.11: Age group, sex and prioritised ethnic group of the Waikato DHB-resident tangata whaiora utilising secondary mental health services in 2015 - by service type (Mental health and/or AoD)



# 5.4 Utilisation rates of service users in 2015

The utilisation rate evaluates a population group's access to one of more MH/AoD services relative to their size. The utilisation rates were calculated for the three activity unit types:

**Contact**: services provided in an outpatient/community setting (not requiring hospitalisation/overnight stay) further disaggregated by face-to-face contacts and telephone/written correspondence/other non-face-to-face contacts.

**Bed-night**: number of actual bed-nights recorded for each activity type 'bednight'<sup>9</sup> further disaggregated by residential and inpatient<sup>10</sup>.

**Seclusion**: services requiring placement of a client at any time and for any duration, alone in a room or area from which they cannot freely exit.

The age-specific utilisation rates were calculated for each TA within the Waikato DHB area as follows:

#### Population access rate for age group x

# $= \frac{\text{No. of clients of sex } s \text{ ethnic group } g \text{ resident in TA } t \text{ utilising activity unit type } z \text{ in 2015}}{\text{No. of estimated residents of sex } y \text{ ethnic group } g \text{ resident in TA } t \text{ in 2015}}$

#### Average number of services used per client annually

=

## No. of services of activity unit type z utilised in 2015 by clients of sex s and ethnic group g resident in TA t Number of clients of sex s and ethnic group g resident in TA t utilising activity unit type z in 2015

Where,

- x = age groups: 0-14, 15-24, 25-44, 45-64, 65-74 and 75+ years
- s = sex: males, females
- g = prioritised ethnic group: Māori, non-Māori
- z = activity unit type: contact, bed-nights, seclusion

t = TA of domicile

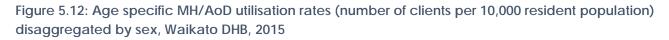
<sup>&</sup>lt;sup>9</sup> Number of bed-nights = Sum of activity unit count for all recorded activities where the activity type is 'bednight' with bed-night counts adjustments coded under activity type code 'TCR' taken into account.

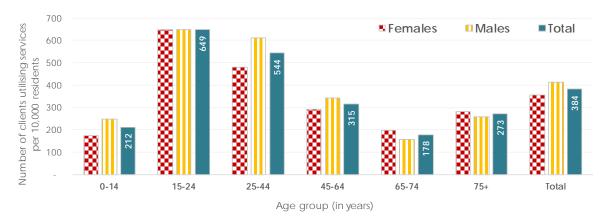
<sup>&</sup>lt;sup>10</sup> Throughout this document, "'bednight'" is used to describe the Activity Type 'bednight' listing in PRIMHD, while "bed-night" is used to describe the actual bed-nights utilised by tangata whaiora

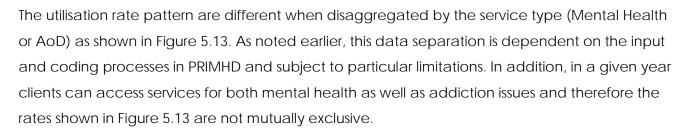
## 5.4.1 Overall, age-specific and service-specific utilisation rates

In 2015, approximately 384 per 10,000 residents in the Waikato DHB area utilised secondary mental health services. The overall utilisation rate was higher among men (413 per 10,000) compared to women (355 per 10,000).

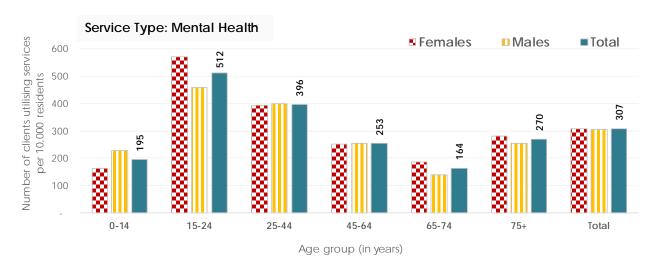
When disaggregated by age group, the utilisation rate is highest among youth aged 15-24 years (649 per 10,000); and male and female youth had the same rates of MH/AoD service utilisation. The utilisation rate among the younger working age population of 25-44 year olds is also relatively high (544 per 10,000), with the difference between rates seen for men and women (612 per 10,000 for men compared to 480 per 10,000 for women) – a greater absolute difference in sex-specific rates compared to any other age group, although the male-specific rate was also higher than the female-specific rate for those aged 0-14 years and 45-64 years. In the two oldest age groups, the female-specific rate was higher than that of males.



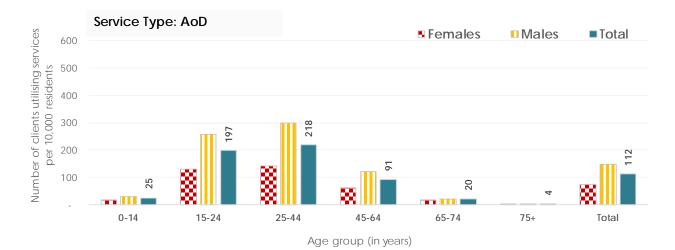




As seen earlier in this chapter with respect to the service utilisation activities, the utilisation rates for Mental Health services (those that are not coded only within AoD in PRIMHD) are substantially higher than for AoD services, 307 per 10,000 for all ages in MH compared to 112 per 10,000 for all ages in AoD. As expected, utilisation rates within the AoD services (and not only within MH) are particularly low for those aged 0-14 years and 65+ years. The highest age- and sex-specific utilisation rate within the MH services is seen for female youth (aged 15-24 years; 570 per 10,000). The highest age- and sex-specific utilisation rate within the AoD services is seen for male adults (aged 25-44 years; 298 per 10,000 compared to approximately half this rate -143 per 10,000 for females of the same age group). The utilisation rates for all age groups in the AoD services are greater for male than female (or there is no sex-specific difference). Among youth (aged 15-24 years), female-specific utilisation rates are greater than male within Mental Health service types, while the reverse is true in AoD services – male youth utilisation rates are higher than female.



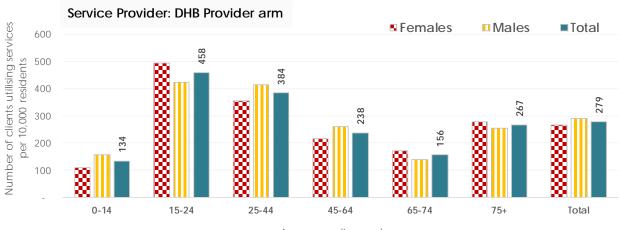




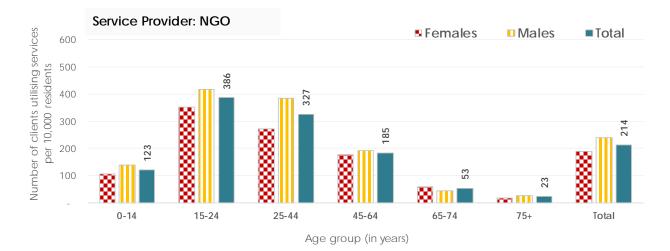
# 5.4.2 Utilisation rates within the DHB provider arm services and the NGO/Community sector

Figure 5.14 shows the age-specific utilisation rates in 2015 disaggregated by service provider (DHB provider arm or NGO/Community providers). The overall utilisation rate of secondary MH/AoD services is higher for the DHB's provider arm with 279 per 10,000 residents accessing DHB services compared to 219 per 10,000 for NGO/Community services. Men have slightly higher access rates than women and this difference is more apparent in the utilisation rates for NGO/community-provided services. Substantially higher utilisation rates are seen in the DHB provider arm (compared to the NGO/Community sector) for those residents 65 years and older, and this is particularly true for those residents aged 75+ years. The sex-specific utilisation rates are similar for both service provider groups across the ages, except among youth where rates for males are higher for NGO provided services compared to females. The opposite sex-specific utilisation (females greater than males) is seen for rates of service utilisation by youth in the DHB provider arm.







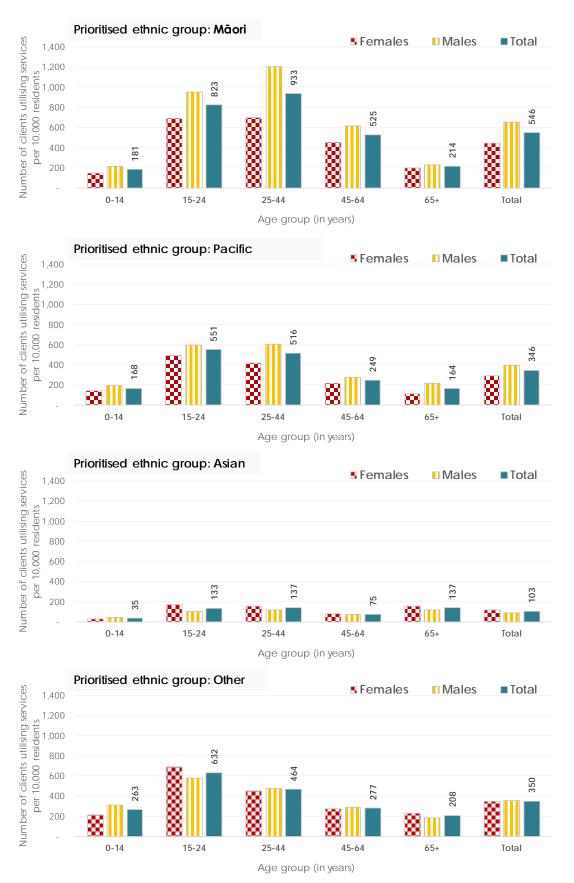


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## 5.4.3 Ethnic-specific utilisation rates

In Figure 5.15 the age-specific utilisation rates are compared for the four prioritised ethnic groups: Māori, Pacific, Asian and Other. The utilisation of secondary MH/AoD services is highest among Māori residents (546 per 10,000) and lowest for Asian (103 per 10,000). Compared to the Māori, Pacific and Asian ethnic groups, the utilisation rate for children (0-14 years) is highest among the Other ethnic group, 263 per 10,000. Among all other age groups, Māori have the highest utilisation rates. Within the Māori and Pacific ethnic groups, utilisation rates are higher for males compared to females. In the Asian and Other ethnic groups, males rates are lower than females, or the sex-specific rates are similar. The age-specific utilisation patterns are similar in all four broad ethnic groups with higher rates noted among youth and the younger working age populations (15-24 and 25-44 years).

# Figure 5.15: Overall age specific utilisation rates disaggregated by sex and prioritised ethnic group, Waikato DHB, 2015



## 5.4.4 Utilisation rates across the Territorial Authorities of the Waikato DHB

Utilisation of secondary MH/AoD services is notably higher than the Waikato DHB average in three of the ten TA areas within the Waikato DHB boundary – Ruapehu, South Waikato and Hauraki (see Figure 5.16). Otorohanga has the lowest rate followed by Matamata-Piako. Appendix Figure 11 compares the age-specific utilisation patterns for these TA areas. The overall pattern of utilisation is similar is all TA areas with higher rates noted among 15-24 and 25-44 year olds.

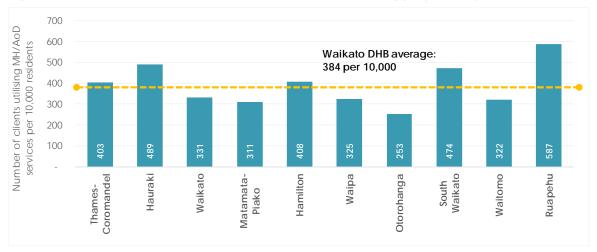


Figure 5.16: Overall utilisation rates of MH/AoD services disaggregated by TA of domicile

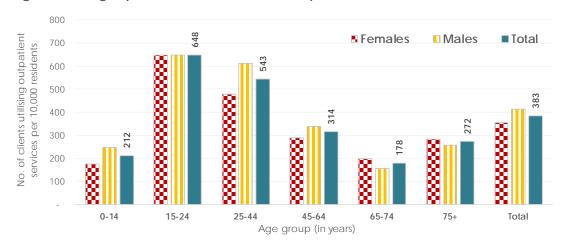
As described in Section 4, The TAs of Ruapehu, South Waikato and Hauraki are also commonly those found to have a greater proportion of the population living without access to the broader determinants of mental health such as low income, insecure or un-employment, and less educational attainment. Importantly, and as described in Section 3 and shown in Figure 3.7, the highest proportion of the Waikato DHB resident population living in area-level socioeconomic deprivation are also found in the South Waikato, Ruapehu, and Hauraki TAs.

## 5.4.5 Utilisation rates for the activity unit type 'Contact' (outpatient services)

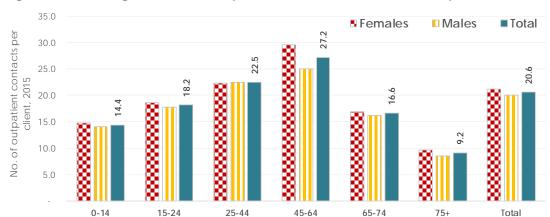
This section looks at the utilisation patterns for secondary MH/AoD services delivered in an outpatient/community setting. Two measures of utilisation are presented for 2015: number of clients per 10,000 residents of the Waikato DHB area accessing these outpatient services; and number of outpatient services (measured by the activity types recorded) utilised per client annually. The utilisation rates for outpatient services have also been disaggregated by the following activity settings:

- Face-to-face (or in-person) outpatient contacts; and
- Telephone/Written/Other non-face-to-face outpatient contacts.

As shown in Figure 5.17, around 383 residents per 10,000 utilised DHB funded secondary MH/AOD services in an outpatient/community setting. Each client on average utilised 20.6 outpatient contacts annually (see Figure 5.18). Access rates were higher for males (412 per 10,000) than females (355 per 10,000), and this was noted for all age groups except youth (similar rates among males and females) and those aged 65+ years (higher rates for females). On average, a slighter greater number of contacts were provided annually to females (21.2 per client) compared to males (20.1 per client). This pattern was consistent for all age groups (except the 25-44 year group where utilisation is similar).







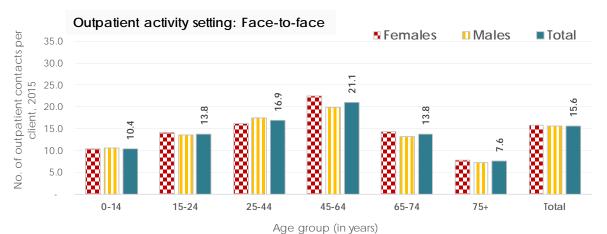
Age group (in years)

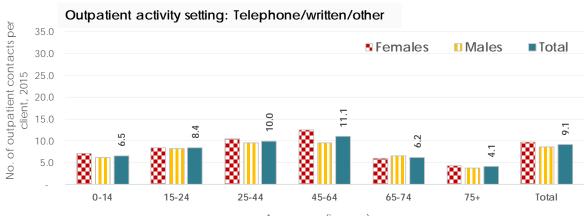
Figure 5.18: Average number of outpatient services/contacts utilised per client

### Outpatient utilisation rates by activity setting

Figure 5.19 shows the number of outpatient contacts with each client in 2015 disaggregated by activity setting; that is, whether the contact was face-to-face or via telephone/written communication/texting. Each client who accessed secondary MH/AoD services in 2015 had on average 15.6 face-to-face contacts and 9.1 contacts via telephone/written communication/texting. There is no notable difference between males and females in the utilisation of face-to-face outpatient contacts; on the other hand, females received slightly more non-face-to-face contacts than males in 2015. As seen in Figure 5.18, the highest number of outpatient contacts was provided to those aged 45-64 years (27.2 per client in 2015) and in this age group women had notably more outpatient contacts (irrespective of where the activity setting was face-to-face or not) than men (see Figure 5.19).





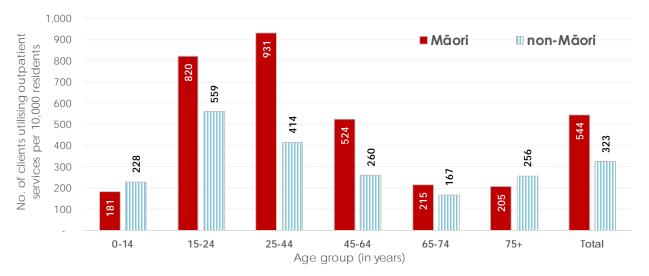


Age group (in years)

### Outpatient/community utilisation rates for Māori and non-Māori

This section compares the age-specific utilisation rate for MH/AoD services delivered in an outpatient/community setting for Māori and non-Māori as recorded in 2015 (see Figure 5.20). The rate is much higher for Māori residents, 544 per 10,000 than it is for non-Māori (323 per 10,000) and this difference was seen across all age groups except the youngest (0-14) and the oldest (75+) where the non-Māori rate of utilisation is higher. It should be noted here that the number of Māori aged more than 65+ years accessing MH/AoD services in 2015 is very small, and therefore the utilisation rates for 65-74 and 75+ year olds in this ethnic group should be treated with caution. The most pronounced disparity in utilisation is among the young working age population where the rate for Māori is more than 2.2 times higher than it is for non-Māori (931 per 10,000 compared to 414 per 10,000).





The number of outpatient contacts utilised per client is 2015 is slightly higher among Māori clients, 22.1 compared to 20.1 for non-Māori (Figure 5.21). This pattern is consistent across the younger age groups, whereas in the two oldest age groups, non-Māori utilised a notably higher number of outpatient contacts than Māori clients.

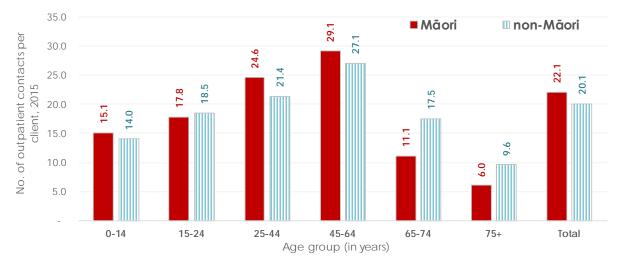
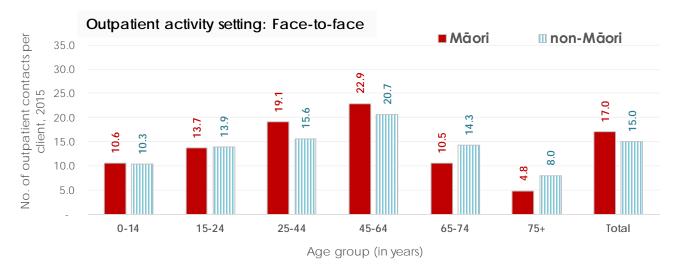
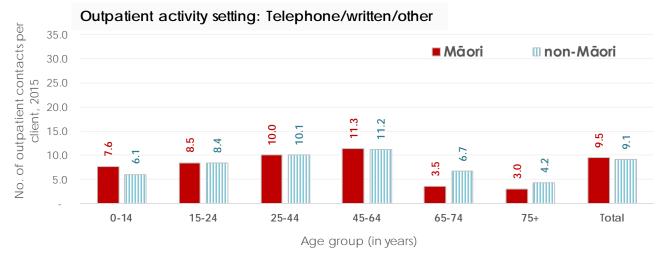


Figure 5.21: Number of outpatient contacts/services utilised per client disaggregated by Māori and non-Māori, Waikato DHB, 2015

The number of outpatient contacts per client for Māori and non-Māori are disaggregated by activity setting in Figure 5.22. The number of contacts via telephone/written communication/texting recorded per client in 2015 is similar for both ethnic groups, whereas Māori utilised slightly more face-to face contacts than non-Māori (17.0 per client compared to 15.0 per client). This pattern is consistent across all groups aged less than 65 years. Irrespective of activity setting, non-Māori utilised more outpatient contacts in 2015 than Māori for the 65-74 and 75+ year age groups.

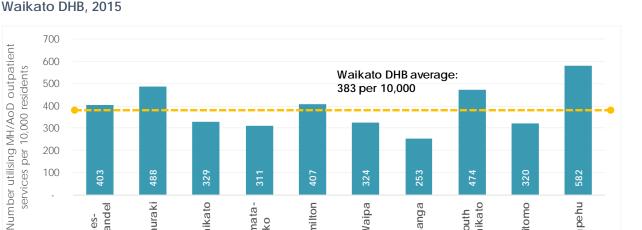






#### Outpatient/community utilisation rates by TA of domicile

Figure 5.23 disaggregates the overall utilisation rates for MH/AoD services delivered in an outpatient/community setting, by the TA area of domicile of the client. The age specific utilisation rates in each TA area are included in Appendix Figure 12. Community/outpatient utilisation in 2015 was notably higher than the DHB average rate in Ruapehu (582 per 10,000), Hauraki (488 per 10,000) and South Waikato (474 per 10,000). The lowest utilisation rates were noted for Otorohanga and Matamata-Piako. This matches that seen for all PRIMHD data, and also matches the analyses of area-level deprivation across the Waikato DHB, with greater proportions of the population living in areas of high deprivation also located in Ruapehu, Hauraki and South Waikato.



407

Hamilton

324

Waipa

Otorohanga

474

Waikato

South

Waitomo

Ruapehu

100

488

Hauraki

Waikato

Matamata-

Piako

Coromandel

Thames-

Figure 5.23: Overall utilisation rates for outpatient contacts/services disaggregated by TA of domicile, Waikato DHB, 2015

The number of outpatient contacts per client recorded in 2015 for each TA area is disaggregated by the activity setting in Figure 5.24. Compared to the DHB average of 15.6 face-to-face outpatient contacts per client, Hamilton and Thames-Coromandel TAs had higher rates (19.0 and 18.6 per client respectively). The number of non-face-to-face outpatient contacts per client were lower than the DHB average of 9.1 per client across all TA areas with the exception of Hamilton City (10.7 contacts via telephone/written communication/texting in 2015).

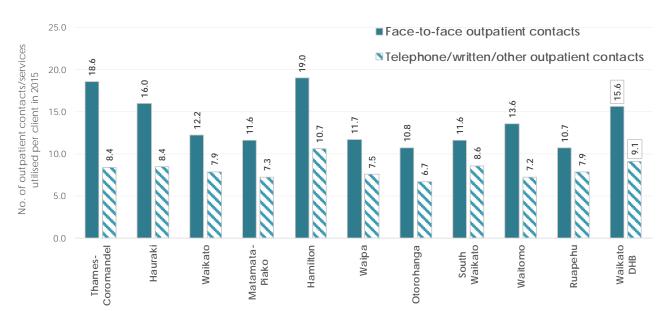


Figure 5.24: Number of outpatient contacts/services utilised per client disaggregated by activity setting and TA of domicile, Waikato DHB, 2015

5.4.6 Utilisation rates for the activity unit type 'Bednight'

This section looks at the utilisation patterns for activity type 'bednight'<sup>11</sup> - secondary MH/AoD services delivered in an inpatient setting in a hospital (or residential setting in case of these inpatient services delivered by NGOs), to people in need of close observation, intensive investigation or intervention. Two measures of utilisation are presented for 2015: number of clients per 10,000 residents of the Waikato DHB area accessing these 'bednight' activity types; and number of actual bed-nights<sup>8</sup> utilised per client annually. The utilisation rates for inpatient services have also been disaggregated by activity setting as follows:

- Inpatient (Services provided in a hospital setting while the client is an inpatient for mental health and/or addiction); and
- Residential (Services provided in a community-based residential rehabilitative mental health or alcohol and drug service.

This chapter therefore is able to consider differences between the tangata whatora within these activity settings in 2015 – noting that these categories are not mutually exclusive.

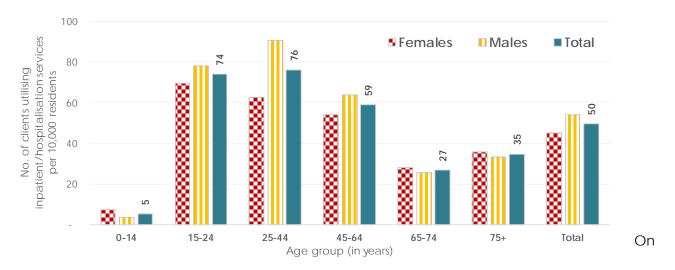
Very few 'bednight' activity type (around 2.0 per cent) were in the activity settings 'Community' or 'Onsite' and these have been excluded where the data were disaggregated by activity setting.

As shown in Figure 5.25, around 50 residents per 10,000 living in the Waikato DHB area utilised MH/AoD 'bednight' services and this rate was higher for males (54 per 10,000) then females (45 per 10,000).

Age-specific 'bednight' activity type utilisation rates are higher for males across all youth and middle age groups, and higher for females in those aged 0-14 and 65+ years. The rate of utilisation for MH/AoD 'bednight' activity types was highest among youth (15-24 years) and the young working age population (25-44 years). The difference in utilisation rate between males and females is most pronounced in the 25-44 year age group (90 per 10,000 for men compared to only 62 per 10,000 for women).

Figure 5.25: Age specific utilisation rates (number of clients utilising MH/AoD services per 10,000 resident population) for 'bednight' contacts, Waikato DHB, 2015

<sup>&</sup>lt;sup>11</sup> Throughout this document, "'bednight'" is used to describe the Activity Type 'bednight' listing in PRIMHD, while "bed-night" is used to describe the actual bed-nights utilised by tangata whatora



average each client accessing the MH/AoD 'bednight' activity type services in 2015 utilised 67.6 actual bed-nights in 2015 (see Figure 5.26) with males utilising more bed-nights (81.7) then females (51.3). This pattern of higher utilisation of actual bed-nights by males is seen across all age groups except for those aged 65-74 years. Very few children (30 girls and 15 boys aged 0-14 years) utilised the activity type 'bednight' services in 2015 and therefore the rates (number of actual bed-nights per client) should be treated with caution.

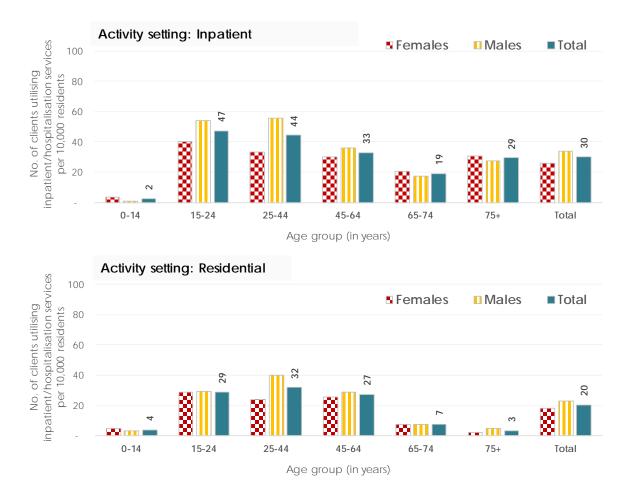


#### Figure 5.26: Number of bed-nights per client, Waikato DHB, 2015

#### 'Bednight' utilisation rates by activity setting

Figure 5.27 disaggregates the age-specific utilisation rates of 'bednight' MH/AoD activity types by the activity setting (Inpatient or Residential). On average 30 residents per 10,000 utilised 'bednight' activity types in an Inpatient setting (hospital) and 20 residents per 10,000 in a Residential setting. It should be noted that these two rates are not mutually exclusive as clients can access 'bednight' services in both activity settings in any given year. In addition, it is likely that those tangata whaiora requiring 'bednight' activity types within an Inpatient setting are a quite different service population to those within a Residential setting. Irrespective of the kind of setting, utilisation rate was higher among men and this pattern was mostly mirrored across all groups aged between 15 and 64 years. For the two oldest age groups (65-74 and 75+), the utilisation rate Page 94 of 187 is much higher for 'bednight' activity types provided in an Inpatient (hospital) setting. Moreover, in these age groups, the rate was higher for women. Very few clients aged 65+ years accessed inpatient services in a residential facility and therefore the utilisation rates for the two oldest age groups in this activity setting (Residential) should be treated with caution.





The number of actual bed-nights utilised per client in 2015 is disaggregated by the activity setting in Figure 5.28. On average, 33 actual bed-nights were utilised annually by clients in an Inpatient (hospital) setting and this rate is fairly consistent across the groups aged more than 25 years. The utilisation of bed-nights in an Inpatient setting was relatively lower among those aged 15-24 years (26.1 per client annually). As noted earlier very few children (0-14 years) utilised 'bednight' activity types in 2015 and therefore the utilisation rates among this age group should be treated with caution. For 'bednight' activity types delivered in a residential facility, on average 112.4 actual bed-nights were utilised per client in 2015 with this utilisation increasing with age. Very few people aged 65+ years accessed these services and therefore these utilisation patterns for the oldest two age groups should be treated with caution.



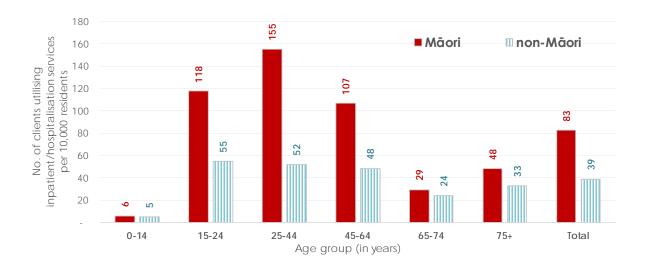
# Figure 5.28: Number of actual bed-nights per client disaggregated by activity setting, Waikato DHB, 2015

Age group (in years)

### 'Bednight' utilisation rates for Māori and non-Māori

Figure 5.29 compares the age-specific utilisation of 'bednight' MH/AoD activity types for Māori and non-Māori as recorded in 2015. Overall, 83 per 10,000 Māori residents across the DHB accessed these 'bednight' services requiring close observation, intensive investigation or intervention compared to only 39 per 10,000 among non-Māori. Irrespective of age, Māori had substantially higher rates than non-Māori. The disparity between the two ethnic groupings is most marked in the young working age population of 25-44 year olds: Māori were three times more likely to require MH/AoD 'bednight' services than non-Māori (155 per 10,000 compared to only 52 per 10,000).

Figure 5.29: Age specific utilisation rates for 'bednight' activity types disaggregated by Māori and non-Māori, Waikato DHB, 2015



Looking at the utilisation of actual bed-nights per client in 2015 (Figure 5.30), across all young and middle age groups, Māori clients utilised more actual bed-nights than non-Māori (82 bed-nights per Māori client compared to 58.5 for non-Māori). The average number of actual bed-nights utilised by non-Māori clients is higher than Māori for those aged 65-74 and 75+ years. However, it should be noted that very few Māori residents aged 65+ years utilised 'bednight' services in 2015; and therefore, the rates (bed-nights per client) for the 65-74 and 75+ year olds for this ethnic group should be treated with caution.

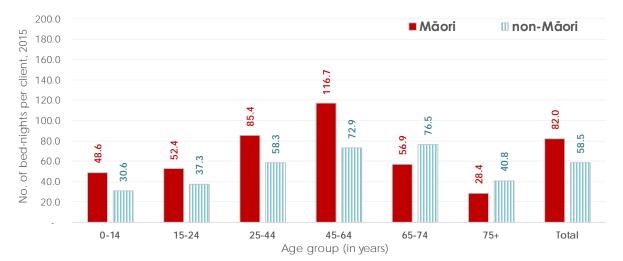
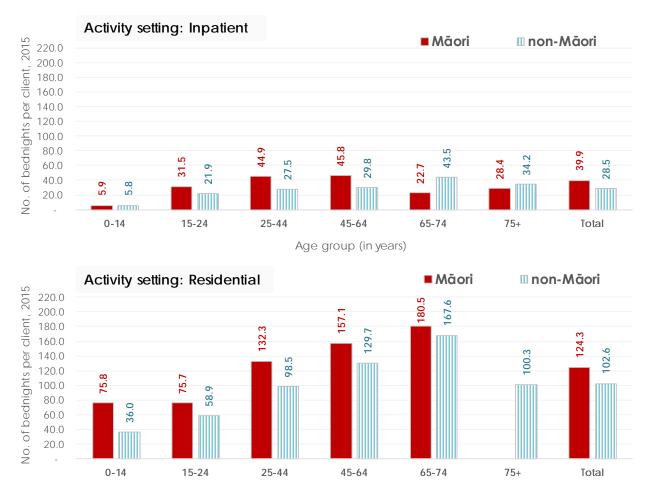


Figure 5.30: Number of bed-nights per client disaggregated by Māori and non-Māori, Waikato DHB, 2015

When disaggregated by activity setting (see Figure 5.31), the pattern of utilisation of bed-nights between Māori and non-Māori remains consistent to the overall rate noted previously, with Māori utilising more bed-nights annually than non-Māori for residents aged between 15 and 64 years.

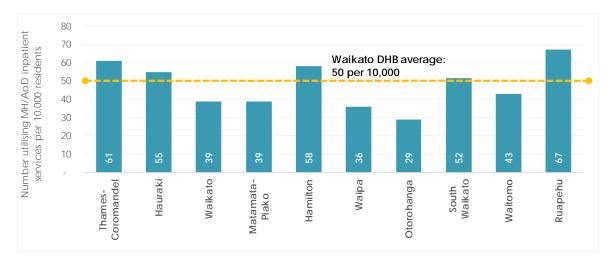
# Figure 5.31: Number of bed-nights per client disaggregated by activity setting, Māori and non-Māori Waikato DHB, 2015



Age group (in years)

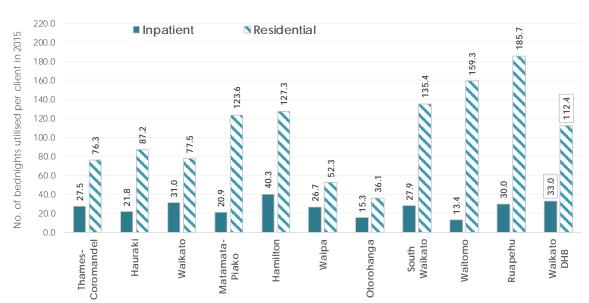
### 'Bednight' utilisation rates by TA of domicile

The overall utilisation rates for MH/AoD 'bednight' activity types delivered in 2015 are disaggregated by TA area of domicile in Figure 5.32. The age-specific utilisation rates are included in Appendix Figure 13. The TA rates were notably higher than the DHB average in three TA areas – Ruapehu (67 per 10,000), Thames-Coromandel (61 per 10,000) and Hamilton (58 per 10,000). The lowest rates were recorded for the Otorohanga and Waipa districts. These are slightly different TA's than described regarding the utilisation patterns of the 'contact' outpatient/community care.



#### Figure 5.32: 'Bednight' utilisation rates disaggregated by TA of domicile, Waikato DHB, 2015

For 'bednight' activity types delivered in an inpatient hospital setting, the average number of actual inpatient bed-nights per client recorded in 2015 was highest for those residing in Hamilton (40.3 actual bed-nights per client compared to the DHB average of 33 per client). For 'bednight' services in a residential facility, the number of actual bed-nights utilised per client was relatively high in Ruapehu (185.7 per client), Waitomo (159.3 per client) and South Waikato (135.4 per client) and lowest in Otorohanga and Waipa.



# Figure 5.33: Number of bed-nights per client disaggregated by activity setting and TA of domicile, Waikato DHB, 2015

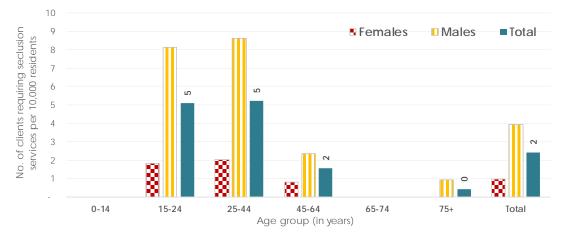
### 5.4.7 Activity unit type 'Seclusion'

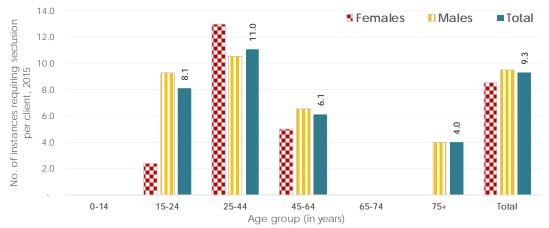
This section examines the utilisation rates for MH/AoD services that require the placing of a tangata whaiora/consumer, at any time and for any duration, alone in a room or area from which they cannot Page 99 of 187

freely exit. It should be noted that the number of residents requiring seclusion services was very low (95 people in 2015) and therefore the age-specific utilisation rates, especially when disaggregated by ethnic group, should be treated with caution.

In 2015, approximately two per 10,000 residents of the Waikato DHB area utilised the seclusion services (see Figure 5.34), and this rate was considerably higher for men (four per 10,000) than women (one per 10,000). These services were only required for clients aged between 15 and 64 years with highest rates seen among youth and the young working age population. On average, each client received a seclusion service around 9.3 times annually, with men utilising slightly more seclusion contacts than women (see Figure 5.35).

Figure 5.34: Age specific utilisation rates (number of clients utilising MH/AoD services per 10,000 resident population) for seclusion services, Waikato DHB, 2015







#### Seclusion rates for Māori and non-Māori

When disaggregated by ethnic group (please note before mentioned caution around small numbers), the overall seclusion rate was higher for Māori (57 per 10,000) then it was for non-Māori (37 per 10,000). Māori clients also, on average, needed more number of seclusion contacts (11.6 per client) then non-Māori (5.7 per client).



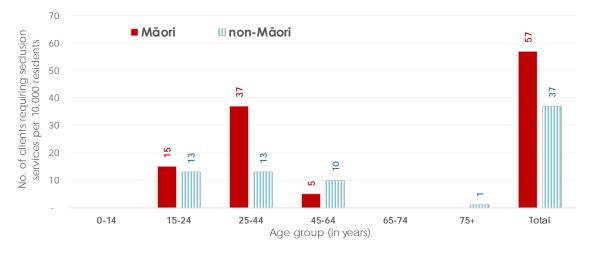
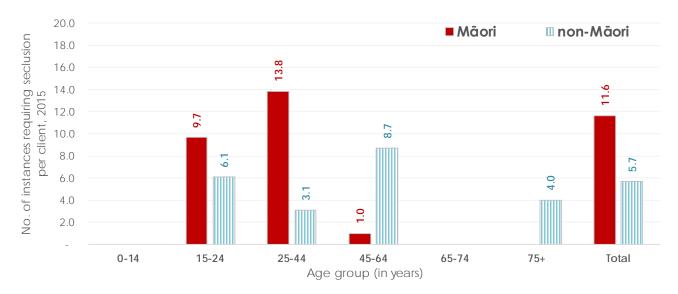


Figure 5.37: Number of services/contacts requiring seclusion per client disaggregated by Māori and non-Māori, Waikato DHB, 2015



## 5.5 Projected utilisation, 2023 and 2033

This section applies the age-specific utilisation rates recorded in 2015, disaggregated by sex and the broad ethnic grouping of Māori and non-Māori, to the projected resident population of Waikato DHB in 2023 and 2033 to get an estimate of number of clients likely to access the secondary MH/AoD services over the next eighteen years. It should be noted that the projection estimates presented here are based on the assumption that the 2015 utilisation rates will remain the same over the 2015-2033 period. Consequently, all projected changes in utilisation numbers are solely a result of demographic changes likely to occur in the resident population over the

next eighteen years and assume no changes in the service delivery patterns or patterns of access to the broader determinants of mental wellbeing.

In 2015, there were 377 (2.5 percent of the total 14,984) clients who utilised MH/AoD services with no ethnic group recorded in the PRIMHD database. For the purpose of analysis presented in this section, these 377 individuals have been randomly assigned to the Māori or non-Māori ethnic grouping based on the age and ethnic grouping of the remaining 97.5 per cent or 14,607 clients. Consequently, all projections in this section are calculated based on the 2015 age-specific utilisation rates of 4,956 Māori and 10,994 non-Māori clients disaggregated by sex.

The utilisation projections have also been carried out for the TA areas within the Waikato DHB boundary. It should be noted that the population projections for the total Waikato DHB area are based on the 2016 update of estimates provided by Statistics New Zealand to the MoH and the TA level estimates are a 2015 projections update sourced from the New Zealand Statistics portal.

All estimates of future utilisation are presented using the medium series projection scenario assuming medium fertility, medium mortality and medium net migration.

## 5.5.1 Overall projected utilisation of MH/AoD services

Figure 5.38 and Table 5.4 show the number of residents of the Waikato DHB area, disaggregated by broad age groups, projected to utilise secondary MH/AoD services in 2023 and 2033. The underlying detailed projection numbers (by five-year age groups and sex) are given in Appendix Table 12 and Appendix Table 13.

### 2015-2023

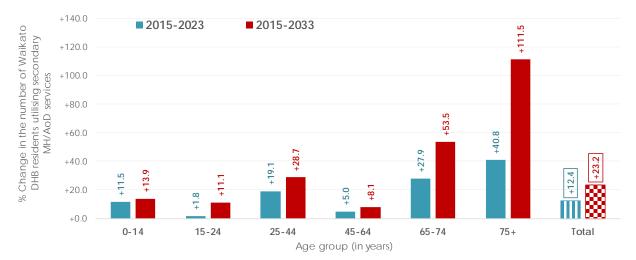
Over this eight-year period, approximately 1,864 additional people are projected to access secondary MH/AoD services, which is an overall increase of 12.4 per cent. The biggest numerical increase is expected in the 25-44 year age group with 1,000 additional tangata whaiora utilising services – this accounts for well over half of the total increase in tangata whaiora numbers projected for the DHB. The 65+ year age group is likely to account for around 24 per cent of the overall increase in tangata whaiora numbers (442 additional people utilising).

#### 2015-2033

Over this extended eighteen-year period, an additional 3,469 residents are estimated to utilise MH and AoD services by 2033, which equates to an overall increase of 23.2 per cent. The projected age-specific increase in number of tangata whaiora follows a similar pattern as seen in the 2015-2023 period with small increases estimated for the younger age groups and the numbers for the 65+ year groups increasing much more substantially. The number of 75+ year olds utilising secondary MH/AoD services is projected to more than double over 2015-2033.

By 2033, an additional 1,500 people aged 25-44 years are likely to access the MH/AoD services and this age group will account for over 43.2 per cent of the total increase in tangata whaiora numbers projected for the DHB. The 65+ year age group, with approximately 1,070 additional tangata whaiora by 2033, will account for almost 40.0 per cent of the overall increase in tangata whaiora numbers estimated for the DHB. These two age groups, the young working age population and the elderly will jointly account for three-quarters of the projected growth in tangata whaiora numbers across the DHB region over the 2015-2033 period.

# Figure 5.38: Projected percentage change in the number of clients utilising secondary MH/AoD services across the WDHB area; 2015-2023 and 2015-2033



# Table 5.4: Projected age-specific utilisation of MH/AoD services by clients living in the Waikato DHB area; 2023 and 2033 (medium series projections)

Age group	No. utilising secondary	Number estim secondary MH		Projected change in client numbers		
(in years)	MH/AoD services in 2015	2023	2033	2015-2023	2015-2033	
0-14	1,753	1,954	1,997	+201	+244	
15-24	3,697	3,764	4,107	+67	+410	
25-44	5,225	6,225	6,724	+1,000	+1,499	
45-64	3,033	3,186	3,278	+153	+245	
65-74	607	776	932	+169	+325	
75+	669	942	1,415	+273	+746	
Total	14,984	16,848	18,453	+1,864	+3,469	

## 5.5.2 Projected utilisation by ethnic group

Figure 5.39 and Figure 5.40 disaggregate the percentage increase in number of tangata whaiora projected to utilise secondary MH/AoD services, by Māori and non-Māori, for the periods 2015-2023 and 2015-2033. Table 5.5 gives the projected utilisation numbers on which these figures are based. The underlying detailed projection numbers (by five-year age groups and sex) for Māori and non-Māori are given in Appendix Table 14 and Appendix Table 15respectively.

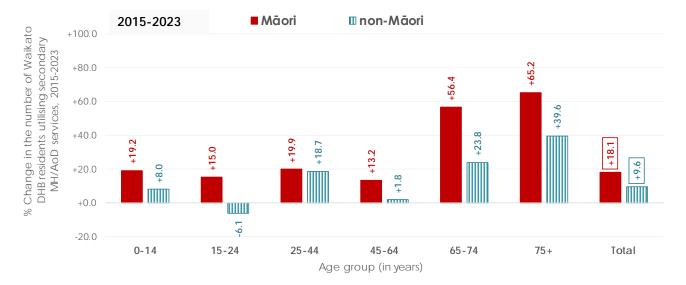
#### 2015-2023

The number of Māori residents utilising the secondary MH/AoD services is projected to increase at a much higher rate, 18.1 per cent over 2015-2023, than it is for non-Māori (9.6 per cent) and this pattern is seen across all age groups. Māori tangata whaiora numbers are projected to increase across all age groups, which the number of non-Māori tangata whaiora is likely to either decline or experience very small increases at the younger ages (less than 65 years). At the older ages (65+ years), the increases estimated for Māori are much more substantial than they are for non-Māori.

For both ethnic groups, the biggest numerical increases are expected in the 25-44 year group, accounting for 45.2 per cent of the overall increase in Māori tangata whaiora (406 of the additional 898 clients estimated) and 61.5 per cent for non-Māori (594 of the additional 966 tangata whaiora estimated).

For the Māori ethnic group, although the increase in number of tangata whaiora aged 65+ years is likely to be substantial as seen in Figure 5.39, the increase in number of tangata whaiora from this age group only accounts for 7.2 per cent of the additional 898 Māori tangata whaiora utilising services by 2023. On the other hand among non-Māori, 39.1 per cent of the 966 additional tangata whaiora estimated by 2033 will be aged 65 years or more. In other words, numerically, the majority of the projected increase in tangata whaiora numbers for Māori is among the younger ages and that for non-Māori is among the elderly.

Figure 5.39: Projected percentage increase in the number of **Māori** and non-**Māori** tangata whaiora utilising secondary MH/AoD services across the WDHB area; 2015-2023



#### <u>2015-2033</u>

Similar to the findings noted above, the projected increase in the number of Māori residents utilising the secondary MH/AoD services is around 43.8 per cent, much higher than that estimated for non-Māori (12.9 per cent). Numerically, the estimated increase for Māori (2,173 additional clients by 2033) is around 1.7 times more than that for non-Māori (1,296 additional tangata whaiora).

Although an increase in tangata whaiora numbers are expected across all age groups for Māori, the number of 65+ year olds is likely to more than double (109 in 2015 to around 285 by 2033, an overall increase of 161.4 per cent). The increase in tangata whaiora numbers projected for the 25-44 year group will account for more than half of the overall projected increase in Māori tangata whaiora (1,089 of the total 2,173 additional people utilising by 2033).

In the case of non-Māori, the numbers at younger ages (less than 65 years) are projected to increase very slightly or even decline. The estimated increase in tangata whaiora numbers at the two oldest age groups (an additional 895 people aged 65+ years by 2033) will account for around 69 per cent of the overall projected increase in non-Māori tangata whaiora over this eighteen-year period (Figure 5.40 and Table 5.5).

Figure 5.40: Projected percentage increase in the number of **Māori** and non-**Māori** tangata whaiora utilising secondary MH/AoD services across the WDHB area; 2015-2033

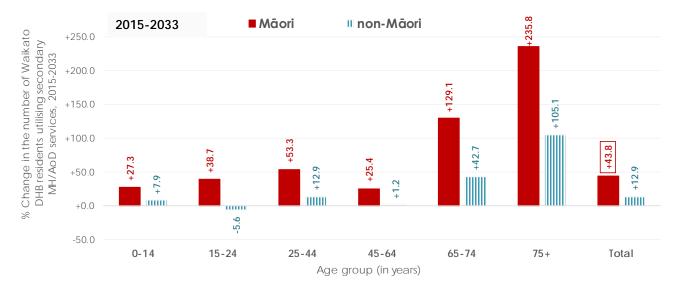
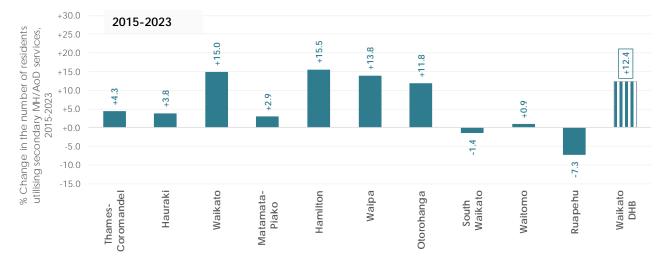


Table 5.5: Projected age-specific utilisation of MH/AoD services by **Māori** and non-**Māori** tangata whaiora living in the Waikato DHB area; 2023 and 2033 (medium series projections)

	Māori					non-Māori				
Age group (in	No. utilising services	Number estimated to utilise secondary MH/AoD services		Projected change in client numbers		No. utilising services	utilise se	timated to condary services		change in umbers
years)	in 2015	2023	2033	2015-2023	2015-2033	in 2015	2023	2033	2015-2023	2015-2033
0-14	545	650	694	+105	+149	1,208	1,305	1,303	+97	+95
15-24	1,396	1,605	1,936	+209	+540	2,301	2,160	2,171	-141	-130
25-44	2,042	2,448	3,131	+406	+1,089	3,183	3,777	3,593	+594	+410
45-64	864	978	1,083	+114	+219	2,169	2,207	2,194	+38	+25
65-74	76	119	174	+43	+98	531	657	758	+126	+227
75+	33	55	111	+22	+78	636	888	1,304	+252	+668
Total	4,956	5,854	7,129	+898	+2,173	10,028	10,994	11,324	+966	+1,296

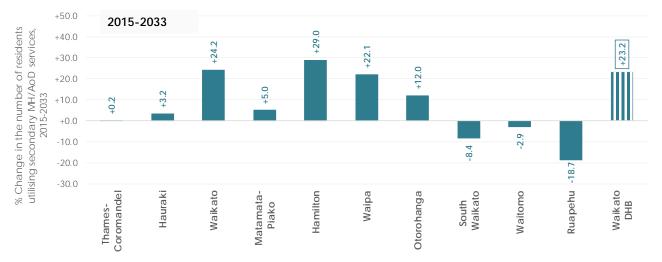
### 5.5.3 Projected utilisation by TA of domicile

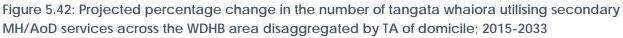
Figure 5.41 and Figure 5.42 compare the projected percentage increase in the number of clients across the TA areas within the Waikato DHB boundary. The overall projected increase of 12.4 per cent over the 2015-2023 period (1,864 additional residents utilising services) is not distributed uniformly across the ten TA areas of the DHB. The number of clients is likely to increase in seven TAs, and either decline or experience very marginal increases in the remaining three (Ruapehu, South Waikato and Waitomo) as seen in Figure 5.41. The increases expected in Hamilton, Waikato and Waipa would account for approximately 94 per cent of the overall increase in tangata whaiora numbers projected for the DHB over the 2015-2023 period.





Looking at the extended 2015-2033 period, the increase in number of residents utilising MH/AoD services in Hamilton, Waikato and Waipa would account for almost all the increase projected for the DHB, with some of the increase in these three TAs offsetting the notable decline in client numbers estimated for Ruapehu, South Waikato and Waitomo.





## 5.6 Diagnostic data within PRIMHD, 2015

Only limited diagnostic data was available for this report.

As per the Mental Health and Addiction: Service use 2012/13 report published online by the Ministry of Health (Ministry of Health, 2016)), a clinician is not required to enter a diagnosis within the PRIMHD database within the first three months of treatment. This means that there is likely to be no diagnosis data recorded for a large number of clients who only received short-term treatment (although this practice is not necessarily standardised across the DHB provider and NGO/Community provider arms). For those tangata whaiora where there is diagnosis information added in the first 3 months of care, many service organisations submit a large number of nonspecific diagnoses such as 'diagnosis' deferred', 'no specific diagnosis' to PRIMHD during this time. These codes do not provide specific diagnostic information and therefore have been removed from the analyses in this section. In addition, the practice of entering diagnosis codes into the PRIMHD dataset is only common for the DHB provider arm. Therefore, of the 14,984 individuals living in the Waikato DHB area who utilised services in 2015, the MH/AOD related diagnoses were available only for those tangata whatora for whom the DHB provider arm provided their services, and for those who were involved with the service for 3 months or more. This resulted in diagnostic data available for 4,482 clients (29.9 per cent of the total tangata whaiora for 2015). As the data for only the 2015 year were extracted and analysed, it is not possible to accurately measure what proportion of these 4,482 clients were in long-term care. As shown in Table 5.6, 88.5 per cent of the 4,482 clients with diagnosis recorded in PRIMHD database had only one diagnostic category or group assigned.

No. of diagnostic groups (the client is coded for in the PRIMHD database)	No. of clients	%
1	3,965	88.5
2	427	9.5
3	73	1.6
4 or more	17	0.4
	4,482	100.0

Table 5.6: Diagnostic groupings (PRIMHD dataset, 2015); Waikato DHB tangata whaiora

The diagnoses recorded were grouped into broad groupings as listed in Table 5.7. The most frequent diagnosis coded was those within the 'mood disorder' grouping, as identified for 1,289 tangata whaiora (or 28.7 per cent of those for whom a diagnosis was available). The next most frequent diagnoses were schizophrenia/psychotic disorders (20 per cent); mental disorders not otherwise specified (19 per cent); anxiety disorders (14.5 per cent); and substance-related disorders (9.5 per cent). Of these diagnostic groups, mood disorders and anxiety disorders were more common in females compared to males.

As a single tangata whatora can be coded into more than one diagnostic group and therefore the total number of diagnoses assigned in the three tables (5,111) is greater than the actual 4,482 individuals for whom the diagnosis is recorded in PRIMHD.

Table 5.7: Number of male and female clients in each diagnostic grouping; 2015 PRIMHD data for
Waikato DHB

Diagnostic group	Females	Males	Total
Mood Disorders	771	518	1,289
Schizophrenia/Psychotic Disorders	300	606	906
Mental disorder, not otherwise specified	420	448	868
Anxiety Disorders	430	220	650
Substance-Related Disorders	138	290	428
Infancy/Childhood/Adolescence Disorders	81	205	286
Delirium/Dementia/Amnestic/Cognitive Disorders	111	119	230
Adjustment Disorders	96	79	175
Personality Disorders	96	62	158
Eating disorders	62	1	63
Mental Disorders Due to Medical Condition	12	21	33
Somatoform Disorders	6	4	10
Dissociative Disorders	5	3	8
Impulse-Control Disorders	0	3	3
Sexual/Gender Identity Disorders	2	1	3
Sleep Disorders	0	1	1
	2,530	2,581	5,111

Diagnostic data is disaggregated by age and ethnic group (Māori/non-Māori) in Table 5.8 and Table 5.9 respectively. Tangata whatora diagnosed within the most common diagnostic groups

can be seen to cluster around the middle age groups (15-64 years), as expected from the utilisation patterns seen earlier in this chapter. An exception to this is those tangata whaiora diagnostic within the 'mental disorder not otherwise specified' group, who are more likely to be younger.

Diagnostic group	0-14	15-24	25-44	45-64	65-74	75+	Total
Mood Disorders	19	280	459	360	96	75	1,289
Schizophrenia/Psychotic Disorders	1	155	429	271	35	15	906
Mental disorder, not otherwise specified	163	256	246	94	47	62	868
Anxiety Disorders	56	189	226	114	35	30	650
Substance-Related Disorders	5	120	179	120	3	1	428
Infancy/Childhood/Adolescence Disorders	153	86	23	22	2	0	286
Delirium/Dementia/Amnestic/Cognitive Disorders	0	2	0	20	50	158	230
Adjustment Disorders	17	53	52	27	10	16	175
Personality Disorders	1	50	73	30	3	1	158
Eating disorders	6	28	22	7	0	0	63
Mental Disorders Due to Medical Condition	1	1	6	13	5	7	33
Somatoform Disorders	0	5	3	2	0	0	10
Dissociative Disorders	1	2	4	0	1	0	8
Impulse-Control Disorders	0	1	2	0	0	0	3
Sexual/Gender Identity Disorders	0	2	1	0	0	0	3
Sleep Disorders	1	0	0	0	0	0	1
	424	1,230	1,725	1,080	287	365	5,111

Table 5.8: Number of clients in each diagnostic grouping disaggregated by age; 2015 PRIMHD data for Waikato DHB

Of the 5,111 diagnoses assigned (to the 4822 tangata whaiora), 28.7 per cent are assigned to a tangata whaiora identified as Māori (Table 5.9). Particularly high proportions of those tangata whaiora assigned within the schizophrenia/psychoses diagnostic group are identified as Māori (almost the same number as non-Māori).

Table 5.9: Number of Māori and non-Māori clients in each diagnostic grouping; 2015 PRIMHD data for Waikato DHB

Diagnostic group	Mäori	non-Mäori	Total
Mood Disorders	287	1002	1,289
Schizophrenia/Psychotic Disorders	448	458	906
Mental disorder, not otherwise specified	246	622	868
Anxiety Disorders	148	502	650
Substance-Related Disorders	147	281	428
Infancy/Childhood/Adolescence Disorders	62	224	286
Delirium/Dementia/Amnestic/Cognitive Disorders	32	198	230
Adjustment Disorders	43	132	175
Personality Disorders	39	119	158
Eating disorders	2	61	63
Mental Disorders Due to Medical Condition	7	26	33
Somatoform Disorders	1	9	10
Dissociative Disorders	1	7	8
Impulse-Control Disorders	2	1	3
Sexual/Gender Identity Disorders	1	2	3
Sleep Disorders	1	0	1
	1,467	3,644	5,111

## 6 Dispensed pharmaceutical prescription data

## Key points

Data indicate that in the Waikato DHB area, dispensing of primary care prescriptions for mental health medications increase with age and are more frequently dispensed for female patients. However, ADHD medication is an exception to this trend. The dispensing of ADHD medication decreases with age and is more common in males.

With the exception of some age brackets for specific medications, GP prescriptions are less likely to be dispensed for Māori (compared to non-Māori) for all groups of mental health medications in this analysis: anti-depressants, anti-psychotics, sedatives/relaxants, mood stabilisers, ADHD treatment and dementia management. Important exceptions to this trend are that: Māori men aged 75 years old and over received a considerably higher rate of GP prescriptions for anti-psychotic medications compared with non-Māori men of the same age group; and dispensing of dementia specific medications is more common for Māori than non-Māori amongst males aged 65 to 74 years old.

There are also some differences in prescription dispensing by TA of domicile.

There are a number of possible explanations that could drive different prescription dispensing patterns: differences in the prevalence of mental illness, different approaches to the management of mental health in primary care, differential access to primary care services and prescription dispensing including the cost and accessibility of primary care and pharmacy in some locations, differential access to specialist mental health services (impacting on primary care) and differences in the community attitudes and beliefs about health services, mental illness and its treatment.

#### Antidepressants

- The most common antidepressants prescribed in 2015 by GPs in the Waikato DHB were citalopram, amitriptyline and fluoxetine.
- Overall, GP prescribing rates for antidepressants within the Waikato DHB are estimated at 639 per 10,000 population. These prescription rates are the lowest amongst those aged 0-14 years, but increase with age and are the highest in the 75+ age group (1,431 per 10,000).
- By ethnicity, the rate of GP prescriptions for antidepressants is estimated to be lower for Māori compared to non-Māori. This trend is seen for both males and females, and across all age groups, but is most pronounced for women aged 75+ years.

#### Antipsychotics

- Quetiapine is the most common anti-psychotic medication prescribed by GPs in the Waikato DHB area.
- Overall, GP prescribing rates for anti-psychotics within the Waikato DHB are estimated at 127 per 10,000 population. There is a higher anti-psychotic prescribing rate seen for those aged 75+ years.
- By ethnicity, anti-psychotic prescribing rates for non-Māori (136 per 10,000) are greater than those for Māori (96 per 10,000). However, this pattern does not hold across all age groups. For those aged 24-64 years, rates of anti-psychotic prescribing for Māori are greater than those for non-Māori.

#### Sedatives and relaxants

- Over 60% of sedatives and relaxant GP prescriptions in 2015 in the Waikato DHB region were for Zopiclone
- Overall, GP prescribing rates for sedatives and relaxants within the Waikato DHB are estimated at 317 per 10,000 population. Prescribing rates for sedatives and relaxants increase with advancing age and are higher among females, compared with males, across all age groups. Non-Māori have a higher rate of sedative/relaxant prescriptions than Māori throughout the Waikato across all age groups.

#### Other medications

- Lithium prescriptions in 2015 were uncommon.
- The majority of ADHD-related prescriptions (for those aged 0-24 years) were for a form of methylphenidate, and ADHD medication prescribing rates were higher for males compared to females. Overall prescribing rates for ADHD medication were 67 per 10,000. Māori were less likely to be prescribed ADHD medications compared to non-Māori.
- The prescribing of dementia specific medications in the Waikato region by GPs remains relatively uncommon, with the majority of prescriptions analysed for Donepezil. As expected, dementia prescription rates increase with age, and these medications are also more commonly prescribed for females.

## 6.1 Data extraction

The pharmaceutical data was extracted by the Waikato DHB in November 2016 based on the following criteria:

All prescriptions dispensed in the calendar year 2015 (Jan to Dec) by a pharmacy based in and funded by Waikato DHB and/or prescriptions dispensed to clients living in the Waikato DHB area (usual residence recorded at the time of dispensing of the medications).

Following consultation with the advisors involved in this project, the list of drugs described in Table 6.1 were selected for review.

Antidepressants	Antipsychotics	Sedatives/relaxants	
Amitriptyline	Amisulpride	Alprazolam	
Citalopram hydrobromide	Aripiprazole	Buspirone hydrochloride	
Citalopram hydrobromide (Celapram)	Chlorpromazine hydrochloride	Clonazepam	
Clomipramine hydrochloride	Clozapine	Diazepam	
Dothiepin hydrochloride	Flupenthixol decanoate	Lorazepam	
Doxepin hydrochloride	Fluphenazine decanoate	Oxazepam	
Escitalopram	Haloperidol	Temazepam	
Fluoxetine hydrochloride	Haloperidol decanoate	Zopiclone	
Imipramine hydrochloride	Levomepromazine hydrochloride		
Maprotiline hydrochloride	Levomepromazine maleate	Mood stabiliser	
Mianserin hydrochloride	drochloride Olanzapine		
Mirtazapine	Paliperidone		
Moclobemide	Pericyazine	Dementia	
Nortriptyline hydrochloride	Pipothiazine palmitate	Donepezil hydrochloride	
Paroxetine hydrochloride	Quetiapine	Rivastigmine	
Phenelzine sulphate	Risperidone		
Sertraline	Trifluoperazine hydrochloride	ADHD	
Tranylcypromine sulphate	Ziprasidone	Atomoxetine	
Venlafaxine	Zuclopenthixol decanoate	Dexamfetamine sulfate	
	Zuclopenthixol hydrochloride	Methylphenidate hydrochloride	

Table 6.1: Mental health medications grouped by category of use

291,287 rows of data were received for all pharmaceutical drugs dispensed over the 2015 calendar year to either patients who lived within the Waikato DHB boundary or were funded by the Waikato DHB. The dataset had the following variables:

- 1. *PEC form number* This is unique number generated by each pharmacy when a prescription is processed for dispensing. By combining the PEC number with the pharmacy name, it is possible to generate a unique code for each individual prescription that is dispensed.
- 2. Dispensing pharmacy Name of the pharmacy dispensing the medication(s).
- 3. Date dispensed.

- 4. GP name if listed Name of the General Practitioner prescribing the medication. In cases where the GP name is missing, it is assumed that the prescription was prescribed by a secondary care provider and therefore <u>excluded</u> from the analysis.
- 5. Area Unit of domicile The census area unit in which the client was resident in 2015 as recorded at the time the medication was dispensed.
- 6. TA of domicile The Territorial Authority (TA) area in which the client was resident in 2015 as recorded at the time the medication was dispensed.
- 7. Chemical name of the medication dispensed.
- 8. Sex of the client.
- 9. Age of the client on the day the medication was dispensed.
- 10. Prioritised Ethnic Group a mutually exclusive Māori, Pacific and Other prioritised ethnicity classification.

The following rows of data were excluded from the analysis:

- 16,436 rows for medications dispensed to clients living outside the Waikato DHB area or where the TA of residence is missing.
- 49,698 rows where the name of the prescribing GP was missing. These were assumed to be medications prescribed by secondary care providers.
- 408 rows which were marked as duplicates (instances where the PEC form number, date medication was dispensed, chemical name of the medication dispensed, age, sex and ethnicity of the client, and the prescribing GP were found to be identical).

Of the 224,745 rows remaining, a chemical group was assigned to each unique chemical name as per the grouping shown in Table 6.1 (Anti-depressants, Anti-psychotics, Sedatives/relaxants, Mood stabilisers, Dementia and ADHD).

There were 10,382 instances where more than one medication from a particular chemical grouping (for example, two types of anti-depressants; Amitriptyline and Venlafaxine) was prescribed within a prescription. For each of these prescriptions, only one instance (row) of medication (within a chemical group) was retained and others deleted as duplicates. This was done to avoid people being counted more than once within the same prescription and same chemical group.

The remaining 215,502 rows of data were grouped into quarters based on the date the prescription was dispensed at the pharmacy (Jan-Mar, Apr-Jun, Jul-Sep and Oct-Dec). To ensure that a person was counted only once each quarter the following steps were carried out:

<u>Step one</u> All rows of data where all of the following variables were identical were considered to be duplicates and therefore deleted:

- Quarter when the medication was dispensed
- Pharmacy
- Chemical group
- Demographic characteristics of the client Area unit of domicile, age, sex and ethnic group
- GP prescribing the medication

180,204 rows of data remained after this step-one de-duplication process.

<u>Step two</u> All rows of data where the following variables were identical were considered to be duplicates and therefore deleted:

- Quarter when the medication was dispensed
- Chemical name
- Demographic characteristics of the client Area unit of domicile, age, sex and ethnic group
- GP prescribing the medication

The remaining 177,162 rows of data were used for the analysis presented in this section. For each chemical group, an average was taken across the four quarters to get an estimate of the number of clients being prescribed mental health-related medication within the primary care sector.

To consider the potential primary care utilisation rates (per 10, 000 population) by age, sex and prioritised ethnicity, these estimates of the number of people prescribed mental health drugs in primary care were disaggregated by these demographic characteristics (using the prescribing data) and then considered according to the resident population.

In this report, this estimation of people dispensed primary care medication is used as a proxy for primary care utilisation for the management of mental health and the pattern of prescribing for mental illness by GPs. There are however important limitations to these analyses and therefore these data must be interpreted with caution. Firstly, because NHI-linked pharmaceutical prescription data was not available, it was not possible to determine the actual number of people for whom prescriptions were provided. The de-duplication and quarterly averaging processes undertaken with this data were an attempt to approximate individuals without the availability of an unique ID. Secondly, there is likely to be important unmet need in primary care, particularly for those with mental health concerns. Those within our community who are unable to access high quality, appropriate and effective primary care are missing in these analyses, as are those for whom pharmaceuticals were prescribed but not dispensed. Finally, we recognise that people with mental health needs within primary care do not necessarily require prescription

medication for the effective management of their mental health, and also that some of the medications reviewed in this report may be prescribed for non-mental health related concerns.

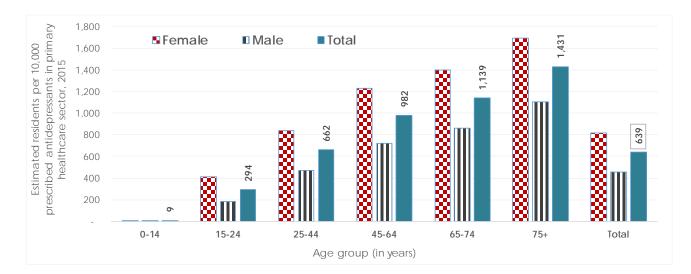
Despite these limitations, the following sections review the pharmaceutical prescription data for the Waikato DHB population, by category of use, as described in Table 6.1. These data instead provide a platform for generating hypotheses regarding the care and treatment of mental illness in primary care. Given the limitations of the dataset and the lack of accurate prevalence data to compare community prescribing rates with, no assumptions are made in this report regarding the 'correct' rate of prescribing (to indicate quality of care for example) for each medication category, rather this report describes the best estimate of the 2015 utilisation patterns.

### 6.2 Anti-depressant prescribing patterns, 2015

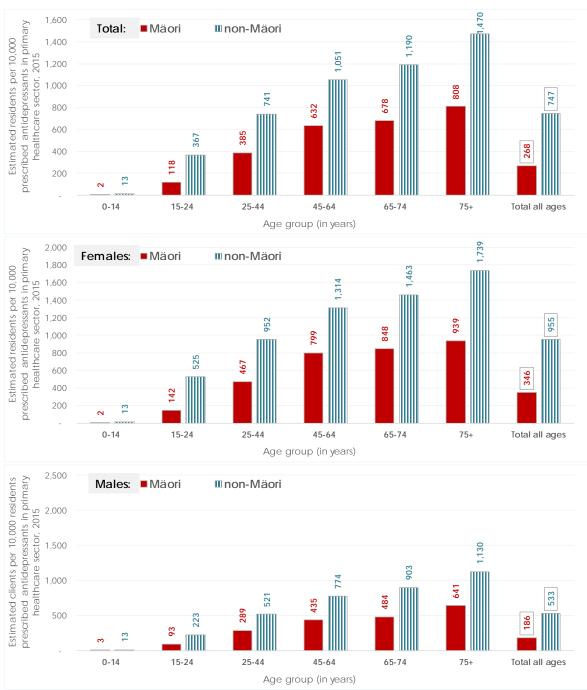
Anti-depressants are used most commonly for depression and other mood disorders but also in the treatment of many conditions, including anxiety, chronic pain disorders and arthritis. An estimate of the average number of Waikato DHB residents prescribed antidepressants per quarter of 2015, using the methodology of this report, is 24,948. The most common anti-depressant prescriptions were citalopram, amitriptyline and fluoxetine - each accounting for approximately 15-20 per cent of anti-depressant prescriptions in the Waikato DHB.

Figure 6.1 shows an estimation of the number of residents per 10,000 population in the Waikato DHB who have been dispensed anti-depressant prescriptions. The overall rate of dispensed prescription by GPs in 2015 is estimated at 639 per 10,000. Dispensed prescription rates for antidepressants are lowest amongst those aged 0-14 years, but increase with age and peak in the 75+ age group (1,431 per 10,000). At all age groups, the dispensed prescription rate for antidepressants is higher for females than males in the Waikato DHB area.

Figure 6.1: Estimated residents per 10,000 population dispensed anti-depressant prescriptions in the primary health care sector, Waikato DHB, 2015



Disaggregation of anti-depressant dispensed prescription data by ethnicity and by sex is provided in Figure 6.2. These analyses shows that the estimated anti-depressant prescription rate for Māori (268 per 10,000) is lower than that for non-Māori (747 per 10,000) in the Waikato DHB area in 2015. This trend is seen for both males and females, and across all age groups. However the difference in Māori and non-Māori anti-depressant dispensed prescription rates is most pronounced for women aged 75+: the dispensed prescription rate for non-Māori women is estimated at almost twice that of Māori women in this age group.



## Figure 6.2: Estimated Māori and non-Māori residents per 10,000 population dispensed anti-depressant prescriptions in the primary health care sector, Waikato DHB, 2015

Estimates for anti-depressant dispensed prescription rates in primary care are disaggregated by TA of domicile in Figure 6.3, and there is some variation in these estimated dispensed prescription rates by geographic area. The lowest overall anti-depressant dispensed prescription rate was seen in Otorohanga (429 residents per 10,000 population) and the highest in Matamata-Piako (697 residents per 10,000 population). The greatest variation in dispensed prescription rates across the TA areas is for people aged 75+ years. Among this age group, the anti-depressant dispensed prescription rate in Hamilton is over twice that of the dispensed prescription rate in Otorohanga.

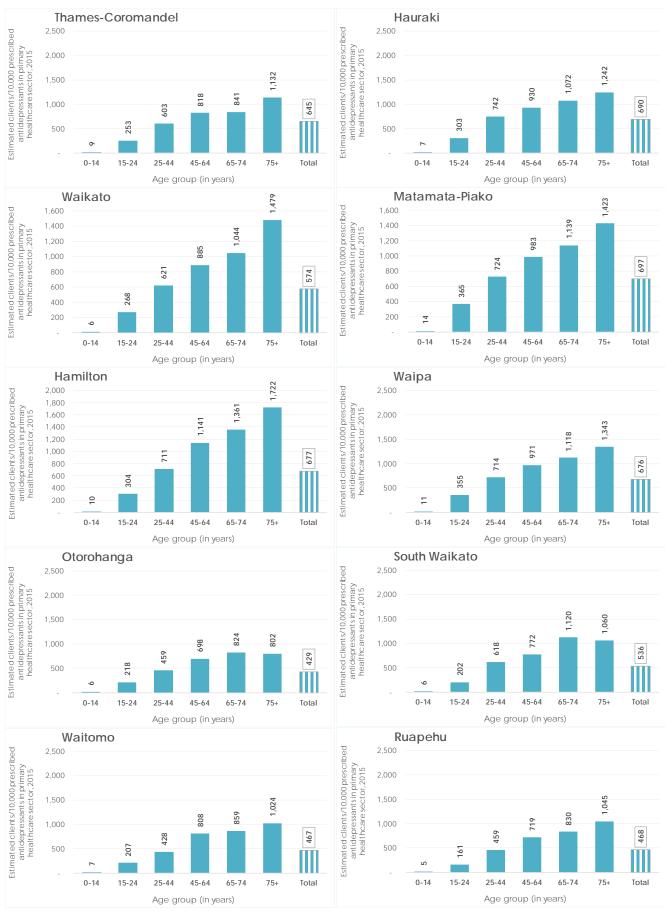


Figure 6.3: Estimated clients per 10,000 population dispensed anti-depressant prescriptions in the primary health care sector, disaggregated by TA of domicile, Waikato DHB, 2015

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### 6.3 Anti-psychotics prescribing patterns, 2015

Anti-psychotic medications are used in the treatment of psychotic disorders, namely schizophrenia and bipolar disorder. However, there is increasing use of these medications in the treatment of non-psychotic mental health disorders, such as agitation with dementia, depression, and some anxiety disorders.

The overall estimate of dispensed prescriptions for anti-psychotics by GPs per quarter for the Waikato DHB in 2015 was for 4,970 people (all age groups) and 893 people estimated over the age of 75+ years. Of those considered in this analysis, Quetiapine was the most common anti-psychotic medication dispensed from GP prescriptions in the Waikato DHB area across all age groups. Risperidone, Olanzapine and Haloperidol were the next most commonly prescribed anti-psychotics.

Overall, GP dispensed prescription rates for anti-psychotics within the Waikato DHB are estimated at 127 per 10,000 population as seen in Figure 6.4, and these dispensed prescription rates are similar for those aged 15-74 years. There is a slightly higher dispensed prescription rate for females than males in these age groups. There is a higher anti-psychotic dispensed prescription rate seen for those aged 75+ years, and in this age group the differences in dispensed prescription rates by sex are much more apparent in this age group. These age and sex-related anti-psychotic dispensed prescription patterns may reflect the broader use of the medications in this category.

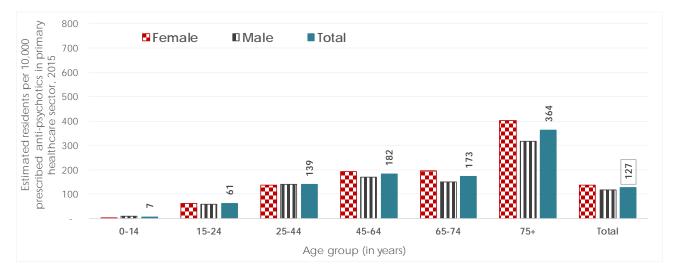
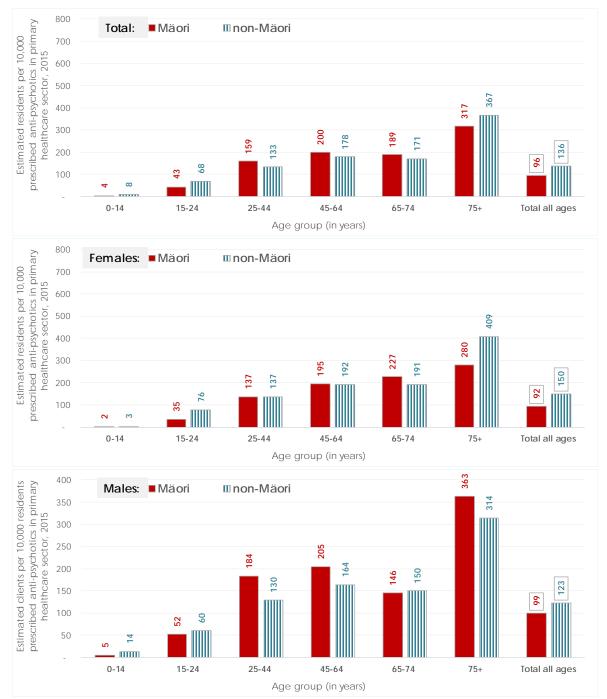


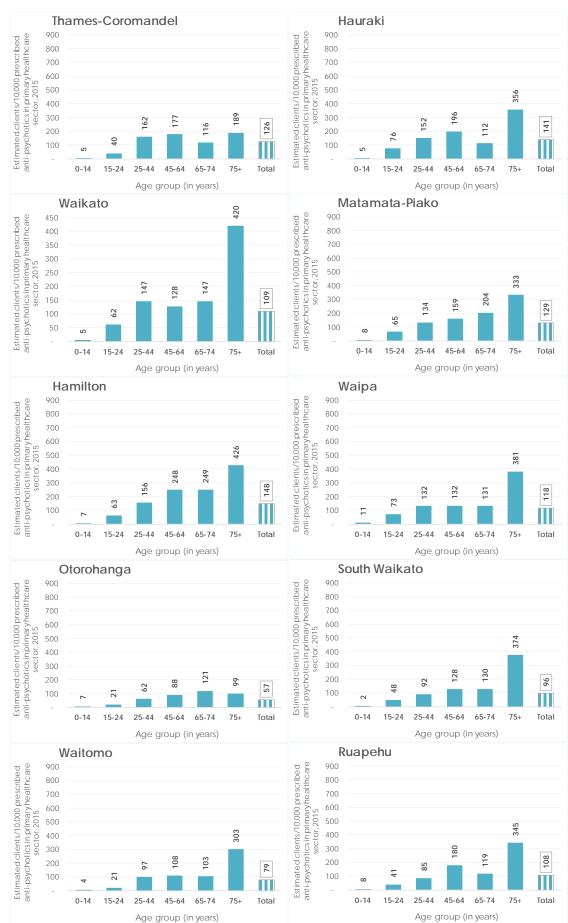
Figure 6.4: Estimated residents per 10,000 population dispensed anti-psychotic prescriptions in the primary health care sector, Waikato DHB, 2015

The dispensing of anti-psychotic prescriptions for Māori and non-Māori in the Waikato region is shown in Figure 6.5. Overall, anti-psychotic dispensed prescription rates for non-Māori (136 per 10,000) are greater than those for Māori (96 per 10,000), and this pattern is particularly evident for those aged 75+ years. However, this pattern does not hold across all age groups. For those aged 24-64 years, rates of anti-psychotic dispensed prescription for Māori are greater than those for non-Māori. Estimates for the dispensed prescription patterns for Māori and non-Māori are similar for females as they are for the overall population, with dispensed prescription rates for non-Māori females greater than those for Māori females, and this pattern particularly evident for those aged 75+ years. For those females aged 24-64 years, rates of anti-psychotic dispensed prescription for Māori are greater than those for non-Māori (Figure 6.9). The pattern is slightly different for males, Māori males aged 25-64 years and (particularly) 75+ years have higher anti-psychotic dispensed prescription rates than non-Māori males (the opposite pattern for women of the same age group).





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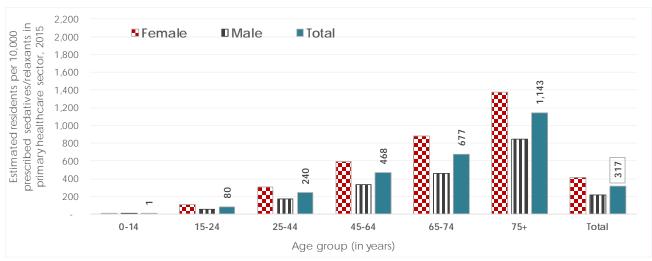
### Figure 6.6: Estimated residents per 10,000 population dispensed anti-psychotic prescriptions in the primary health care sector disaggregated by TA of domicile, Waikato DHB, 2015

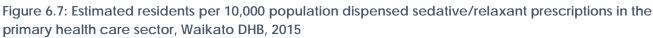
Anti-psychotic dispensed prescription rates vary by TA area (Figure 6.6). The lowest overall antipsychotic dispensed prescription rate was seen in Otorohanga (57 residents per 10,000 population). Both Hamilton and Hauraki districts had over three times this rate of anti-psychotic dispensed prescriptions (148 and 141 residents per 10,000 population respectively).

### 6.4 Sedatives and relaxants prescribing patterns, 2015

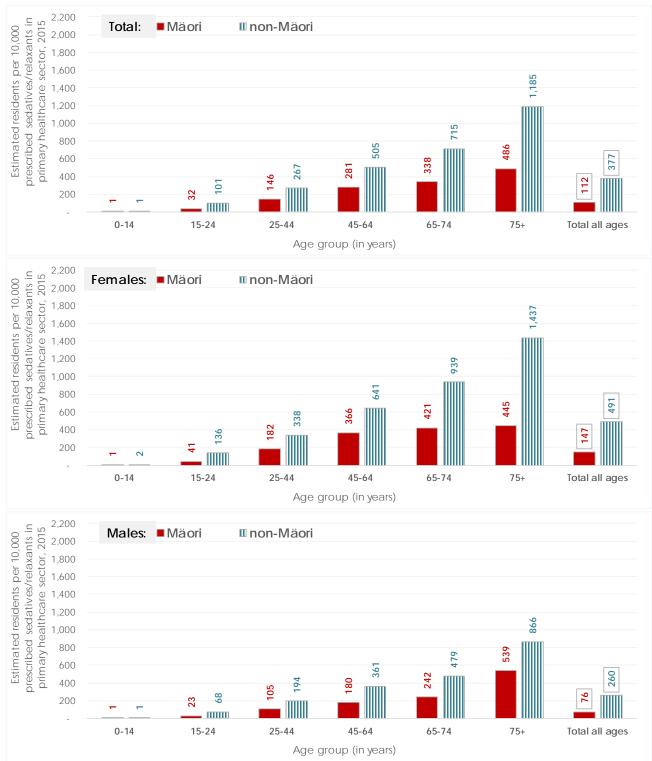
Sedatives and relaxants are most commonly used in the treatment of anxiety and sleep disorders. In 2015, an estimated 12,390 people per quarter were dispensed prescriptions for sedatives and relaxants in the Waikato region. Over 60 per cent of these prescriptions were for Zopiclone.

Figure 6.7 shows the dispensed prescription patterns for sedatives and relaxants in the Waikato by age and sex. Overall, GP dispensed prescription rates for sedatives and relaxants within the Waikato DHB are estimated at 317 per 10,000 population. Prescribing rates for sedatives and relaxants increase with advancing age and are higher among females, compared with males, across all age groups.

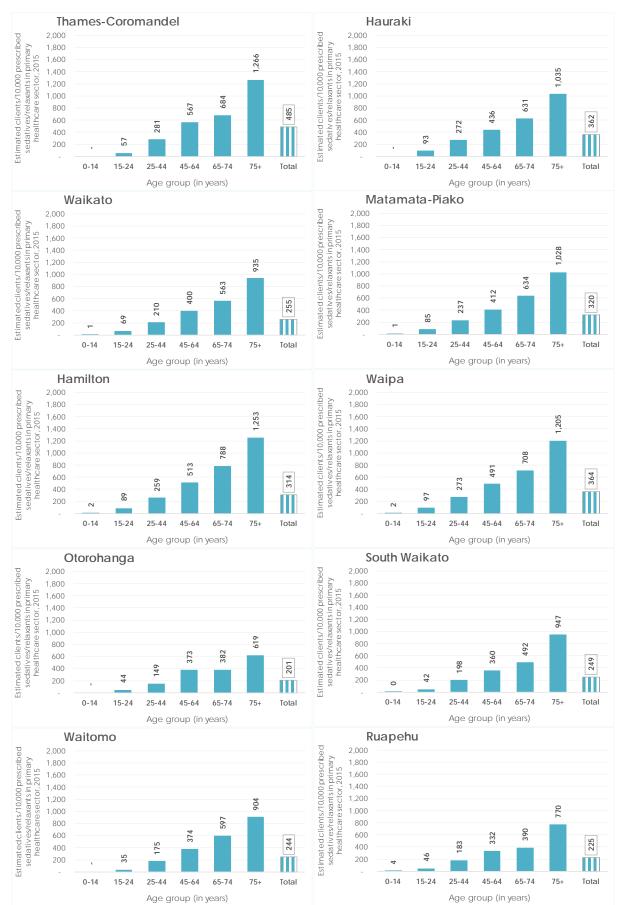




These estimated primary care dispensing data indicate that non-Māori have a higher rate of sedative/relaxant prescriptions than Māori throughout the Waikato; this pattern is seen across all age groups (Figure 6.8). Further disaggregation of the data by sex reveals that the difference in dispensed prescription rates for Māori and non-Māori is most pronounced for females. In particular, there is a large difference in the dispensed prescription rates of sedatives/relaxants between Māori and non-Māori women aged 75+ years (noting the smaller sample size for Māori at this age group).



## Figure 6.8: Estimated Māori and non-Māori residents per 10,000 population dispensed sedative/relaxant prescriptions in the primary health care sector, Waikato DHB, 2015.



## Figure 6.9: Estimated residents per 10,000 population dispensed sedative/relaxant prescriptions in the primary health care sector disaggregated by TA of domicile, Waikato DHB, 2015

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Disaggregation of sedative/relaxant dispensed prescription data for the Waikato by TA show that there is variation by geographic area (Figure 6.9). Overall dispensed prescription rates for sedatives and relaxants were lowest in Otorohanga and highest in the Thames-Coromandel region.

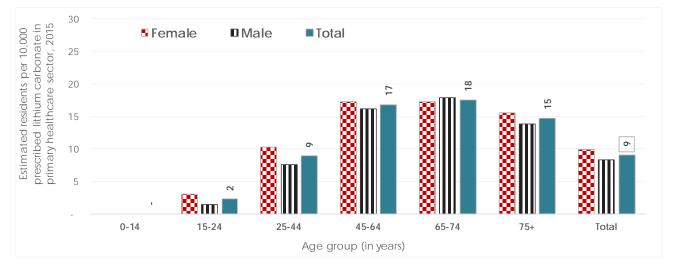
### 6.5 Mood stabiliser prescribing patterns, 2015

Lithium carbonate is a mood stabiliser used in the treatment of bipolar affective disorder. It is a relatively uncommonly used medication in the Waikato region.

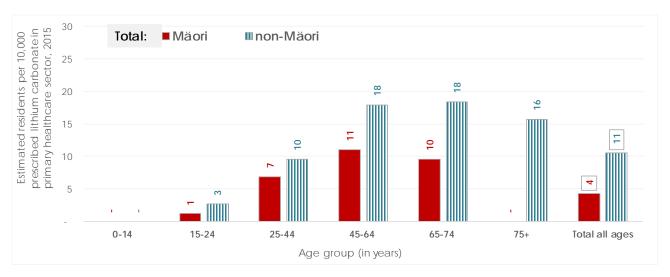
In 2015, there were an estimated 395 people per quarter dispensed lithium carbonate by GPs in the Waikato DHB. It is important to appreciate the relatively small number of patients prescribed lithium carbonate in the Waikato region when considering prescription rates.

Figure 6.10 shows the age and sex of people prescribed lithium carbonate in the Waikato region during 2015. Across the Waikato DHB area, a slightly greater rate of lithium prescribing was found for females compared to males.

Figure 6.10: Estimated residents per 10,000 population dispensed lithium carbonate prescriptions in the primary health care sector, Waikato DHB, 2015



Across all age groups, Māori are less likely to be dispensed lithium carbonate prescriptions compared with non-Māori (Figure 6.11).



# Figure 6.11: Estimated Māori and non-Māori residents per 10,000 population dispensed lithium carbonate prescriptions in the primary health care sector, Waikato DHB, 2015

The highest rate of dispensed prescriptions for lithium carbonate was recorded in Hamilton city and the lowest in Otorohanga and Waitomo districts (Figure 6.12).

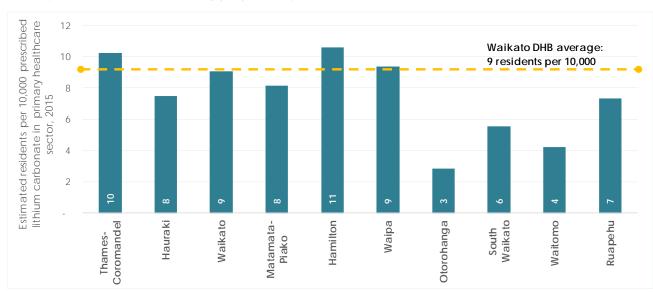


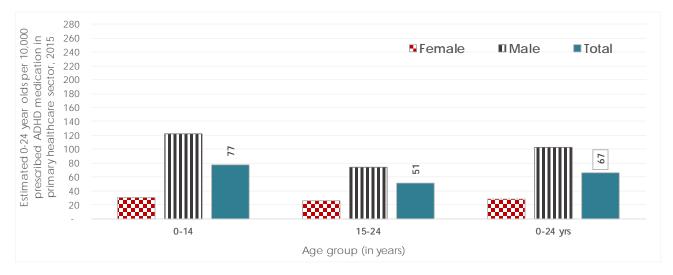
Figure 6.12: Estimated residents per 10,000 population dispensed lithium carbonate prescriptions in the primary health care sector disaggregated by TA of domicile, Waikato DHB, 2015

### 6.6 ADHD-related prescribing patterns, 2015

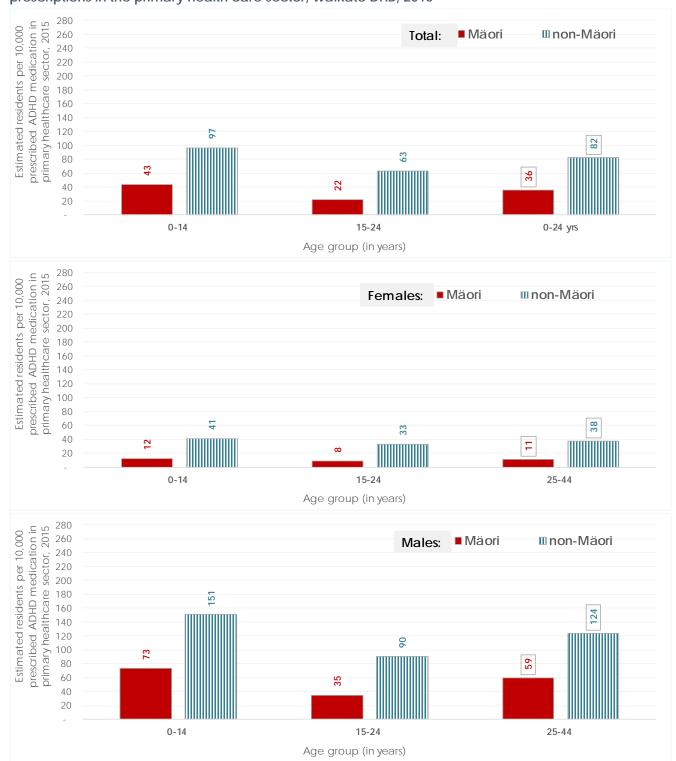
In 2015, in the Waikato region there was an estimated 931 people per quarter who received prescriptions from GPs for medications typically used to manage the symptoms of ADHD. The clear majority (over 90%) of these prescriptions were for a form of methylphenidate.

Figure 6.13 shows the distribution of ADHD medication dispensed for children and youth by sex. ADHD medication prescribing is higher for males in both age groups.





Disaggregation of ADHD medication dispensing data by ethnicity (Figure 6.14) shows that Māori were less likely to be dispensed ADHD prescriptions compared to non-Māori. This pattern is seen for both males and females, for both children and youth.



# Figure 6.14: Estimated Māori and non-Māori residents per 10,000 population dispensed ADHD prescriptions in the primary health care sector, Waikato DHB, 2015

Estimates of dispensed GP prescriptions for ADHD medication also shows considerable variation by TA region (Figure 6.15). The lowest prescribing rates were seen in the Ruapehu district and the highest in the Waipa district.

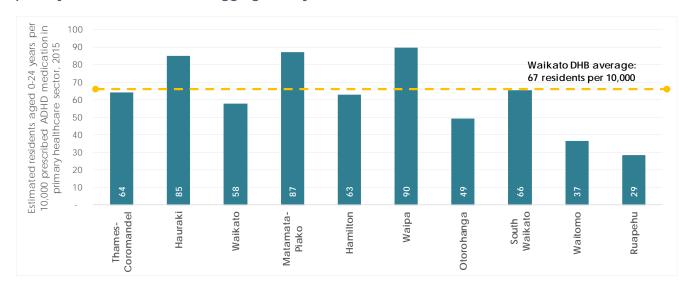


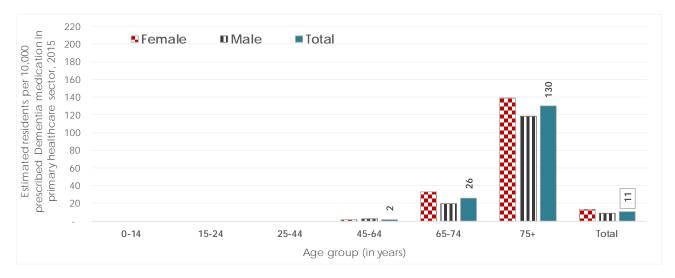
Figure 6.15: Estimated 0-24 year olds per 10,000 population prescribed ADHD medication in the primary health care sector, disaggregated by TA of domicile, Waikato DHB, 2015

### 6.7 Dementia prescribing patterns, 2015

The dispensing of GP prescriptions for dementia medications in the Waikato region remains relatively uncommon. In 2015 there were an estimated 425 people prescribed dementia specific medications by GPs across the Waikato, per quarter. The vast majority (over 90 per cent) of these prescriptions were for Donepezil.

The distribution of dispensed dementia prescriptions is shown by age bracket in Figure 6.16. As expected, estimated dispensed prescription rates increase with advancing age. Few GP prescriptions for dementia medications are dispensed across the Waikato for people less than 65 years old. GP prescriptions for dementia medications are more commonly dispensed for females in both the 65-74 year old and 75+ age brackets.

Figure 6.16: Estimated residents per 10,000 population dispensed dementia prescriptions in the primary health care sector, Waikato DHB, 2015



In total, a lower rate of GP prescriptions for dementia medications are dispensed for Māori compared with non-Māori patients (Figure 6.17).

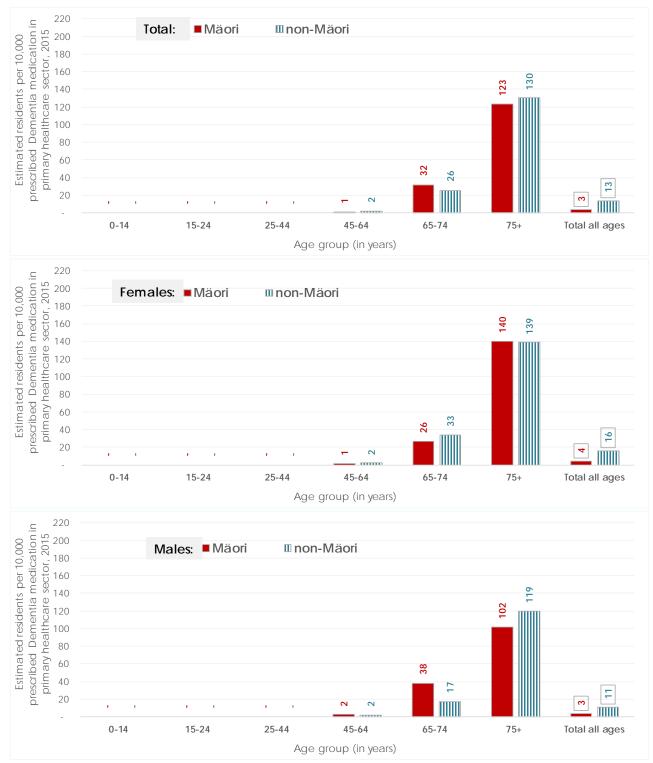
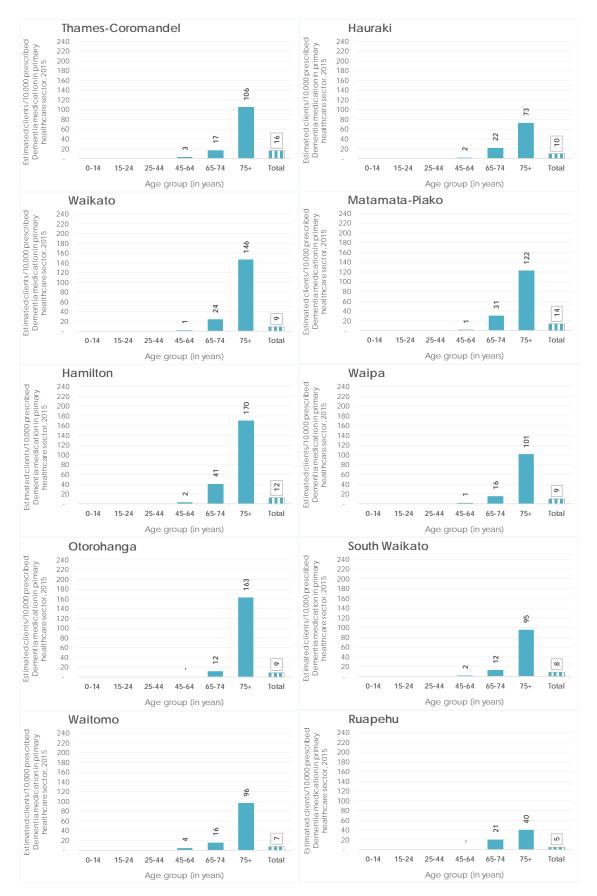


Figure 6.17: Estimated Māori and non-Māori residents per 10,000 population prescribed dementia medications in the primary health care sector, Waikato DHB, 2015

As with other mental health medications, some variation in prescribing rates are seen by TA (Figure 6.18), however overall the rates are small.



## Figure 6.18: Estimated residents per 10,000 population dispensed dementia prescriptions in the primary health care sector, disaggregated by TA of domicile, Waikato DHB, 2015

#### 7 Suicide and intentional self-harm hospitalisation data

Suicide is defined as death resulting from intentional self-harm due to poisoning or injury. Selfharm is a related phenomenon, where injury or poisoning do not result in death, and a fatal outcome may or may not have been the intention. Suicide and self-harm are indicators of the mental health of a population. They are also significant contributors to injury and illness in a population and carry a significant cost to whānau, communities and wider society (Ministry of Social Development, 2016).

In New Zealand all suspected suicides must be referred to the coroner for formal case review and ruling on the cause of death (Ministry of Justice, 2016). Only cases determined by the coroner to meet the criteria of a suicide are included in national suicide data. (Ministry of Justice, 2016). The New Zealand coronial service also has strict guidelines for media regarding what aspects of a suicide or suspected suicide are allowed to be published, (Ministry of Justice, 2016) due to the relationship between some aspects of suicide reporting and triggering of suicides, known as the "Papageno effect" (Niederkrotenthaler et al., 2010).

#### 7.1 Risk factors for suicide

Suicide typically occurs when a crisis, or perceived crisis, overwhelms an individual's resources to cope (Ryan, 2015). However, despite decades of research into suicide and self-harm, it remains difficult, if not impossible, to disentangle the causes of suicide for individual cases (Ferrari et al., 2014).

Suicidal behaviours are associated with psychological distress and hopelessness which are frequently coupled with mental illness and substance abuse (Haw & Hawton, 2015; Li, Page, Martin, & Taylor, 2011; Ryan, 2015; Sara, 2015). Suicidal behaviour is also known to increase with exposure to trauma and negative life events, including social deprivation (Haw & Hawton, 2015). Suicide follows a gradient based on multiple measures of deprivation: lower education levels, less income and unemployment (Clark et al., 2011; Fleming et al., 2007; Haw & Hawton, 2015; Li et al., 2011; Ministry of Health, 2016c; Oakley Browne et al., 2006). Exposure to trauma, adversity and deprivation in childhood is particularly harmful (Haw & Hawton, 2015). Suicide risk is also known to be higher amongst people with a family history of suicide and in people who are exposed to suicide through the attempted or completed suicide of family or friends (Haw & Hawton, 2015). Personality factors have also been implicated, and suicidal behaviour is more common in people with pessimistic, aggressive, perfectionist (Haw & Hawton, 2015) or impulsive (Gvion, Levi-Belz, Hadlaczky, & Apter, 2015; Haw & Hawton, 2015) personality types. Notably, impulsivity is common among people with Attention Deficit Hyperactivity Disorder (ADHD) and people exposed to high

levels of prenatal alcohol (Clarke & Gibbard, 2003; Lan et al., 2015; Mattson, Crocker, & Nguyen, 2011). Demographic factors also influence suicide rates; suicides are common among males, (Li et al., 2011; Ministry of Health, 2016c) youth (15 to 24 year olds) (Ministry of Health, 2016c; Ministry of Social Development, 2016) and among people of Māori of Pacific ethnicity (Ministry of Health, 2016c; Ministry of Social Development, 2016; Oakley Browne et al., 2006; Simpson et al., 2016). However, a history of previous self-harm remains one of the strongest predictors of future suicide attempts (Haw & Hawton, 2015; Hawton, i Comabella, Haw, & Saunders, 2013).

There is a strong link between mental illness and suicide and self-harm (Ferrari et al., 2014). However, this link is complex and heavily influenced by social and cultural factors (Sara, 2015). There is a general consensus that not all suicides are carried out by people with a mental illness. Suicide may occur in people who do not meet the criteria for a mental illness but have deep mental anguish, fear, shame or guilt – often referred to as "psychache" (Pridmore, Ahmadi, & Reddy, 2012). However, there is much debate as to what proportion of suicides are carried out by people with mental illness, and what proportion are due to mental illness (Ferrari et al., 2014; Pridmore, 2014; Sara, 2015). It has been argued that suicide may be caused by mental illness or another single stressor (e.g. shame or humiliation), but is more likely to occur due to multiple stressors, one of which may be a mental illness (Pridmore, Auchincloss, & Walter, 2015).

Estimates for the proportion of people who commit suicide with a mental illness ranges from as low as 50 per cent of suicides (Pridmore, 2014) to as high as 98 per cent (Brådvik, Mattisson, Bogren, & Nettelbladt, 2010; Haw & Hawton, 2015). These figures are highly debated due to the difficulty of determining and identifying suicides in addition to the limitations of "psychological autopsy" – a method for determining the causes, including mental illness, that contribute to a suicide (Pridmore, 2014). Despite this debate, there is clear evidence that multiple mental illnesses are associated with an increased risk of suicidal behaviour, including: depression, bipolar affective disorder, schizophrenia, anorexia, anxiety disorders, alcohol and substance abuse, ADHD and personality disorders (Brådvik et al., 2010; Chesney, Goodwin, & Fazel, 2014; Ferrari et al., 2014; Lan et al., 2015). Reviews of psychological autopsies indicate that depressive illnesses account for the largest proportion of suicides attributed to mental illness in part due to the high prevalence of depressive disorders amongst the population (Brådvik et al., 2010; Hawton et al., 2013). Increased severity of depression is also associated with an increased risk of suicide with an increased risk of suicides attributed to mental illness in part due to the high prevalence of depressive disorders amongst the population (Brådvik et al., 2010; Hawton et al., 2013). Increased severity of depression is also associated with an increased risk of suicide (Brådvik et al., 2010; Ferrari et al., 2010; Ferrari et al., 2014; Hawton et al., 2013).

There is no single risk factor or cluster of risk factors that can accurately predict suicidal behaviour in an individual (Haw & Hawton, 2015; Mulder, 2011). Suicide is a rare event and the vast majority of people with mental illness do not commit suicide (Haw & Hawton, 2015; Pridmore, 2014). In fact, suicide risk assessments of mental health patients have been shown to have a low predictive value for suicidal behaviour (Haw & Hawton, 2015; Mulder, 2011; Pridmore, 2014). Additionally, while the rate of suicide is greater amongst "high risk" groups of the population, the majority of suicides occur among people in the "moderate or low risk" groups, due to the relative size of these groups (Pitman & Caine, 2012). Consequently, strategies that effectively reduce the risk of suicide among the wider population are more likely to have a significant impact on suicide rates – a situation known as the "prevention paradox (Pitman & Caine, 2012). This concept provides support for a "targeted universalism" approach – where strategies are applied across the population with greater levels of supports and services to groups at high risk. Furthermore, many risk factors are outside of the health system, and remain difficult for the health system alone to combat (Ryan, 2015); therefore prevention must involve multiagency collaboration to increase access to high quality mental health and alcohol and drug services and to also address the social and economic conditions that contribute to suicide. (Pitman & Caine, 2012).

### 7.2 Self-harm hospitalisation in New Zealand

Hospitalisation for intentional self-harm is a marker of population mental health and an indicator of wider health service needs caused by mental illness and poor wellbeing. As noted above, intentional self-harm is one of the strongest indicators of future suicidal behaviour (Haw & Hawton, 2015; Hawton et al., 2013).

The following data relate to admissions to New Zealand hospitals in 2013 due to intentional selfharm. These data have several limitations. Firstly, these data do not include cases that were treated and discharged directly from emergency departments or primary care organisations, such as general practice or accident and emergency clinics. The Ministry of Health estimates that at least half of all self-harm presentations to emergency departments do not result in inpatient hospitalisation. (Ministry of Health, 2016c) These data relate to total number of hospitalisations, but does not provide an indication of the total number of people who were admitted due to selfharm. Furthermore, these data do not provide any details regarding the severity of injury, such as length of stay or treatment requirements.

Ministry of Health figures show that in 2013 there were 7,267 hospitalisations in New Zealand for intentional self-harm; a rate of 176.7 hospitalisations per 100,000 population (Ministry of Health, 2016c). The rate of hospitalisations for females (246.9 per 100,000 females) was greater than twice that of males (107.1 per 100,000 males) (Ministry of Health, 2016c). By age, hospitalisation rates were highest for youth aged 15 to 24 years old (456.0 per 100,000 population); a total of 2,866 hospitalisations (Ministry of Health, 2016c). Notably, approximately 75 per cent of admissions for this age group were for females (Ministry of Health, 2016c).

When disaggregated by both sex and age, the highest rate of hospitalisation for females is amongst people aged 15 to 19 years of age (912.6 per 100,000 population) and for males is amongst people aged 20 to 24 years of age (229.8 per 100,000 population).

Hospitalisations for intentional self-harm are more common among females, however this trend is reversed for suicides, where males have higher rates (Ministry of Health, 2016c; Ministry of Social Development, 2016). In 2012, there were 15 hospitalisations for self-harm among females for every female suicide. However among males, there were 2.6 self-harm hospitalisations for every male suicide (Ministry of Social Development, 2016).

The data also indicate that hospitalisation in New Zealand due to self-harm is more common for people of Māori ethnicity. The age-standardised rates for self-harm hospitalisation in New Zealand are 197.7 per 100,000 population for Māori and 172.2 per 100,000 population for non-Māori.

As with rates of mental illness and suicide, intentional self-harm rates differ based on social deprivation. In New Zealand, self-harm hospitalisation rates are the highest among people living in the two highest deprivation deciles (226.3 per 100,000 population) and lowest for people living in areas with the two least social deprived deciles (128.0 per 100,000) (Ministry of Health, 2016c).

### 7.3 Suicide reporting in New Zealand

It is well recognised that there are multiple limitations with suicide data. Suicides are likely to be under-reported due to the difficulty of determining an individual's intent in taking their own life and other social factors that may inhibit reporting, including cultural stigma and medico-legal implications for health practitioners involved in caring for individuals who have suicided (Chesney et al., 2014; Ferrari et al., 2014). Additionally, it is unclear what proportion of deaths due to an undetermined cause or injuries may be suicides (Brådvik et al., 2010).

Furthermore, suicide is a relatively rare event and consequently trends across regions in New Zealand and other sociodemographic groups must be cautiously interpreted. The comparison of international data must also be undertaken with care as the processes for confirming a suicide differ greatly across countries, as do social and cultural beliefs and the stigma of suicide which impact on suicide reporting (Ministry of Health, 2016c; OECD, 2016).

Data indicate that 508 people died by suicide in New Zealand in 2013; suicide accounts for 1.7 per cent of all deaths in New Zealand in 2013 (Ministry of Health, 2016c). The overall rate of suicide for the New Zealand population in 2013 was 11.0 suicides per 100,000 population (Figure 7.1). In keeping with international trends (Chesney et al., 2014; Haw & Hawton, 2015; Hawton et al., 2013) suicide is more common among males than females in New Zealand (Ministry of Health,

2016c; Oakley Browne et al., 2006). In 2013, there were 143 suicides for females (6.3 per 100,000 population) and 365 male suicides (16.0 per 100,000 population) (Ministry of Health, 2016c).

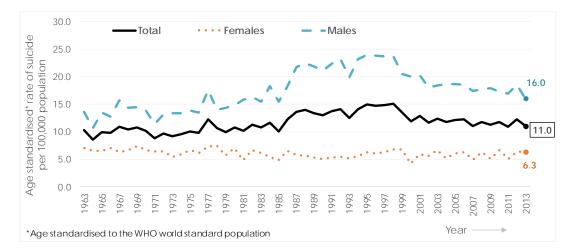


Figure 7.1: Age-standardised suicide rate for New Zealand by sex, 1963 to 2013.

Disaggregated by age, suicide data indicate that suicide rates are highest among people aged 15 to 24 years old and lowest for people aged over 65 years old. A closer look at youth rates shows a considerable difference between suicide rates for males and females of this age group (Figure 7.2). It is also important to note that despite the rate of suicide being much higher for youth in New Zealand, approximately 80 per cent of suicides in New Zealand occur among people who are outside of this age bracket (Simpson et al., 2016). Further, when additional analyses are conducted of the older age groups in smaller age brackets, higher suicide rates than those for youth can be seen for the elderly (Statistics New Zealand, 2016).

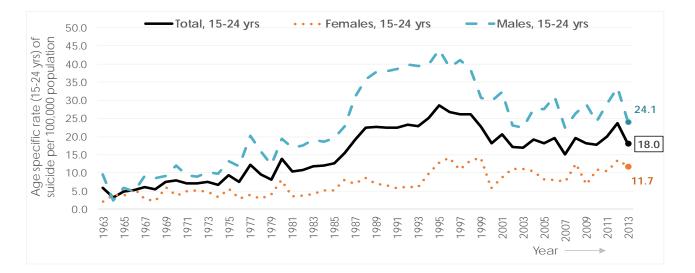
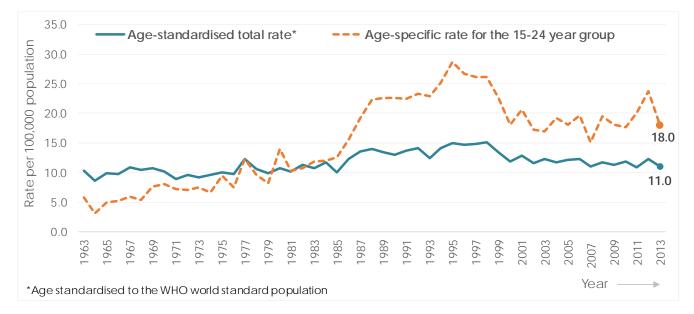


Figure 7.2: Age-specific suicide rate for New Zealand youth (15 to 24 years old), by sex, 1963 to 2013.

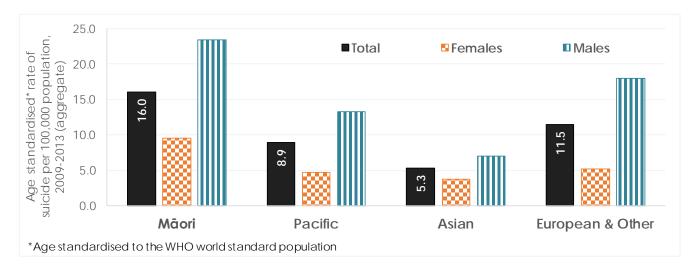
Figure 7.3 shows the difference in suicide rates for the total New Zealand population (age standardised) compared to the youth population between 1963 and 2013. The figure indicates that the youth rate has risen to overtake the general population rate and has remained higher since the mid 1980's.





Suicide rates in New Zealand differ by ethnicity (Ministry of Health, 2016c; Oakley Browne et al., 2006)In New Zealand suicide rates are highest for Māori and Iowest among people of Asian ethnicities (Figure 7.4). The high rate of Māori suicide (compared with non-Māori rates) has been consistent for many years (Ministry of Health, 2016c) Figure 7.4 also indicates that when disaggregated by both sex and ethnicity; both Māori males and females have a higher rate of suicide than other ethnic groups in New Zealand. Notably, Māori male youth (15 to 24 years old) are the demographic most at risk of suicide (Ministry of Health, 2016c)

Figure 7.4: Age-standardised rate of suicide in New Zealand by ethnicity and sex (aggregated data for 2009-2013)



Environmental conditions, including social deprivation are known to influence suicide rates (Ferrari et al., 2014; Goldney, 2015; Haw & Hawton, 2015; Hawton et al., 2013; Oakley Browne et al., 2006; Pridmore, 2014; Ryan, 2015) This pattern is reflected in New Zealand data. In 2013, suicide rates were higher in populations with greater social deprivation; the suicide rate was twice as high among people living in areas of greatest deprivation (deciles 9 and 10) compared with people in areas of least deprivation (deciles 1 and 2) (Ministry of Health, 2016c) Even more striking, there were four times as many suicides among youth aged 15 to 24 years living in the most deprived areas compared to youth living in the most affluent areas. Data from 2013 indicate that suicide is slightly more common among people living in rural areas (12.5 per 100,000 population) compared with people in urban areas (10.8 per 100,000 population).

Using aggregated suicide data from 2009 to 2013, Table 7.1 outlines the differences in total population (age-standardised) and youth-specific suicide rates by District Health Board. There is considerable variation in suicide rates by DHB. These data also indicate that both the total population suicide rate and the youth suicide rate for Waikato DHB are comparable with the national rates.

Table 7.1: Age-standardised suicide rate and youth suicide rate for New Zealand, by DHB (aggregated 2009-2013 data)

DHB region	Total rate <sup>1</sup>	CI	Youth (15-24 years) rate <sup>2</sup>	CI
Northland	14.8	(11.2–18.5)	33.9	(18.7–49.1)
Waitemata	9.4	(7.9–10.9)	12.8	(8.0–17.5)
Auckland	8.4	(6.9–9.9)	12.9	(8.1–17.8)
Counties Manukau	10.4	(8.7–12.1)	22.8	(16.4–29.2)
Waikato	11.3	(9.3–13.3)	18.2	(11.5–24.9)
Lakes	16.7	(11.9–21.5)	32.9	(14.8–51.0)
Bay of Plenty	15.9	(12.6–19.2)	33.3	(20.1–46.6)
Tairāwhiti	12.7	(6.4–19.0)	22	(0.6–43.4)
Hawke's Bay	14.4	(10.8–18.0)	28.8	(14.8–42.8)
Taranaki	13.4	(9.5–17.4)	15.7	(3.5–28.0)
MidCentral	15.2	(11.8–18.7)	29.5	(17.0–41.9)
Whanganui	13.6	(8.2–19.1)	15	(-0.8–30.8)
Capital & Coast	7.7	(5.9–9.5)	13.6	(7.3–20.0)
Hutt Valley	11.7	(8.5–14.9)	19.8	(8.1–31.6)
Wairarapa	20	(11.3–28.8)	38.5	(5.4–71.5)
Nelson Marlborough	10	(7.0–12.9)	14.5	(3.2–25.8)
West Coast	14	(6.5–21.5)	21	(-6.0–48.0)
Canterbury	12	(10.3–13.8)	16.6	(11.0–22.2)
South Canterbury	19.1	(12.1–26.2)	59.6	(24.4–94.8)
Southern	13.6	(11.2–16.0)	21.2	(13.5–29.0)
National	11.5	(11.0–12.2)	19.9	(17.8–22.0)

Rates were calculated based on the total number of suicides between 2009 and 2013. The denominator population for the national suicide rate is the aggregated estimated national resident population for Confidence intervals (CI) are for 99% confidence (lower limit–upper limit).

1 Rates are expressed per 100,000 population and age standardised to the WHO World Standard Population

2 Rates are age specific, expressed as deaths per 100,000 population.

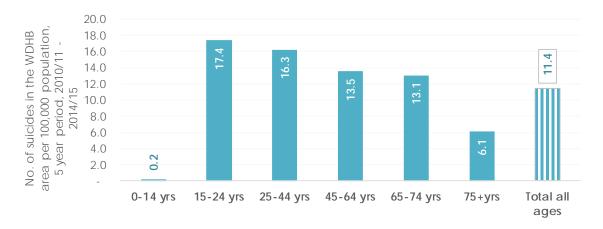
Source: MoH Publication "Suicide Facts: Deaths and intentional self harm hospitalisations 2013"

As discussed, international comparison of suicide rates must be undertaken with caution (Ministry of Health, 2016c). Current data indicate that suicide rates for both males and females in New Zealand are only marginally above the median for OECD countries (Ministry of Health, 2016c). However, New Zealand youth suicide rates compare poorly to other OECD countries. 2013 data show that New Zealand's female youth suicide rate (11.7 per 100,000 population) was the highest of all OECD countries with available data and the male youth suicide rate for New Zealand (24.1 per 100,000 population) ranked third highest (Ministry of Health, 2016c).

### 7.4 Suicide data, Waikato DHB

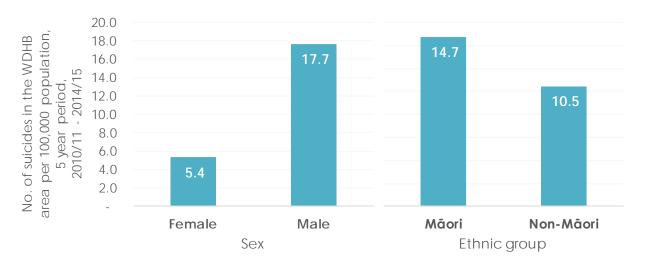
Using Coronial data aggregated suicide data for Waikato DHB over the five year period from 2010-2015 (as described in Section 2.5), the total suicide rate for Waikato DHB was 11.4 per 100,000 population (Figure 7.5) – with the greatest rate seen in the youth population (aged 15-24 years).





When the overall suicide rate in the Waikato DHB in this time period is considered by sex and ethnicity, it is clear that the rate for males is higher than for females, and the rate for Māori was greater than that seen for non-Māori.

Figure 7.6: Number of suicides in the Waikato DHB area per 100,000 population disaggregated by sex and ethnic group (Māori, non-Māori) (average taken over the five year period 2010/11 to 2014/15)



#### 8 Conclusion

It is crucial that mental health is given "parity of esteem" (Faculty of Public Health and Mental Health Foundation, 2016) with physical health. Not only because mental health and physical health are inextricably linked, but because of the impact that mental ill health causes. These impacts are significant and wide reaching; affecting individuals, whānau, communities and wider society through both social and economic costs. In the New Zealand context, the contribution of poor mental wellbeing to health, educational and social inequities is key.

The causes of mental illness are complex and intertwined. These causes can be generally conceptualised in terms of psychological trauma and stress. However these stressors can take a multitude of different forms, such as isolation, poverty, neglect or abuse, racism and unemployment. (Allen et al., 2014; Fisher & Baum, 2010; Manseau, 2014; Sederer, 2016). Consequently, the prevalence of mental illness follows a clear social gradient with a greater prevalence among people who experience greater economic deprivation. Exposure to multiple stressors has a cumulative impact on the development of mental illness and notably, children are much more vulnerable to stressors than adults.

This report has made use of the best available quantitative data, within the scope of this review, to consider utilisation of MH&A services by our population in 2015. Mental wellbeing is an important current priority for the Waikato DHB, and the review of this utilisation data is timely with respect to the review of MH&A models of care. Using this snapshot of service utilisation, accompanied by understanding of population demographics and the broad determinants of mental health, this document presents the best evidence available regarding the current demands on the mental health system in the Waikato DHB region.

Considerable variation in exposure to stressors associated with the development of mental illness and poor wellbeing has been demonstrated according to key Waikato communities, particularly those defined by age, gender, ethnicity and domicile of residence. This report has also demonstrated differences in utilisation rates for primary care (using pharmaceutical data as a proxy) and secondary care services, for both the DHB provider arm and the NGO sector. Greater understanding of the current demographic characteristics of the Waikato DHB population, and the projected DHB population to 2023 and 2033, has also been provided.

It is crucial to recognise that the key drivers for mental illness are largely social and economic inequalities that are amenable to policy change. (Braveman, 2014; Fisher & Baum, 2010; Manseau, 2014) Consequently, mental illness is, as at least in part, preventable and investment in the early years of life has the greatest potential to reduce the burden of mental illness and improve population wellbeing in our society.

The combination of these analyses contributes to evidence regarding the potential future mental health and addictions service needs according to population projections, further contributing to discussions and development of: more effective and targeted population prevention; early intervention; and new models of care.

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### Appendices

Dimension of deprivation	Description of Variable (in order of decreasing weight in the index)	
Communication	People aged <65 with no access to the Internet at home	
Income	People aged 18-64 receiving a means tested benefit	
Income	People living in equivalised* households with income below an income threshold	
Employment	People aged 18-64 unemployed	
Qualifications	People aged 18-64 without any qualifications	
Owned home	People not living in own home	
Support	People aged <65 living in a single parent family	
Living space	People living in equivalised* households below a bedroom occupancy threshold	
Transport	People with no access to a car	

#### Appendix Table 1: Census data variables used to calculate NZDep13

\*Equivalisation: methods used to control for household composition

Appendix Table 2: Estimated population in 2015 of the Waikato DHB area disaggregated by sex and TA of
residence

				2015 Estimat	ed resident p	opulation		
		0-14 yrs	15-24 yrs	25-44 yrs	45-64 yrs	65-74 yrs	75+ yrs	Total
es- es-	Female	2,230	1,075	2,385	4,415	2,450	1,625	14,180
Thames- Coromandel	Male	2,200	1,290	2,330	3,855	2,460	1,495	13,620
Cor ⊒	Total	4,410	2,360	4,735	8,235	4,905	3,145	27,770
ī	Female	1,775	1,010	1,850	2,670	1,230	925	9,450
Hauraki	Male	1,805	1,070	1,555	2,450	1,170	780	8,850
Т	Total	3,580	2,060	3,405	5,125	2,385	1,715	18,310
ę	Female	6,040	3,210	6,310	7,280	2,065	1,245	26,100
Waikato	Male	6,410	3,665	5,980	7,310	2,160	1,125	26,630
Ň	Total	12,395	6,895	12,300	14,530	4,205	2,345	52,730
ta-	Female	3,435	2,005	3,810	4,510	1,685	1,625	17,010
Matamata- Piako	Male	3,590	2,315	3,630	4,230	1,590	1,280	16,620
Mat	Total	6,990	4,270	7,420	8,710	3,275	2,900	33,650
c	Female	16,135	13,945	22,700	17,740	5,535	4,745	80,930
Hamilton	Male	16,915	14,050	21,065	15,815	4,765	3,130	75,850
На	Total	33,030	28,055	43,800	33,675	10,345	7,930	156,790
_	Female	5,115	3,105	5,970	7,115	2,480	2,105	25,900
Waipa	Male	5,340	3,365	5,340	6,580	2,245	1,620	24,530
5	Total	10,450	6,485	11,235	13,670	4,735	3,775	50,390
ŋga	Female	1,175	485	1,120	1,170	395	260	4,630
Otorohanga	Male	1,180	700	1,280	1,265	450	250	5,080
Otor	Total	2,350	1,195	2,380	2,430	850	505	9,710
0	Female	2,685	1,490	2,720	3,045	1,105	785	11,840
South Waikato	Male	2,735	1,730	2,365	2,940	1,130	745	11,650
‴≥	Total	5,450	3,245	5,075	5,990	2,220	1,550	23,480
Q	Female	1,095	580	1,115	1,255	410	285	4,760
Waitomo	Male	1,220	620	1,060	1,195	435	230	4,780
Ň	Total	2,340	1,210	2,180	2,460	850	520	9,530
Ž	Female	880	445	910	1,130	415	250	4,040
Ruapehu	Male	945	565	875	1,090	435	225	4,150
Ru	Total	1,825	980	1,785	2,260	840	500	8,180
ЭНВ	Female	40,530	27,370	48,860	50,390	17,780	13,910	198,800
Waikato DHB	Male	42,360	29,400	45,460	46,760	16,840	10,950	191,800
Waik	Total	82,890	56,770	94,310	97,140	34,630	24,880	390,600

Appendix Table 3: Estimated population in 2015 of the Waikato DHB area disaggregated by age and prioritised ethnic group

				2015 Estimat	ed resident p	opulation		
		0-14 yrs	15-24 yrs	25-44 yrs	45-64 yrs	65-74 yrs	75+ yrs	Total
	Female	14,570	8,250	11,480	8,590	1,810	840	45,500
Mäori	Male	15,400	8,430	9,880	7,330	1,580	650	43,300
	Total	29,970	16,660	21,360	15,900	3,410	1,490	88,800
<b>Pacific</b> (excl Maori)	Female	1,690	940	1,500	960	230	120	5,450
	Male	1,770	1,050	1,620	1,010	210	110	5,800
	Total	3,460	1,980	3,120	1,970	440	240	11,200
ori &	Female	3,290	2,530	5,960	3,360	650	260	16,000
<b>Asian</b> (excl Maori & Dasifika)	Male	3,460	3,030	5,680	2,730	580	260	15,800
(excl	Total	6,750	5,570	11,650	6,080	1,230	520	31,800
	Female	21,220	15,360	30,250	37,410	15,050	12,790	132,100
Other	Male	21,680	16,250	28,840	35,770	14,300	10,000	126,800
Ū	Total	42,900	31,610	59,110	73,160	29,340	22,780	258,900
	Female	40,530	27,370	48,860	50,390	17,780	13,910	198,800
Total	Male	42,360	29,400	45,460	46,760	16,840	10,950	191,800
	Total	82,890	56,770	94,310	97,140	34,630	24,880	390,600

Appendix Table 4: Projected population in 2023 of the Waikato DHB area disaggregated by sex and TA of residence

		2023 Projected resident population (medium series projections)								
		0-14 yrs	15-24 yrs	25-44 yrs	45-64 yrs	65-74 yrs	75+ yrs	Total		
:s- ndel	Female	1,990	1,025	2,130	4,045	2,575	2,455	14,210		
Thames- Coromandel	Male	2,060	1,120	2,200	3,500	2,565	2,095	13,510		
Co ⊐	Total	4,005	2,140	4,345	7,515	5,150	4,565	27,730		
Ā	Female	1,635	690	1,755	2,430	1,360	1,360	9,260		
Hauraki	Male	1,695	730	1,595	2,220	1,300	1,135	8,680		
Т	Total	3,310	1,435	3,350	4,635	2,645	2,520	17,950		
0	Female	5,750	3,325	6,410	7,715	2,750	1,900	27,850		
Waikato	Male	5,930	3,530	6,945	7,695	2,720	1,645	28,600		
Š	Total	11,670	6,900	13,425	15,420	5,470	3,535	56,480		
ţ	Female	3,445	1,655	3,910	4,355	1,960	2,105	17,440		
Matamata- Piako	Male	3,635	1,930	3,930	3,975	1,955	1,695	17,090		
Mat	Total	7,075	3,620	7,820	8,345	3,905	3,800	34,550		
Hamilton	Female	17,600	14,170	24,940	19,045	7,375	6,190	89,280		
	Male	18,380	13,920	24,500	17,210	6,190	4,570	84,870		
	Total	36,015	28,050	49,455	36,255	13,575	10,810	174,130		
	Female	4,955	2,930	6,215	7,465	3,105	2,940	27,650		
Waipa	Male	5,225	3,135	6,065	6,720	2,900	2,325	26,360		
5	Total	10,160	6,065	12,290	14,155	6,025	5,270	53,990		
Iga	Female	1,110	445	1,115	1,110	515	370	4,660		
Otorohanga	Male	1,190	600	1,185	1,200	475	395	5,020		
Otor	Total	2,275	1,045	2,305	2,305	1,000	745	9,700		
0	Female	2,535	1,065	2,595	2,930	1,290	1,110	11,530		
South Waikato	Male	2,675	1,275	2,440	2,735	1,280	995	11,390		
S N	Total	5,155	2,330	5,060	5,685	2,555	2,135	22,910		
0	Female	960	445	1,075	1,080	550	345	4,450		
Waitomo	Male	1,060	560	1,030	1,085	505	310	4,540		
Na	Total	2,025	1,015	2,080	2,170	1,030	655	8,990		
5	Female	805	370	775	910	520	325	3,710		
Ruapehu	Male	860	385	800	885	520	300	3,770		
Rui	Total	1,660	760	1,610	1,790	1,035	625	7,490		
HB	Female	41,740	26,620	51,900	51,940	22,320	19,440	213,900		
Waikato DHB	Male	43,630	27,730	51,700	48,100	20,730	15,760	207,600		
Naik	Total	85,370	54,360	103,580	100,030	43,040	35,220	421,600		
-										

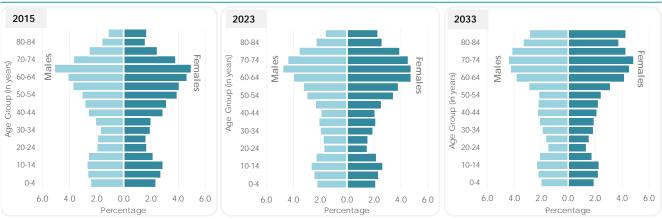
Note: The Waikato DHB projections are based on the 2015 update of projection estimates provided by Statistics New Zealand to the MoH. The TA level projections are based on the 2014 update of population projections sourced from the NZ.Stats portal of Statistics New Zealand.

Appendix Table 5: Projected population in 2033 of the Waikato DHB area disaggregated by sex and TA of residence

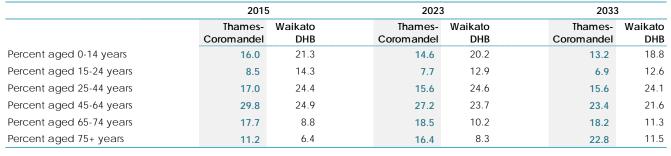
			2033 Projected resident population (medium series projections)								
		0-14 yrs	15-24 yrs	25-44 yrs	45-64 yrs	65-74 yrs	75+ yrs	Total			
s- ndel	Female	1,775	865	2,060	3,305	2,590	3,385	13,990			
Thames- Coromandel	Male	1,835	1,015	2,205	3,090	2,395	2,855	13,380			
Cor ⊒	Total	3,640	1,850	4,260	6,415	4,995	6,215	27,380			
ć.	Female	1,440	695	1,605	1,955	1,495	1,875	9,060			
Hauraki	Male	1,510	690	1,425	1,760	1,440	1,565	8,400			
Ĩ	Total	2,990	1,365	3,035	3,685	2,935	3,430	17,450			
0	Female	5,950	3,060	7,040	7,385	3,580	3,115	30,180			
Waikato	Male	6,065	3,320	7,760	7,750	3,545	2,725	31,120			
Ň	Total	11,945	6,350	14,825	15,110	7,140	5,840	61,300			
ta-	Female	3,235	1,610	3,790	3,750	2,435	2,790	17,590			
Matamata- Piako	Male	3,470	1,975	4,000	3,405	2,225	2,340	17,400			
Mat	Total	6,745	3,575	7,800	7,130	4,640	5,135	34,990			
5	Female	18,210	15,655	26,095	20,780	8,815	9,505	99,140			
Hamilton	Male	18,880	15,690	26,810	19,240	7,510	7,120	95,060			
На	Total	37,140	31,295	52,855	39,910	16,370	16,535	194,190			
	Female	5,000	2,815	6,505	6,970	4,005	4,360	29,580			
Waipa	Male	5,275	3,110	6,705	6,215	3,550	3,520	28,320			
5	Total	10,265	5,880	13,145	13,210	7,545	7,825	57,820			
lga	Female	960	465	980	955	510	590	4,460			
Otorohanga	Male	1,045	655	1,065	940	550	525	4,800			
Otor	Total	1,995	1,130	2,060	1,880	1,060	1,110	9,270			
0	Female	2,205	1,030	2,300	2,410	1,490	1,495	10,940			
South Waikato	Male	2,330	1,190	2,310	2,155	1,480	1,330	10,810			
° Š	Total	4,530	2,225	4,610	4,530	2,970	2,825	21,740			
0	Female	855	355	940	835	565	540	4,110			
Waitomo	Male	905	490	1,030	815	555	440	4,220			
Ŵ	Total	1,780	850	1,970	1,645	1,125	990	8,330			
Þ	Female	625	305	695	580	460	520	3,200			
Ruapehu	Male	695	365	740	590	460	475	3,320			
Ru	Total	1,330	685	1,435	1,205	915	990	6,530			
ЭНВ	Female	41,220	27,480	53,040	49,680	26,380	28,530	226,300			
Waikato DHB	Male	43,010	29,050	54,890	46,690	24,070	23,070	220,800			
Waik	Total	84,240	56,530	107,940	96,360	50,450	51,610	447,100			
		DHR projections					3				

Note: The Waikato DHB projections are based on the 2015 update of projection estimates provided by Statistics New Zealand to the MoH. The TA level projections are based on the 2014 update of population projections sourced from the NZ.Stats portal of Statistics New Zealand.

Appendix Figure 1 Age-sex profile of the resident population of the Thames-Coromandel TA within the Waikato DHB area, 2015, 2023 and 2033

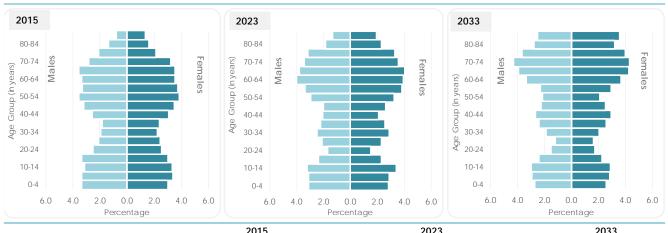


**Thames-Coromandel** 



Appendix Figure 2 Age-sex profile of the resident population of the Hauraki TA within the Waikato DHB area, 2015, 2023 and 2033

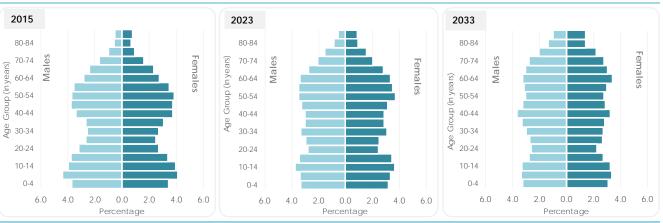




	2015	)	2023	3	2033	5
	Hauraki	Waikato DHB	Hauraki	Waikato DHB	Hauraki	Waikato DHB
Percent aged 0-14 years	19.6	21.3	18.6	20.2	16.9	18.8
Percent aged 15-24 years	11.4	14.3	7.9	12.9	7.9	12.6
Percent aged 25-44 years	18.6	24.4	18.7	24.6	17.4	24.1
Percent aged 45-64 years	28.0	24.9	25.9	23.7	21.3	21.6
Percent aged 65-74 years	13.1	8.8	14.8	10.2	16.8	11.3
Percent aged 75+ years	9.3	6.4	13.9	8.3	19.7	11.5

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Appendix Figure 3 Age-sex profile of the resident population of the Waikato TA within the Waikato DHB area, 2015, 2023 and 2033

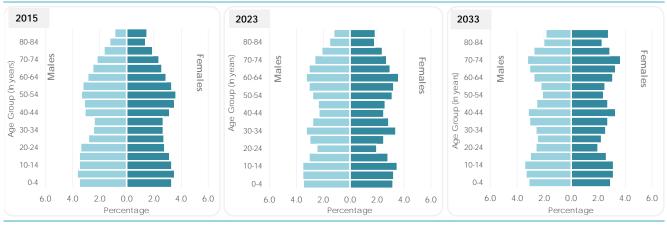


Waikato

	2015	2015		5	2033	
	Waikato	Waikato DHB	Waikato	Waikato DHB	Waikato	Waikato DHB
Percent aged 0-14 years	23.6	21.3	20.7	20.2	19.6	18.8
Percent aged 15-24 years	13.0	14.3	12.1	12.9	10.4	12.6
Percent aged 25-44 years	23.3	24.4	23.6	24.6	24.1	24.1
Percent aged 45-64 years	27.7	24.9	27.3	23.7	24.7	21.6
Percent aged 65-74 years	8.0	8.8	9.7	10.2	11.6	11.3
Percent aged 75+ years	4.5	6.4	6.3	8.3	9.5	11.5

Appendix Figure 4 Age-sex profile of the resident population of the Matamata-Piako TA within the Waikato DHB area, 2015, 2023 and 2033

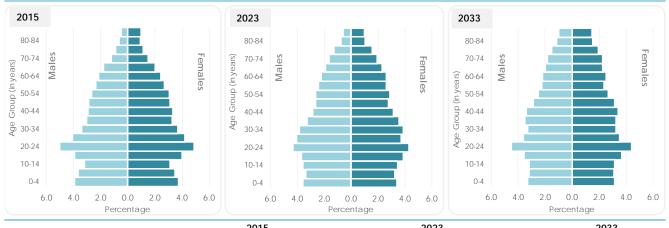
Matamata-Piako



	2015	6	2023		2033	3
	Matamata- Piako	Waikato DHB	Matamata- Piako	Waikato DHB	Matamata- Piako	Waikato DHB
Percent aged 0-14 years	20.9	21.3	20.5	20.2	19.2	18.8
Percent aged 15-24 years	12.8	14.3	10.4	12.9	10.2	12.6
Percent aged 25-44 years	22.1	24.4	22.7	24.6	22.3	24.1
Percent aged 45-64 years	26.0	24.9	24.1	23.7	20.4	21.6
Percent aged 65-74 years	9.7	8.8	11.3	10.2	13.3	11.3
Percent aged 75+ years	8.6	6.4	11.0	8.3	14.7	11.5

Appendix Figure 5 Age-sex profile of the resident population of the Hamilton TA within the Waikato DHB area, 2015, 2023 and 2033

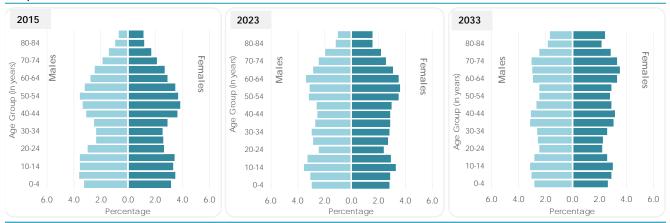
Hamilton



	2015		2023	i i i i i i i i i i i i i i i i i i i	2033	
	Hamilton	Waikato DHB	Hamilton	Waikato DHB	Hamilton	Waikato DHB
Percent aged 0-14 years	21.1	21.3	20.7	20.2	19.1	18.8
Percent aged 15-24 years	17.9	14.3	16.1	12.9	16.1	12.6
Percent aged 25-44 years	27.9	24.4	28.4	24.6	27.2	24.1
Percent aged 45-64 years	21.4	24.9	20.8	23.7	20.6	21.6
Percent aged 65-74 years	6.6	8.8	7.8	10.2	8.4	11.3
Percent aged 75+ years	5.0	6.4	6.2	8.3	8.6	11.5

Appendix Figure 6 Age-sex profile of the resident population of the Waipa TA within the Waikato DHB area, 2015, 2023 and 2033

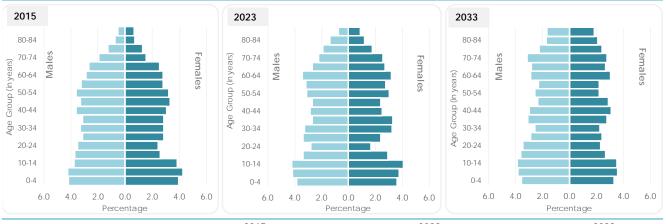
Waipa



	2015	2015		2023		5
	Waipa	Waikato DHB	Waipa	Waikato DHB	Waipa	Waikato DHB
Percent aged 0-14 years	20.7	21.3	18.9	20.2	17.8	18.8
Percent aged 15-24 years	12.8	14.3	11.2	12.9	10.2	12.6
Percent aged 25-44 years	22.4	24.4	22.7	24.6	22.8	24.1
Percent aged 45-64 years	27.2	24.9	26.3	23.7	22.8	21.6
Percent aged 65-74 years	9.4	8.8	11.1	10.2	13.1	11.3
Percent aged 75+ years	7.4	6.4	9.8	8.3	13.6	11.5

Appendix Figure 7 Age-sex profile of the resident population of the Otorohanga TA within the Waikato DHB area, 2015, 2023 and 2033

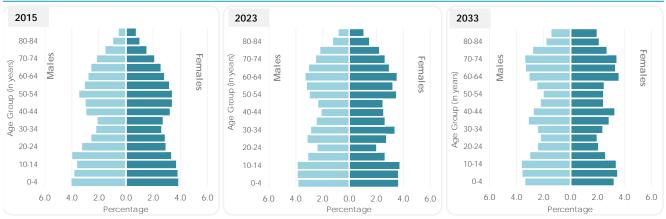
Otorohanga 2015



	2015		2023		2033	
	Otorohanga	Waikato DHB	Otorohanga	Waikato DHB	Otorohanga	Waikato DHB
Percent aged 0-14 years	24.3	21.3	23.7	20.2	21.6	18.8
Percent aged 15-24 years	12.2	14.3	10.8	12.9	12.1	12.6
Percent aged 25-44 years	24.7	24.4	23.7	24.6	22.1	24.1
Percent aged 45-64 years	25.1	24.9	23.8	23.7	20.4	21.6
Percent aged 65-74 years	8.7	8.8	10.2	10.2	11.4	11.3
Percent aged 75+ years	5.3	6.4	7.9	8.3	12.0	11.5

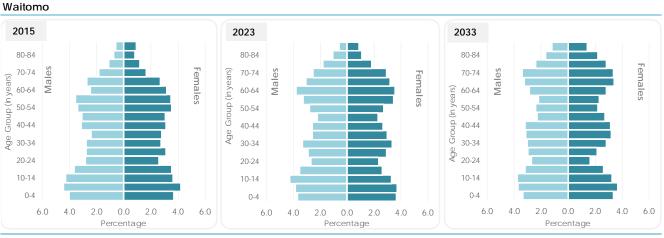
Appendix Figure 8 Age-sex profile of the resident population of the South Waikato TA within the Waikato DHB area, 2015, 2023 and 2033





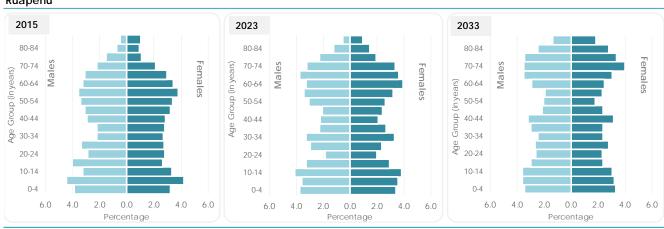
	2015	2015		2023		2033	
	South	Waikato	South	Waikato	South	Waikato	
	Waikato	DHB	Waikato	DHB	Waikato	DHB	
Percent aged 0-14 years	23.1	21.3	22.7	20.2	20.9	18.8	
Percent aged 15-24 years	13.7	14.3	10.2	12.9	10.2	12.6	
Percent aged 25-44 years	21.7	24.4	22.0	24.6	21.2	24.1	
Percent aged 45-64 years	25.5	24.9	24.7	23.7	21.0	21.6	
Percent aged 65-74 years	9.5	8.8	11.2	10.2	13.7	11.3	
Percent aged 75+ years	6.5	6.4	9.2	8.3	13.0	11.5	

Appendix Figure 9 Age-sex profile of the resident population of the Waitomo TA within the Waikato DHB area, 2015, 2023 and 2033



2015 2023 2033 Waikato Waikato Waikato Waitomo Waitomo Waitomo DHB DHB DHB Percent aged 0-14 years 18.8 24.3 21.3 22.5 20.2 21.1 Percent aged 15-24 years 12.6 14.3 11.2 12.9 10.1 12.6 Percent aged 25-44 years 24.4 24.6 24.1 22.8 23.6 23.4 Percent aged 45-64 years 24.9 23.7 21.6 25.7 24.1 19.8 Percent aged 65-74 years 8.9 8.8 11.7 10.2 13.4 11.3 Percent aged 75+ years 6.4 8.3 11.5 5.4 7.3 11.8

# Appendix Figure 10 Age-sex profile of the resident population of the Ruapehu TA within the Waikato DHB area, 2015, 2023 and 2033



	2015	i	2023	3	2033	
	Ruapehu	Waikato DHB	Ruapehu	Waikato DHB	Ruapehu	Waikato DHB
Percent aged 0-14 years	22.3	21.3	22.2	20.2	20.2	18.8
Percent aged 15-24 years	12.3	14.3	10.1	12.9	10.3	12.6
Percent aged 25-44 years	21.8	24.4	21.0	24.6	22.0	24.1
Percent aged 45-64 years	27.1	24.9	24.0	23.7	17.9	21.6
Percent aged 65-74 years	10.4	8.8	13.9	10.2	14.1	11.3
Percent aged 75+ years	5.8	6.4	8.3	8.3	15.2	11.5

#### Ruapehu

Appendix Table 6: Secondary MH/AoD service provision activities delivered in 2015 disaggregated by funding DHB and DHB of domicile of the clients

			Funding	Source		Total recorded
		Waikato DHB	North Island DHBs (excl Waikato)	South Island DHBs	Unknown*	activity types** in 2015
	Waikato DHB	272,127	44,481	647	1,184	318,439
*	area	85.5%	14.0%	0.2%	0.4%	100.0%
client***	North Island DHBs	17,985	235	-	6	18,226
of clie		98.7%	1.3%	0.0%	0.03%	100.0%
	South Island	10,704	-	3	-	10,707
Domicile	DHBs	100.0%	0.0%	0.03%	0.00%	100.0%
	Overseas	90	-	-	-	90
		100.0%	0.0%	0.0%	0.0%	100.0%
		300,906	44,716	650	1,190	347,462

\* Of the 1,190 service activities for which the funding DHB could not be determined, more than two-thirds (67.8%) were for clients who received one or more Waikato DHB funded mental health or AoD service sometime over the 2015 calendar year.

Appendix Table 7: List of activity types funded by Waikato DHB in 2015 for clients not usually resident within its boundary disaggregated by service provider

Activity Type	DHB Provider arm	NGOs	Total	%
Community Support Contacts		11,052	11,052	38.4
Individual treatment attendances: family/whānau not present	1,374	7,201	8,575	29.8
Care/liaison co-ordination contacts	626	2,633	3,259	11.3
Triage and/or Screening	568	492	1,060	3.7
Contact with family/whānau, consumer not present	92	806	898	3.1
Contact with family/whānau, tangata whaiora/consumer present	118	662	780	2.7
Group programme session attendances	367	377	744	2.6
Mental health crisis attendances	523	22	545	1.9
Day activity programme attendances		410	410	1.4
Forensic step down occupied bed nights	39	188	227	0.8
minimum secure inpatient occupied bed nights	114	33	147	0.5
Residential facility with responsive night support occupied bed nights		132	132	0.5
Māori specific interventions only		122	122	0.4
Advocacy		104	104	0.4
Substance abuse residential service occupied bed nights		97	97	0.3
Integrated Māori and clinical interventions	19	75	94	0.3
Substance abuse detoxification attendances (social)	53	26	79	0.3
Psychiatric disability rehabilitation occupied bed nights	65		65	0.2
Mental health acute inpatient or equivalent occupied bed nights	59		59	0.2
Seclusion	47		47	0.2
Mental health intensive care inpatient or equivalent occupied bed nights	46		46	0.2
Peer Support		42	42	0.1
Day treatment programme attendances		41	41	0.1
medium secure inpatient occupied bed nights	38		38	0.1
Court liaison attendances		35	35	0.1
Crisis respite care occupied bed nights	21	2	23	0.1
Support for family/whānau		21	21	0.1
Work opportunity/Employment/Vocational	11	9	20	0.1
Completed needs assessment	10		10	0.0
Methadone treatment specialist service attendances	4		4	0.0
Planned respite care occupied bed nights		3	3	0.0
Total activity types funded for non-WDHB domicile clients in 2015	4,194	24,585	28,779	100.0

Appendix Table 8: Service providers for the activity types funded by Waikato DHB in 2015 for clients not resident within the DHB boundary

Serv	ice Provider	CONTACT	BEDNIGHT	SECLUSION	TOTAL	%
Wa	ikato DHB Provider arm	343	3,804	47	4,194	14.6
	Stepping Stone Trust	9,995	99	-	10,094	35.1
	Keys Living Choices	5,354	-	-	5,354	18.6
	Care NZ (Est 1954) Limited	4,361	-	-	4,361	15.2
	Hauora Waikato Maori Mental Health Services	1,136	44	-	1,180	4.1
	Nga Ringa Awhina	1,141	-	-	1,141	4.0
ety	The Salvation Army New Zealand Trust	459	125	-	584	2.0
NGOs/Charitable Trust or Incorporated Society	Te Korowai Hauora o Hauraki Incorporated	408	-	-	408	1.4
eq	Progress to Health	390	-	-	390	1.4
orat	Solora Limited	342	-	-	342	1.2
orpo	Alcohol & Drug Community Support Trust	159	-	-	159	0.6
ПС	Pai Ake Solutions Limited	120	-	-	120	0.4
t or	Taumarunui Community Kokiri Trust	108	-	-	108	0.4
Trus	Stepping Out Hauraki Incorporated	98	-	-	98	0.3
ble	Waahi Whaanui Trust	66	-	-	66	0.2
arita	The Waikato Clinical Psychology Educational Trust	44	-	-	44	0.2
Cha	Cambridge Community Agencies Network Charitable Trust	42	-	-	42	0.1
Os/	Centre 401 Trust	31	-	-	31	0.1
ŊZ	K'aute Pasifika Trust	18	-	-	18	0.1
	The Higher Ground Drug Rehabilitation Trust	11	7	-	18	0.1
	Te Awhi Whanau Charitable Trust	-	12	-	12	0.0
	Emerge Aotearoa Limited	-	9	-	9	0.0
	Healthcare of New Zealand Limited	-	3	-	3	0.0
	Richmond Services Limited	-	3	-	3	0.0
	Total activity types funded for non-WDHB domicile clients in 2015	24,626	4,106	47	28,779	100.0

#### Appendix Table 9: Activity type codes recorded in the PRIMHD database

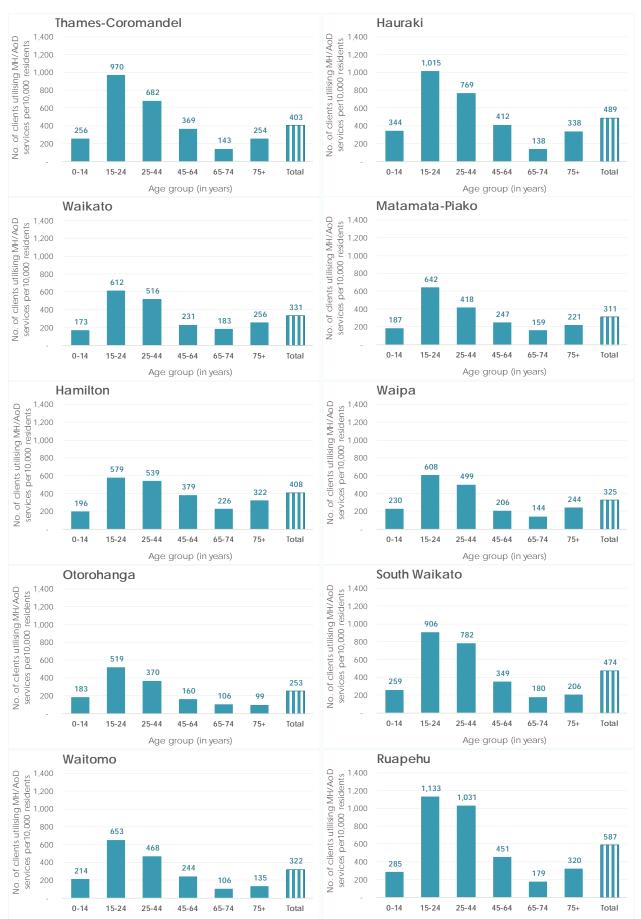
Activity Type Code	Description
T01	Mental health crisis attendances
T02	Mental health intensive care inpatient or equivalent occupied bed nights
T03	Mental health acute inpatient or equivalent occupied bed nights
TO4	Mental health sub-acute inpatient or equivalent occupied bed nights
T05	Crisis respite care occupied bed nights
T07	Group programme session attendances
T08	Care/liaison co-ordination contacts
T10	Completed needs assessment
T11	maximum secure inpatient occupied bed nights
T12	medium secure inpatient occupied bed nights
T13	minimum secure inpatient occupied bed nights
T15	Forensic step down occupied bed nights
T16	Court liaison attendances
T17	Substance abuse Withdrawal management/detoxification occupied bed nights (medical)
T18	Substance abuse detoxification attendances (social)
T19	Methadone treatment specialist service attendances
T20	Substance abuse residential service occupied bed nights
T21	Psychiatric disability rehabilitation occupied bed nights
T22	Day treatment programme attendances
T23	Day activity programme attendances
T24	Work opportunity/Employment/Vocational
T27	Residential facility with responsive night support occupied bed nights
T28	Residential facility with awake night support occupied bed nights
T29	Community residential occupied bed nights
T30	Planned respite care occupied bed nights
T32	Contact with family/whānau, consumer not present
T33	Seclusion
T34	ECT
T35	Did not attend
T36	Contact with family/whānau, tangata whaiora/consumer present
T37	On leave
T38	Māori specific interventions only
T39	Integrated Māori and clinical interventions
T41	Other cultural specific activity
T42	Individual treatment attendances: family/whānau not present
T43	Community Support Contacts
T44	Advocacy
T45	Peer Support
T46	Triage and/or Screening
T47	Support for family/whānau
T48	Co-existing disorders residential service occupied bed nights
T49	Support for Children of Parents with Mental Illness and Addictions (COPMIA)

### Appendix Table 10: Team type codes recorded in the PRIMHD database

Team Type Code	Description
1	Inpatient Team
2	Community Team
3	Alcohol and Drug Team
5	Forensic Team
8	Residential / Accommodation Team
9	Community Skills Enhancement Team
11	Co-Existing Problems Team
12	Intellectual Disability Dual Diagnosis Team
14	Specialty Team
15	Maternal Mental Health Team
16	Eating Disorder Team
17	Needs Assessment and Service Coordination Team
25	Early Intervention Team

Appendix Table 11: Activities/services delivered in 2015 to people usually resident in the Waikato DHB area disaggregated by activity unit type

Acti	ivity Type	Count	%
	Individual treatment attendances: family/whānau not present	118,754	38.6
	Care/liaison co-ordination contacts	45,621	14.8
	Community Support Contacts	24,418	7.9
	Contact with family/whānau, tangata whaiora/consumer present	23,421	7.6
	Contact with family/whānau, consumer not present	18,334	6.0
	Group programme session attendances	15,814	5.1
	Triage and/or Screening	14,314	4.6
	Mental health crisis attendances	12,325	4.0
	Day activity programme attendances	10,118	3.3
	Work opportunity/Employment/Vocational	8,793	2.9
Ħ	Substance abuse detoxification attendances (social)	6,137	2.0
Contact	Peer Support	2,958	1.0
ő	Integrated Māori and clinical interventions	2,489	0.8
0	Advocacy	905	0.3
	Māori specific interventions only	875	0.3
	Completed needs assessment	585	0.2
	Day treatment programme attendances	576	0.2
	Forensic step down occupied bed nights	470	0.2
	ECT	306	0.1
	Substance abuse Withdrawal management/detoxification occupied bed nights (medical)	276	0.1
	Support for family/whānau	231	0.1
	Methadone treatment specialist service attendances	94	0.0
	Other cultural specific activity	29	0.0
	Support for Children of Parents with Mental Illness and Addictions (COPMIA)	1	0.0
	Total activities/services delivered in an outpatient/community setting:	307,844	100.0
	Mental health acute inpatient or equivalent occupied bed nights	2,675	27.5
	Residential facility with responsive night support occupied bed nights	1,590	16.4
	Residential facility with awake night support occupied bed nights	1,183	12.2
	Mental health intensive care inpatient or equivalent occupied bed nights	1,091	11.2
	Crisis respite care occupied bed nights	861	8.9
	Planned respite care occupied bed nights	767	7.9
gh	Substance abuse residential service occupied bed nights	554	5.7
Ē	minimum secure inpatient occupied bed nights	350	3.6
Bednight	Court liaison attendances	236	2.4
	medium secure inpatient occupied bed nights	212	2.2
	Psychiatric disability rehabilitation occupied bed nights	131	1.3
	Mental health sub-acute inpatient or equivalent occupied bed nights	42	0.4
	maximum secure inpatient occupied bed nights	13	0.1
	Community residential occupied bed nights	5	0.1
	Co-existing disorders residential service occupied bed nights	2	0.0
		0 710	100.0
	Total activities/services delivered in an inpatient/residential setting:	9,712	100.0
Sec	Total activities/services delivered in an inpatient/residential setting: clusion	9,712 883	100.0



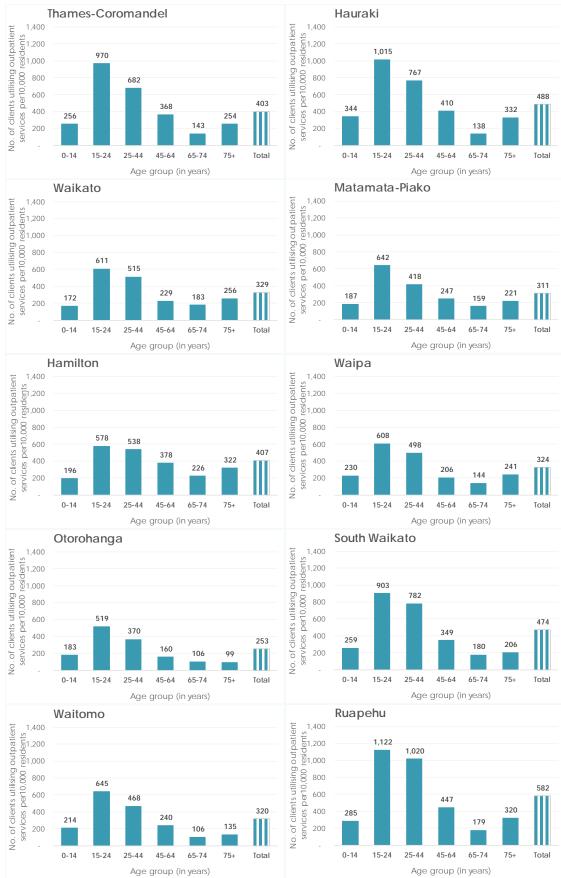
Age group (in years)

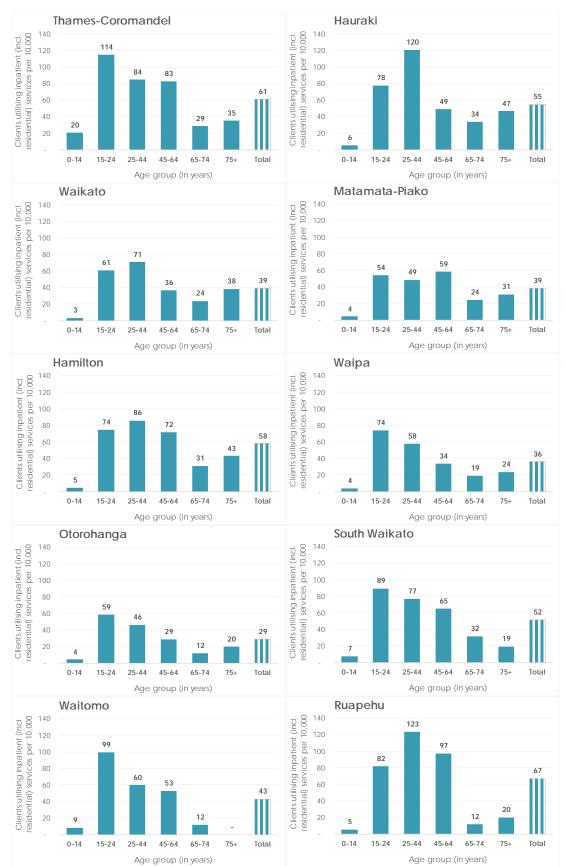
#### Appendix Figure 11: Overall age specific utilisation rates disaggregated by TA of domicile, Waikato DHB, 2015

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Age group (in years)







# Appendix Figure 13: Age specific utilisation rates for contacts requiring inpatient treatment or hospitalisation disaggregated by TA of domicile, Waikato DHB, 2015

Appendix Table 12: Projected age-specific utilisation of secondary MH/AoD services by male residents living in the Waikato DHB area: 2023 and 2033 (medium series projections)

		Total	I- Males			
Age group	No. utilising secondary	Number estim secondary MH		Estimated change in number utilising MH/AoD services		
(in years)	MH/AoD services in 2015	2023	2033	2015-2023	2015-2033	
0-4	67	73	69	+06	+02	
5-9	397	401	420	+04	+23	
10-14	581	689	699	+108	+118	
15-19	918	951	1,021	+33	+103	
20-24	996	1,008	1,155	+12	+159	
25-29	858	1,099	1,064	+241	+206	
30-34	708	998	980	+290	+272	
35-39	633	772	1,005	+139	+372	
40-44	649	644	894	-05	+245	
45-49	581	568	662	-13	+81	
50-54	477	492	472	+15	-05	
55-59	332	361	347	+29	+15	
60-64	193	238	241	+45	+48	
65-69	139	168	189	+29	+50	
70-74	119	164	214	+45	+95	
75-79	113	171	228	+58	+115	
80-84	94	131	201	+37	+107	
85+	74	106	187	+32	+113	
Total	7,929	9,033	10,047	+1,104	+2,118	

Appendix Table 13: Projected age-specific utilisation of secondary MH/AoD services by female residents living in the Waikato DHB area: 2023 and 2033 (medium series projections)

Total- Females								
Age group	No. utilising secondary	Number estim secondary MH		Estimated change in number utilising MH/AoD services				
(in years)	MH/AoD services in 2015	2023	2033	2015-2023	2015-2033			
0-4	30	32	31	+02	+01			
5-9	177	178	185	+01	+08			
10-14	501	582	594	+81	+93			
15-19	1,023	1,072	1,110	+49	+87			
20-24	760	734	821	-26	+61			
25-29	723	773	756	+50	+33			
30-34	568	748	645	+180	+77			
35-39	585	705	752	+120	+167			
40-44	501	487	629	-14	+128			
45-49	492	469	547	-23	+55			
50-54	412	430	399	+18	-13			
55-59	324	351	326	+27	+02			
60-64	222	277	283	+55	+61			
65-69	213	260	290	+47	+77			
70-74	136	184	238	+48	+102			
75-79	132	197	260	+65	+128			
80-84	118	165	249	+47	+131			
85+	138	173	289	+35	+151			
Total	7,055	7,815	8,406	+760	+1,351			

Appendix Table 14: Projected age-specific utilisation of secondary MH/AoD services by Māori living in the Waikato DHB area: 2023 and 2033 (medium series projections)

		Mäo	ri - Males			Μ	läori - Fem	ales		
Age group (in	No. utilising services	Number es utilise se MH/AoD	condary	Estimated number	change in utilising	No. utilising services	Number es utilise se MH/AoD	condary		change in utilising
years)	in 2015	2023	2033	2015-2023	2015-2033	in 2015	2023	2033	2015-2023	2015-2033
0-4	19	20	23	+01	+04	10	11	12	+01	+02
5-9	105	111	124	+06	+19	37	40	44	+03	+07
10-14	202	252	263	+50	+61	172	216	229	+44	+57
15-19	397	454	518	+57	+121	318	367	418	+49	+100
20-24	417	499	635	+82	+218	264	285	365	+21	+101
25-29	378	518	632	+140	+254	267	298	363	+31	+96
30-34	308	417	545	+109	+237	188	240	261	+52	+73
35-39	279	325	481	+46	+202	192	224	269	+32	+77
40-44	264	261	366	-03	+102	166	165	215	-01	+49
45-49	214	230	265	+16	+51	167	182	213	+15	+46
50-54	146	158	162	+12	+16	119	134	137	+15	+18
55-59	85	100	110	+15	+25	68	80	89	+12	+21
60-64	29	41	47	+12	+18	36	52	60	+16	+24
65-69	22	33	43	+11	+21	24	37	48	+13	+24
70-74	17	27	44	+10	+27	13	23	38	+10	+25
75-79	11	18	32	+07	+21	7	12	24	+05	+17
80-84	2	3	6	+01	+04	7	11	24	+04	+17
85+	3	5	14	+02	+11	3	5	11	+02	+08
Total	2,898	3,472	4,309	+574	+1,411	2,058	2,382	2,820	+324	+762

Appendix Table 15: Projected age-specific utilisation of secondary MH/AoD services by non-Māori living in the Waikato DHB area; 2023 and 2033 (medium series projections)

		non-Má	aori - Male	S		non	-Mäori - Fe	males		
Age group (in	No. utilising services		timated to condary services		change in utilising	No. utilising services	Number es utilise se MH/AoD	condary		change in utilising
years)	in 2015	2023	2033	2015-2023	2015-2033	in 2015	2023	2033	2015-2023	2015-2033
0-4	48	52	45	+04	-03	20	22	19	+02	-01
5-9	292	290	296	-02	+04	140	138	141	-02	+01
10-14	379	436	436	+57	+57	329	366	366	+37	+37
15-19	521	497	503	-24	-18	705	705	692	+00	-13
20-24	579	509	520	-70	-59	496	449	456	-47	-40
25-29	480	582	431	+102	-49	456	474	393	+18	-63
30-34	400	581	435	+181	+35	380	508	384	+128	+04
35-39	354	447	524	+93	+170	393	481	483	+88	+90
40-44	385	383	528	-02	+143	335	322	414	-13	+79
45-49	367	338	397	-29	+30	325	287	334	-38	+09
50-54	331	334	310	+03	-21	293	296	262	+03	-31
55-59	247	261	237	+14	-10	256	270	237	+14	-19
60-64	164	196	195	+32	+31	186	225	222	+39	+36
65-69	117	136	147	+19	+30	189	223	242	+34	+53
70-74	102	137	169	+35	+67	123	161	200	+38	+77
75-79	102	153	196	+51	+94	125	184	237	+59	+112
80-84	92	128	195	+36	+103	111	154	225	+43	+114
85+	71	100	173	+29	+102	135	168	278	+33	+143
Total	5,031	5,561	5,738	+530	+707	4,997	5,433	5,586	+436	+589

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Te Rūnanga Tātari Tatauranga | National Institute of Demographic and Economic Analysis

Te Whare Wānanga o Waikato | The University of Waikato

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## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# **AGENDA ITEM 9.4**

## **RURAL SERVICES REVIEW**

Purpose

1) For information

#### Introduction

The DHB Board received a series of briefings on the health status of its rural population and the sustainability of rural services in the 2016 year. The need for significant refocussing of attention onto the needs of the DHB's rural population was identified as a result. A high level work programme was indicated in the final report. This report is a progress update.

No specific staffs are currently allocated to progressing the work programme with all Change Team resources now being allocated to supporting the needs of Waikato hospital and/or the Smart health programme. While it is an inevitability that the pace of change has been significantly reduced from that which was originally intended, some components of the work programme have since been progressed by the operational management team. The most significant of these has been the review of Primary Maternity services in the South Waikato and King Country. Community consultation on that proposed service change will end on 14<sup>th</sup> April, and it is expected that the Board will be asked to make a decision on the future shape of those services at its meeting in late May. Overall progress relative to the first year of the work programme is summarised in the appendix attached to this report.

**Recommendation THAT** The Committee notes the content of the report.

MARK SPITTAL EXECUTIVE DIRECTOR, COMMUNITY & CLINICAL SUPPORT SERVICES

Work Stream Focus	Status	Update as at end of quarter three, 2016/17
Detailed service design to support the reconfiguration of services and facilities in the Taumarunui area		<ul> <li>No progress. None is now anticipated until 2018 at the earliest subject to (i) whether staff to complete the project work can be budgeted in 2017/18 and (ii) the first iteration of the LTIP including sufficient capital in the financial projections.</li> <li>The current lease for GP practice rooms in Taumarunui hospital expires in October 2017. This provides an opportunity to reconsider the model of service locally, however it is highly preferred that this is guided by a strategic assessment of how the DHB wishes to progress its relationships with primary care providers across the district, rather than acting in isolation of an overarching framework. The Board has yet to consider an overarching framework.</li> <li>The authentic collaboration PPP commenced. That PPP will establish the engagement toolkit to guide this process.</li> <li>The first LTIP process has commenced. The first iteration due in late 2017 will determine whether this issue is of sufficient priority to be included in the capital programme (and when). That is the precursor to a process of authentic collaboration with the local community on community need, service design and ultimately infrastructure development.</li> </ul>
The redesign of primary maternity services across the DHB's rural catchment		<ul> <li>Service model concept redesign completed;</li> <li>Board approval received to consult with the affected communities regarding a proposed service change</li> <li>Community and staff consultation underway (until 14 April)</li> <li>A Board decision will be sought on 24th May</li> <li>Subject to the outcomes of public consultation and the Board's decision making, implementation is expected to be completed by the end of the 2017/18 year.</li> </ul>
The redesign of laboratory services across the DHB's rural catchment		<ul> <li>Planning is underway for strategic technology path presentations by the DHB's key vendors which will inform future service planning across all areas of the laboratory service including rural sites. This is scheduled to be completed by July 2017.</li> <li>Capital has been approved for the upgrade of Haematology analysers in the rural sites. Implementation is scheduled for June 2017.</li> <li>The scope of future microbiology testing at Taumarunui and Thames will be reviewed by June 2017. Transport options for specimen transfer are being reviewed as part of this process.</li> <li>The Blood bank testing service has been withdrawn from the southern rural laboratories. Blood is now crossed matched by NZBS at the Hamilton site.</li> <li>Home visiting by laboratory staff based at Tokoroa has been reviewed in conjunction with the local practices. Patient eligibility criteria were put in place in January 2017.</li> <li>Staff from the Waikato Laboratory are now being dispatched to the rural labs to partially address resourcing issues. Taking a whole of district approach to the service is increasingly a necessary response to localised workforce issues.</li> </ul>

The redesign of urgent care services across the DHB's rural catchment	<ul> <li>Emergency/ Urgent Care component <ul> <li>Site visits to the Western Australian Community Health Services by GP, medical and nursing staff has been completed</li> <li>Smart Health - after hours GP. Suitable patients will be directed to this service which would reduce the low acuity patients in rural EDs. Capacity to facilitate sign-up is being rolled out into each rural ED and district nursing.</li> <li>Nurse triage will direct patients to Smart Health kiosks in rural hospitals. Pathway for redirection of ED patients to Smart Health approved. Tokoroa hospital booth is operational.</li> </ul> </li> <li>Inter-hospital Retrieval component <ul> <li>Service model design underway with key clinicians</li> <li>A business case to establish a retrieval service is expected to be tabled with the executive for consideration in April 2017. [It is a service development estimated at \$2m pa].</li> </ul> </li> </ul>
The development of population based financial data capture and reporting	<ul> <li>The technical reference group has been formed.</li> <li>Agreement has been reached with a wide spectrum of DHB analysts on the definition of 'rural'. That definition will be applied to all future DHB analysis and reporting</li> <li>Technical work by Population Health and Strategy &amp; Funding analysts to split TLAs to give accurate population estimates and enable locality based financial and non-financial reporting is nearing completion</li> <li>Technical work to report expenditure by population cohorts is</li> </ul>
	<ul><li>due to start in May</li><li>Reporting should commence in the 2017/18 year.</li></ul>
Other minor works	<ul> <li>Surgical TOP Services         <ul> <li>Agreement has been reached with BoPDHB and LDHB to undertake a formal service change, led by LDHB</li> <li>LDHB currently developing alternative arrangements to meet the needs of their population.</li> <li>Staff advised of likely change</li> <li>Formal change consultation with unions, staff and community to occur in March 2017</li> <li>Target go-live date for service change subject to consultation is 1 July 2017</li> </ul> </li> <li>Thames Radiology         <ul> <li>Board approval obtained to replace the CT scanner at Thames; RFP in progress; implementation target - June 2017</li> </ul> </li> <li>Technology enablement         <ul> <li>Rollout of wireless to all rural hospitals completed in Nov 2016</li> <li>The next tranche of telehealth equipment in the three Southern hospital sites is on track to be installed by end of April</li> </ul> </li> </ul>

## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# **AGENDA ITEM 9.5**

## WOMEN'S HEALTH TRANSFORMATION PROGRAMME

Purpose

1) For information

#### OVERVIEW

The focus over the last two months has been in the following areas:

- Midwifery workforce development
- Recruitment to Clinical Unit Leader and Director positions
- Model of Care development
- Ongoing recruitment of SMO, Registrar and midwifery workforce
- Development of the registrar teaching and education programme.

The progress in each of these areas is described below.

#### PROGRESS

#### Midwifery workforce development

We continue to make progress with midwifery recruitment, with 4.1 FTE midwives commencing in February, 2.6 FTE commencing in March and 0.8 FTE commencing in April.

Despite ongoing efforts and significant progress, the service sustains a reasonably high vacancy level. The workforce strategy has now shifted focus to improving working arrangements for midwives in an attempt to improve job satisfaction and encourage the permanent workforce to increase their hours of work. It is of note that the service has 84 permanent midwives who work a total of only 51 FTE, out of a total establishment of 69 FTE. The average FTE is only 0.6 FTE (3 days/week); if we increase the average FTE to 0.8 this would result in another 16.8 midwives. In essence, the service has enough midwives with respect to head count; we simply need them to work more hours.

A midwifery workforce survey was undertaken in February/March, seeking information from midwives about rosters and other matters that impact their hours of work. On the advice of the midwifery union (MERAS) and the New Zealand College of Midwives, we also sought feedback on 12-hour shifts, which are not currently offered at Waikato DHB, but are offered in numerous other maternity departments.

The results indicated that 58% of respondents (23 midwives) regularly work more than their contracted hours, and 45% of respondents (18 midwives) are willing to increase their contracted hours of work under certain conditions (most of which relate to rostering). We will be actively following up on this opportunity as a matter of urgency. Almost 88% of respondents support the introduction of 12-hour shifts. We

are planning to trial a new roster, with an option of 12-hour shifts in the next roster period.

#### Recruitment to Director, Women's and Children's Health

A new Director has been appointed and will commence in the position on 15 May 2017. The appointee is currently a General Manager at Waitemata DHB, and brings considerable experience in Women's and Children's Health.

#### Recruitment to Clinical Unit Leader (CUL)

Unfortunately, the recruitment to the CUL position has been unsuccessful to date. Despite interviewing two Australian-based applicants, the panel did not make an appointment. Recruitment to this position remains the highest priority for the service, as the absence of a well-regarded clinician in this critical position is the most significant risk to regaining RANZCOG accreditation.

#### Model of Care Development

Work has progressed on the changes to the model of care with the most significant developments as follows:

- Changes to the provision of elective caesareans. A business case has been submitted for the redevelopment of the Delivery Suite, including the development of a second theatre. This theatre would be used for planned (elective) caesareans, freeing up main theatre space for other surgical specialties. The plan includes other changes that will support critical changes to the model of care, such as the development of rooms within the Delivery Suite for inductions of labour.
- Reconfiguration of the gynaecology, antenatal and postnatal wards (in order to separate gynae and antenatal patients): The bed modelling has been completed, indicating that we can accommodate all maternity patients in one ward, contingent on moving the patients undergoing induction of labour to the Delivery Suite (as per above). The separation of gynaecology and antenatal patients, and the relocation of inductions of labour are consistent with strong recommendations in the Tait and Hendry 2012 review, and the Ernst Young 2015 review.
- The development of a Day Assessment Unit (DAU) with midwife-led clinics. The DAU allows a more coordinated service for women who require ongoing monitoring and care during the antenatal period (for example, in situations of reduced fetal movements, high BP, iron infusions etc). The unit opened on 3 April 2017

#### Medical Workforce

Unfortunately there has been an unfavourable change in SMO numbers since the last report. The service expected to be at full SMO establishment by April 2017, however, there has been a delay in the arrival of an SMO from the UK due to the length of time taken to secure a Residency visa. Furthermore, the service is losing a very competent SMO who is returning to the UK due to her son being refused a visa. This is a significant loss to the service. Thus, the service will have two vacancies (out of 12 FTE) from April through June.

The recruitment of registrars continues to be one of the highest priorities for the service.

Consistent with the position in the last report, the number of registrar vacancies is expected to be down to 1.0 FTE by May 2017, with further appointments anticipated for October and November.

#### Registrar teaching, education and support

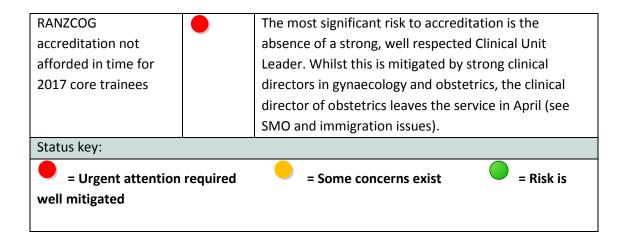
The advanced trainee who commenced in December 2016 has taken on the role of registrar training coordinator and has made significant progress in leading the weekly registrar teaching sessions and the weekly CTG education meetings. These sessions are well structured, and changes to clinic times, and acute responsibilities enable registrars to attend (this has been a problem in the past).

We are also recommencing Ultrasound training for some registrars in April. This is another area of training that the service has historically failed to provide and is critical to reaccreditation.

Further to the improvements in training and education, additional support is now being provided to registrars through a new buddy/mentor system. All registrars are now assigned a SMO mentor; separate to their formal MCNZ supervisor, who provides regular support to the registrar, both in terms of teaching and training and pastoral care. Wherever possible, registrars are rostered with their buddy SMO for on-call sessions, clinics and theatre lists to provide continuity with training and support.

Risk	Status	Comment
Inadequate RMO resource to provide services	Improved	RMO vacancies continue to put pressure on the SMOs to work without registrars and/or work additional shifts.
Inadequate SMO resource to provide services	•	There has been an unfavourable change in the SMO vacancies, due to immigration issues with two SMOs.
Inadequate Midwifery resource to safely provide services	Improved	This risk remains moderate due to ongoing vacancies; however, the mitigations ensure safe and appropriate service delivery (that is, fixed term RN appointments, casual MWs)
Failure to provide safe and effective <i>acute</i> services	•	It continues to be a challenge to cover the registrar acute roster at nights in particular. This is more of an issue of registrar experience than registrar numbers. Inexperienced registrars require additional SMOs to be rostered to ensure adequate supervision.
Failure to provide adequate <i>elective</i> services and meet KPIs (incl ESPI targets)		Elective services continue to be reduced due to registrar vacancies, and SMOs being rostered onto acute services in evenings and nights. The service continues to use locums and the outsourcing of some services.
Resistance to change Potential adverse employment relations		There is strong interest in change and improvement, particularly when compared with the resistance early in 2016. There is no imminent risk.

#### PROGRAMME RISKS



## Recommendation

**THAT** The Committee notes the content of the report/proposal

TANYA MALONEY COMMISSIONER, WOMEN'S HEALTH TRANSFORMATION

## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# **AGENDA ITEM 9.6**

## ELECTIVE SERVICES IMPROVEMENT COMMISSIONER PROGRESS REPORT

Purpose

1) For information

#### Introduction

This report provides an update on the work undertaken in the area of elective services improvement since the last report at the end of January. It is based around the five key areas of work, identified both in the initial report into elective services issues and in the Action Plan agreed for the commissioner role.

#### **Key Focus Areas**

#### Wait list management and ESPI Compliance

There is a growing awareness and understanding of the levers available to managers to manage the inflows onto waiting lists. Regular meetings with key staff have helped improve levels of knowledge. I am becoming more confident that we have addressed the majority of the 'systemic' issues and can now move to a sustainable position (where compliance is the norm rather than the exception).

ESPI results to end January (the most recent available from the Ministry of Health) are at Appendix 1. Final results for February and preliminary internal results for March will be available for the meeting on 12 April.

As can be seen from this report, ESPI 2 and 5 are the DHB's key areas for improvement.

#### ESPI 2 (Outpatients waiting more than four months for assessment)

We breached ESPI 2 for the fourth month in January. This would normally result in financial penalties. However, the Ministry has acknowledged the work we have been doing and that the issues are confined to two subspecialties within orthopaedics (spinal and foot and ankle), so have given the DHB a

#### ESPI 5 (Inpatients waiting more than four months for treatment)

We achieved compliance in October and November, but not in December or January, and won't in February. Again the issues are primarily restricted to orthopaedics and the spinal and paediatric subspecialties. The dispensation letter referred to above made it clear that there would be no further dispensations for ESPI 5. A huge effort has been made by staff to ensure long waiting patients are treated and I am confident that we will be compliant for March. April contains both public and school holidays, but compliance is again the target.

#### Delivery of elective volumes

As per Appendix 2, we are well behind on our anticipated year to date caseweights in several specialties. We do have some flexibility to move funding between inpatients and non-inpatients, outside of the agreed orthopaedic and general surgery volumes and have asked the Ministry to extend that flexibility further.

Because we cannot shift funding from the agreed orthopaedic volumes and we will not deliver the expected volumes, some budgeted revenue will not be earned. This has been reflected in financial forecasts.

We have started to look at the delivery options for the next financial year and are considering how best to maximise both internal and external capacity on a more planned basis. An RFP will be issued in April to assess the external capacity available.

#### Systems and Processes

A full set of reports is now available to manage both ESPI compliance and elective delivery. I am working through a process with the business managers to agree the regularity with which key reports will be reviewed at the service level. This will ensure they are managing the wait list in its entirety, not just the subset who will 'breach' in the current month.

I am beginning to move the services to offering patients treatment within 90 days rather than the 120 maximum. This will allow the DHB a 'buffer', which will assist in achieving compliance on a regular basis.

#### Clinical decisions

To date only ad hoc discussions have taken place with clinicians around subjects such as prioritisation of patients, medico-legal responsibilities, balancing of first versus follow-up outpatient assessments, and intervention rate data to inform future resourcing decisions.

I am hopeful that the new management structure within Waikato Hospital will provide more opportunities for these discussions on a regular and structured basis.

#### Project governance and operational oversight

The Electives Taskforce has met once and is due to meet again in April. A number of action items are being progressed in the interim.

The internal Action Group meets monthly and has progressed a range of issues. Clinical input into that group ensures that the decisions made align with clinical practice.

A number of internal groups have been refocused and these are proving a useful communication tool, as well as fulfilling their key purpose of ESPI compliance and delivery of elective volumes.

#### Recommendation

### THAT

The Committee notes the report.

#### BRENDA WILLS ELECTIVE SERVICES IMPROVEMENT COMMISSION

## MoH Elective Services Online

Summary of Patient Flow Indicator (ESPI) results for the 12 months to January 2017

#### **DHB Name: Waikato**

		2016 20		2016 2016			2016			2016			2016		2016		2016		2016			2016			2016			2016			2017						
			Feb Mar			Apr			Мау			Jun		Jul		Aug		Sep		Oct		Nov			Dec			Jan									
		Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	Imp. Req.	Level	Status %	lmp. Req.	Level	Status %	Imp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.	Level	Status %	lmp. Req.
a	1. DHB services that ppropriately acknowledge rd process patient referrals within required timeframe.	26 of 26	100.0%	0	22 of 26	84.6%	4	20 of 26	76.9%	6	24 of 26	92.3%	2	25 of 26	96.2%	1	22 of 26	84.6%	4	21 of 26	80.8%	5	18 of 26	69.2%	8	18 of 26	69.2%	8	3 of 26	11.5%	23	6 of 26	23.1%	20	20 of 26	76.9%	6
2.	Patients waiting longer than the required timeframe for their first specialist assessment (FSA).	55	0.6%	-55	192	2.0%	-192	168	1.8%	-168	24	0.3%	-24	262	2.7%	-262	585	5.4%	-585	464	4.5%	-464	30	0.3%	-30	140	1.4%	-140	393	3.7%	-393	406	4.0%	-406	342	3.4%	-342
,	Patients waiting without a commitment to treatment vhose priorities are higher than the actual treatment threshold (aTT).	6	0.0%	-6	10	0.1%	-10	9	0.1%	-9	43	0.3%	-43	95	0.6%	-95	84	0.5%	-84	62	0.4%	-62	45	0.3%	-45	43	0.3%	-43	16	0.1%	-16	11	0.1%	-11	12	0.1%	-12
t	Patients given a commitment o treatment but not treated thin the required timeframe.	300	6.6%	-300	196	4.4%	-196	255	5.9%	-255	201	4.8%	-201	38	1.0%	-38	46	1.3%	-46	44	1.3%	-44	46	1.3%	-46	30	0.8%	-30	40	1.0%	-40	76	1.7%	-76	198	4.1%	-198
	<li>Patients in active review who have not received a nical assessment within the last six months.</li>	1	10.0 %	-1	1	7.7 %	-1	2	12.5 %	-2	4	8.0 %	-4	4	3.9 %	-4	4	4.4 %	-4	1	1.5 %	-1	5	10.2 %	-5	22	47.8 %	-22	5	27.8 %	-5	3	14.3 %	-3	2	8.3 %	-2
1	The proportion of patients who were prioritised using approved nationally recognised processes or tools.	1131	99.7%	3	1333	100.0%	0	1075	100.0%	0	1143	99.7%	3	1118	99.8%	2	916	93.2%	67	1187	93.5%	83	1080	93.8%	72	937	90.1%	103	1398	94.0%	90	929	90.1%	102	933	94.8%	51

Notes

Notes: 1. Before July 2016 the required timeframe for ESPI 1 is 10 working days, and from July 2016 the required timeframe for ESPI 1 is 15 calendar days. 2. Before July 2013 the required timeframe for ESPI 2 and ESPI 5 is 6 months, between July 2013 and December 2014 the required timeframe for ESPI 2 and ESPI 5 is 5 months and from January 2015 the required timeframe for ESPI 2 and ESPI 5 so that save for excluded non-elective patients, or elective patients awaiting planned, staged or surveillance procedures. Medical specialties are currently included in ESPI 1, ESPI 2 and ESPI 5 but excluded from other ESPIs. 4. Before July 2016 ESPI 1 will be Green if 00%, Yellow if between 90% and 99.9%, and Red if 90% or less. DHB Level 'Non-compilant Red' staus for ESPI 1 is the proving for the 2016/17 year so from July 2016 ESPI 1 will be Green if 0 patients, Yellow if greater than 0 patients and less than or equal to 10 patients or less than 0.39%, and Red if 10.4% or higher. 7. ESPI 5 will be Green if 0 patients, Yellow if greater than 0 patients and less than or equal to 10 patients or less than 0.99%, and Red if 1% or higher. 8. ESPI 6 will be Green if 0 patients, Yellow if greater than 0 patients and less than or equal to 10 patients or less than 0.99%, and Red if 1% or higher. 8. ESPI 6 will be Green if 0 patients, Yellow if greater than 0 patients and less than or equal to 10 patients or less than 1.99%, and Red if 1% or higher. 8. ESPI 6 will be Green if 0 patients, Yellow if greater than 0 patients and less than or equal to 10 patients or less than 1.99%, and Red if 1% or higher. 9. ESPI 8 will be Green if 0 patients, Yellow if between 90% and 89.9%, and Red if 90% or less. 10. From 01 July 2015 the ESPI 8 calculation changed from the tools that were used to prioritise patients who exited during the month to the tools used to prioritise patients during the month. Please contact the Ministry of Health's Electives team if you have any queries about ESPIs (elective\_services@moh.govt.nz).

06/Mar/2017

## Appendix 2: Electives Initiative (internal) report to February 2017 (caseweighted discharges only)

as at	as at 28/02/2017			Waikato - 2016/17 Electives Initiative											
Purchase Unit Group	Purchase Unit Code and Name	YTD Base Planned CVD Volume	YTD Additional Planned CVD Volume	YTD Total Planned CVD Volume	Actual C¥D Delivery	Base Plan to Actual ¥ariance	Total to Actual CVD Variance	% YTD CVD Yolume Delivery	2016/17 Base Planned CVD Volume	2016/17 Additional Planned CVD Volume	2016/17 Total Planned C¥D ¥olume				
Other	D01.01 Inpatient Dental	172.8	83.1	255.8	310.4	137.67	54.61	121.3%	262.9	126.4	389				
	M10.01 Cardiology	302.9	204.6	507.5	848.4	545.51	340.88	167.2%	460.9	311.4	772				
Other	Other PUCs Total:	475.6	287.7	763.3	1,158.8	683.18	395.49	151.8%	723.8	437.8	1,162				
Surgical	S00.01 General Surgery	1,536.3	456.5	1,992.8	2,245.6	709.25	252.75	112.7%	2,337.9	694.7	3,033				
	S05.01 Anaesthesia	13.7	4.6	18.3	29.7	16.00	11.40	162.4%	20.8	7.0	28				
	S15.01 Cardiothoracic	497.5	280.6	778.2	630.6	133.01	(147.61)	81.0%	757.1	427.0	1,184				
	\$25.01 ENT	807.7	0.0	807.7	708.8	(98.93)	(98.93)	87.8%	1,229.1	0.0	1,229				
	S30.01 Gynaecology	740.6	195.0	935.7	700.3	(40.38)	(235.42)	74.8%	1,127.1	296.8	1,424				
	S35.01 Neurosurgery	227.4	150.0	377.5	373.4	145.95	(4.07)	98.9%	346.1	228.3	574				
	S40.01 Ophthalmology	646.0	63.4	709.4	567.7	(78.29)	(141.70)	80.0%	983.0	96.5	1,080				
07	S40007 Intraocular injections	0.0	31.1	31.1	78.1	78.10	46.99	251.1%	0.0	47.3	47				
	S45.01 Orthopaedics	1,628.7	1,569.2	3,197.9	1,811.7	183.02	(1,386.17)	56.7%	2,478.5	2,387.9	4,866				
	S55.01 Paed Surgical	207.1	98.9	306.0	267.4	60.27	(38.64)	87.4%	315.2	150.5	466				
	S60.01 Plastics	651.5	263.1	914.7	894.5	242.93	(20.20)	97.8%	991.5	400.4	1,392				
	S70.01 Urology	641.2	0.0	641.2	447.6	(193.56)	(193.56)	69.8%	975.8	0.0	976				
	S75.01 Vascular	406.9	237.7	644.6	644.6	237.64	(0.02)	100.0%	619.2	361.7	981				
Surgical	Surgical PUCs Total:	8,004.8	3,350.2	11,355.0	9,399.9	1,395.00	(1,955.18)	82.8%	12,181.3	5,098.1	17,279				
	MS02016 Skin Lesion Removal	116.9	71.7	188.6	302.2	185.29	113.54	160.2%	177.8	109.2	287				
	PUCs Total:	116.9	71.7	188.6	302.2	185.29	113.54	160.2%	177.8	109.2	287				
		0.507.5	0.700.0	40.007.0	40.000.0	0.000.17			40.000.0	5.045.4	40 700				
	Total CWD Volume:	8,597.4	3,709.6	12,307.0	10,860.8	2,263.47	(1,446.14)	88.2%	13,082.9	5,645.1	18,728				



# Priority Programme Plans

## MEMORANDUM TO THE HEALTH STRATEGY COMMITTEE 12 APRIL 2017

# AGENDA ITEM 10.1

## PRIORITY PROGRAMME PLAN PROJECT UPDATE

Purpose

1) For information

A request was made at the March 8th Health Strategy Committee to receive a full update on the Priority Programme Plan Project.

#### Background

A part of the development phase of the Waikato DHB Strategy Refresh Project a clear problem was identified. That problem was:

".....that the main concern is our strategic priorities do not link to or drive how the organisation operates on a day-to-day basis. Staff identified a need to have a strategic direction that supports the parts of the organisation to work as a collective whole for a common purpose. Staff indicated they feel their day-to-day work occurs in a vacuum and that it is not linked directly enough to a clear sense of the DHB's overall priorities....."

In the Waikato DHB Strategy Refresh Project Brief that was presented to Board in September 2015 the need for a strategy implementation mechanism was highlighted and the priority programme plan concept was born. A programme plan in this context is defined as: a set of related projects and activities to deliver outcomes and benefits that contribute towards achieving our strategic imperatives. A programme is likely to have a relatively long lifespan, with a project usually of shorter duration. A programme must:

- Meet a strategic need
- Communicate a compelling visualisation of a better future
- Enable and manage the realisation of benefits
- Lead change
- Have high level leadership and direction
- Learn from experience
- Add value

While the strategy refresh process had its' complexities, a lot of thinking and work had occurred to shape up the priority programme plan approach as a strategy implementation vehicle. Aside from the overarching focus of improving the health of our population and eliminating inequities, the priority programme planning approach is part of the solution to the initial problems around:

- Linking the strategy to day-today activity
- Having a strategic direction that drives the organisation to work as a collective on a common purpose
- Providing a clear sense our priorities

#### **Objectives of the Priority Programme Plan Project**

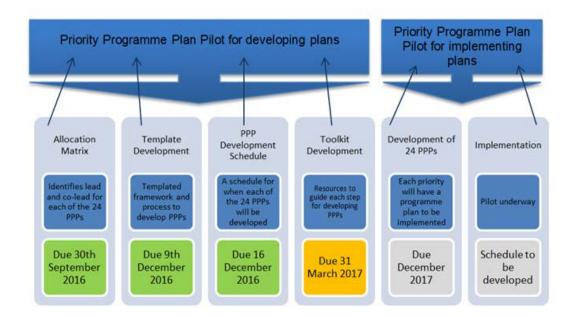
At the 8<sup>TH</sup> July 2016 meeting of the Executive Group, a paper was presented around priority programme planning. The conversation at the meeting identified a number of points that have been used to develop the overall objectives for the Priority Programme Plan Project as one of the mechanisms for implementing the strategy. Achieving the Priority Programme Plan Project requires the following objectives to be realised:

- Identification of projects and activities at a National, Regional, and Local level (with the aim to reduce duplication)
- Organise work currently being carried out and scheduled to be carried out by the Waikato DHB
- Identify gaps and plan activities to fill the gaps in the long and short term
- Identify ways to work more proactively where possible
- Strengthen processes to identify and respond to priority areas
- Work more collaboratively with each other / stop silos (where possible and/or required)
- Ensure accountability and responsibility is clear
- Ensure robust information for decision making is available
- Develop a process that responds to the diversity of the organisation's business and activities

#### Approach

The overarching Priority Programme Plan Project is responsible for designing the process for the development of all Priority Programme Plans. Priority Programme Plan methodology and approach have been developed using a scalable and templated process to ensure consistency and robustness of approach. Tested templates support the process and tools to optimise delivery of the objectives.

The Priority Programme Plan Project approach is summarised in the diagram below.



#### Update on progress

Below is a status table for the activities and process for developing the plans:

Activity	Detail of activity	Status
Allocation of	An allocation matrix has been developed and signed off by	Completed
priorities to	the Executive Group. This matrix identifies one or more	30 <sup>th</sup>
Executive	lead/s (Alpha) and one or more co-lead/s (Bravo). The	September
Group	Alpha and Bravo roles are made up of the Executive	2016
members	Group. The working groups that will be developed for each	See
	priority will include staff and non-staff (consumers,	Appendix A
	providers etc.) where appropriate.	
Priority	A priority programme plan template has been developed to	Completed
Programme	guide executives and working groups in the development of	9 <sup>th</sup> December
Plan Template	priority programme plans. The Pilot and Executive Group	2016
	feedback was key to developing the template.	See
		Appendix B
Development	The development schedule identifies the timing of when	Completed
Schedule	each priority programme plan will be developed.	16 <sup>th</sup>
	The rationale used for the scheduling was due to the nature	December
	of the priorities and the different requirements of each.	2016
	Phase One was identified as expected to take longer due to	See
	the size and requirement for relationship building. Phase	Appendix C
	two include the priorities that are more foundational	
	priorities. Phase Three include the priorities that focus on	
	building the activity listed in the priority. Phase Four include	
	priorities that take more of a delivery approach.	
	Using a phased approach will also allow following phases	
	to leverage off the work developed in earlier phases.	
Pilot Priority	A pilot for developing the priority programme plans was	Completed
Programme	completed in February 2017 and the Health Strategy	28 <sup>th</sup> February
Plan	Committee gave approval for implementation on 8 <sup>th</sup> March	2017
	2017. The priority piloted is 4.4: Enable a culture of	See
	innovation to achieve excellence in health and care	Appendix D
	services. A pilot was undertaken so staff could utilise the	

	momentum of the new strategy while developing a robust	
	process for developing priority programme plans.	
Toolkit for	A toolkit for developing priority programme plans is being	Off track –
developing	developed with the majority of the collateral for the toolkit	Completion
Priority	developed through the Pilot process. The development of	now
Programme	the toolkit will increase the sustainability of current and	expected 1 <sup>st</sup>
Plans	future priority programme plans and is a key deliverable for succession planning.	May 2017
	The toolkit is behind schedule for completion, the new date for delivery is 1 <sup>st</sup> May 2017.	

### Recommendation

THAT

The Board notes the content of the report.

#### ESMAE MCKENZIE-NORTON PLANNING AND INTEGRATION MANAGER, STRATEGY AND FUNDING



# **General Business**



# Date of next meeting 14 June 2017